Resolved Issues for Infor CRM SLX v9.0

Contents

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About this Guide

This document lists the resolved issues in Infor CRM SLX Update 01 for version 9.0.

Intended audience

The audience for this document is administrators and users of Infor CRM SLX version 9.0.

Contacting Infor

If you have questions about Infor products, go to Infor Concierge at https://concierge.infor.com/ and create a support incident.

The latest documentation is available from docs.infor.com or from the Infor Support Portal. To access documentation on the Infor Support Portal, select Search > Browse Documentation. We recommend that you check this portal periodically for updated documentation.

If you have comments about Infor documentation, contact documentation@infor.com.

Resolved Issues

Issues fixed in v9.0

Infor CRM SLX version 9.0 addresses the following issues:

Defect	Description
INFORCRM-11711	(ICBOE) Inconsistent Pick List name (Bod ListID) between ERP systems.
INFORCRM-13264	List view display when select lookup Ticket or Area/Category/Issue.
INFORCRM-21385	Performance: Reduce the number of synchronous XHR requests.
INFORCRM-23396	(ICBOE) Incorrect pre existing triggers conditions ('Automatic' instead of 'User Triggered') displayed on Customize BOD Mapping dialog when Customizing a standard BOD Mapping.
INFORCRM-23713	Add the ability to change the red Infor box image.
INFORCRM-24536	(ICBOE) Dynamic generation of integrated pick list content failing for lack of Pick List Name.
INFORCRM-24537	(ICBOE) Quote, SalesOrder, product lookup by site displays invalid Accounting Entity content.
INFORCRM-25658	Right click Sales>Literature, Tooltips for all three item menu are not displayed. ... is displayed instead.
INFORCRM-25837	Add the Dashboard: Group list widget.
INFORCRM-25844	Add the Dashboard: Bubble Chart.
INFORCRM-25874	Quote/Sales Order currency code doesn't display the correct code when scrolling thru records.
INFORCRM-25886	The attachment list should not include a check to see if a file exists.
INFORCRM-26040	Contact lookup on the Add Asset form allows users to add contacts from any account.
INFORCRM-26058	Zero quantities should not be permitted for Opportunities, Sales Orders or Quotes.
INFORCRM-26082	(ICBOE) Update IONMessageCleanUpJob should update AckPending records to OutOfSync upon timeout
INFORCRM-26150	ManageSalesProcess.chm: Update Manage Sales Process topics for Web Mail Merge changes.
INFORCRM-26176	Expose sdata method to get default Opportunity Description.
INFORCRM-26404	Web Help: Update the "Starting a Mail Merge in Word" help topic.
INFORCRM-26413	Missing a Mobile Phone field for Leads.
INFORCRM-26451	Export group to excel exports date time as UTC instead of users current timezone.
INFORCRM-26581	Not all records are exported in a group with a date condition of <=

Defect	Description
INFORCRM-26639	Reports fail to download.
INFORCRM-26661	OutOfMemoryException associated with $batch operations and users had to have a valid license for service portals.
INFORCRM-26892	(ICBOE) Error/warning message on the integrated Quote/ sales Order snapshot not updated after clicking Refresh pricing as mentioned in error message.
INFORCRM-27075	Downloading large Library Items causes an error.
INFORCRM-27086	Campaign Stages and tasks when created are not ordered correctly.
INFORCRM-27123	(ICBOE) Sync Status on ERP Details tab updated to 'Changes Pending' though the record not yet promoted.
INFORCRM-27156	Mail Merge Word Add-in fails on converting templates.
INFORCRM-27214	LAN Field Level Security is ignored in list view.
INFORCRM-27242	Missing User-Agent should not cause a crash.
INFORCRM-27249	Manifest by Customizations is not including all customization when done off the LFS
INFORCRM-27283	Web Help: Update the "Price Service Request Template" help topic.
INFORCRM-27294	(ICBOE) Description element NOT present in the Charge element of Process quote line Item If the description exists for the DCI.
INFORCRM-27327	Mingle favorite context in the URL is using the group id (gid) parameter instead of the group name parameter (gname).
INFORCRM-27347	(ICBOE) Sales order grand total shows incorrect value after promotion and receiving initial ERP BODs.
INFORCRM-27360	Opportunity Group contains custom properties but one custom property does not export.
INFORCRM-27381	Groups that have a currency formatted field that is first in the layout when exported to Excel it is formatted as text.
INFORCRM-27385	Mail Merge (Word): Mail Merge complete - needs more visual indicators that mail merge has finished.
INFORCRM-27392	Remove the option "Import from another project" from AA, Project Workspace Manager
INFORCRM-27414	When doing a New Manifest by Customization an application error occurs
INFORCRM-27429	(Windows Client) Error going to Attachment tab the first time on a system with no printers.
INFORCRM-27447	(ICBOE) Ship-to name outbound mapping is incorrect causing ship-to name to be deleted on update.
INFORCRM-27457	Web Help: Update the "Configuring Contour" help topic.
INFORCRM-27463	Ability to click a section heading in the web client nav bar (for example Sales) that when expanded it will collapse the section.
INFORCRM-27595	Mail Merge (Word): Mail Merge Field Editor: Need the ability to prevent empty lines when data is not available.
INFORCRM-27610	(ICBOE) Incorrect currency code displayed on Discount/Charges tab of Edit Product dialog.
INFORCRM-27637	Update the " Installing and Using the Infor CRM Mail Merge for Microsoft Word add-in" document to document the use of mixed authentication methods in version 8.5 and earlier.
INFORCRM-27654	CI/CD BundleInstall.exe - doesn't show errors.

Defect	Description
INFORCRM-27657	Oracle Connection TimeOut Exception.
INFORCRM-27658	Expose ConnectionTimeout on Extended Properties of Data Link Manager.
INFORCRM-27661	Ensure fetch of customsetting uses DataKey and not Description.
INFORCRM-27666	The deployed sdata portal to remotes is returning access security issues.
INFORCRM-27667	Unable to select multiple departments in the LAN Administrator.
INFORCRM-27670	Contour's Create Group button creates an empty group.
INFORCRM-27698	On Oracle, notes, history and activities are not moved with the duplicate contact.
INFORCRM-27700	The Contact Process yellow color for the icon on Change status Processes is extremely faint.
INFORCRM-27703	In a sales order when adding a product, the product lookup does not close.
INFORCRM-27704	(ICBOE) Picklist items being created with only 'en-US' language ID when the existing picklist header language is 'en'.
INFORCRM-27708	Lead conversion is not working on SQL.
INFORCRM-27713	(ICBOE) Customizing BOD Mapping and cloning the BackOffice will cause promoted data to fail to send.
INFORCRM-27718	Mail Merge Word Add-in output to printer functions differently than legacy Internet Explorer based Mail Merge.
INFORCRM-27726	Application Architect Invalid Registry Password Entry.
INFORCRM-27741	On the Alarms dialog box, Unconfirmed tab, clicking Show Confirmations displays an error.
INFORCRM-27747	When a Contact is duplicated the original is set to Inactive.
INFORCRM-27751	(ICBOE) Random failed SalesOrder BODs due to missing SalesOrderAddress records.
INFORCRM-27752	Add the ability to merge contacts from the contact's tab of an account.
INFORCRM-27780	In the Mail Merge Word add-in Template conversion fails.
INFORCRM-27781	(ICBOE) Back Office generate outbound template feature creates process bods that error in Visual with "Rejection : unknown reason".
INFORCRM-27790	Unable to rename a Manifest Bundle in an LFS environment.
INFORCRM-27801	Bulk update Business Rules not firing.
INFORCRM-27802	Dashboard fonts differ from the rest of the Web Client.
INFORCRM-27804	8.5.0.1 Web VFS bundle fails to install if custom relationships are present in an LFS.
INFORCRM-27816	Group conditions with an apostrophe character fail to parse SQL
INFORCRM-27846	Blank Address Lines -Mailmerge.
INFORCRM-27853	Infor CRM SLX Web Client Help: If the help window is already open, and I click a different help button it stays on the current topic.
INFORCRM-27888	Application Architect help: Document how to add a theme.
INFORCRM-27903	Application Architect help: Document how to add a custom property to Merge logic.
INFORCRM-27904	Web Help: Document updated field labels and the Card view on the Contact detail view.
INFORCRM-27924	Application Architect help:: Document new Property Format of Phone or Email for lookups.

Defect	Description
INFORCRM-27925	Enhance Lookup to search all phone numbers and emails.
INFORCRM-27926	Request: Ability to quickly change the image above the navbar.
INFORCRM-27929	Common Task: Promote to Dashboard dialog box needs option to select Welcome Page or Dashboard.
INFORCRM-27930	Add Log menu to the menu bar (Phone Call, Meeting, To-Do, Note).
INFORCRM-27931	Details view Attachments tab - Add Send Via Email icon to open an email with the selected attachment(s) as attachments to the email.
INFORCRM-27932	Sales Library - Add Send Via Email icon to open an email with the selected library documents as attachments to the email.
INFORCRM-27942	(ICBOE) Server Timeout occurs when attempting to change Account Owner on records that are integrated with an ERP system.
INFORCRM-27944	Some dialogs are too small.
INFORCRM-27948	There is a Lookup error when using Mail Merge with contracts.
INFORCRM-27960	Back Office Extension Customization Guide Missing ERPUniqueId
INFORCRM-27976	Web Admininistration, implement Territory Realignment.
INFORCRM-27983	Insecure DTD Processing.
INFORCRM-27986	Web Help: Document the Dashboard Group List widget.
INFORCRM-27990	Account Detail view: Add Account image.
INFORCRM-27999	Web Help: Update the"Working with Dashboard data sources" topic with steps for hiding "Earlier than" and "After" segments.
INFORCRM-28006	It is not possbile to delete a Smart Part in an LFS environment.
INFORCRM-28044	Editable Grids fail to load after new Custom Entity is created.
INFORCRM-28059	(ICBOE) Product Price Levels Tab not Visible when Setting Back Office Options to True.
INFORCRM-28078	Accessing or Importing via Postman through sData, the worker process memory grows and does not release memory.
INFORCRM-28084	(ICBOE) Migrate QuoteItem, SalesOrderItem DocCalculatedPrice to DocPrice.
INFORCRM-28093	When editing SQL, clicking on :ContractID and the items below does not insert the corresponding parameter.
INFORCRM-28094	Web Help: Account Detail view - Document image drop and updated field names.
INFORCRM-28102	Web Help: Update the Using the Office Profile Detail view topic.
INFORCRM-28107	Web Help: Document Territory Alignment.
INFORCRM-28109	Hide the LinkedIn Sales Navigator Integration along with making all the related tabs hidden.
INFORCRM-28113	Data is not in resulting merged document when merged against various possible groups.
INFORCRM-28120	Custom Properties May be Overwritten.
INFORCRM-28130	Mail Merge Context-sensitive help links are not working.
INFORCRM-28136	Mail Merge Word add-in-Carriage Returns and column widths.
INFORCRM-28139	Web Help: Update Editing SQL Image fields in Word templates.

Defect	Description
INFORCRM-28142	Web Client: Missing topic: Using Condition Parameters
INFORCRM-28149	When doing Quote Mail Merge in Web Client for a single quote, the output file creates a .zip file with 2 documents in it.
INFORCRM-28162	Field 'SalesOrderNumber' must have a value when creating a new Sales Order in LAN client.
INFORCRM-28183	Activity Associations - Last History Date is only updated for the primary records.
INFORCRM-28194	Web Help: Document new KPIs feature.
INFORCRM-28210	Web Help: Contact Details Tab updates.
INFORCRM-28226	Update Quote and Sales Order schema.
INFORCRM-28238	Web Help: Update "Understanding the Infor CRM SLX Web Client Workspace" topic.
INFORCRM-28274	(ICBOE) CustomerPartyMaster BODs failing; Cannot insert duplicate key in object sysdba.ADDRESS.
INFORCRM-28279	Web Help: Document the Picklist Alias tab.
INFORCRM-28284	(ICBOE) Absence of optional Classification Bod elements generates NullReferenceException and abort the Bod.
INFORCRM-28290	Unable to add tables to a bundle manifest.
INFORCRM-28292	Conversion utility: New Quote and Sales Order option.
INFORCRM-28293	(ICBOE) Sales Orders and Quotes: Add business logic to set IsClosed to True and populate the Date Closed.
INFORCRM-28306	Email drag & drop to the LAN client is saved as an attachment instead of Note.
INFORCRM-28307	Quote (non-integrated): Edit Product changes.
INFORCRM-28309	Opportunity (non-integrated): Edit Product changes.
INFORCRM-28311	MM Issues group is not created with Word add-in when some records fail to send.
INFORCRM-28321	The Word add-in does not inherit the sort order of the group when output type is printer.
INFORCRM-28326	Error when clicking Configure Smart Part in the Application Architect Portal Manager.
INFORCRM-28329	Error opening custom items during mobile deployment.
INFORCRM-28331	(ICBOE) ShipTo CustomerParty data is not consumed if present in high numbers
INFORCRM-28333	Web Help: Document IsValueOverride property for BOE
INFORCRM-28334	Update docs: Update the New Features section for the Is Value Override option.
INFORCRM-28335	Setting Business Description field to required causes user interface to freeze.
INFORCRM-28338	Error installing a bundle with a mobile custom module.
INFORCRM-28354	Application Architect Help: Document how to upgrade the company logo on the login screen.
INFORCRM-28357	(Windows Client) When an Activity is completed with the NOW option, the completed date and time are incorrect.
INFORCRM-28366	Sales Order and Quote Detail view Business logic for "like Closed" status.
INFORCRM-28367	Quote Detail view: Business logic for "like Closed" read-only behavior.
INFORCRM-28372	Dates in incoming BODS containing Values before 1/1/1980 are set to 1/1/1980.

Defect	Description
INFORCRM-28376	DefaultHelpDomainUrl in appsettings.config needs to be changed to 9.0.x.
INFORCRM-28378	Birthday date shows 1 day behind if Timezone is UTC minus x.
INFORCRM-28381	A bundle with an entire entity may wipe out core CRM properties.
INFORCRM-28387	Contract Detail view: Copy Contract is using the Copy to Clipboard icon, not the copy icon.
INFORCRM-28390	Application Architect Help: Filter Properties - update Date Differencing section table to include new options
INFORCRM-28393	Web Help: Update Campaign Detail View and Campaign Fields topics.
INFORCRM-28394	Web Help:Update Lead Information Fields topic.
INFORCRM-28399	Applying Bundle Does Not Associate New Events.
INFORCRM-28403	Web Help: Copy URL does not form the link properly.
INFORCRM-28408	When creating a manifest by customizations, entities in custom packages add duplicates of all folders except Forms when using the LFS
INFORCRM-28409	Expose programmatic access to the new Mail Merge Word add-in in the LAN Client to automatically open the new Mail Merge Word add-in.
INFORCRM-28414	Web Help: Update Integration Back Office Tab content.
INFORCRM-28418	Web Help: Update Using the Back Office Detail View content.
INFORCRM-28427	Unable to set group favorites without the Entities/Groups/Edit secured action.
INFORCRM-28430	Web Help: Adding a Forecast topic help link is broken.
INFORCRM-28431	Web Help: Forecast Detail view topics help links are broken.
INFORCRM-28432	Web Help: Adding a Quota topic help link is broken.
INFORCRM-28433	Web Help: Using the Quota Detail View topic help link is broken.
INFORCRM-28434	Web Help: Forecast, Forecast Pipeline, and Quota List view Help topic links are broken.
INFORCRM-28437	Web Help: Broken Help buttons.
INFORCRM-28438	Web Help: Ticket information Fields - updates and reorder.
INFORCRM-28439	Web Help: Use the updated Clone icon.
INFORCRM-28440	Web Help: Updated BOD Mappings Tab content .
INFORCRM-28441	Web Help: Contract Information Fields - update and reorder.
INFORCRM-28442	Web Help: Update the User Date Stamp icon
INFORCRM-28443	(ICBOE) Remove Priority content from Bod Mapping Tab and Detail views.
INFORCRM-28444	Web Help: Updated Custom BOD Mappings Tab content.
INFORCRM-28446	Web Help: Document new user interface for Failed Merge group.
INFORCRM-28448	Web Help: Document new Email "From" option.
INFORCRM-28449	Oracle 11.2 Upgrade failing to rebuild Schema in 8.5.01.
INFORCRM-28451	Web Help: Web Help: Using the Product Detail View - update and reorder information fields.
INFORCRM-28452	Web Help: Return Information Fields- update and reorder fields.
INFORCRM-28455	Mail Merge: Word: Merge Options: Add Email "From" option.

Defect	Description
INFORCRM-28456	Web Help: Standard Problem Standard Resolutions Tab topic - icons need to be updated.
INFORCRM-28457	Web Help: Update Back Office, Price Services Tab content.
INFORCRM-28458	Web Help: Using the Defect Detail View is missing content present in 8.4.x and prior.
INFORCRM-28459	Web Help: Defect Information Fields - update and reorder fields.
INFORCRM-28461	Mail Merge: Word: Manage Templates dialog box should allow users to open a template.
INFORCRM-28462	Mail Merge (Word): New From field.
INFORCRM-28467	Web Help: Duplicate topics for "Viewing the Progress of a Mail Merge in Microsoft Word".
INFORCRM-28469	Performance: Reduce xhr count when expanding filters.
INFORCRM-28470	(ICBOE) Quote, SalesOrder, product lookup alignment problems.
INFORCRM-28471	Web Help: Managing Area/Category/Issue help topic.
INFORCRM-28473	(ICBOE) Default BOD Pack Price Services to Disabled until customized.
INFORCRM-28477	Web Help: Update Back Office, Custom Price Services Tab content.
INFORCRM-28479	Web Help: Opening, selecting, and managing templates - edits.
INFORCRM-28480	Web Help: New Page, CSI Price Service Information.
INFORCRM-28481	Web Help: Update Using the Price Service Detail View content.
INFORCRM-28482	Web Help: Update M3 with OAuth 2.0 Authentication - Price Service Information.
INFORCRM-28483	Web Help: Update LX with Anonymous Authentication - Price Service Information.
INFORCRM-28485	Web Help: Update Editing Merge Fields topic.
INFORCRM-28486	Possible timeout errors when running the Conversion Utility.
INFORCRM-28488	Web Help: Update Using the BOD Mappings Detail View content.
INFORCRM-28498	Applying a custom field into the web causes build errors in Application Architect in multiple systems
INFORCRM-28501	Web Help: Document the Bubble Chart widget.
INFORCRM-28503	When Importing leads the Default lead Source shows leadsource type not Description.
INFORCRM-28505	Entity Manager Page Fails to Load When Applying the Has Metrics Filter.
INFORCRM-28527	Document how to opt-in to 9.0's new user interface improvements.
INFORCRM-28536	Manage/use legacy templates in the new Word addin
INFORCRM-28540	Update Build Tools For EcmaScript 2015+
INFORCRM-28580	Web Help:Add a topic for Logging a Phone Call, Meeting, or To-Do to History.
INFORCRM-28581	Web Help: Update the Using Lookup topic with a note for searching for emails and phone numbers.
INFORCRM-28601	Contour - When an Account Managers name contains an Apostrophe, Show On Maps will fail to load page
INFORCRM-28628	Document prerequisite for phone number search to work properly in group list.
INFORCRM-28666	Pick List Aliases tab, Add button tooltip should be "Add Alias" and Delete "Delete Alias".
INFORCRM-28667	"Add Edit Pick List Alias" dialog title should be "Add Pick List Alias".

Defect	Description
INFORCRM-28691	The call into SLXOLEDB's IDBSchemaRowset::GetRowset can hang.
INFORCRM-28694	Web Help: Document new Attach Library doc to Email.
INFORCRM-28695	Web Help: Document new Attach Attachment to Email.
INFORCRM-28715	Mail Merge Templates can be shared with retired users.
INFORCRM-28717	When exporting a group to Excel (or other format), not all expected records are exported if estimated close filter is used.
INFORCRM-28719	New Note, View/Edit Note, View/Edit History - Category and Priority need to be in top pane like Activity views.
INFORCRM-28724	Mail Merge Template conversion is not recognizing the database is higher than 8.5.0.1.
INFORCRM-28745	Application Architect Help: Update the What's New topic for new topics, features.
INFORCRM-28747	Merge Records is missing all the radio button for everything under Target
INFORCRM-28748	Web Help:Update the Opportunity Products Tab and Add/Edit Opportunity Product help topic.
INFORCRM-28749	Web Help: Update Sales Order and Quote Products Tab and Edit Product Information help topic.
INFORCRM-28764	(Windows Client) Field "Addresses" must have a value error when adding a new address.
INFORCRM-28772	Web Help: Update the Updating Multiple Fields for Multiple Records help topic.
INFORCRM-28798	Campaign Stage Not Changing in the Add Response popup.
INFORCRM-28808	Web Help: Document Account Contacts tab Merge Contacts feature.
INFORCRM-28809	When performing a mail merge in the Web client the job shows completed at 0%.
INFORCRM-28810	Web QRC and Getting Started Guide - post with the updated 9.0 Web Help.
INFORCRM-28812	Web Doc Links: Update the links to Web Help, Getting Started Guide, and Quick Reference Card to 9.0 location.
INFORCRM-28815	Web Help: Update the Using the Defect Audit Trail Tab topic for user interface changes.
INFORCRM-28816	Duplicate History, Activities, and Attachments on web mail merge for Sales Order, Quote, Returns.
INFORCRM-28834	Error: A smart part associated with this page has failed to load: Unexpected end of file looking for </script> tag.
INFORCRM-28838	Legacy Mail Merge fields with joins do not work in Word add-in.
INFORCRM-28844	Application Architect Help: Document how to create a custom KPI.
INFORCRM-28868	Actions bundle: Add a script to update the Opportunity.EstimatedClose values to change the 05 seconds to 00 seconds.
INFORCRM-28869	Changes required for date/time control for timeless attribute.
INFORCRM-28877	The Contact Work Phone in the Account Information section no longer auto populates.
INFORCRM-28909	Range filters using literal values are not displaying records at the beginning of the range
INFORCRM-28922	Update New Pricing Properties for Opportunity, Quote and SalesOrder.
INFORCRM-28924	Changes to Quote.StartDate, Quote.EndDate, SalesOrder.OrderDate, Quota.StartDate, Quota.EndDate, Forecast.StartDate, Forecast.EndDate, Campaign.StartDate and Campaign.EndDate properties to correctly handle being date only.
INFORCRM-28949	Web Help: Finding Records - add note for supporting search across all phone and emails fields

Defect	Description
INFORCRM-28953	Workflowtype is not set to "ION" in the IONWORKFLOWDEFINITIONS table for many of the ION workflows
INFORCRM-28962	Application Architect Help; Make changes to "Using a Custom Style Class" due to addition of SLXCustom.css.
INFORCRM-28965	Application Architect Help: Update Modifying Job Notification Visibility and Adding a Culture to List in the Form Designer for changes to base.master.
INFORCRM-29009	Web Help: Using Opportunity Statistics - Remove reference to Display using "My Currency" check box.

Issues fixed in previous updates

SNCBOD PacksWebUpdates are cumulative, so SNCBOD PacksWeb 01 for Infor CRM SLX 9.09.0 contains fixes released in previous updates.

Web Issues fixed in v8.5.0.1

Defect	Description
INFORCRM-5280	An error occurs when saving a new reseller for opportunity if the old reseller was deleted.
INFORCRM-18098	In the Application Architect, when a lookup control is configured as a drop-down list and Required is set to True, the Web Client fails to validate the control upon saving.
INFORCRM-20015	SData should not allow updates to any users data but your own unless you are the admin.
INFORCRM-20231	Exporting records from the Lookup Results group may export the incorrect records in a particular scenario.
INFORCRM-20580	Enable to commit changes to "Started On" and "Completed On" dates on the Sales Process tab for an opportunity when using a Surface Pro device.
INFORCRM-21628	The activity alarm query can take a long time to process.
INFORCRM-22334	The Reset icon causes data to disappear in the Region and Credit Rating fields.
INFORCRM-22853	In Query Builder if using a custom SQL view no fields display.
INFORCRM-22865	When a group filter is a user lookup, the records exported may not match the filters selected.
INFORCRM-22923	Opportunity Statistics displays an error when executed on a lookup group where the condition contains an integer type field.
INFORCRM-22965	Updates made in a detail view tab are not saved after the user navigates to another tab.
INFORCRM-23290	The Comments field on the Contract and Return detail views is too small.
INFORCRM-23572	Cannot snooze the alarm of an unconfirmed activity in the Alerts dialog box.
INFORCRM-23596	(ICBOE) When integrated with SyteLine, changing currency on the Sales Order Snapshot displays an exception error.
INFORCRM-24166	The Help icon in Query Builder dialog boxes should be white.
INFORCRM-24179	In Entity Manger, the display name is not populated when creating a new filter.
INFORCRM-24208	In Application Architect an out of memory exception error is displayed when deploying portals.
INFORCRM-24214	The ability to go back to the Workflow Integration detail view from any Workflow detail view does not exist.

Defect	Description
INFORCRM-24337	Retired users should not display in team member lookups.
INFORCRM-24441	Query Builder displays the entity table name value instead of the display name.
INFORCRM-24558	The Ticket Activity Fields help topic does not include the Due Date field.
INFORCRM-24581	The Sales Order, Ship-To lookup does not filter the results to only include contacts associated to the assigned account.
INFORCRM-24676	Using a group with an & in the group name causes an error when creating a group list widget on the Welcome page.
INFORCRM-24682	(ICBOE) Upgrade the CPQ interface to TDCI.Configurator.Integration.Core.dll v9.
INFORCRM-24715	Replace the existing Notes icon with the Infor Uplift Notes.png in all locations.
INFORCRM-24770	The Dispose() method should be called on .NET classes implementing IDisposable.
INFORCRM-24783	(ICBOE) Updates to the Sync BOD soft delete rules.
INFORCRM-24797	The unsaved data prompt does not display for specific changes in tab controls.
INFORCRM-24882	(ICBOE) User can edit/delete ERP bill to/ship to addresses when they only have view access.
INFORCRM-25031	Cannot scroll through all records when an entity is created from SQL view.
INFORCRM-25089	Dragging a tab from the middle pane to a grid leaves a tooltip on screen.
INFORCRM-25126	Running the CRM Workflow job manually displays the error "The job service is currently not available, please turn on or restart the service".
INFORCRM-25171	In Group Manager, the Owner filter is not displaying names in alphabetic order.
INFORCRM-25194	Users should not be able to add more than 25 users to the Calendar.
INFORCRM-25299	Dragging tabs to the middle pan sometimes does not respond and can leave the label behind.
INFORCRM-25315	Update JQuery to version 8.4.
INFORCRM-25489	The Share icon on the Dashboards has been updated.
INFORCRM-25501	The title for adding an attachment is missing the entity for which the attachment is being added.
INFORCRM-25579	On the Activities tab the Leader filter does not return any results.
INFORCRM-25612	(ICBOE) A warning message is displayed while saving a cloned back office or custom BOD mapping.
INFORCRM-25631	On theWorkflow Step Instance - Approval step view, the tooltip for the Delete icon displays as "undefined".
INFORCRM-25671	On the ION Workflow view the insert icon does not have a tooltip.
INFORCRM-25721	The View Group link on the Welcome page opens the wrong group.
INFORCRM-25787	The What's New Notes tab displays an error when sorting on the name column.
INFORCRM-25794	Sharing a notes/history items to Ming.le is not working.
INFORCRM-25802	In the Application Architect, a newly created property is not marked as IsCustom in the entity properties grid for an entity.
INFORCRM-25816	(ICBOE) When integrated with CSD, a sales order can be duplicated.
INFORCRM-25820	(ICBOE) Add BackOfficeId value to internal UniqueID value to isolate content by LogicalID.
INFORCRM-25824	Add new BackOffice entity relationship to each of the primary integrated entities.

Defect	Description
INFORCRM-25828	Inactive contacts should not display in the lookups in activities, notes, history, and complete an activity.
INFORCRM-25830	Implement an Office Profile email setup button.
INFORCRM-25834	CRM Workflows do not trigger for the ticket entity.
INFORCRM-25862	Ticket "Print View" does not display ticket activities data.
INFORCRM-25866	Moving tabs around in the middle pane freezes the middle pane and the tab fails to move to the new location.
INFORCRM-25883	(ICBOE) After promoting a quote created without adding a warehouse location an error is displayed.
INFORCRM-25889	(ICBOE) Quote BODs coming from CPQ display the error "Object references not set to an instance of an object".
INFORCRM-25898	(ICBOE) The bracket '[' character, hexadecimal value 0x5B, cannot be included in a name when generate template is selected for Product.ProductRestriction.
INFORCRM-25908	Query Builder displays both the Account.Territory and Account.ERPTerritory fields as "Territory".
INFORCRM-25916	Exporting lookup results applies conditions from the default group set in Tools, Options, Groups tab.
INFORCRM-25921	In Application Architect the production.js and other Mobile .js files are not visible.
INFORCRM-25923	Standard users are able to see reports generated by the Admin on the Report's History group.
INFORCRM-25927	If a custom parameter does not include sort criteria, navigating records via the first, previous, next and last buttons on a detail view, may not match the records displayed in the group list.
INFORCRM-25930	Adding a custom setting is displaying the error "The custom setting must contain a Key-value, please enter a unique Key value before continuing".
INFORCRM-25964	(ICBOE) When Back Office Extension and local pricing is enabled, several tabs are hidden in opportunities, quotes and sales orders.
INFORCRM-25972	Welcome widget links point to the 8.4.x version of the Web Client help, not the 8.5 version.
INFORCRM-25978	(ICBOE) In an integrated Sales Order detail view accessing the Bill To tab displays an exception error.
INFORCRM-25990	Changing the account on a new opportunity does not change the account currency.
INFORCRM-26006	Currency lookup icon disappears when you save changes on an account.
INFORCRM-26010	(ICBOE) UniqueID support for 3-way integrations with CPQ-EQ.
INFORCRM-26048	On the Activities tab the Leader lookup does not return data and the activity type filter does not return results.
INFORCRM-26051	SData is not sending cookies when queried through IONAPI.
INFORCRM-26055	(ICBOE) Implement CSI BOD-based prospect to customer conversion process.
INFORCRM-26056	The Common Task Add to Group context menu will not disappear until an ad hoc group is selected or the browser is refreshed.
INFORCRM-26062	(ICBOE) When merging an account created in an ERP with an account created in Infor CRM the error "An exception occurred executing the dynamic method Account.MergeAccount" is displays.
INFORCRM-26081	Unable to export a group containing a column of type percentage.

Defect	Description
INFORCRM-26083	The calendar allows the selection of more than four calendars but then no longer functions.
INFORCRM-26146	The fields on the CPQ details tab should be enabled when enabling CPQ integration, and should not require BOE integration to be enabled.
INFORCRM-26158	(ICBOE) In the Sync History list view, the SendFrom description is incorrect.
INFORCRM-26169	Canceling a lead conversion with pending changes converts the lead and displays an exception error.
INFORCRM-26198	In Application Architect hide the option to create a project backup and restrict the ability to restore a project unless the project is ICRM v8.5.0 Project Backup or ICRM v8.4.0 Project Backup.
INFORCRM-26273	When creating a new role the ErpRoleName should be prefixed with 'CRM' and updated to match the RoleName.
INFORCRM-26298	Scheduling an activity requires multiple clicks on the 'OK' button if the 'OK' button is not initially in view.
INFORCRM-26354	In the Activity list view, updating multiple older activities at the same time does not save the changes.
INFORCRM-26363	(ICBOE) Junction records for ERPBILLTOACCOUNT and ERPSHIPTOACCOUNT are not created when MDC is set to False.
INFORCRM-26371	Changing the sales process of an opportunity, leaves behind orphaned records in the SalesProcessAudit table.
INFORCRM-26379	Implement an option to turn off the ability to navigate to a detail form from the list view via double-clicking on the record.
INFORCRM-26391	When dragging and dropping an email to the Notes/History tab, the history prompt is missing the controls to modify the associations.
INFORCRM-26426	In Application Architect, the custom folder is not created if the model folder is created with a lowercase 'm'.
INFORCRM-26455	When moving a contact with open activities to another account the error "The call to SmartParts_Contact_MoveContact.cmdOK_Click failed" displays.
INFORCRM-26481	In Application Architect, core smartparts are deleted from the Virtual File System (VFS) table when attempting to delete a custom smartpart.
INFORCRM-26486	In Application Architect unable to delete custom entities when using a Local File System (LFS).
INFORCRM-26489	In Application Architect unable to access SalesLogix Application Entities after adding more than one code snippet to an entity when using a Local File System (LFS).
INFORCRM-26511	In Application Architect when installing a bundle with a role, the ERPRoleName field should be populated with CRM-role name.
INFORCRM-26518	In Application Architect, cannot manually bundle customized files under Portal Manager using drag and drop.
INFORCRM-26529	When using SSL and Bing as the provider for Contour, the map for temporary places fails to display.
INFORCRM-26619	In Application Architect custom subfolders added to a Local File System (LFS) are also created in the model folder.
INFORCRM-26620	When using a calendar date/time control, pressing Enter should default the value to the current date/time and close the calendar control.

Defect	Description
INFORCRM-26663	The @ mention does not allow a user to type the table name and then property.
INFORCRM-26690	In theSchedule/Edit Activity dialog box, display information when hovering over an association.
INFORCRM-26707	(ICBOE) The Sales Order Snapshot totals are not updating after removing the distributed charge in CSD.
INFORCRM-26722	(ICBOE) The promotion successful dialog is not displaying after promoting a sales order.
INFORCRM-26751	(ICBOE) The processing of CustomerPartyMaster BODs generates incorrect pick list items.
INFORCRM-26769	Custom subfolders in the Virtual File System (VFS) are not created in SLXCoreCustom folder when creating a Local File System (LFS) in Application Architect.
INFORCRM-26795	Create a bundle action for updating an existing config file without overwriting the existing file.
INFORCRM-26841	Scheduling an activity fails when "img" text is entered in the notes section.
INFORCRM-26856	On the Welcome page, the "View Activities" quick actions link goes to "../ActivityManager.aspx" but should be going to "../Activity.ascx".
INFORCRM-26858	SData feed is not generated for new entities when using a Local File System (LFS).
INFORCRM-26872	After converting a lead the account does not have notes/history records that were associated to the lead.
INFORCRM-26878	Potential security vulnerability in Query Builder and SData.
INFORCRM-26896	On the Associate an Account view, the Description field is limited to four characters.
INFORCRM-26910	Editing an activity created by another user can generate numerous errors in the event logs.
INFORCRM-26958	Mail Merge Word add-in: Add formatting to better differentiate column headings in lookups and lists.
INFORCRM-26960	Mail Merge Word add-in: Adjust Merge Options tab layout.
INFORCRM-26963	When column names that include underscores are used in Query Builder and the Entity Linked option is checked, sometimes the value in the list is not set as a link.
INFORCRM-26980	Mail Merge Word add-in: History Options Regarding field should set to the name of the template if left blank.
INFORCRM-26997	Newly created css file for the login/logoff pages is not used when loading the login/logff pages.
INFORCRM-27026	The Notes/History tab Share on Mingle button produces error.
INFORCRM-27041	Successful logins for WebViewer users are not displayed on the Audit Log tab.
INFORCRM-27055	In the Web Client User detail view it should not be possible to change the name of the administrator user.
INFORCRM-27070	In the Mail Merge Word add-in, opening the Manage Template dialog displays the error "Could not retrieve the list of templates. The index is out of range. It must not be negative and smaller than the collection".
INFORCRM-27101	(ICBOE) In dynamic generation of picklist lines the languagecode needs to be taken from picklistheader language code and not backoffice language code.
INFORCRM-27107	Insert Quote and Insert Sales Order fails to update the Exchange Rate currency value if selected account contains a different currency code value.
INFORCRM-27120	(ICBOE) Opportunity fields are locked for an extended period of time when data is sent to ION.
INFORCRM-27147	Column headers disappear when a button is pressed in an editable grid.

Defect	Description
INFORCRM-27151	Picklist items not are showing when both the Required and Allow Multiple Selections options are enabled.
INFORCRM-27184	Tab forms bound to the main entity do not save edited data if you go to another and tab then save.
INFORCRM-27190	(ICBOE) Quote price overrides are lost when converting to a sales order.
INFORCRM-27191	In Query Builder, after saving a condition, an exception error is displayed in the event viewer.
INFORCRM-27195	Mail Merge Word Add-in: add Email Subject to template properties.
INFORCRM-27244	In Application Architect unable to see custom properties added to the out of the box entities.
INFORCRM-27248	The group tabs are fetching the group list twice which may impact performance.
INFORCRM-27267	When creating a new user periodically an exception error displays.
INFORCRM-27268	In reports, the list of value options is limited to 1000 records.
INFORCRM-27277	In Query Builder, when creating a calculated field the calculated field dialog will not close.
INFORCRM-27324	In Application Architect custom files and folders are written to the Local File System (LFS) Model folder when those custom folders have the name "Custom".
INFORCRM-27350	(ICBOE) Grand Total and Discount/Charges are missing after converting a quote to a sales order.
INFORCRM-27356	In Application Architect display names for custom entities and their properties are not showing after a custom bundle is installed.
INFORCRM-27365	Cannot open a file through Speedsearch when using a file system SpeedSearch index.
INFORCRM-27393	Lookups with an apostrophe in the search condition value fail to return any results.
INFORCRM-27401	In Application Architect hide "New Manifest by Differences" and "Create Manifest by Project Differences" bundle options.
INFORCRM-27410	Filters fail to return results that include leading spaces.
INFORCRM-27416	Filtering a group with more than 8 joined tables displays an error.
INFORCRM-27423	Mail Merge Word add-in: When converting templates the error "End of Central Directory record could not be found" displays.
INFORCRM-27451	When a lookup has the type set to user lookup the filter does not work and an error "The multi-part identifier \"TableX.FieldX\" could not be bound." displays in the event viewer.
INFORCRM-27476	(ICBOE) Refresh pricing and get order total functionalities are not working for unpromoted quote and sales order.
INFORCRM-27485	Lookup controls appear distorted when clicking on them a second time after setting a dialog height and width.
INFORCRM-27542	When using a Local File System (LFS) making a custom entity an extension causes the entity to be duplicated in Application Architect and SLXCoreCustom.
INFORCRM-27572	Workflow Step edit dialog does not render rich text controls.

SNC Issues fixed in v8.5.0.1

Defect	Description
INFORCRM-25918	The DBVersion in the SystemInfo table was not updated to 8.5.
INFORCRM-26178	Editing a condition in Query Builder and saving without making any changes adds additional quotes to the condition.
INFORCRM-26300	In Query Builder group conditions based on a date are missing the calendar control icon.
INFORCRM-27153	Adding a custom file share Speedsearch index displays the error "An extended error has occurred [00AE33B4].
INFORCRM-27169	Windows Client updated to incorporate the name change to Infor CRM SLX.
INFORCRM-27202	An error is returned when changing the Family name on a report.
INFORCRM-27358	Activity reverts to the previous contact after editing, and then refreshing the calendar.
INFORCRM-27373	In the Admin the Password option "Do not allow username as password" changed to "Do not allow username as password" and when enabled users cannot log into Infor CRM SLX if their username is part of their password.
INFORCRM-27524	Cannot open Integrity Checker if admin password contains " (double quote).
INFORCRM-27532	The Integrity Checker Task Manager shows the current user's password.