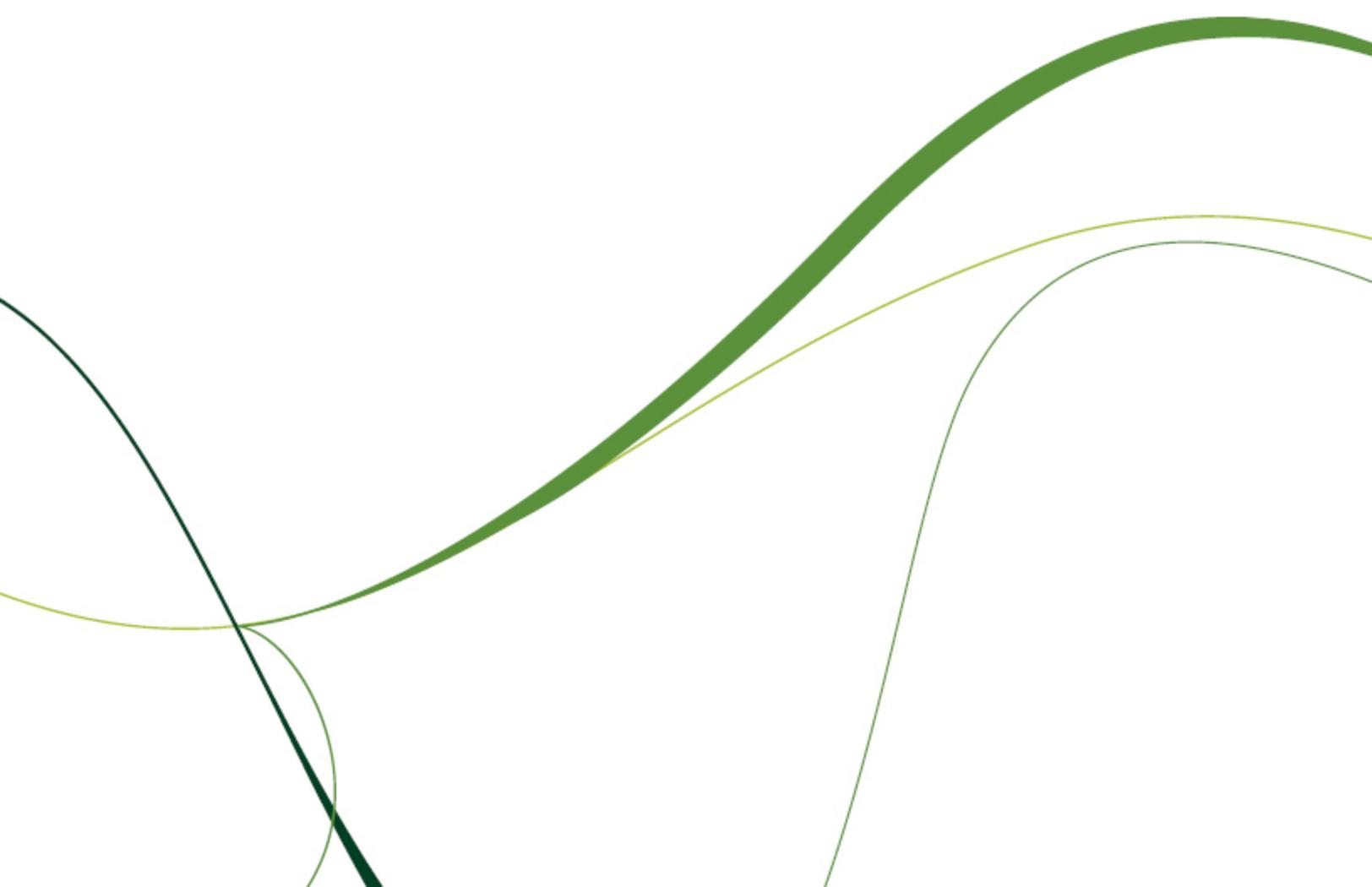# Applying SNC Update 16 for Sage SalesLogix Version 8.0

Version 8.0.0.16 SNC

Developed by Saleslogix User Assistance

Applying SNC Update 16 for Sage SalesLogix v8.0

Documentation Comments	This documentation was developed by Saleslogix User Assistance. For content revisions, questions, or comments, contact the Saleslogix writers at saleslogix.techpubs@swiftpage.com.
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Version	Version 8.0.0.16 SNC 2014
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Applying SNC Update 16 for Sage SalesLogix Version 8.0

This document describes SNC Update 16 for Sage SalesLogix version 8.0. SNC Updates provide modifications to pieces of Sage SalesLogix such as the Provider, SLXServer, Admin, Architect, see target Client, SpeedSearch, Sync Server, Sync Client, and so forth. Applying these updates may also be required for Web environments when the fix is for the Provider, SLXServer, or SpeedSearch.

Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0.
- Sage SalesLogix 8.0 Update 02.
- Sage SalesLogix 8.0 Update 03.
- Sage SalesLogix 8.0 Update 09.
- Installations of Sage SalesLogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.
  This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).

> Do not install SNC Update 16 for Sage SalesLogix 8.0 on any other Sage SalesLogix version.

> Sage SalesLogix v8.0 can be installed on Microsoft Windows 8 and 2012, however some additional installation steps are required. See *Installing Sage SalesLogix on Microsoft Windows 8, Windows Server 2012 and Internet Explorer 10* for detailed steps.

Issues Fixed in This Update

SNC Update 16 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
13092091	OnExitControl Events do not execute in the SalesLogix Windows Client.
13093725	Setting a Format String to "%0.4d" on a text control does not return desired result in the SalesLogix Windows Client.
13093782	In the SalesLogix Windows Client Activities list view All Open tab, the activity detail view does not display correctly.
13093795	In the SalesLogix Windows Client Dashboard, Today's Schedule and My Activities are truncated.

Defect	Description
13093911	When using UK regional settings in the SalesLogix Windows Client, groups with date conditions return incorrect results.
13094030	Extended characters in activity notes do not display correctly in the SalesLogix Windows Client Calendar view.
13094306	In the SalesLogix Windows Client Query Builder, duplicate values display when a user selects CONTACT.TYPE in a Contact group.
13094308	In the SalesLogix Windows Client Opportunity list view when a record is highlighted the text changes to white.
14094558	In the SalesLogix Windows Client, ticket activities display encoded characters in the preview.
14094581	A "List index out of bounds" error message displays after setting up a new group with specific operators and values.
14094584	Logging an Outlook e-mail to history using SendSLX for leads only records a history record for the lead that comes first alphabetically.
14094594	In the SalesLogix Windows Client, users cannot "Send as" another user when using Mail Merge.
14094616	When adding or modifying a column header in the SalesLogix Windows Client Query Builder, characters with accents to do not display correctly.
14094784	The SQL statements generated for groups created in the SalesLogix Windows Client Query Builder with condition operators "does contain data" or "does not contain data" do not include empty strings.

Previously Fixed Issues

SNC Update 16 for Sage SalesLogix 8.0 contains fixes released in previous updates.

SNC Update 13 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
13091271	In a French or German environment, extended characters in the Notes field of the Create Note for Activity Pad view are corrupted.
13092304	A username with Korean characters is corrupted in the Sales Client status bar.
13092607	In Query Builder, Select Value dialog box may return duplicate entries for any user other than Admin.
13092626	Group condition value is blank when editing group conditions for an existing group in a specific order.
13093469	In the Replace Data tool, Search and Replace does not handle extended character properly.

SNC Update 10 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
12088788	For users of Office 2010, the threshold for exporting records using Export to Excel is now 200,000 + records.
13091210	In some localized environments, the tooltips on Calendar page timeless activities appear to be corrupted.
13092156	In a localized environment, Admin groups are corrupted when the admin is logged on as ADMIN and schedules a sales process.
13092178	In a Korean localized environment, the Lead Source lookup does not appear to work anywhere in the SalesLogix client.
13092179	In a localized environment, there is corrupted text in the drop down list when adding targets to campaign from group.
13092258	In a localized environment, extended characters are corrupted in the Calendar Reports Overflow dialog.
13092264	An exception error displays when sharing a group.
13092303	In a Korean localized environment, there may be corrupted characters in Query Builder.
13092392	When sending email from the SalesLogix Windows Client using SendSLX, Unicode characters do not display correctly.
13092617	In a Russian localized environment, an error occurs after clicking in the SalesLogix Windows Client Activities View Confirmations tab.

SNC Update 08 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
12091101	Date Literal value "dateadd(hh,-12,getdate()) ,GETDATE()" causes errors when used as a condition in Query Builder.
13091557	Adding an Attachment from Recent places in the SalesLogix Client adds a shortcut to the top level of the path and does not allow the user drill down to select a file
13091816	Enable Office 2013 support.

File Information

This update may include .pdb files which are not listed in the following table. These files are included to provide additional logging information for troubleshooting purposes.

File Name	File Contents	File Version
SLX_v800_SNC_Update_16.zip	SLX_v800_SNC_Update_16.exe	
	SalesLogix v8.0.0 Update 10.sxb	
	SalesLogix v8.0.0 Update 16.sxb	
SLX_v800_SNC_Update_16.exe	SalesLogix.exe	8.0.0.8763

File Name	File Contents	File Version
	SLXControls.ocx	8.0.0.8763
	SLXMMEngine.dll	8.0.0.8763
	SLXMMGUI.dll	8.0.0.8763
SalesLogix v8.0.0 Update 10.sxb	Scripts, VBscript System:SLX_ Export_Group_To_Excel - modified script	
SalesLogix v8.0.0 Update 16.sxb	Insert Plugin (Scripts, VBscript System: SLX Lead Support)	

Applying the Update

Install this Update to all computers with the following components installed:

- Administrative Tools and Servers
- Sage SalesLogix Client
- Sage SalesLogix Remote Client

> Install the SalesLogix v8.0.0 Update 10.sxb and SalesLogix v8.0.0 Update 16.sxb bundles using the Sage SalesLogix Administrator.

Before installing the SalesLogix v8.0.0 Update 10.sxb and SalesLogix v8.0.0 Update 16.sxb bundles, review the files included in the update. Back up any customized files that may be affected, or back up the whole project if there are many files. Then, apply the update bundles in one of the following ways:

- Manually merge the update items with the customized items.
- Apply the bundles (overwriting all existing items), and then manually merge the customized items.

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the Update.

2. Extract the contents of the **SLX_v800_SNC_Update_16.zip** file to a temporary folder.

3. Navigate to the folder where you extracted the Update files and double-click **SLX_ v800_SNC_Update_16.exe**.

4. On the **SalesLogix v8.0.0 SNC Update 16** screen select one of the following:

   - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.

   - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.

5. Click **Next**.

6. On the **Welcome** screen, click **Install** to install the patch.

   Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.

Finding Script Changes

Changes to Sage SalesLogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Sage SalesLogix script changes in this release. Then, use that information to update your custom scripts with the Sage SalesLogix changes, or add your customizations to the Sage SalesLogix script.

To find script changes

1. Apply the upgrade bundles to a test environment.

2. Open the original version of the script or form you want to research in the **Architect**.

3. Right-click the script, and then click **Select All**.

4. Copy and paste the information to a text editor, such as **WordPad**.

5. Save the script with the version number in the name.

6. Repeat steps 2 - 5 for the same plugin updated in this release.

7. Open the original plugin version in **Microsoft Word** (saved in step 5).

8. On the **Tools** menu, click **Compare and Merge Documents**.

9. Browse to and select the updated plugin (saved in step 6) and click **Merge**.

10. View the code changes and determine how to merge the Sage SalesLogix changes with your customizations.

Installing the Bundles Using the Sage SalesLogix Administrator

Use the Sage SalesLogix Administrator to install the SalesLogix v8.0.0 Update 10 and SalesLogix v8.0.0 Update 16 bundles.

> Before installing the update bundles, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

To install the bundles

1. Open the **Administrator**.

2. On the **Navigation Bar**, click **Bundles**.

3. Click **Install**.

4. Navigate to the folder where you extracted the Update files and double-click the bundle named **SalesLogix v8.0.0 Update 10.sxb**.

5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.

6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.

7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.

8. Repeat steps 3-7 for the **SalesLogix v8.0.0 Update 16.sxb bundle**.