



# empath-e

MAKING CRM MAKE SENSE

## Infor CRM Enhancements User Audit

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## 1.0 OVERVIEW

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### ***Provision***

- Audit who logs in and out of Infor CRM.
- Provide export to Excel
- Record machine name, Infor CRM version and network credentials

### ***Bundle Contents***

The following plugins are supplied or updated in this bundle.

<b>Plugin Type</b>	<b>Item</b>
Table	EM_AUDIT – used to store the login/logout data
Scripts, VBscript System:	EMAS_DBClose
	EMAS_DBOpen
Forms System:	EMAF_UserAudit
Menus System:	EMMS_UserAudit

**Updated:**  
(None)

### ***Impact Analysis***

None of the additions will alter the system in any way and can be easily removed without issue.

### ***Installation***

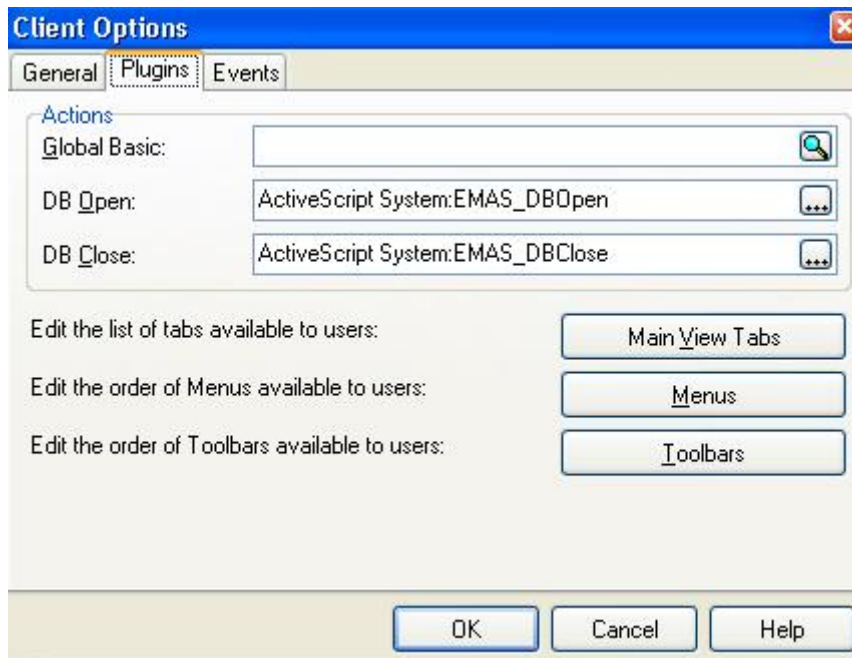
Simply install the bundle as normal – all plugins are unique and the bundle will update the scripts as necessary.



## Post Bundle Install

After installing, you should modify the Open/Close events.

Within Architect go to Tools | Client Options and modify the DBOpen to run **EMAS\_DBOpen** and DBClose to run **EMAS\_DBClose** – otherwise, information will not be logged as expected.



## 2.0 VIEWING OUTPUT

Login as Admin and go to Tools | Manage | User Audit and the following is displayed:

**User Audit**

Shown below are the last five times users have logged in along with the client version number.

Drag a column header here to group by that column

LastName	Type	Region	SLX Vsn	UserName	Most Recent Login	4	3
Administrator	Admin		7.2.2.1871	Administrator	01/07/2008 18:34:00		
All Access	Template			All Access			
Customer Service	Template			Customer Service			
Customer Service Manag	Template			Customer Service M			
Customer Support	Template			Customer Support			
Customer Support Manag	Template			Customer Support M			
Executive Management	Template			Executive Managerr			
Marketing	Template			Marketing			
Sales	Template			Sales			
Sales Manager	Template			Sales Manager			
Wetzig	Network		7.2.2.1871	Dilly Wetzig	25/06/2008 21:57:26	25/06/2008 21:56:56	25/0

Do not display retired users

Cancel    Export    Refresh

From here, you can export the information to Excel if required.

