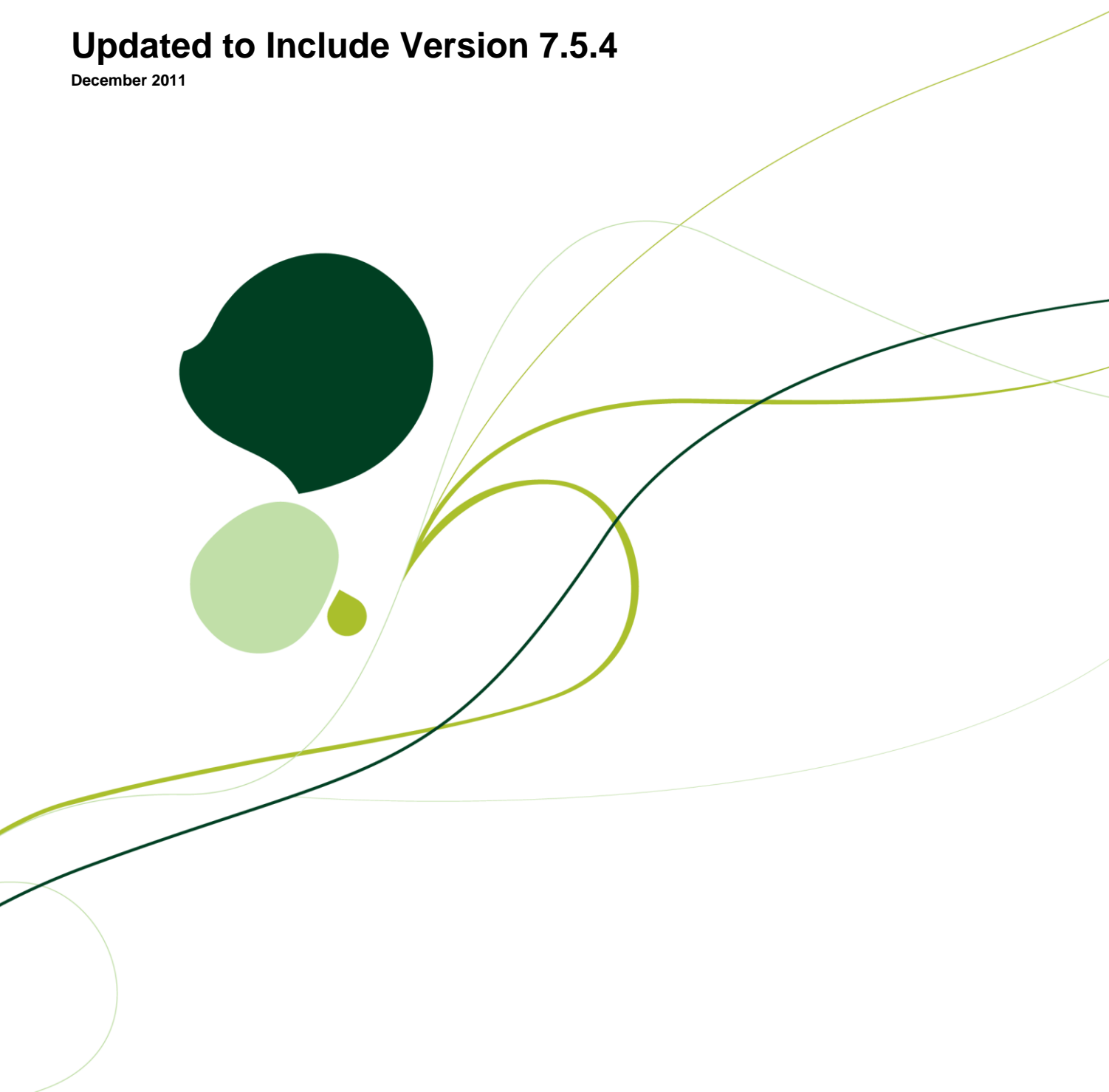


Sage SalesLogix Compatibility Checklist

Updated to Include Version 7.5.4

December 2011





Sage SalesLogix Compatibility Checklist Updated to Include Version 7.5.4

December 2011

Contents

Key	2
Sage SalesLogix System Requirements.....	2
Mobile System Requirements (v5.5 and earlier).....	13
Mobile System Requirements (v5.6 and later).....	14
Mobile System Requirements (v11R1 and v1.1)	17
Notes.....	18
Important Information	18

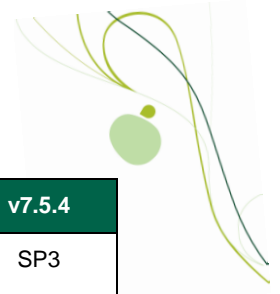
Key.

The software requirements show all qualified software for use with versions of Sage SalesLogix that have not reached end of life.

- Q** Component is tested and qualified for version. Troubleshooting assistance is available with Support plan.
Note: When a service pack number is listed instead of either “Q” or “S”, the version is qualified to work on that service pack, unless a superscript number indicates otherwise.
 - S** Component is not tested for version. Troubleshooting assistance available with Support plan.
 - NC** Component is not compatible for version. Troubleshooting assistance is not available.
- A blank, gray box indicates the version of the software was not available until after this version of Sage SalesLogix was released².

Sage SalesLogix System Requirements

Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Windows Client						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	200+	200+	200+	200+	200+	200+
<i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i>						
Operating System						
Microsoft Windows 7 SP1					S	Q
Microsoft Windows 7				Q	Q for SLX 7.5.3.10 ¹⁵	Q
Microsoft Windows Vista Business	Q	SP1	SP1	SP2	SP2	SP2



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft Windows XP Professional	SP2	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	SP4	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Citrix Presentation Server XenApp6 ²				Q	Q	Q
Citrix Presentation Server XenApp5 ²				Q	Q	Q
Citrix Presentation Server Feature Release 4.5			Q	Q	Q	Q
Citrix Presentation Server Feature Release 4	Q	Q	Q	Q	Q	Q
.NET Framework						
Microsoft .NET Framework 3.5.1				Q	Q	Q
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)		Q	Q	S	S	S
Microsoft .NET Framework 2.0	Q	Q	Q	S	S	S
Internet Connection						
Requires Internet connection (DSL, broadband, or network connection recommended)	Q	Q	Q	Q	Q	Q
Local Database (for Remote Client only)						
Microsoft SQL Express 2008 R2					Q	SP1
Microsoft SQL Express 2008		Q	Q	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP1	SP3	SP3	SP4
Microsoft SQL Server 2000	SP4	NC	NC	NC	NC	NC
Microsoft SQL Server 2000 Personal Edition	SP3 or later	NC	NC	NC	NC	NC
MSDE 2000	SP3 or later	S	S	S	S	S
Word Processor (for Mail Merge features)						
Microsoft Word 2010 (32-bit version only.)					Q	Q
Microsoft Word 2007	Q	Q	Q	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
Email						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)					Q	Q
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	Q	Q	Q	Q	Q	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP2	SP3	SP3	SP3	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
SalesLogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode and GroupWise 5.5 and 6.0)	Q	S	S	S	S	S
Reporting						
Crystal Reports Professional	XI R2	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4
Fax						
Microsoft Fax Service	Q	Q	Q	Q	Q	Q
Browser						
Firefox 3.x ³			Q	Q	Q	Q
Microsoft Internet Explorer 8.x ⁴				Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	Q
Microsoft Internet Explorer 6.0.x	Q	Q	SP1	SP1	NC	NC
Microsoft Internet Explorer 5.5	Q	S	S	S	NC	NC
Note: Microsoft Internet Explorer v9 and Firefox v4 or later are not supported browser versions. Using Sage SalesLogix with these browser versions will generate inconsistent and unexpected results.						



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Web Client						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	200+	200+	200+	200+	200+	200+
Browser						
Firefox 3.x ³			Q	Q	Q	Q
Microsoft Internet Explorer 8.x ⁴				Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	Q
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	Q	S	S	S	NC	NC
Note: Microsoft Internet Explorer v9 and Firefox v4 or later are not supported browser versions. Using Sage SalesLogix with these browser versions will generate inconsistent and unexpected results.						
Internet Connection						
Requires Internet connection (DSL, broadband, or network connection recommended)	Q	Q	Q	Q	Q	Q
Word Processor (for Mail Merge features)						
Microsoft Word 2010 (supports 32-bit version only)					Q	Q
Microsoft Word 2007	Q	Q	Q	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
Email						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)					Q	Q
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	Q	Q	Q	Q	Q	SP2



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet- only mode)	SP2	SP3	SP3	SP3	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
Disconnected Web Client						
Hardware¹						
CPU		Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache
Recommended memory		4GB	4GB	4GB	4GB	4GB
Hard drive speed		7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Operating System						
Microsoft Windows 7 SP1						Q
Microsoft Windows 7				Q	Q for SLX 7.5.3.10	Q
Microsoft Windows Vista Business	S	SP1	SP1	SP2	SP2	SP2
Microsoft Windows XP Professional	S	SP3	SP3	SP3	SP3	SP3
MDAC 2.8		Q	Q	Q	Q	Q
Local Database						
Microsoft SQL Express 2008 R2					Q	Q
Microsoft SQL Express 2008		Q	Q	SP1	SP1	SP1
Microsoft SQL Express 2005	S	SP1	SP1	SP3	SP3	SP4
Browser						
Firefox 3.x ³			Q	Q	Q	Q
Microsoft Internet Explorer 8.x ⁴				Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	Q
Microsoft Internet Explorer 6.0.x	Q	Q	SP1	SP1	NC	NC
Microsoft Internet Explorer 5.5	Q	S	S	S	NC	NC
Note: Microsoft Internet Explorer v9 and Firefox v4 or later are not supported browser versions. Using Sage SalesLogix with these browser versions will generate inconsistent and unexpected results.						



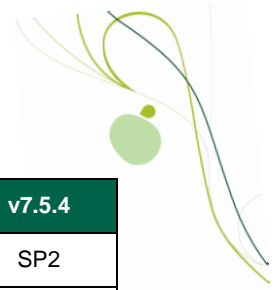
Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Word Processor (for Mail Merge features)						
Microsoft Word 2010 (32-bit version only.)					Q	Q
Microsoft Word 2007	Q	Q	Q	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
.NET Framework						
Microsoft .NET Framework 3.5.1				Q	Q	Q
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)		Q	Q	S	S	S
Microsoft .NET Framework 2.0		Q	Q	S	S	S
Administrative Workstation						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/512+	512/1G+	512/1G+	512/1G+	512/1G+	512/1G+
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	500+	500+	500+	500+	500+	500+
Operating System						
Microsoft Windows 7 SP1						Q
Microsoft Windows 7				Q	Q	Q
Microsoft Windows Vista Business	Q	SP1	SP1	SP2	SP2	SP2
Microsoft Windows XP Professional	SP2	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	SP4	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Word Processor (for Mail Merge template management)						
Microsoft Word 2010 (supports 32-bit version only.)					Q	Q
Microsoft Word 2007	Q	Q	Q	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
Reporting						
Crystal Reports Professional	XI R2	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4
Browser						
Firefox 3.x ³			Q	Q	Q	Q
Microsoft Internet Explorer 8.x ⁴				Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	Q
Microsoft Internet Explorer 6.0.x	Q	Q	SP1	SP1	NC	NC
Microsoft Internet Explorer 5.5	Q	S	S	S	NC	NC
Note: Microsoft Internet Explorer v9 and Firefox v4 or later are not supported browser versions. Using Sage SalesLogix with these browser versions will generate inconsistent and unexpected results.						
Host Database Server⁵						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/1GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+
Minimum processor/Recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
Operating System						
Microsoft Windows 2008 R2 Server				Q	Q	SP1
Microsoft Windows 2008 Server		Q	Q	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Relational Database Management System (RDBMS)						
Microsoft SQL Server 2008 R2					Q	SP1 ²
Microsoft SQL Server 2008		Q	Q	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP1	SP3	SP3	SP3
Microsoft SQL Server 2000	SP4	NC	NC	NC	NC	NC
Oracle 11g R2						Q
Oracle 11g		Q	Q	Q	Q	Q
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	Q	Q	Q	Q	Q	Q
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	Q	S	S	S	S	S
<p><i>Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle Client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle Client software matches the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.</i></p>						
Email Servers						
Microsoft Exchange	Q	Q	Q	Q	Q	Q
Lotus Notes (Office mode)	Q	S	Q	Q	Q	Q
GroupWise	Q	S	S	S	S	S
POP3/SMTP	Q	Q	Q	Q	Q	Q
IMAP/SMTP	Q	Q	Q	Q	Q	Q
Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)⁵						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
Operating System						
Microsoft Windows 2008 R2 Server				Q	Q	SP1
Microsoft Windows 2008 Server		Q	Q	SP2	SP2	SP2



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Synchronization Server⁵						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	450/800+	450/800+	450/800+	450/800+	450/800+	450/800+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
Operating System						
Microsoft Windows 2008 R2 Server				Q	Q	SP1
Microsoft Windows 2008 Server		Q	Q	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Remote Office Server						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+
Minimum processor /Recommended processor (MHz)	450/1.5G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
Operating System						
Microsoft Windows 2008 R2 Server ⁷				Q	Q	SP1
Microsoft Windows 2008 Server ⁷		Q	Q	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Relational Database Management System (RDBMS)						
Microsoft SQL Server 2008 R2					Q	SP1 ²
Microsoft SQL Server 2008		Q	Q	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP1	SP3	SP3	SP3
Microsoft SQL Server 2000	SP4	NC	NC	NC	NC	NC
Web Host Server⁵						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/1GB+	1GB/4.0GB +	1GB/4.0GB +	1GB/4.0GB +	1GB/4.0GB +	1GB/4.0GB +
Minimum processor /Recommended processor (MHz)	450/1.5G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+
Free disk space for application files and web pages (MB)	350+	500+	500+	500+	500+	500+
Operating System						
Microsoft Windows 2008 R2 Server with IIS 7.5 ⁷				Q	Q	Q
Microsoft Windows 2008 Server with IIS 7.0 ⁷		Q	Q	SP2	SP2	SP2
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	Q	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	SP3 or later	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Microsoft .NET Framework 2.0 with ASP.NET	Q	Q	Q	Q	Q	Q
Web Reporting Server⁵						
Hardware¹						
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	256/1GB+	256/1GB+	256/1GB+	256/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files and web pages (MB)	350+	350+	350+	350+	350+	350+
Operating System⁸						
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	Q	SP2	SP2	SP2



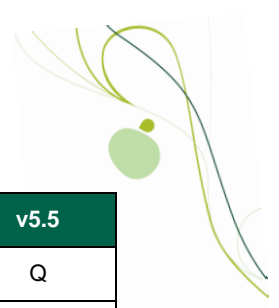
Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft Windows 2000 Server /Advanced Server with IIS 5.0	SP3 or later	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Reporting						
Crystal Reports Server	Q	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP4
Intellisync for Sage SalesLogix						
Sync to Personal Information Managers (PIM) using Intellisync for Sage SalesLogix						
Microsoft Outlook 2010 (32-bit version only.)					SLX 7.5.3.6 and SLX Web 7.5.3.02	Q
Microsoft Outlook 2007	Q	Q	Q	Q	Q	SP2
Microsoft Outlook 2003 (SR-1a or later required)	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Outlook XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
Lotus Notes 8.0 (Office mode)			Q	Q	Q	Q
Lotus Notes 7.0 (Office mode)			Q	Q	Q	Q
Lotus Notes 6.5 (Office mode)	Q	S	S	S	S	S
Lotus Notes 5.x (Office mode)	Q	S	S	S	S	S
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	Q	S	S	S	S	S
<i>Once you have synchronized from Sage SalesLogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.</i>						
Exchange Link Server						
Exchange Link Version						
Exchange Link 8.0 HF5 (and higher)	SLX SP2 or later	S	S	Q	Q	Q
Exchange						
Exchange Link 8.0 HF5 and higher is compatible with the following versions of Microsoft Exchange Server: 2003, 2007, and 2010.						
Operating System						
Exchange Link version 8.0 HF 5 and higher is compatible with the following operating systems: Microsoft Windows 2003 and 2008.						



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Sage DynaLink						
DynaLink v7.0.1 (DynaLink v7.0 with Service Pack 1)						
Sage MAS 90/200 v4.4	NC	NC	NC	Q	Q	Q
DynaLink v7.0.0.1 (DynaLink v7.0 with Hot Fix 1)						
Sage MAS 500 v7.2	Q	Q	Q	S	S	S
Sage MAS 90/200 v4.3	Q	Q	Q	NC	NC	NC
DynaLink v7.0						
Sage MAS 500 v7.0 and v7.05	Q	Q	Q	S	S	S
Sage MAS 90/200 v4.10 or 4.20	Q	Q	Q	S	S	S
Sage ERP Link						
ERP Link 3.0 SP1						
Sage MAS 500 v7.3 Feb 10 PU and later				Q	HF2	HF3 ¹⁶
Sage MAS 500 v7.2 Aug 09 MU and later			Q	Q	S	S
ERP Link 3.0						
Sage MAS 500 v7.2			Q	S	S	S

Mobile System Requirements (v5.5 and earlier)

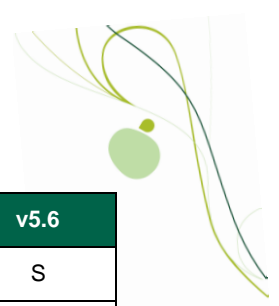
Version	v5.1	v5.5
Device		
Hardware		
BlackBerry⁹		
BlackBerry OS 5.0 ¹⁰	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry OS 4.6	Q	Q
BlackBerry OS 4.5	Q	Q
BlackBerry OS 4.3	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	Q	Q



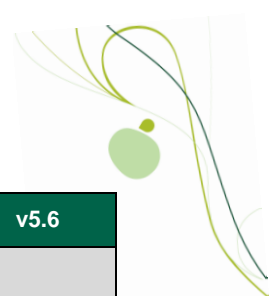
Version	v5.1	v5.5
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	Q	Q
BlackBerry Enterprise Server Express	Q	Q
Windows Mobile		
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	Q	Q
ActiveSync 4.5	Q	Q
Mobile Platform¹¹		
Sage SalesLogix Client (Should match Sage SalesLogix Server version)		
Sage SalesLogix v7.5.1	NC	Q
Sage SalesLogix v7.5	NC	Q
Sage SalesLogix v7.2.x	Q	Q
Sage SalesLogix v7.0.x	Q	NC
Sage SalesLogix v6.2.6	Q	NC
License Type		
Personal	Q	Q
Standard	Q	Q
Enterprise	Q	Q

Mobile System Requirements (v5.6 and later)

Version	v5.6
Device	
Hardware	
BlackBerry⁹	
BlackBerry OS 6.0	SLX Mobile HF10
BlackBerry OS 5.0 ¹⁰	Q
BlackBerry OS 4.7	Q
BlackBerry 4.6	Q
BlackBerry OS 4.5	S



Version	v5.6
BlackBerry OS 4.3	S
BlackBerry OS 4.2	Q
BlackBerry Desktop Manager 5.0	Q
BlackBerry Desktop Manager 4.7	Q
BlackBerry Desktop Manager 4.2	S
BlackBerry Enterprise Manager 5.0	Q
BlackBerry Enterprise Server 5.0	Q
BlackBerry Enterprise Server 4.1.x	Q
BlackBerry Enterprise Server Express	Q
Windows Mobile	
Windows Mobile 6.5	Q
Windows Mobile 6.1	Q
Windows Mobile 6.0	S
ActiveSync 4.5	Q
Windows Mobile Device Center 6.1	S
Mobile Platform	
Operating System	
Windows Server 2008	Q
Windows Server 2003	Q
IIS 7.0	Q
IIS 6.0	Q
Sage SalesLogix Client (Should match Sage SalesLogix Server version)	
Sage SalesLogix v7.5.4	Q
Sage SalesLogix v7.5.3	Q
Sage SalesLogix v7.5.2	Q
Sage SalesLogix v7.5.1	S
Sage SalesLogix v7.5	S
Sage SalesLogix 7.2.2	Q



Version	v5.6
Relational Database Management System (RDBMS) – For hosting designer databases	
Microsoft SQL Server 2008	Q
Microsoft SQL Server 2005	Q
Microsoft SQL Server 2005 Express	S
OSQL Utility ¹²	
Relational Database Management System (RDBMS) – For hosting deployment/queuing	
Microsoft SQL Server 2008	Q
Microsoft SQL Server 2005	Q
Oracle 11g	Q
Oracle 10g	Q
OSQL Utility ¹²	
License Types¹³	
Standard	Q
Enterprise	Q
Mobile Administrator	
Operating System	
Windows Server 2008	Q
Windows Server 2003	Q
Windows 7	S
Windows Vista Business	S
Windows XP Professional	S
Mobile Architect	
Operating System	
Windows Server 2008	Q
Windows Server 2003	Q
Windows 7	S
Windows Vista Business	S
Windows XP Professional	S



Mobile System Requirements (v11R1 and v1.1)

Version	v11R1	v1.1
Device		
Hardware		
BlackBerry		
BlackBerry OS 6.0	Q	Q
Android		
Android 2.x	Q	Q
Android 1.x	S	S
iOS (iPhone/iPad) – 3G, 3GS, 4		
iOS 4.x	Q	Q
iOS 3.x	Q	Q
iOS 2.x	S	S
Windows Phone 7		
Windows Phone 7	NC	NC
Mobile Platform		
Sage SalesLogix Client (Should match Sage SalesLogix Server version)		
Sage SalesLogix v7.5.4	Q	Q
Sage SalesLogix v7.5.3 ¹⁴	Q	NC
Sage SalesLogix v7.5.2	NC	NC
Sage SalesLogix v7.5.1	NC	NC
Sage SalesLogix v7.5	NC	NC
Sage SalesLogix 7.2.2	NC	NC
License Types		
Standard	Q	Q
Advanced	Q	Q
Premier	Q	Q



Notes

1. Hardware requirements are intended as a guideline. As Sage SalesLogix is highly customizable, hardware requirements will depend on the number of users, activities, database size, number of records, operating systems, and RDBMS, among other factors.
2. Sage generally does not perform additional qualification testing on a released version of Sage SalesLogix with newer service packs for operating systems and applications.
3. Active Mail features are not available.
4. Internet Explorer 8 must run in Compatibility View with Sage SalesLogix v7.5.2.
5. 64-bit systems must be set to run in 32-bit compatibility mode. See Sage SalesLogix Implementation Guide v 7.5.4.
6. .NET Framework is required if hosting a portal (e.g., remote client).
7. IIS must run in v6 mode.
8. Microsoft Windows 2008 requires Crystal Reports XI R2 SP4 or later.
9. Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.
10. See related Hot Fix; applies to BlackBerry OS builds 5.0.0.386 and higher.
11. Sage SalesLogix Mobile should be installed separately from Sage SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).
12. Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts requirement when database server is a different server than the Web server.
13. Personal Server is not available in v5.6 forward.
14. Works with Sage SalesLogix v7.5.3 with HF1, HF2, HF3 and SData core portal.
15. Sage SalesLogix 7.5.3 hot fix 10 enables support for synchronization on the Remote Client. This hot fix is not required if your installation does not include Remotes.
16. When available. This hot fix is in development. Check SupportOnline for availability.

Important Information

For products not listed (for example, Visual Analyzer), visit the SalesLogix Knowledgebase at [http:// support.saleslogix.com](http://support.saleslogix.com). Search by product name and the word "Compatibility".