Infor CRM Compatibility Guide

Updated December 2014

Includes compatibility for supported versions of Saleslogix 8.1.x and earlier

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Contents

Key.

The software requirements show all qualified software for use with versions of Saleslogix that have not reached end of life.

Q   Component is tested and qualified for version. Troubleshooting assistance is available with Support plan.

        Note: When a service pack number is listed instead of either "Q" or "S", the version is qualified to work on that service pack, unless a superscript number indicates otherwise.

S   Component is not tested for version. Troubleshooting assistance available with Support plan.

NC   Component is not compatible for version. Troubleshooting assistance is not available.

        A blank, gray box indicates the version of the software was not available until after this version of the listed product was released[2].

Infor CRM System Requirements

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Windows Client							
Hardware[1]							
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB	2GB/4GB
CPU/processor/ minimum/recommended (MHz)	800/1GHz+	800/1GHz +	800/1GHz +	800/1GHz +	800/1GHz +	2GHz/2.5 GHz+	2GHz/2.5 GHz+
CPU cores						2/4	2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	10 GB	10 GB
Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)							

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Operating System							
Microsoft Windows 8.1							S
Microsoft Windows 8						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 7 SP1				S	Q	Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10[15]	Q	S	S
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3	NC
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Citrix Presentation Server XenApp6[2]			S	S	S	S	S
Citrix Presentation Server XenApp5[2]			S	S	S	S	S
Citrix Presentation Server Feature Release 4.5		Q	Q	Q	Q	Q	Q
Citrix Presentation Server Feature Release 4	Q	S	S	S	S	S	S
.NET Framework							
Microsoft .NET Framework 4.5.1							Q
Microsoft .NET Framework 4.5						Q	Q
Microsoft .NET Framework 4.0						Q[16]	Q[16]
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC	NC
Local Database (for Remote and Offline Clients only)							
Microsoft SQL Express 2012						Q[20]	Q[20]
Microsoft SQL Express 2008 R2				Q	SP1	SP1	SP1
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S	SP4 - S
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Microsoft SQL Server 2000 Personal Edition	NC	NC	NC	NC	NC	NC	NC
MSDE 2000	NC	NC	NC	NC	NC	NC	NC
Word Processor (for Mail Merge features)							
Microsoft Word 2013 (32-bit version only)						Q	Q
Microsoft Word 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007 (32-bit version only)	Q	Q	SP1	SP1	SP2	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC
Email							
Microsoft Outlook 2013 (64-bit version only)							NC[10]
Microsoft Outlook 2013 (32-bit version only)						Q[26, 28]	Q[26]
Microsoft Outlook 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Outlook 2007 (32-bit version only)	Q	Q	Q	Q	SP2	SP2	NC
Microsoft Outlook 2003	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S	NC
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
Saleslogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode	S	S	S	S	S	S	S
Microsoft Office Home and Business Editions are not compatible with Outlook Integration/Desktop Integration/Mail Merge.							
Reporting							
SAP Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4	XI R2 SP4[22]	2011 V13 SP7
Fax							
Microsoft Fax Service	Q	Q	Q	Q	Q	Q	Q

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Browser							
Firefox 24 and later							Q
Firefox 17[25]						Q	NC
Firefox 10.x						Q	NC
Firefox 3.x[3]		Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 11 (32 bit only)							Q
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 plus updates[24]	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x[4]			Q	Q	Q	S	NC
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC

- For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.1 use IE 11 or Firefox 24 or later.
- Firefox 17 does not support Desktop Integration.
- Saleslogix has not been qualified on any 64-bit versions of browsers.
- Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.

Web Client

Hardware[1]

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Memory: minimum /recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB	2GB/4GB
CPU/processor: minimum /recommended processor (GHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz /2.5 GHz	2GHz /2.5 GHz
CPU cores: minimum/recommended						2/4	2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	1GB	1GB

Browser[30]

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Firefox 24 and later							Q[30]
Firefox 17						Q[25]	NC
Firefox 10.x						Q	NC
Firefox 3.x[3]		Q	Q	Q	Q	NC	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Chrome 23 and later							Q[30]
Safari 6.1 (for Mac only)							Q[30]
Microsoft Internet Explorer 11 (32 bit only)							Q
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 plus updates[24]	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x[4]			Q	Q	Q	Q	NC
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	SP1	SP1	NC	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC

- For details on how browser versions impact Desktop Integration, see footnote 30.
- Compatibility issues exist between later versions of Firefox and SAP Crystal Reports XI R2 SP4. Users may see missing toolbars and distorted layouts when printing the reports.
- For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.0 use IE 10 or Firefox 10.
- Firefox 17 does not support Desktop Integration.
- Saleslogix has not been qualified on any 64-bit versions of browsers.
- Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.

Internet Connection

Requires Internet connection (DSL, broadband, or network connection recommended)

Word Processor (for Mail Merge features)

	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0	v8.1
Microsoft Word 2013 (32-bit version only)						Q	Q
Microsoft Word 2010 (supports 32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007 (32-bit version only)	Q	Q	SP1	SP1	SP2	SP2	SP2[29]
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC

Export to Excel

In Saleslogix v8.1, Export to Excel is qualified with both 32 bit and 64-bit versions of Microsoft Excel.

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Email							
Microsoft Outlook 2013 (64-bit version)						NC.	Q[9]
Microsoft Outlook 2013 (32-bit version only)						Q[28].	Q
Microsoft Office 365							Q[17]
Microsoft Outlook 2010 (64-bit version)						NC.	Q
Microsoft Outlook 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Outlook 2007 (32-bit version only)	Q	Q	Q	Q	SP2	SP2	NC
Microsoft Outlook 2003	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S	NC
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
Microsoft Office Home and Business Editions are not compatible with Outlook Integration/Desktop Integration/Mail Merge.							
Offline (Disconnected) Web Client							
Hardware[1]							
Memory: minimum/recommended	4GB	4GB	4GB	4GB	4GB	4GB/8GB	4GB/8GB
CPU/processor: minimum/recommended	2.5GHz	2.5GHz	2.5GHz	2.5GHz	2.5GHz\,2.9 GHz	2.5GHz\,2.9 GHz	2.5GHz\,2.9 GHz
Cores	2/4	2/4	2/4	2/4	2/4	4/4	4/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM/SSD	7200RPM/SSD	7200RPM/SSD
Free disk space for application files (MB)						10GB	10GB
Operating System							
Microsoft Windows 8.1							S
Microsoft Windows 8						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 7 SP1					Q	Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10	Q	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2	SP2

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Local Database							
Microsoft SQL Express 2012						Q[20]	Q[20]
Microsoft SQL Express 2008 R2				Q	Q	Q	Q
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S	SP4 - S
Browser							
Firefox 24 and later							Q
Firefox 17						Q[25]	NC
Firefox 10.x						Q	NC
Firefox 3.x[3]		Q	Q	Q	Q	NC	NC
Chrome 23 and later							Q[30]
Safari 6.1 (for Mac only)							Q[30]
Microsoft Internet Explorer 11 (32 bit only)							Q
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 plus updates[24]	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x[4]			Q	Q	Q	Q	NC
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC

- For details on how browser versions impact Desktop Integration, see footnote 30.
- For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.0 use IE 10 or Firefox 10.
- Compatibility issues exist between later versions of Firefox and SAP Crystal Reports XI R2 SP4. Users may see missing toolbars and distorted layouts when printing the reports.
- Firefox 17 does not support Desktop Integration.
- Saleslogix has not been qualified on any 64-bit versions of browsers.
- Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.

Word Processor (for Mail Merge features)							
Microsoft Outlook 2013 (32-bit version only)						Q[28].	Q
Microsoft Office 365							Q[17]

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Microsoft Outlook 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2	SP2[29]
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC
Microsoft Office Home and Business Editions are not compatible with Outlook Integration/Desktop Integration/Mail Merge.							
Export to Excel							
In Saleslogix v8.1, Export to Excel is qualified with both 32 bit and 64-bit versions of Microsoft Excel.							
Email							
Microsoft Outlook 2013 (64-bit version)						NC.	Q[9]
Microsoft Outlook 2013 (32-bit version only)						Q[28].	Q
Microsoft Outlook 2010 (64-bit version)						NC.	Q
Microsoft Outlook 2010 (32-bit version only)				Q	Q	Q	Q
Microsoft Outlook 2007 (32-bit version only)	Q	Q	Q	Q	SP2	SP2	NC
Microsoft Outlook 2003	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S	NC
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
.NET Framework							
Microsoft .NET Framework 4.5.1							Q
Microsoft .NET Framework 4.5						Q for SLX 8.0 plus updates[24]	Q
Microsoft .NET Framework 4.0						Q[16]	Q[16]
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Administrative Workstation							
Hardware[1]							
Memory: minimum/recommended memory (MB)	512/1G+	512/1G+	512/1G+	512/1G+	512/1G+	2GB/4GB	2GB/4GB
CPU/processor: minimum/recommended	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz/2.5GHz	2GHz/2.5GHz
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM/SSD	7200 RPM/SSD
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB	10GB
Operating System							
Microsoft Windows 8.1							S
Microsoft Windows 8						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 7 SP1					Q	Q	Q
Microsoft Windows 7			Q	Q	Q	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3	NC
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Word Processor (for Mail Merge template management)							
Microsoft Word 2013 (32-bit version only)						Q	Q
Microsoft Word 2010 (supports 32-bit version only)				Q	Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3	NC
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC	NC
Microsoft Office Home and Business Editions are not compatible with Outlook Integration/Desktop Integration/Mail Merge.							

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Reporting							
Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4	XI R2 SP4[22]	2011 V13 SP7
Browser							
Firefox 24 and Later							Q
Firefox 17						Q[25]	NC
Firefox 10.x						Q	NC
Firefox 3.x[3]		Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 11 (32 bit only)							S
Microsoft Internet Explorer 10 (32 bit only)						Q for SLX 8.0 plus updates[24]	Q
Microsoft Internet Explorer 9.x (32 bit only)						Q	Q
Microsoft Internet Explorer 8.x[4]			Q	Q	Q	Q	NC
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC	NC

- For optimum performance use the latest qualified browser for your version of Saleslogix. For example, for v8.0 use IE 10 or Firefox 10.
- Firefox 17 does not support Desktop Integration.
- Saleslogix has not been qualified on any 64-bit versions of browsers.
- Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.

Host Database Server							
Hardware[1]							
Memory: minimum/recommended (MB)	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	4GB/8GB+	4GB/8GB+
CPU/processor: minimum /recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	1.8GHz\2.0 GHz+	1.8GHz\2.0 GHz+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB\40GB	10GB\40GB

For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Operating System							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Microsoft Windows 2012, 2012 R2 Server and 2008 R2 are 64-bit systems							
Relational Database Management System (RDBMS)							
Microsoft SQL 2012						Q[20]	Q[20]
Microsoft SQL Server 2008 R2				Q	SP1[2]	SP1	SP1
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC	NC
SQL Replication: Merge and Snapshot Replication are "NC" for Saleslogix. Transactional Replication is "S"							
Oracle 11g R2					Q	Q	Q[18]
Oracle 11g	Q	Q	Q	Q	Q	S	S[18]
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	Q	Q	Q	Q	Q	Q	S[18]
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	S	S	S	S	S	NC	NC
Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component on each machine making a connection to an Oracle database. Though the Oracle Client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle Client software matches the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.							
Email Servers							
Microsoft Exchange	Q	Q	Q	Q	Q	Q	Q
Lotus Notes (Office mode)	S	Q	Q	Q	Q	S	NC
GroupWise	S	S	S	S	S	NC	NC
POP3/SMTP	Q	Q	Q	Q	Q	S	S
IMAP/SMTP	Q	Q	Q	Q	Q	S	S

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)							
Hardware[1]							
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	2GB/4GB	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	1.8 GHz/ 2.0GHz	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	2/4	2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB	10 GB
Operating System							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 2008 R2 Server			Q	Q	Q	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Synchronization Server							
Hardware[1]							
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/800+	450/800+	450/800+	450/800+	450/800+	1.8 GHz/ 2.0GHz	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended						2/4	2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB	10GB
Operating System							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 plus updates[24]	Q

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Remote Office Server							
Hardware[1]							
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	4GB/8GB	4GB/8GB
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8 GHz/2.0GHz	1.8 GHz/2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB	10 GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
Operating System							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 2008 R2 Server[7]			Q	Q	SP1	SP1	SP1
Microsoft Windows 2008 Server[7]	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Relational Database Management System (RDBMS)							
Microsoft SQL Server 2012						Q[20]	Q[20]
Microsoft SQL Server 2008 R2				Q	SP1	SP1	SP1
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Web Host Server							
Hardware[1]							
Memory: minimum/recommended (MB)	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	4GB/8.0GB+	4GB/8.0GB+
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8G/2.0G+	1.8G/2.0G+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB	10GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
Operating System							
Microsoft Windows Server 2012R2							S
Microsoft Windows Server 2012						Q for SLX 8.0 plus updates[24]	Q
Microsoft Windows 2008 R2 Server with IIS 7.5[7]			Q	Q	Q	Q	Q
Microsoft Windows 2008 Server with IIS 7.0[7]	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q	Q
Microsoft .NET Framework 4.0 with ASP.NET						Q[19]	Q[21]
Microsoft .NET Framework 2.0 with ASP.NET	Q	Q	Q	Q	Q	NC[21]	NC[21]
Microsoft Windows 2012, 2012 R2 Server and 2008 R2 are 64-bit systems							
Web Reporting Server (Not Required in SLX v8.1)							
Hardware[1]							
Memory: minimum/recommended (MB)	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	4GB/8.0GB+	
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8G/2.0G+	
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6	
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB	
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.							
Operating System							
Microsoft Windows Server 2012						Q for SLX 8.0 plus updates[24]	
Microsoft Windows 2008 R2 Server with SP 2[8]						Q	
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2	
Microsoft Windows 2000 Server /Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC	
MDAC 2.8	Q	Q	Q	Q	Q		
.NET Framework							
Microsoft .NET Framework 4.0						NC	
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC	
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC	
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	Q[16]	
Reporting							
Crystal Reports Server	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP4	XI R2 SP4[22]	
Intellisync for SalesLogix							
Sync to Personal Information Managers (PIM) using Intellisync for SalesLogix							
Microsoft Outlook 2013 (any version)						NC	NC
Microsoft Outlook 2010 (32-bit version only)				SLX 7.5.3.6 and SLX Web 7.5.3.02	Q	Q	NC
Microsoft Outlook 2007	Q	Q	Q	Q	SP2	SP2	NC
Microsoft Outlook 2003 (SR-1a or later required)	SP2	SP2	SP2	SP2	SP2	SP2	NC
Microsoft Outlook XP	SP3	SP3	SP3	NC	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC	NC
Lotus Notes 8.0 (Office mode)		Q	Q	Q	Q	S	NC

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Lotus Notes 7.0 (Office mode)		Q	Q	Q	Q	S	NC
Lotus Notes 6.5 (Office mode)	S	S	S	S	S	NC	NC
Lotus Notes 5.x (Office mode)	S	S	S	S	S	NC	NC
Novell GroupWise 5.5 (Export from Saleslogix to GroupWise Only)	NC	NC	NC	NC	NC	NC	NC

Alert: *Intellisync has been discontinued by Nokia. No additional licenses may be purchased after December 15, 2013. Intellisync cannot be installed with Saleslogix v8.1.*

Once you have synchronized from Saleslogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.

Exchange Link Server

Exchange Link Version

	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Exchange Link 8.0 SP2 Update 1	NC	NC	NC	NC	S	S	Q
Exchange Link 8.0 HF5 (and later)	S	S	Q	Q	Q	Q	NC

Exchange

Exchange Link 8.0 HF5 and later is compatible with the following versions of Microsoft Exchange Server: 2003, 2007, and 2010.

Operating System

Exchange Link version 8.0 HF 5 and later is compatible with Microsoft Windows 2003 and 2008.
Microsoft Windows Server 2012 requires Exchange Link version 8.0 SP1 HF1 or later.

DynaLink

DynaLink v7.0.2 (DynaLink v7.0 with Service Pack 2)

	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Sage 100 Advanced ERP v4.4 and v4.5 (formerly MAS 200 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	Q	TBD
Sage 100 Premium ERP (formerly MAS 200 SQL) v4.4 and v4.5	NC	NC	NC	NC	NC	NC	TBD
Sage 100 Standard ERP (formerly MAS 90 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	Q	TBD
Sage MAS 90/200 v4.3	NC	NC	NC	S	S	NC	TBD

DynaLink v7.0.1 (DynaLink v7.0 with Service Pack 1)

	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Sage MAS 90/200 v4.4	NC	NC	Q	Q	Q	NC	TBD

DynaLink v7.0.0.1 (DynaLink v7.0 with Hot Fix 1)

	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Sage MAS 500 v7.2	Q	Q	S	S	S	NC	TBD
Sage MAS 90/200 v4.3	Q	Q	NC	NC	NC	NC	TBD

DynaLink v7.0

	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Sage MAS 500 v7.0 and v7.05	Q	Q	S	S	S	NC	TBD

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0[5]	v8.1
Sage MAS 90/200 v4.10 or 4.20	Q	Q	S	S	S	NC	TBD
ERP Link							
ERP Link 3.0 SP1							
Sage 500 ERP (formerly Sage MAS 500) v7.4 PU 1			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD	TBD
Sage MAS 500 v7.3 Feb 10 PU and later			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD	TBD
Sage MAS 500 v7.2 Aug 09 MU and later		Q	Q	S	S for SLX 7.5.4. LAN 01	TBD	TBD
ERP Link 3.0							
Sage MAS 500 v7.2		Q	S	S	S	TBD	TBD
Infor CRM Advanced Analytics (v3.0)							
Tibco Spotfire 6.5							Q[31]
Saleslogix Advanced Analytics (v1.1[23])							
Tibco Spotfire 3.2.1	NC	NC	NC	NC	Q	Q	NA
Saleslogix Advanced Analytics 1.1 is supported for use with the Saleslogix Web Client. It is not supported for use with Saleslogix Windows Client, Offline (Disconnected) Web Clients, Remote Clients and Remote Offices. For Tibco's compatibility with Microsoft products and other vendor's products, see the Tibco documentation.							
Optional spreadsheet software							
Microsoft Excel 2010 (supports 32-bit version only)	NC	NC	NC	NC	Q	Q	TBD
Microsoft Excel 2007	NC	NC	NC	NC	S (SP2)	S (SP2)	TBD
Microsoft Excel 2003	NC	NC	NC	NC	S (SP3)	S (SP3)	TBD
This section shows versions of Microsoft Excel supported by both Spotfire and Saleslogix. For information about Tibco Spotfire compatibility with Microsoft products, see your Spotfire documentation.							

Xbar Requirements

Xbar Version	v1.0	V1.1.x
Saleslogix		
Saleslogix v8.1	Q	Q
Saleslogix v8.0	Q	Q
Saleslogix 7.5.4 and earlier	NC	NC
Operating System		
Microsoft Windows 8.1	Q	Q
Microsoft Windows 8	Q	Q
Microsoft Windows 7	Q	Q
Email		
Outlook v2013 (64 and 32-bit versions)	Q	Q
Outlook v2010 (64 and 32-bit versions)	Q	Q

- Xbar is not supported for the browser-based version of Microsoft Outlook.
- Xbar requires an SData portal. If your Saleslogix Implementation is LAN Client only, you must deploy an SData portal to enable Xbar to access the Saleslogix database. See the Saleslogix Implementation Guide for more information.
- Xbar is not currently supported with the Offline Web Client or the Remote Client.
- An active Saleslogix Service Plan is required to download and use Xbar.
- If .Net 4.5 is not found on the user's machine, the Xbar installation process will install it. However, installing .Net requires that the user installing must be logged in as a user with Administrative permissions for the OS.

Sync for Gmail

Saleslogix Client	V1.0
Saleslogix	
Saleslogix v8.1 LAN Client	Q
Saleslogix v8.1 Web Client	Q
Saleslogix v8.1 Offline Web Client	NC[27]
Saleslogix v8.1 Remote Client	NC[27]
Saleslogix v8.1 Remote Office	NC[27]
Other	

- Requires Saleslogix v8.1 SNC 03 or later
- Requires Saleslogix v8.1 Core 03 or later
- Sync for Gmail supports one Google account per user. If a user has multiple Google accounts, only one account can be integrated with Saleslogix. It is important that users are logged on to the appropriate Google account when they authorize their Google integration.
- Due to limitations in the Google API, the SData Sync Server must be installed and running on a Microsoft Windows Server versions 2008 or 2008R2.

Mobile System Requirements (v3.0 through 3.2.x)

Version	V3.0	V3.0.2	V3.0.3	V3.0.4	V3.1.x	V3.2
Device						
Hardware						
BlackBerry						
BlackBerry OS 10.2 (Z10)		Q	Q	Q	Q	Q
BlackBerry OS 7.x						
BlackBerry OS 6.x	NC	NC	NC	NC	NC	NC
Android (phone/tablet)						
Android 4.x	QS	Q	Q	Q	Q	Q
Android 3.x	S	S	S	S	S	NC
Android 2.x	S	S	S	S	S	NC
iOS (iPhone/iPad)						
iOS 8.x (iPhone 4s, 5, 5s, 6, 6 Plus, iPad 2, 3, 4)					Q	Q
iOS 7.x (iPhone 4, 4s, 5, 5s, iPad 2, 3, 4)	Q	Q	Q	Q	Q	Q
iOS 6.x (iPhone 3G and later, iPad 2 and later)	Q	Q	Q	Q	Q	Q
iOS 5.x (iPhone 3G and later, iPad 2 and later)	NC	NC	NC	NC	NC	NC
Windows Phone						
Windows Phone 8	NC	NC	Q	Q	Q	Q
Windows Phone 7	NC	NC	NC	NC	NC	NC
Mobile Platform						
Saleslogix Client (Should match Saleslogix Server version)						
Saleslogix v8.1	Q	Q	Q	Q	Q	Q
Saleslogix v8.0	Q	Q	Q	Q	Q	Q
Saleslogix v7.5.4	NC	NC	Q[M5]	Q[M6]	NC	NC
Saleslogix v7.5.3[14]	NC	NC	NC	NC	NC	NC
Saleslogix v7.5.2	NC	NC	NC	NC	NC	NC
Saleslogix v7.5.1	NC	NC	NC	NC	NC	NC
Saleslogix v7.5	NC	NC	NC	NC	NC	NC
Browsers						
In addition to the browsers in the supported native operating systems, Mobile is compatible with the following: Saleslogix Mobile v3.0.x and later: Microsoft Internet Explorer 10, Chrome, Firefox.						

Version	V3.0	V3.0.2	V3.0.3	V3.0.4	V3.1.x	V3.2
License Types						
Standard	Q	Q	Q	Q	Q	Q
Advanced	Q	Q	Q	Q	Q	Q
Premier	Q	Q	Q	Q	Q	Q

Mobile System Requirements (v5.6 and later)

Version	v5.6	v6.0
Device		
Hardware		
BlackBerry[9]		
BlackBerry OS 6.0	SLX Mobile HF10 or 12	Q
BlackBerry OS 5.0[10]	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry 4.6	Q	Q
BlackBerry OS 4.5	S	S
BlackBerry OS 4.3	S	S
BlackBerry OS 4.2	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	S	S
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	S	S
BlackBerry Enterprise Server Express	S	S
Windows Mobile		
Windows Mobile 6.5	Q	Q
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	S	S
ActiveSync 4.5	Q	Q
Windows Mobile Device Center 6.1	S	S

Version	v5.6	v6.0
Mobile Platform		
Operating System		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
IIS 7.0	Q	Q
IIS 6.0	Q	Q
Saleslogix Client (Should match Saleslogix Server version)		
Saleslogix v8.0	NC	NC
Saleslogix v7.5.4	Q	Q
Saleslogix v7.5.3	Q	Q
Saleslogix v7.5.2	Q	Q
Saleslogix v7.5.1	S	S
Saleslogix v7.5	S	S
Saleslogix 7.2.2	Q	Q
Relational Database Management System (RDBMS) – For hosting designer databases		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Microsoft SQL Server 2005 Express	S	S
OSQL Utility[13]		
Relational Database Management System (RDBMS) – For hosting deployment/queuing		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Oracle 11g	Q	Q
Oracle 10g	Q	Q
OSQL Utility[13]		
License Types[13]		
Standard	Q	Q
Enterprise	Q	Q
Mobile Administrator		
Operating System		
Windows Server 2008	Q	Q

Version	v5.6	v6.0
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S
Mobile Architect		
Operating System		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S

Mobile System Requirements (v5.5 and earlier)

Version	v5.1	v5.5
Device		
Hardware		
BlackBerry[9]		
BlackBerry OS 5.0[10]	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry OS 4.6	Q	Q
BlackBerry OS 4.5	Q	Q
BlackBerry OS 4.3	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	Q	Q
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	Q	Q
BlackBerry Enterprise Server Express	Q	Q
Windows Mobile		
Windows Mobile 6.1	Q	Q

Version	v5.1	v5.5
Windows Mobile 6.0	Q	Q
ActiveSync 4.5	Q	Q
Mobile Platform[11]		
Saleslogix Client (Should match Saleslogix Server version)		
Saleslogix v7.5.1	NC	Q
Saleslogix v7.5	NC	Q
Saleslogix v7.2.x	Q	Q
Saleslogix v7.0.x	Q	NC
Saleslogix v6.2.6	Q	NC
License Type		
Personal	Q	Q
Standard	Q	Q
Enterprise	Q	Q

Notes

[1] Hardware requirements are intended as a guideline. As Saleslogix is highly customizable, hardware requirements will depend on the number of users, activities, database size, number of records, operating systems, and RDBMS, among other factors. Microsoft Windows 7 and later, and Microsoft Windows 2008 and later typically require more powerful hardware. Performance for the Web Client components is also impacted by browser type and version, and by connection bandwidth.

[2] Saleslogix generally does not perform additional qualification testing on a released version of Saleslogix with newer service packs for operating systems and applications.

[3] Active Mail features are not available when using Firefox v3.x with Saleslogix v 7.5.3 and earlier. In Saleslogix v7.5.4, Active Mail was ported into Desktop Integration, which is qualified for Firefox 3.6.x.

[4] Internet Explorer 8 must run in Compatibility View with Saleslogix v7.5.2.

[5] When installing Saleslogix v8.0 on a 64-bit system, Export to Excel, Send SLX, and Mail Merge require integration with 32-bit versions of Microsoft Office products. See the Saleslogix Implementation Guide for additional environment-specific adjustments to installation.

[6] NET Framework is required if hosting a portal (for example, remote client).

[7] IIS must run in v6 compatibility mode for all versions including Saleslogix v8.0 and v8.1.

[8] Microsoft Windows 2008 requires Crystal Reports XI R2 SP4 or later.

[9] When installing Saleslogix v8.1 on a 64-bit system, items available from the Saleslogix Web and Offline Web Client Write menu (including Mail Merge) require integration with 32-bit versions of Microsoft Office products. However, all other locations for accessing email in the Saleslogix Web and Offline Web Clients will function with Outlook 64 bit. For additional environment-specific adjustments to installation, see the Saleslogix Implementation Guide.

[10] In Saleslogix v8.1 and later, the Outlook sync feature is independent of the Saleslogix Client and can therefore use the 64 bit version of Microsoft Outlook 2013 to sync contacts, activities, and tasks.

[14] Works with Saleslogix v7.5.3 with HF1, HF2, HF3, and SData core portal.

[15] Saleslogix 7.5.3 hot fix 10 enables support for synchronization on the Remote Client. This hot fix is not required if your installation does not include Remotes.

[16] For all installations except Web Reporting, Saleslogix installs Microsoft.Net Framework v4.0 if it is not detected on the computer. Having earlier versions of .Net installed alongside 4.0 will not create a problem. Microsoft .Net Framework 2.0 is required for Web Reporting.

[17] Microsoft Office 365 (standard download and Click to Run download) is supported for Saleslogix v8.1 Web and Offline Client users. The Microsoft Office 365 Desktop Client must be installed to support integration with Saleslogix. For Mail Merge support, see KB Article #1408965059.

Saleslogix Client	Microsoft Office 365 Desktop Clients
Saleslogix 8.1 Web Client	Outlook sync – Contacts Outlook sync – Tasks Outlook sync – Calendar items Email SendSLX Email Record to History Export to Excel SLX Address book Vcard support Attach Sales Library items For Mail Merge support, follow the instructions in KB Article #1408965059.
Saleslogix 8.1 LAN Client	Qualified with Saleslogix v8.1 SNC 03. Follow the instructions in KB Article #1408965059 to enable Mail Merge support.

.
[18] Support for Oracle on Saleslogix v8.1 requires SNC Update 02 and Web Core Update 02 for Saleslogix v8.1.

[19] For all OS, 32 and 64-bit are supported.

[20] Microsoft SQL Server 2012 (any version) cannot be installed on the XP, 2003 Server, or 2003 R2 Server operating systems. When upgrading your database to Microsoft SQL 2012 and then creating remotes using SQL Express 2012, any remote users running Windows XP or 2003 Server will not be able to attach the remote database because they cannot install SQL Express 2012

[21] NET 4.0 is installed in Integration mode. .NET 2.0 is installed in Classic mode to accommodate Crystal Reports.

· A supported version of Microsoft .NET Framework must be installed on the Web Host server in order to support Internet Explorer 10.
   o Microsoft .NET Framework v4.5.1 (recommended) - This version of .NET Framework will run concurrently with versions 3.5 and earlier, but will replace .NET Framework versions 4.0 and 4.5. Microsoft .NET Framework 4.5.1 can be downloaded from the Microsoft site:
   http://www.microsoft.com/en-us/download/details.aspx?id=41641
   Note: This link was valid at the time this document was distributed, however the location may have changed. If this link is no longer valid, search the http://www.microsoft.com site for ".NET Framework 4.5.1" for the correct location.
   o Microsoft .NET Framework v3.5.1 - If your environment does not support Microsoft .NET Framework v4.5.1, then you must apply two Microsoft hot fixes to Microsoft .NET Framework v3.5.1 to provide support for Internet Explorer 10. These hot fixes can be downloaded from: http://support.microsoft.com/kb/2600100
   http://support.microsoft.com/kb/2608565
   Note: These links were valid at the time this document was distributed, however the locations may have changed. If links are no longer valid, search the http://www.microsoft.com site for "KB2600100" and "KB2608565".

[22] When installing on 64-bit systems, run in native compatibility mode.

[23] Saleslogix Advanced Analytics v 1.0 is replaced by v1.1, which can be used with both Oracle and SQL.

[27] Sync for Gmail v1.0.1 is only available for Saleslogix Web and Windows host database environments.

[29] When installing Desktop Integration with Office 2007, you must be logged on as a user with Administrative rights.

[31] The Saleslogix 8.1 SNC and Web Core updates are recommended for ICAA v3.0 when processing large datasets through the Job Server.

Notes for Enabling Support for Microsoft Windows 8, Windows Server 2012, Office 2013, Internet Explorer 10, and Firefox 17 on Saleslogix v8.0

[24]Updates to Saleslogix version 8.0 include fixes to enable support for Microsoft Windows 8, Windows Server 2012, Internet Explorer 10, and Firefox 17. Use the following table to determine which updates are required for each operating system and/or browser. See the document called *Installing Saleslogix on Microsoft Windows 8, Windows Server 2012, and Internet Explorer 10* for additional required installation steps. This document is available in the Update zips.

[25] Desktop integration does not work with Firefox 17. If your Saleslogix Web Client implementation includes Desktop Integration, do not use Firefox 17.

[26] When Saleslogix 8.0 LAN Client implementations include both Advanced Outlook Integration and Microsoft Outlook 2013, install 8.0 SNC Update 08. No other compatibility issues with Microsoft Office 2013 programs have been identified.

[28] Click to Run for Office 2013 /365 is not supported in Saleslogix v8.0.

8.0 Updates	Windows 8	Windows Server 2012	Internet Explorer 10[21]	Outlook 2013
8.0 Update 02	X			
8.0 Core Update 02 and later	X	X	X	
8.0 Model Update 02 and later		X	X	
8.0 Update 03		X		
8.0 Update 05		X		
8.0 SNC Update 08				X[26]

[30]Understanding the influence of browsers and their versions on Saleslogix v8.1 Web and Offline Client integration with Desktop Integration

- Office integration - defined by browser
- Outlook Integration – defined by version of Outlook

Feature	IE 8, 9	IE 10, 11	Firefox 24 and Later	Chrome 23 and Later	Safari 6 on Mac
Office Integration					
Drag and drop attachments	Supported Requires Desktop Integration	Supported	Supported	Supported	Supported
Drag and drop email from Outlook	Supported Requires Desktop Integration	Supported Requires Desktop Integration	Not supported	Not supported	Not supported
Drag and drop Library documents (Admin only)	Supported Requires Desktop Integration	Supported Requires Desktop Integration	Supported	Supported	Supported
Mail Merge (included fulfilling literature request with a cover page)	Supported Requires Desktop Integration	Supported Requires Desktop Integration	Not supported	Not supported	Not supported

Notes for Saleslogix Mobile v3.0.x and Later

[M3] In Saleslogix Mobile v2.2 and later, some new features leverage improvements in the device operating systems. The my attachments, uploading an attachment, and viewing an attachment features are not available when Mobile 2.2 is installed on iOS5 and earlier, on Android 2x, and on Windows Phone 8. Android's built-in browser has known issues downloading files. Saleslogix recommends using Chrome for Android.

[M4] Requires Saleslogix Mobile v3.0.2.

[M5] Saleslogix Mobile v3.0.3 can be installed on Saleslogix v7.5.4. Be sure to install the version specific to 7.5.4 not the version for 8.0 and later.

[M6] Saleslogix Mobile v3.0.4 can be installed on Saleslogix v7.5.4. Be sure to install the version specific to 7.5.4 not the version for 8.0 and later. Some features in Saleslogix Mobile leverage the advancements provided by Saleslogix 8.0 and later and so must be modified to be compatible with Saleslogix v7.5.4. See the document called *Installing or Upgrading to Saleslogix Mobile v3.0.4 for 7.5.4* for more information.

Notes for Saleslogix Mobile versions 6.0 and Earlier

[9] Operating system versions are carrier-specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.

[10] See related Hot Fix; applies to BlackBerry OS builds 5.0.0.386 and higher.

[11] Saleslogix Mobile versions 5.1 and 5.5 should be installed separately from Saleslogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).
[12] A Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts requirement when database server is a different server than the Web server.
[13] Personal Server is not available in v5.6 and later.

Important Information

For products not listed (for example, Visual Analyzer), visit the Knowledge Base on the Infor Xtreme Portal Web sites:
http://www.infor.com/InforXtreme

Under Knowledge Base, in the Quick Search box, type the product name and select "Search KB".