



# Applying SNC Update 12 for Sage Saleslogix Version 8.0

Version 8.0.0.12 SNC

Developed by Saleslogix User Assistance



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<b>Documentation Comments</b>	This documentation was developed by Saleslogix User Assistance. For content revisions, questions, or comments, contact the Saleslogix writers at saleslogix.techpubs@swiftpage.com.
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This document describes SNC Update 12 for Sage Saleslogix version 8.0. SNC Updates provide modifications to pieces of Sage Saleslogix such as the Provider, SLXServer, Admin, Architect, see target Client, SpeedSearch, Sync Server, Sync Client, and so forth. Applying these updates may also be required for Web environments when the fix is for the Provider, SLXServer, or SpeedSearch.

## Prerequisites

The following Sage Saleslogix software must be installed before installing this update:

- Sage Saleslogix version 8.0
- Installations of Sage Saleslogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.  
This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).



Do not install SNC Update 12 for Sage Saleslogix 8.0 on any other Sage Saleslogix version.



Sage SalesLogix v8.0 can be installed on Microsoft Windows 8 and 2012, however some additional installation steps are required. See *Installing Sage SalesLogix on Microsoft Windows 8, Windows Server 2012 and Internet Explorer 10* for detailed steps.

## Issues Fixed in This Update

SNC Update 12 for Sage Saleslogix version 8.0 addresses the following issues:

Defect	Description
13093103	When an offline Web Client user creates a record and synchronizes, the record is returned to the create user as an insert which results in duplicate records.

## Previously Fixed Issues

SNC Update 12 for Sage Saleslogix 8.0 contains fixes released in previous updates.

SNC Update 07 for Sage Saleslogix version 8.0 addresses the following issues:

Defect	Description
13091770	Changes to an Opportunities Probability or Comments do not sync. Error during sync, "2 Transactions failed to apply."
13091844	Any DateTime field that is parameterized as a string instead of DateTime cause a conversion error in sync when the field is involved in conflict resolution.

## File Information

This update may include .pdb files which are not listed in the following table. These files are included to provide additional logging information for troubleshooting purposes.

File Name	File Contents	File Version
SLX_v800_SNC_Update_12.zip	SyncServer.exe	8.0.0.8793

## Applying the Update

Apply the update to all Synchronization Server computers.

### To apply

1. Close all Sage Saleslogix applications on the computer to which you are applying the update.
2. Stop the **Sage SalesLogix Synchronization** service.
3. Extract the contents of the **SLX\_v800\_SNC\_Update\_12.zip** file to a temporary folder. Navigate to the folder where you extracted the update files, and then copy **SyncServer.exe**.
4. Paste **SyncServer.exe** to the ...\\Program Files\\SalesLogix folder.
5. When prompted by Windows, click **Yes** to overwrite the existing file.
6. Start the **Sage SalesLogix Synchronization** service.