SalesLogix 7.5.2





Why Upgrade?

Like many software applications, you pay an annual maintenance fee which entitles you to the latest software release <u>free of charge</u>.

Sage, like any other software vendor, are always looking to improve their products, ranging from correcting faults, improving performance, providing enhancements and keeping in line with the latest software & hardware releases. By upgrading in smaller increments you reduce the cost of major updates later on – as they become easier and quicker to do each time. You also ensure that your company is not "locked" into a particular release – with the inability to upgrade to Windows 7, Windows Vista or Windows 2008 for example, simply because your current version doesn't support those applications – making upgrading more difficult in the future.

Sage SalesLogix v7.5 was a landmark release that delivered innovative technologies and cutting-edge enhancements to provide you with an even more powerful CRM solution to help maximise customer relationships across your organisation. Best of all, Sage SalesLogix v7.5 gave you greater Freedom of Choice through flexible deployment options that enabled you to choose how and where you can access your CRM data – without sacrificing functionality or usability.

Sage SalesLogix v7.5.2 is focused on usability, quality and performance, partner adoption and the customisation experience. Activities and calendar enhancements, such as the ability to select and dismiss multiple reminders at once, streamline the user experience. Performance improvements target bandwidth issues and minimise latency. Improvements have been made to support multiple multi-byte languages in the areas of Unicode. Additionally, this release introduces a new developer community enabling members to exchange ideas and code samples - enhancing developer productivity. In tandem with this release, Sage SalesLogix Mobile v5.6 includes improved calendar integration, SData support, and usability improvements including BlackBerry Storm UI and navigation updates and support for high-resolution devices.

Overleaf, we have summarised just some of the improvements for each major release from v7.0.0 right through to the latest release v7.5.2 which is due out November \mathcal{G}^h . We encourage you, or your IT team, to contact us to start planning your upgrade right now!



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Upgrade Comparison Chart

| | T | 1 | | | ı | |
|---|-----|------|------|----------|------------|-------------|
| Feature | 6.2 | 7.0 | 7.2 | 7.5 | 7.5 SP1 | 7.5 SP2 |
| Sales | | | | | | |
| Assign activities to Leads | | | | ~ | ~ | ~ |
| Import Leads | ~ | ~ | ~ | ~ | ~ | ~ |
| Automatic Lead distribution | | | | ~ | ~ | ~ |
| Sales Dashboard | | ~ | ~ | > | ~ | ~ |
| Activity Reminder Manager | | ~ | ~ | ~ | ~ | ~ |
| Sage SalesLogix Mobile v5.6 | | | | | | > |
| Activity Attachment Improvements | | | | | | ~ |
| Unicode Readiness | | | | | | ~ |
| Windows-like Experience on the Web | | | ~ | ~ | ~ | ~ |
| Customer Service/Support Enhancements | | | | ~ | ~ | ~ |
| Disconnected Web Client (Remote Office/Remote Client) | | | | V | ~ | ~ |
| | | | | | | |
| Administration | | | | | | |
| Secure HTTP/S sync option | | ~ | ~ | v | ~ | v |
| Process Orchestration | | | | ~ | ~ | ~ |
| Customise Activities main detail view | | ~ | ~ | V | ~ | ~ |
| Customisations using codeless tools | | ~ | ~ | ~ | ~ | ~ |
| Sage SalesLogix entities to RESTful-based Web | | | | ~ | ~ | ~ |
| Import Wizard Updated (Duplicate Checking) | | ~ | ~ | V | ~ | ~ |
| Intellisync Improvements | | | | ~ | ~ | ~ |
| Web Client Performance Enhancements | | | | | | ~ |
| | | | | | | |
| Compatibility | | | | | | |
| Windows Vista x64 / x86 (Requires SP2 Hot-Fix 36) | | | ~ | ~ | ~ | ~ |
| Windows 7 x64 / x86 | | | | | | ~ |
| Microsoft SQL Server 2008 | | | ~ | V | ~ | ~ |
| Microsoft SQL Server 2008 x64 / x86 (Requires SP1 Hot-Fix 17) | | | | | ~ | ~ |
| Windows 2008 Server x86 (R2 only x64) | | | | | | ~ |
| SQL 2005 Express | | | ~ | ~ | ~ | ~ |
| SQL 2008 Express | | | | | | ~ |
| | | | | | | |
| Resolved Issues | | | | | | |
| Defects Corrected for these releases | | 1781 | 1082 | 352 | 438 | 742 |
| | | | | | | |