

The hardware requirements for Sage SalesLogix v7.5.3 are a guideline only. Hardware requirements depend on the number of users, activity, size of database, number of records, Operating System, and RDBMS, among other factors.

The software requirements show all qualified software for use with Sage SalesLogix v7.5.3.

"v" indicates Qualified. Component tested for Version.Release shown.

"-" indicates Not Qualified. Component not tested for Version.Release shown.

"NC" indicates Not Compatible for Version.Release shown.

Customers with active Maintenance & Support agreements may contact Technical Support if their environment includes components that have not been qualified. However, troubleshooting will be limited and no fixes related to the non-qualified component will be available.

Note that Sage generally does not perform additional qualification testing on a released version of SalesLogix with newer service packs for operating systems and applications.

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|--|-------------------------------|--------------|-----------|-----------|-----------|-----------|
| Windows Client | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/512+ | 256/512+ | 256/512+ | 256/512+ | 256/512+ | 256/512+ |
| Minimum processor/Recommended processor (MHz) | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ |
| Free disk space for application files (MB) | 200+ | 200+ | 200+ | 200+ | 200+ | 200+ |
| <i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i> | | | | | | |
| Operating System | | | | | | |
| Microsoft Windows 7 | - | - | - | - | ✓ | ✓ |
| Microsoft Windows Vista Business | ✓ | ✓ | SP1 | SP1 | SP2 | SP2 |
| Microsoft Windows XP Professional | SP2 | SP2 | SP3 | SP3 | SP3 | SP3 |
| Microsoft Windows 2000 Professional | SP4 | SP4 | - | - | - | - |
| MDAC 2.8 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Citrix Presentation Server Feature Release 4 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Citrix Presentation Server Feature Release 4.5 | - | - | - | ✓ | ✓ | ✓ |
| .NET Framework ¹ | | | | | | |
| Microsoft .NET Framework 3.5.1 | - | - | - | - | ✓ | ✓ |
| Microsoft .NET Framework 3.0 (Required if utilizing Process Orchestration) | - | - | ✓ | ✓ | - | - |
| Microsoft .NET Framework 2.0 | ✓ | ✓ | ✓ | ✓ | - | - |
| Internet Connection | | | | | | |
| Requires Internet connection (DSL, broadband, or network connection recommended) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Local Database (for Remote Client only) | | | | | | |
| SQL Express | - | ✓ | ✓ | ✓ | ✓ | ✓ |
| MSDE 2000 | SP3 or later | SP3 or later | - | - | - | - |
| Microsoft SQL Server 2008 | - | - | ✓ | ✓ | SP1 | SP1 |
| Microsoft SQL Server 2005 | SP1 | SP1 | SP1 | SP1 | SP3 | SP3 |
| Microsoft SQL Server 2000 | SP3 or later | SP4 | - | - | - | - |
| Microsoft SQL Server 2000 Personal Edition | SP3 or later | SP3 or later | - | - | - | - |
| Word Processor (for Mail Merge features) | | | | | | |
| Microsoft Word 2007 | SLX 7.0.1 or later | ✓ | ✓ | ✓ | SP1 | SP1 |
| Microsoft Word 2003 | ✓ | SP2 | SP2 | SP2 | SP3 | SP3 |
| Microsoft Word XP | ✓ | SP2 | SP3 | SP3 | SP3 | NC |
| Microsoft Word 2000 | SR-1a or later/SLX 7.0.0 only | - | - | - | - | - |

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|---|-------------------------------|-------|-----------|-----------|-----------|-----------|
| Email | | | | | | |
| Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode) | SLX 7.0.1 or later | ✓ | ✓ | ✓ | ✓ | ✓ |
| Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook) | ✓ | SP2 | SP2 | SP2 | SP2 | SP2 |
| Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode) | ✓ | SP2 | SP3 | SP3 | SP3 | NC |
| Microsoft Outlook 2000 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook) | SR-1a or later/SLX 7.0.0 only | - | - | - | - | - |
| SalesLogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode and GroupWise 5.5 and 6.0) | ✓ | ✓ | - | - | - | - |
| Reporting | | | | | | |
| Crystal Reports Professional | XI R2 | XI R2 | XI R2 SP3 | XI R2 SP3 | XI R2 SP3 | XI R2 SP3 |
| Fax | | | | | | |
| Microsoft Fax Service | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Browser | | | | | | |
| FireFox 3.x ² | - | - | - | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 8.x | - | - | - | - | ✓ | ✓ |
| Microsoft Internet Explorer 7.x | SLX 7.0.1 or later | ✓ | ✓ | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 6.0.x | ✓ | ✓ | ✓ | SP1 | SP1 | NC |
| Microsoft Internet Explorer 5.5 | ✓ | ✓ | - | - | - | - |
| Sync to Personal Information Managers (PIM) using Intellisync for Sage SalesLogix | | | | | | |
| Microsoft Outlook 2007 | SLX 7.0.1 or later | ✓ | ✓ | ✓ | ✓ | ✓ |
| Microsoft Outlook 2000 | SR-1a or later/SLX 7.0.0 only | - | - | - | - | - |
| Microsoft Outlook XP | ✓ | SP2 | SP3 | SP3 | SP3 | NC |
| Microsoft Outlook 2003 (SR-1a or later required) | ✓ | SP2 | SP2 | SP2 | SP2 | SP2 |
| Lotus Notes 8.0 (Office mode) | - | - | - | ✓ | ✓ | ✓ |
| Lotus Notes 7.0 (Office mode) | - | - | - | ✓ | ✓ | ✓ |
| Lotus Notes 6.5 (Office mode) | ✓ | ✓ | - | - | - | - |
| Lotus Notes 5.x (Office mode) | ✓ | ✓ | - | - | - | - |
| Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only) | ✓ | ✓ | - | - | - | - |

Once you have synchronized from Sage SalesLogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|---|-------------------------------|------|------|--------|--------|--------|
| Web Client | | | | | | |
| Browser | | | | | | |
| FireFox 3.x ² | - | - | - | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 8.x | - | - | - | - | ✓ | ✓ |
| Microsoft Internet Explorer 7.x | SLX 7.0.1 or later | ✓ | ✓ | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 6.0.x | ✓ | ✓ | ✓ | SP1 | SP1 | NC |
| Microsoft Internet Explorer 5.5 | ✓ | ✓ | - | - | - | - |
| Internet Connection | | | | | | |
| Requires Internet connection (DSL, broadband, or network connection recommended) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Word Processor (for Mail Merge features) | | | | | | |
| Microsoft Word 2007 | SLX 7.0.1 or later | ✓ | ✓ | ✓ | SP1 | SP1 |
| Microsoft Word 2003 | ✓ | SP2 | SP2 | SP2 | SP3 | SP3 |
| Microsoft Word XP | ✓ | SP2 | SP3 | SP3 | SP3 | NC |
| Microsoft Word 2000 | SR-1a or later/SLX 7.0.0 only | - | - | - | - | - |
| Email | | | | | | |
| Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode) | SLX 7.0.1 or later | ✓ | ✓ | ✓ | ✓ | ✓ |
| Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook) | ✓ | SP2 | SP2 | SP2 | SP2 | SP2 |
| Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode) | ✓ | SP2 | SP3 | SP3 | SP3 | NC |
| Microsoft Outlook 2000 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook) | SR-1a or later/SLX 7.0.0 only | - | - | - | - | - |

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|--|------|------|-------------|-------------|-------------|-------------|
| Disconnected Web Client | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | - | - | 512/1GB+ | 512/1GB+ | 512/1GB+ | 512/1GB+ |
| Minimum processor/Recommended processor (MHz) | - | - | 800/1.5GHz+ | 800/1.5GHz+ | 800/1.5GHz+ | 800/1.5GHz+ |
| Free disk space for application files (MB) | - | - | 1000+ | 1000+ | 1000+ | 1000+ |
| Operating System | | | | | | |
| Microsoft Windows 7 | - | - | - | - | ✓ | ✓ |
| Microsoft Windows Vista Business | - | - | SP1 | SP1 | SP2 | SP2 |
| Microsoft Windows XP Professional | - | - | SP3 | SP3 | SP3 | SP3 |
| MDAC 2.8 | - | - | ✓ | ✓ | ✓ | ✓ |
| Browser | | | | | | |
| FireFox 3.x ² | - | - | - | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 8.x | - | - | - | - | ✓ | ✓ |
| Microsoft Internet Explorer 7.x | - | - | ✓ | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 6.0.x | - | - | ✓ | SP1 | SP1 | NC |
| Microsoft Internet Explorer 5.5 | - | - | - | - | - | - |
| .NET Framework | | | | | | |
| Microsoft .NET Framework 3.5.1 | - | - | - | - | ✓ | ✓ |
| Microsoft .NET Framework 3.0 (Required if utilizing Process Orchestration) | - | - | ✓ | ✓ | - | - |
| Microsoft .NET Framework 2.0 | - | - | ✓ | ✓ | - | - |

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|---|-----------------|-----------|-----------|-----------|-----------|-----------|
| Administrative Workstation | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/512+ | 256/512+ | 512/1G+ | 512/1G+ | 512/1G+ | 512/1G+ |
| Recommended memory for Architect Customization and Development (MB) | 1GB+ | 1GB+ | 1GB+ | 1GB+ | 1GB+ | 1GB+ |
| Minimum processor/Recommended processor (MHz) | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ | 800/1GHz+ |
| Free disk space for application files (MB) | 500+ | 500+ | 500+ | 500+ | 500+ | 500+ |
| Operating System | | | | | | |
| Microsoft Windows 7 | - | - | - | - | ✓ | ✓ |
| Microsoft Windows Vista Business | ✓ | ✓ | SP1 | SP1 | SP2 | SP2 |
| Microsoft Windows XP Professional | SP2 | SP2 | SP3 | SP3 | SP3 | SP3 |
| Microsoft Windows 2000 Professional | SP4 | SP4 | - | - | - | - |
| MDAC 2.8 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Word Processor (for Mail Merge template management) | | | | | | |
| | SLX 7.0.1 or | | | | | |
| Microsoft Word 2007 | later | ✓ | ✓ | ✓ | SP1 | SP1 |
| Microsoft Word 2003 | ✓ | SP2 | SP2 | SP2 | SP3 | SP3 |
| Microsoft Word XP | ✓ | SP2 | SP3 | SP3 | SP3 | NC |
| | SR-1a or | | | | | |
| | later/SLX 7.0.0 | | | | | |
| Microsoft Word 2000 | only | - | - | - | - | - |
| Reporting | | | | | | |
| Crystal Reports Professional | XI R2 | XI R2 | XI R2 SP3 | XI R2 SP3 | XI R2 SP3 | XI R2 SP3 |
| Browser | | | | | | |
| FireFox 3.x ² | - | - | - | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 8.x | - | - | - | - | ✓ | ✓ |
| | SLX 7.0.1 or | | | | | |
| | later | | | | | |
| Microsoft Internet Explorer 7.x | later | ✓ | ✓ | ✓ | ✓ | ✓ |
| Microsoft Internet Explorer 6.0.x | ✓ | ✓ | ✓ | SP1 | SP1 | NC |
| Microsoft Internet Explorer 5.5 | ✓ | ✓ | - | - | - | - |

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|--|--------------|-----------|-----------|-----------|-----------|-----------|
| Host Database Server³ | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/1GB+ | 256/1GB+ | 1GB/4GB+ | 1GB/4GB+ | 1GB/4GB+ | 1GB/4GB+ |
| Minimum processor/Recommended processor (MHz) | 800/1.5G+ | 800/1.5G+ | 800/1.5G+ | 800/1.5G+ | 800/1.5G+ | 800/1.5G+ |
| Free disk space for application files (MB) | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ |
| Operating System | | | | | | |
| Microsoft Windows 2008 R2 Server | - | - | - | - | ✓ | ✓ |
| Microsoft Windows 2008 Server | - | - | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2003 Server | SP1 or later | SP2 | SP2 | SP2 | SP2 | SP2 |
| Microsoft Windows 2000 Server/Advanced Server | SP4 | SP4 | - | - | - | - |
| MDAC 2.8 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Relational Database Management System (RDBMS) | | | | | | |
| Microsoft SQL Server 2008 | - | - | ✓ | ✓ | SP1 | SP1 |
| Microsoft SQL Server 2005 | SP1 | SP1 | SP1 | SP1 | SP3 | SP3 |
| Microsoft SQL Server 2000 | SP3 or later | SP4 | - | - | - | - |
| Oracle 11g | - | - | ✓ | ✓ | ✓ | ✓ |
| Oracle 10g R2 (minimum of 10.2.0.1.0 required) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set) | ✓ | ✓ | - | - | - | - |
| <p><i>Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component to be installed on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle client software match the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.</i></p> | | | | | | |
| Email Servers | | | | | | |
| Microsoft Exchange | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Lotus Notes (Office mode) | ✓ | ✓ | - | ✓ | ✓ | ✓ |
| GroupWise | ✓ | ✓ | - | - | - | - |
| POP3/SMTP | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| IMAP/SMTP | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|--|-------------------|-------------------|------------|------------|------------|------------|
| Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes) ³ | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/1GB+ | 256/1GB+ | 512/1GB+ | 512/1GB+ | 512/1GB+ | 512/1GB+ |
| Minimum processor/Recommended processor (MHz) | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ |
| Free disk space for application files (MB) | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ |
| Operating System | | | | | | |
| Microsoft Windows 2008 R2 Server | - | - | - | - | ✓ | ✓ |
| Microsoft Windows 2008 Server | - | - | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2003 Server | SP1 or later | SP2 | SP2 | SP2 | SP2 | SP2 |
| Microsoft Windows 2000 Server/Advanced Server MDAC 2.8 | SP4 ✓ | SP4 ✓ | - ✓ | - ✓ | - ✓ | - ✓ |
| Synchronization Server ³ | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/512+ | 256/512+ | 256/512+ | 256/512+ | 256/512+ | 256/512+ |
| Minimum processor/Recommended processor (MHz) | 450/800+ | 450/800+ | 450/800+ | 450/800+ | 450/800+ | 450/800+ |
| Free disk space for application files (MB) | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ |
| Operating System | | | | | | |
| Microsoft Windows 2008 R2 Server | - | - | - | - | ✓ | ✓ |
| Microsoft Windows 2008 Server | - | - | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2003 Server | SP1 or later | SP2 | SP2 | SP2 | SP2 | SP2 |
| Microsoft Windows 2000 Server/Advanced Server MDAC 2.8 | SP4 ✓ | SP4 ✓ | - ✓ | - ✓ | - ✓ | - ✓ |
| Remote Office Server ³ | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/1GB+ | 256/1GB+ | 512/1GB+ | 512/1GB+ | 512/1GB+ | 512/1GB+ |
| Minimum processor/Recommended processor (MHz) | 450/1.5G+ | 450/1.5G+ | 1.5G/2.0G+ | 1.5G/2.0G+ | 1.5G/2.0G+ | 1.5G/2.0G+ |
| Free disk space for application files (MB) | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ | 2000+ |
| Operating System | | | | | | |
| Microsoft Windows 2008 R2 Server | - | - | - | - | ✓ | ✓ |
| Microsoft Windows 2008 Server | - | - | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2003 Server | SP1 or later | SP2 | SP2 | SP2 | SP2 | SP2 |
| Microsoft Windows 2000 Server/Advanced Server MDAC 2.8 | SP4 ✓ | SP4 ✓ | - ✓ | - ✓ | - ✓ | - ✓ |
| Relational Database Management System (RDBMS) | | | | | | |
| Microsoft SQL Server 2008 | - | - | ✓ | ✓ | SP1 | SP1 |
| Microsoft SQL Server 2005 | SP1 | SP1 | SP1 | SP1 | SP3 | SP3 |
| Microsoft SQL Server 2000 | SP3 or later | SP4 | - | - | - | - |
| Web Host Server ³ | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/1GB+ | 256/1GB+ | 1GB/4.0GB+ | 1GB/4.0GB+ | 1GB/4.0GB+ | 1GB/4.0GB+ |
| Minimum processor/Recommended processor (MHz) | 450/1.5G+ | 450/1.5G+ | 1.5G/2.0G+ | 1.5G/2.0G+ | 1.5G/2.0G+ | 1.5G/2.0G+ |
| Free disk space for application files and web pages (MB) | 350+ | 350+ | 500+ | 500+ | 500+ | 500+ |
| Operating System | | | | | | |
| Microsoft Windows 2008 R2 Server with IIS 7.5 ⁴ | - | - | - | - | ✓ | ✓ |
| Microsoft Windows 2008 Server with IIS 7.0 ⁴ | - | - | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2003 Server with IIS 6.0 | ✓ | ✓ | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2000 Server/Advanced Server with IIS 5.0 MDAC 2.8 | SP3 or later ✓ | SP3 or later ✓ | - ✓ | - ✓ | - ✓ | - ✓ |
| Microsoft .NET Framework 2.0 with ASP.NET | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

Sage SalesLogix

System Requirements

| Version | v7.0 | v7.2 | v7.5 | v7.5.1 | v7.5.2 | v7.5.3 |
|--|--------------|--------------|-----------|-----------|-----------|-----------|
| Web Reporting Server³ | | | | | | |
| Hardware | | | | | | |
| Minimum memory/Recommended memory (MB) | 256/1GB+ | 256/1GB+ | 256/1GB+ | 256/1GB+ | 256/1GB+ | 256/1GB+ |
| Minimum processor/Recommended processor (MHz) | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ | 450/1.5G+ |
| Free disk space for application files and web pages (MB) | 350+ | 350+ | 350+ | 350+ | 350+ | 350+ |
| Operating System⁵ | | | | | | |
| Microsoft Windows 2003 Server with IIS 6.0 | ✓ | ✓ | ✓ | ✓ | SP2 | SP2 |
| Microsoft Windows 2000 Server/Advanced Server with IIS 5.0 | SP3 or later | SP3 or later | - | - | - | - |
| MDAC 2.8 | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Reporting | | | | | | |
| Crystal Reports Server | ✓ | ✓ | XI R2 SP4 | XI R2 SP4 | XI R2 SP4 | XI R2 SP4 |
| Web Phone | | | | | | |
| Qualified Web Phones and Service Providers | | | | | | |

Sage SalesLogix for Web Phones includes HDML and WML templates for US and international customers. The templates have been qualified with the Openwave browser and platform. Additional carriers and phones may be compatible and may be qualified in the future.

Openwave-compatible phones are listed at: http://upmkt.openwave.com/dev_phones/phones.cfm Openwave

Compatible carriers are listed at: http://upmkt.openwave.com/dev_carriers/carriers.cfm

Notes

- .NET Framework is required if hosting a portal e.g. remote client.
- Active Mail features not available.
- 64-bit systems are supported but must be set to run in 32-bit compatibility mode.
- IIS must run in v6 mode.
- Crystal Reports XI R2 SP3 is not compatible with Windows 2008.
- SalesLogix includes Crystal Reports Server XI R2 SP3. The XI R2 SP4 version is required for 64-bit systems, and must be obtained and installed separately

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The software requirements show all qualified software for use with Sage SalesLogix v7.5.3.

"v" indicates Qualified. Component tested for Version.Release shown.

"-" indicates Not Qualified. Component not tested for Version.Release shown.

Customers with active Maintenance & Support agreements may contact Technical Support if their environment includes components that have not been qualified. However, troubleshooting will be limited and no fixes related to the non-qualified component will be available.

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Sage SalesLogix

Mobile System Requirements

| Version | v5.6 |
|--|------|
| Device | |
| Operating System | |
| BlackBerry¹ | |
| BlackBerry OS 4.2 | ✓ |
| BlackBerry OS 4.3 | - |
| BlackBerry OS 4.5 | - |
| BlackBerry OS 4.6 | ✓ |
| BlackBerry OS 4.7 | ✓ |
| BlackBerry OS 5.0 ² | ✓ |
| BlackBerry Desktop Manager 4.2 | - |
| BlackBerry Desktop Manager 4.7 | ✓ |
| BlackBerry Desktop Manager 5.0 | ✓ |
| BlackBerry Enterprise Server 4.1.x | ✓ |
| BlackBerry Enterprise Server 5.0 | ✓ |
| BlackBerry Enterprise Server Express | ✓ |
| Windows Mobile | |
| Windows Mobile 6.0 | - |
| Windows Mobile 6.1 | ✓ |
| Windows Mobile 6.5 | ✓ |
| ActiveSync 4.5 | ✓ |
| Windows Mobile Device Center 6.1 | - |
| Mobile Platform³ | |
| Operating System | |
| Windows Server 2003 | ✓ |
| Windows Server 2008 | ✓ |
| IIS 6.0 | ✓ |
| IIS 7.0 | ✓ |
| Sage SalesLogix - Client (Should match SalesLogix Server version) | |
| SalesLogix v7.2.2 | ✓ |
| SalesLogix v7.5 | - |
| SalesLogix v7.5.1 | - |
| SalesLogix v7.5.2 | ✓ |
| Relational Database Management System (RDBMS) - For hosting designer databases: | |
| Microsoft SQL Server 2005 | ✓ |
| Microsoft SQL Server 2005 Express | - |
| Microsoft SQL Server 2008 | ✓ |
| OSQL Utility ⁴ | |

Sage SalesLogix

Mobile System Requirements

| Version | v5.6 |
|--|------|
| Relational Database Management System (RDBMS) - For hosting deployment/queuing: | |
| Microsoft SQL Server 2005 | ✓ |
| Microsoft SQL Server 2008 | ✓ |
| Oracle 10g | ✓ |
| Oracle 11g | ✓ |
| OSQL Utility ⁴ | |
| License Types⁵ | |
| Standard | ✓ |
| Enterprise | ✓ |
| Mobile Administrator | |
| Operating System | |
| Windows XP Professional | - |
| Windows Vista Business | - |
| Windows 7 | - |
| Windows Server 2003 | ✓ |
| Windows Server 2008 | ✓ |
| Mobile Architect | |
| Operating System | |
| Windows XP Professional | - |
| Windows Vista Business | - |
| Windows 7 | - |
| Windows Server 2003 | ✓ |
| Windows Server 2008 | ✓ |

Notes

1. Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.
2. See related Hot Fix, applies to BlackBerry OS builds 5.0.0.386 and higher.
3. SalesLogix Mobile should be installed separately from SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).
4. Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts required when database server is a different server than the Web server.
5. Personal Server not available in v5.6 forward.

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Sage SalesLogix

Mobile System Requirements (v5.5 and earlier)

| Version | v5.1 | v5.5 |
|--|------|------|
| Device | | |
| Operating System | | |
| BlackBerry¹ | | |
| BlackBerry OS 4.2 | ✓ | ✓ |
| BlackBerry OS 4.3 | ✓ | ✓ |
| BlackBerry OS 4.5 | ✓ | ✓ |
| BlackBerry OS 4.6 | ✓ | ✓ |
| BlackBerry OS 4.7 | ✓ | ✓ |
| BlackBerry OS 5.0 ² | ✓ | ✓ |
| BlackBerry Desktop Manager 4.2 | ✓ | ✓ |
| BlackBerry Desktop Manager 4.7 | ✓ | ✓ |
| BlackBerry Desktop Manager 5.0 | ✓ | ✓ |
| BlackBerry Enterprise Server 4.1.x | ✓ | ✓ |
| BlackBerry Enterprise Server 5.0 | ✓ | ✓ |
| BlackBerry Enterprise Server Express | ✓ | ✓ |
| Windows Mobile | | |
| Windows Mobile 6.0 | ✓ | ✓ |
| Windows Mobile 6.1 | ✓ | ✓ |
| ActiveSync 4.5 | ✓ | ✓ |
| Mobile Platform³ | | |
| Sage SalesLogix - Client (Should match SalesLogix Server version) | | |
| SalesLogix v6.2.6 | ✓ | N/A |
| SalesLogix v7.0.x | ✓ | N/A |
| SalesLogix v7.2.x | ✓ | ✓ |
| SalesLogix v7.5 | N/A | ✓ |
| SalesLogix v7.5.1 | N/A | ✓ |
| License Types | | |
| Personal | ✓ | ✓ |
| Standard | ✓ | ✓ |
| Enterprise | ✓ | ✓ |

Notes

1. Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.

2. See related Hot Fix, applies to BlackBerry OS builds 5.0.0.386 and higher.

3. SalesLogix Mobile should be installed separately from SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).