



Resolved Issues for Infor CRM v8.5.0.0

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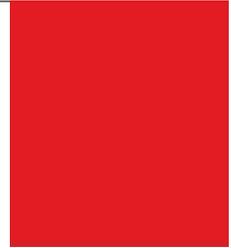
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About this Guide



This document lists the resolved issues in Infor CRM version 8.5.0.0.

Intended audience

The audience for this document is administrators and users of Infor CRM version 8.5.0.0.

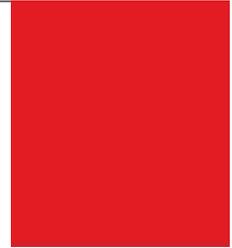
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Resolved Issues



Resolved Issues in v8.5.0.0

Web Resolved Issues

Defect	Description
INFORCRM-17445	Reapplying a bundle is failing.
INFORCRM-19710	In a Back Office integrated environment, invalid BOD mappings may cause a NullReferenceException error to occur.
INFORCRM-20175	In a Back Office integrated environment, when the IBOEPAMapping entity is inserted, updated, or deleted, the BOE cache is not updated.
INFORCRM-20389	In a Back Office integrated environment with on-premises versions of CSI/CSB (SyteLine), promoted quotes with a status of: Unapproved, Awarded, Lost, Replaced, Canceled, Deleted, or Pending should be read-only.
INFORCRM-20392	In a Back Office integrated environment with on-premises versions of CSI/CSB (SyteLine), promoted sales orders with a status of: Modified, Allocated, Working, Invoiced, Shipped, PartiallyShipped, Closed, Canceled, Hold, Complete, Pending, or Deleted should be read-only.
INFORCRM-20750	New users replicated from Ming.le are not created in Infor CRM, the Sync.SecurityUserMaster BOD is ignored and left in the IOBOX in status 0.
INFORCRM-20971	When using Edge browser, performing more than 1 export to Excel from the same group with additional records selected in subsequent exports only exports the records selected in the first export.
INFORCRM-21137	When recording an email to history for a lead, users are unable to create a follow-up activity.
INFORCRM-21411	On the Welcome page, the "How to add a New Account" help link is broken.
INFORCRM-21652	In a Back Office integrated environment with CSI/CSB (SyteLine), the ProcessQuote, ProcessSalesOrder BOD field mappings must be updated to include CustomerPurchaseOrderNumber or CustomerRFQNumber.
INFORCRM-22064	In the Web Form Manager, only a maximum of 10 extension entities can display in the property list. Any extension entities after that will be cut off and cannot be added to a form.

Defect	Description
INFORCRM-22201	In a Back Office integrated environment, the warning "Multi currency is not enabled. Normalization of base currencies to CRM base currency skipped" is being logged thousands of times per hour.
INFORCRM-22343	In a Back Office integrated environment, the Product detail view ERP Details tab is missing.
INFORCRM-22517	If invalid licenses older than Infor CRM version 8.1 are present, the Web Client miscounts the number of Network User licenses.
INFORCRM-22519	In a Back Office integrated M3 environment, the ItemMaster product name, description, and SKU mappings are invalid.
INFORCRM-22555	Removed FindInforCRMProducts.exe from Infor CRM version 8.5.
INFORCRM-22635	The default password to use for new users is included as plain text in the SystemOptionsFeed.
INFORCRM-22644	When importing new products, an error occurs.
INFORCRM-22725	In the Entity Manager, the In Dashboard option for adding or editing filters or adding or editing metrics is not editable.
INFORCRM-22831	in the Calendar Users Task Pane, selecting a 5th user by selecting them in the Icon column, displays the "Sorry, you cannot view more than 4 calendars (including your own) at one time.", but the previously selected users appear to no longer be selected even though they still are.
INFORCRM-22903	Update the funnel chart on the Welcome page to use the funnel chart from the new Dashboard.
INFORCRM-22947	Editing the code value of a pick list item creates a new item instead of updating the existing pick list item.
INFORCRM-23283	The Library needs a scrollbar when there are a large number of Library files.
INFORCRM-23317	After changing the number of columns in a detail view Group List options, the correct number of columns will be shown when clicking the Expand Group List button. However, if the user then logs off and back in to the Web Client without first closing the browser, all the Group List columns will be shown instead of the number specified.
INFORCRM-23464	Quotas and Forecasting list views are missing the Common Tasks options "Save Records as Group", "Promote to Dashboard", and "Export".
INFORCRM-23509	On the Forecast detail view, Worksheet tab, the Quota field shows NaN% if a quota has not been created for that user in that time frame.
INFORCRM-23647	When a Welcome page dashboard tab is shared to a user and then set as the default, it clears out the content of the dashboard and all widgets are erased.
INFORCRM-23665	Unable to save an unscheduled activity with a ticket associated or to complete an activity where the start date is later than the completed date.
INFORCRM-23701	Deleting an activity from the Calendar does not refresh the Calendar.
INFORCRM-23745	In a Sync for Exchange integrated environment, when the option Complete Exchange Appointments is set to True, completed activities are automatically generating new activities.
INFORCRM-23779	When configuring the CRM Group List widget in Ming.Ie, only the first 10 entities alphabetically are able to be selected.
INFORCRM-23781	Lookups With columns marked as "UseAsResult" do not return that column values in the results.

Defect	Description
INFORCRM-23834	If a contact group contains a long name, for example 38 characters, if it is then used to add Targets in a Campaign, the process will never complete.
INFORCRM-23851	On the Opportunity detail view, Quote tab, the Expected Delivery Date should be removed.
INFORCRM-23981	Merging duplicate lead records does not retain child records for the source lead.
INFORCRM-23983	The Implementation Guide is missing a step in the Job Server configuration section.
INFORCRM-23990	The Calendar month view does not display the correct time for activities.
INFORCRM-24125	In a Back Office integrated environment, after promoting a newly created record, the Back Office and Accounting Entity details do not display in the ERP details tab until user the page is refreshed.
INFORCRM-24167	The Defect detail view, Defect task Elapsed Hours field should be read-only.
INFORCRM-24177	In a Back Office, CSI integrated environment, the Sales Order BOD fails to send with the error "Error executing IDO request for BOD Process.SalesOrder".
INFORCRM-24330	When using "Infor CRM Xbar for Outlook, an error occurs when attempting to create an activity.
INFORCRM-24386	When adding or editing a CPQ integration configuration group, the Profile field needs to be visible.
INFORCRM-24416	When scheduling or editing an activity, a customized multi-select pick list is pre-populated with the first list item.
INFORCRM-24419	Update the existing Using the Price Service Detail View help content to include the new process of configuring OAuth2 based price service integrations.
INFORCRM-24428	The IONWorkflowDetails and AddEditCRMWorkflowStep forms are missing a Cancel button.
INFORCRM-24510	In the Edit Quote Discount window, the discount does is not applied to a new product unless it is first set to 0 then updated again with the same discount percent.
INFORCRM-24526	Filtering groups on values containing quotes do not return results.
INFORCRM-24528	When installing only the Web Host, the Sage.Saleslogix.API.dll is not installed.
INFORCRM-24558	The Ticket Activity Fields help topic is missing the Due Date field.
INFORCRM-24567	Creating a custom query parameter for a user other than 'Everyone' fails to save with the error "The SQL could not be parsed. The group cannot be saved unless the SQL can be parsed. Failed to execute internal".
INFORCRM-24570	In Ming.Ie, the CRM Chart widget only displays data once after the initial configuration. This only affects Infor OS CE following the 2020-06 release.
INFORCRM-24572	In a Back Office integrated environment, Quote should contain a validation rule that if the record contains a ShipTo where the status is anything other than Open to throw a validation exception stating: "The associated Quote Ship To status, {0}, is invalid. Please assign a valid Ship To in order to continue pricing requests."
INFORCRM-24573	In a Back Office integrated environment with Price and Availability configured, clicking the Refresh Pricing button of a quote that contains a ShipTo with a Closed status or a quote with an unpromoted account with a status of Prospect should display an error message explaining the invalid condition.
INFORCRM-24607	An exception error occurs when attempting to delete an account associated with activities that are also associated with other records.

Defect	Description
INFORCRM-24614	In a Marketo integrated environment, Marketo jobs fail with the error "Error fetching Marketo programs. Error fetching record".
INFORCRM-24649	Creating a mail merge document for a ticket from the Write menu, Letter using a template option does not record a history record for the ticket.
INFORCRM-24650	Creating a Welcome page Group List for Activities does not return records.
INFORCRM-24665	In a Back Office integrated environment, Customizing price service content should not disable dependent BOEPAMappings.
INFORCRM-24657	Resolve Stored Cross Scripting (XSS) vulnerability.
INFORCRM-24666	The CalendarHistorySyncView entity should be removed as is not used.
INFORCRM-24667	In a Back Office integrated environment, the Sales Order Snapshot Shipping and Discount/Charges total is incorrect after a secondary sync with additional discount charge items added and where no changes were made to the header.
INFORCRM-24680	Dragging an email from the Outlook Inbox and dropping it in the Account detail view Attachments tab, deletes the email from the Inbox and moves it to Deleted Items.
INFORCRM-24697	If the Conversion Utility encounters errors, the window should display the message "Completed with errors. Please check the log file for details."
INFORCRM-24701	In the Application Architect you should not be able to change a table name.
INFORCRM-24702	When editing an activity in the mobile client to associate an account, opportunity, ticket, or contact the records are not saved to association table.
INFORCRM-24703	Adding a primary lead and a primary contact to the same activity results in different records showing in the Mobile and Web Client views.
INFORCRM-24709	In a Back Office integrated environment, the Sync.Quote BOD fails with a status of 9 and the error "An exception occurred executing the dynamic method Quote.OnBeforeInsert.Missing required value: Warehouse ErrorCode: - 2146232832".
INFORCRM-24734	The COUNTRYCODE not updated when a user changes the country for a contact.
INFORCRM-24740	In a Back Office integrated environment, deleting records from the SYSINBOXSTATUS table causes the error "The incoming request has too many parameters".
INFORCRM-24772	In the Mobile Client, an activity edited to replace a contact, lead, account, ticket, or opportunity when viewed in the Web Client both the new and previous record are marked as primary records.
INFORCRM-24774	When a group is exported to CSV or Tab date fields have a leading space,
INFORCRM-24782	In a Back Office integrated environment, a failed SyncBOD record deletion should perform a soft delete.
INFORCRM-24793	Improve initial data load performance.
INFORCRM-24811	The Windows and Web clients handle the exports of percentage values differently.
INFORCRM-24813	On the Campaign detail view Targets tab, the "Show Filters" link is not visible on the blue toolbar.
INFORCRM-24820	An activity group list widget created from Promote to Dashboard does not display records.

Defect	Description
INFORCRM-24827	In the Application Architect, an Average Filter Metric with a To value of :now cannot be created.
INFORCRM-24832	Unable to schedule an activity from a detail view of an entity that cannot be associated with an activity. The Schedule Activity dialog does not open.
INFORCRM-24854	On the Opportunity detail view, after typing a custom value in the Close Probability and saving it, the Close Probability is reset to 1 and the Weighted Potential is cleared.
INFORCRM-24863	WebViewer users cannot schedule activities.
INFORCRM-24875	If the Web Server time zone is set to UTC, an error occurs upon signing in to Customer Portal.
INFORCRM-24897	The address icon tooltip should be "Maps" not "MapQuest".
INFORCRM-24900	In the Add Field to Entity dialog box there are two check boxes labeled "[object Object]."
INFORCRM-24909	On the Help menu the Quick Reference Card and Getting Started with Web links return an error.
INFORCRM-24988	The FindProducts folder should be removed from the Installs, Upgrades folder.
INFORCRM-25044	On the Activities list view, when the Yesterday filter is applied, activities scheduled for the current day should not be included.
INFORCRM-25051	The blank database needs to be updated to include standard ERP Status pick list values.
INFORCRM-25052	The Web Client help "Understanding Users" topic needs to be updated.
INFORCRM-25071	There are too many SQL updates when the Virtual File System writes the ExtendedPropertiesCollection for the entity model.
INFORCRM-25072	When an appointment is synchronized from Exchange to Infor CRM with an attendee that is an Infor CRM contact, the associated account should be listed as an associated record.
INFORCRM-25073	When an occurrence of a recurring activity is edited in Exchange the new activity is missing the attendee and association records.
INFORCRM-25114	When adding a new contact to an existing account the Account Type should be set to the account's Account Type, not the default value for the pick list.
INFORCRM-25167	Deleting an account with associated records that prevent the account from being deleted should display a message to delete all associated records or cancel the deletion instead of the error "Object Reference Not Set to an Instance of an Object".
INFORCRM-25169	When using Internet Explorer 11 the CRM Workflow Template rich-text editor is blank.
INFORCRM-25227	Unable to add primary keys, OpportunityID, ModifyDate and ModifyUser and other properties to conditions of a workflow.
INFORCRM-23612	All references to the Flash-based funnel chart need to be removed from the Virtual File System and databases.
INFORCRM-25250	Converting a lead with unsaved changes causes an error to display and the user is not taken to the new contact record.
INFORCRM-25273	In a Back Office integrated environment records with unsaved changes should not be promoted.

Defect	Description
INFORCRM-25292	Addressed cross-scripting vulnerabilities.
INFORCRM-25301	Errors occur when installing a VFS bundle from the command line instead of in the Application Architect.
INFORCRM-25302	The CRM Workflow job schedule should be set to run every 1 minute by default.
INFORCRM-25311	After applying the Opportunity list view Estimated Date Filter an error occurs when navigating between records in the detail view or navigating between the list and detail views.
INFORCRM-25334	The Conversion Utility needs to include SLXLocation fixes for Back Office Extension integrated environments.
INFORCRM-25356	Performing a mail merge for an opportunity record fails to attach the merged document to the opportunity Attachment tab.
INFORCRM-25358	The Conversion Utility does not create the necessary records in the SLXLocationsAccountingEntity table.
INFORCRM-25359	In a Back Office integrated environment, when processing a SalesOrder BOD the dynamic creation of location records in the SLXLocation table should only occur if a location record does not already exist.
INFORCRM-25382	ERP BOD packs are missing the Junction Entity Name in BODmapping for SLXLocation which results in missing SlxLocationAccountingEntity records.
INFORCRM-25440	If the Attachment entity has been customized, opening the Attachments tab on a detail view redirects the user to the sign in screen.
INFORCRM-25464	When using a Chrome or Edge browser, exporting selected records to Excel fails to perform the export under certain conditions.
INFORCRM-25491	In Xbar, the entity name and entity ID should be included in the calendarMembers collection in the sync feed.
INFORCRM-25513	In a Back Office integrated environment, after a secondary synchronization during which an add-on is added, the Sales Order Snapshot Shipping and Discount/Charges total is calculated incorrectly.
INFORCRM-25523	When deleting an account that was created after converting a lead an error occurs.
INFORCRM-25527	In an Xbar integrated environment, if an activity attendee is deleted in Outlook, the attendee should be removed from the Infor CRM activity record.
INFORCRM-25528	In an environment with a language not set to English, the Opportunity Reseller lookup does not return any results.
INFORCRM-25577	In the Entity Manager, clicking the Field Edit button returns the error " Uncaught TypeError: Cannot read property 'autoAssociate' of null".
INFORCRM-25592	When the Infor CRM Web Client language is set to French, inserting a new sales order causes the error "Index (zero based) must be greater than or equal to zero and less than the size of the argument list."
INFORCRM-25595	In a multi-currency environment, the Quote Snapshot displayed currency code matches the signed in user's selected language instead of the quote's specified currency.
INFORCRM-25611	In a Back Office integrated environment, the Products detail view is missing the ERP Details, Classifications, and Unit of Measure tabs are missing.

Defect	Description
INFORCRM-25643	In a Ming.le environment where Ming.le and Infor CRM are hosted in different domains, a change to the Chrome version 80 browser prevents Infor CRM from displaying within Ming.le.
INFORCRM-25669	Using a Chrome browser, if the path attribute is set by cookies, authentication and other types of errors may occur because the cookie path is a case-sensitive value.
INFORCRM-25670	Users in the Asia/Kolkata time zone must use the Web Server time zone because the Sage\Platform\Resources\windowsZones.xml created by the Unicode Project does not include the time zone Asia/Kolkata it only includes the legacy Asia/Calcutta.
INFORCRM-25685	The Install Bundle wizard has been updated to remove steps that are no longer needed due to changes to make customizations upgrade safe.
INFORCRM-25697	The Install Wizard "Merge Content Path" option is no longer used and should be removed.
INFORCRM-25701	On the Notes/History tab, double-clicking a record opens the details dialog box but fails to show any data.
INFORCRM-25712	In a Back Office integrated environment, SlxSearchTrigger errors appear in the Event Viewer.
INFORCRM-25723	In the Query Builder Conditions tab, a group condition with a date value displays as "18991230".
INFORCRM-25731	If a note is created without a Regarding value, the Notes/History tab for that record fails to display any notes.
INFORCRM-25750	In a Back Office integrated environment, on the Insert Sales Order dialog box, the Request By lookup should be filtered to only show contacts for the account associated with the sales order.
INFORCRM-25759	The Web Client help topic "Integration Options Tab" is missing several Back Office options.

SNC Resolved Issues

Defect	Description
INFORCRM-10397	When the Infor CRM Client is set to full screen, a Ctrl+F5 refreshes the screen slowly.
INFORCRM-14780	Under certain conditions, exporting a group may export the wrong records.
INFORCRM-20369	The Oracle GrantSYSDBAViews script is created under SYS schema.
INFORCRM-20371	The Implementation Guide and Release Notes do not mention the Oracle script GrantSYSDBAViews.sql.
INFORCRM-21192	In the Architect, when deploying .Net Extension, an error occurs.
INFORCRM-21886	New string fields of length 12 or 1 created in the Administrator are created as NVARCHAR(N) instead of NCHAR(N).
INFORCRM-22396	The SLXServer crashes periodically.
INFORCRM-22974	Under certain circumstances, cutting a remote database in version 8.4.0.02 fails with the error "Step: stpExecSQL_ExecSqlTask0 returned error: Incorrect syntax near the keyword 'UPDATE'."
INFORCRM-23381	When using multiple monitors, the Windows Client screen position is saved which may cause the Windows Client to no longer be accessible when switching to a single monitor display.
INFORCRM-23728	In Advanced Outlook Integration, domain exclusions may cause emails to not be sent to non-excluded domains.
INFORCRM-23947	Creating users in the Administrator does not generate USERCALENDARFAVORITE records.
INFORCRM-24466	Field level security does not prevent adding products to opportunities.
INFORCRM-24799	Edit controls bound to custom fields cannot be edited by users when the associated account is owned by the everyone profile (read/write profile).
INFORCRM-24980	Creating a remote database fails with the error "Invalid object name 'BACKOFFICEMAPPINGVIEW'".
INFORCRM-25049	The Administrator help needs a topic for "Understanding Users".
INFORCRM-25051	The blank database needs to be updated to include standard ERP Status pick list values.
INFORCRM-25122	The products data in the Evaluation database needs to be updated.
INFORCRM-25268	When Xbar is set to Allow Windows client to process email attachments are saved as .tmp files.
INFORCRM-25446	When logging into the Administrator it fails to respond for approximately 2 minutes, and then an exception error occurs.

Resolved Issues in previous updates

Infor CRM v8.5 contains fixes released since v8.4.

Web Resolved Issues

8.4.0.04

Defect	Description
INFORCRM-13096	When performing a contact or account import, custom fields are not available to map and do not appear as part of the import process.
INFORCRM-17463	In a Chrome browser, Library tree items are not listed in alphabetical order.
INFORCRM-20177	In an environment where the Job Server has localized regional settings, when exporting a record with a date/time field, the string value is not recognized as valid.
INFORCRM-20183	Update the Integrating Infor CRM with Infor Ming.le - Infor Ming.le Clouds Edition and Integrating Infor CRM with Infor Ming.le - Infor Ming.le On-premises Edition guides on the Support Portal
INFORCRM-20640	Copying a group that contains the literal condition (Ticket.Assignedtoid in :TICKETASSIGNLIST) results in an error.
INFORCRM-20860	(ICBOE) In an integrated environment, for sales orders originating in Syteline the Sales Order Snapshot does not display the correct base currency.
INFORCRM-21127	Changes to Activity Filters in Application Architect are not applied to the Web Client.
INFORCRM-21356	A query ordered by OrderNumber against the Quote table results in a table scan which causes performance issues.
INFORCRM-22436	A defect task Complete Date/Time should not be allowed to be earlier than its Received Date/Time.
INFORCRM-22490	In a Sync for Exchange integrated environment, when a person is added as a participant to an activity after it has synced, that person does not receive a notification or the activity in Exchange.
INFORCRM-22521	On the Opportunities tab on the Campaign and Contact detail views, the opportunity Estimated Close is showing 1 day earlier than the actual estimated close date.
INFORCRM-22530	An account group with an uppercase Name and lowercase Description cannot be set as the Accounts default group.
INFORCRM-22623	The "Custom Setting Data Types" picklist is missing from the database.
INFORCRM-22904	When navigating through ticket detail views, the Comments field on the Ticket Activities tab does not clear after moving to the next record
INFORCRM-22934	Once a customer is logged out of Customer Portal they are unable to log back in.
INFORCRM-22940	(ICBOE) In an integrated environment, when inserting a back office if the Default Account Manager or Default Record Owner are changed from the default values, those values are reset to the default value after clicking OK.

Defect	Description
INFORCRM-22953	(ICBOE) In an integrated environment, on the Insert Opportunity dialog box, when adding a product the warehouse in the product is set to unassigned and pricing is not set. When the Unassigned warehouse link is clicked there is no popup for selecting a warehouse.
INFORCRM-22987	(ICBOE) In an integrated environment, Back Office and Accounting Entity fields are not auto populated on new Account record details page.
INFORCRM-23089	In a Simplified Chinese environment, the Sales Process date format is incorrect.. The correct date format is Year/Month/Day.
INFORCRM-23090	In a Simplified Chinese environment, on the Return detail view, the date format is incorrect.
INFORCRM-23092	In a Simplified Chinese environment, on the Package detail view, the date format is incorrect.
INFORCRM-23093	In a Simplified Chinese environment, on the Literature detail view, the date format is incorrect.
INFORCRM-23094	In a Simplified Chinese environment, on the Sync History detail view, the date format is incorrect.
INFORCRM-23095	In a Simplified Chinese environment, on the Outbound Summary view, the date format is incorrect.
INFORCRM-23154	In a localized environment, on the Select Import Action step, the dialog box that displays after clicking Define next to Add Comment, contains uer interface issues and in Simplified Chinese, the date format is incorrect.
INFORCRM-23316	On the Activities list view, expanding the Leader filter generates multiple queries to APPIDMAPPING table, one for each leader listed.
INFORCRM-23353	(ICBOE) In an integrated environment, when Back Office integration is enabled, the Insert Opportunity Products grid should be removed.
INFORCRM-23375	(ICBOE) In an integrated environment, in the Available to Promise dialog box contains empty space.
INFORCRM-23398	(ICBOE) Implement the GetOrderTotal price service to map the array of DistributedCharges and the array of DistributedTaxes to the Infor CRM DiscountChargeItem child collection of SalesOrder and the child collection of Quote.
INFORCRM-23421	(ICBOE) In an integrated environment, new warehouse locations with an ERPStatus of 'Add' are ignored by the filtered product lookup when the Filter products by custom setting is set to 'Warehouse'.
INFORCRM-23443	(ICBOE) The OpportunityOrderLineTotal template ShipFromPartyWarehouseLocationID mapping is incorrect.
INFORCRM-23444	(ICBOE) The QuoteOrderLineTotal template ShipFromPartyWarehouseLocationID mapping is incorrect.
INFORCRM-23445	(ICBOE) Setting the Read Only Sales Order on Promotion custom setting to True should prevent any change in CRM once the record is promoted.
INFORCRM-23451	(ICBOE) In an integrated environment with Price and Availability implemented, the EditSalesOrderItem form's price should update the SalesOrderItem.DocTotalAmount with the same value as SalesOrderItem.DocExtendedPrice.
INFORCRM-23507	The Account Hierarchy dialog box tabs should use the same colors as the rest of the Web Client.

Defect	Description
INFORCRM-23517	In an Oracle environment, the groups, Forecasted 61 Days or More and Forecasted to Close in 30 to 60 days do not load.
INFORCRM-23519	Some Picklist items display as duplicates with only the code value as text and shorttext.
INFORCRM-23523	Remove cross site scripting vulnerabilities in the Notes/History and Actiity views.
INFORCRM-23536	When adding products to a Quote, packages cannot be added.
INFORCRM-23544	(ICBOE) In an SX.e integrated environment, the Shipping Amount is not added to the quote or sales order Discount Charges tab.
INFORCRM-23566	(ICBOE) In a Visual integrated environment, SyncCodeDefinition BODs containing descriptions with a languageID attribute value of "system" return a CultureNotFoundException error because "system" is not a valid .Net culture name.
INFORCRM-23568	In Query Builder, the Use Value As a Literal does not function as expected.
INFORCRM-23582	(ICBOE) In an environment with Price and Availabilty enabled, the Sales Order Refresh pricing tasklet fails to capture OrderTotal content when the response packet includes DistributedCharges or DistributedTaxes content.
INFORCRM-23593	Implement Swagger API doucmentation capabilities.
INFORCRM-23600	(ICBOE) In an integrated environment with Price and Availabilty enabled, the Sales Order integrated shipping dialog box hangs between updating the Sales Order record and completing the automatic OrderTotal price service request.
INFORCRM-23604	(ICBOE) In an integrated environment, when copying an existing sales order, a "Missing required value: Warehouse" error occurs even though the warehouse field contains a value.
INFORCRM-23606	(ICBOE) In a CSD integrated environment, comments on a promoted CRM sales order will appear as notes in CSD, but once the CSD order syncs back to CRM, the order comments field is blank. The ERP details note field is also blank.
INFORCRM-23610	When scheduling a Personal Activity the dialog box title is To-Do, not Personal Activity.
INFORCRM-23624	The Add to Forecast option should be added to the Insert Opportunity view.
INFORCRM-23625	On the Tools, User Options, Opportunities tab, add the Add to Forecast option.
INFORCRM-23629	(ICBOE) In an integrated environment with Price and Availability enabled, the shipping value based on a freight reason code of 'Freight Out' is missing from the Sales Order Snapshot summary
INFORCRM-23643	(ICBOE) In an integrated environment with Price and Availability enabled, automatic pricing of new product lines should not impact pre-existing products with manual price overrides.
INFORCRM-23644	(ICBOE) In a Visual integrated environment with Master Data Consolidation enabled, the promotion of a new account to results in a promoted account in CRM with a null ErpLogicalId value.
INFORCRM-23650	(ICBOE) In an integrated environment, after promoting a sales order, when the Sync Status changes to Awaiting acknowledgement, the warehouse field on ERP Details tabis cleared.
INFORCRM-23661	(ICBOE) In an integrated environment, dynamic SlxLocation generation creates duplicate related Site Location records.
INFORCRM-23668	Update the Web Client help with topics for multi-regional picklists.

Defect	Description
INFORCRM-23686	(ICBOE) In a Visual integrated environment with Master Data Consolidation enabled, dynamic generation of the SlxLocation UniqueID values from quotes and sales orders does not honor Master Data Consolidation resulting in duplicate SlxLocation records.
INFORCRM-23687	(ICBOE) In a Visual integrated environment with Master Data Consolidation enabled, duplicate Visual sites are generated by multi-thread SyncItemMaster BODs.
INFORCRM-23688	Export to Excel does not format numeric fields correctly.
INFORCRM-23692	(ICBOE) In a Visual integrated environment with Master Data Consolidation enabled, the SalesPersonReference logic should honor the BOE Master Data Consolidation configuration setting when dynamically generating new related ERPPerson records.
INFORCRM-23706	In the Application Architect, when opening the Load Action Code Snippet Action Item an exception error occurs.
INFORCRM-23712	Remove the text "Infor CRM" from the left navigation pane
INFORCRM-23722	(ICBOE) In an integrated environment the Freight calculation is incorrect if the pricing service is requested from the task pane via either Refresh Total or Refresh Pricing. In addition after promoting an order with a freight change the incoming sync BOD will add a duplicate discount charge item.
INFORCRM-23727	In an Xbar environment, contact records do not synchronize in both directions between Outlook and CRM.
INFORCRM-23734	In a Sync for Exchange environment, when a CRM user, who is configured to sync, is added to an activity in CRM that user does not receive a notification or the activity in their Outlook mailbox.
INFORCRM-23736	In the Campaign Lookup Targets dialog box, the Lookup Targets and Add from Groups tabs are colored white on a white background, making them appear to be missing.
INFORCRM-23811	Creating multiple duplicates of the same contact causes an error to occur.
INFORCRM-23814	On the Account and Contact detail views, on the Details tab, the Time Zone drop down list does not contain any values.
INFORCRM-23841	On the Opportunity detail view Quotes or Sales Orders tab, the Grand Total (Quote or Sales Order) is displaying the correct currency value but the base currency code.
INFORCRM-23920	Update toolbar and actions buttons to new Uplift style icons.
INFORCRM-23936	Update the Web Client help topic "Configuring Contour Integration" for Bing API key changes.
INFORCRM-23945	When creating a note and associating a contact, the wrong account is automatically associated.
INFORCRM-23989	The Quota, Forecast and Forecast Pipeline out-of-the-box groups are not marked as Favorites for newly created users.
INFORCRM-24046	Ming.le Integrated user records are orphaned when the temporary user is deleted.
INFORCRM-24061	Under certain conditions, exporting records that are filtered by a date field may fail.
INFORCRM-24108	After typing an integer ending in one or more zeros in a currency field set to display no decimal digits, the 0 are removed automatically.

Defect	Description
INFORCRM-24110	(ICBOE) In an integrated environment, under certain conditions duplicate accounts with different ERPUNIQUE IDs exist.
INFORCRM-24185	Some dialog boxes are the incorrect height and have too much white space.
INFORCRM-24224	Update Integrating Infor CloudSuite CRM with Infor Ming.le documents with updated steps for adding and creating contextual applications.
INFORCRM-24292	The Add Ship To and Add Bill To dialog boxes have extra white space at the bottom.
INFORCRM-24298	When exporting records, unformatted numbers are automatically formatted as date/time in Excel.
INFORCRM-24334	(ICBOE) In an integrated environment with Price and Availability enabled, under certain conditions, when Refresh Pricing is requested for sales order the following error is generated "Received an invalid/empty response from PA service".
INFORCRM-24335	When performing a multi-record delete on a custom entity group, all records in the group are deleted, not just the selected records.
INFORCRM-24364	Under certain conditions, exporting group records as Standard CSV or Tab Delimited stops at 0%.
INFORCRM-24413	When a contact's or lead's name is changed, if the contact or lead is an attendee for an activity, the name should be updated on the Attendees tab
INFORCRM-24422	Exporting a group to CSV puts all information in the first column.
INFORCRM-24434	(ICBOE) In an integrated environment with Price and Availability enabled, if the price is adjusted to 0, the pricing service override does not work.
INFORCRM-24448	When a record is deleted, the activity should only be deleted if the record being deleted is the last association that exists. If any other association exists, only remove the association to the entity being deleted.
INFORCRM-24450	The UpdateContactOptions smartpart contains an incorrect reference.
INFORCRM-24452	The Account Hierarchy dialog box should be larger and should not require a scroll bar.
INFORCRM-24472	(ICBOE) In an integrated environment with Price and Availability enabled, if a sales order contains a ship to with a status other than Open, then the following validation exception message should display "The associated sales orders Ship To status, {0}, is invalid. Please assign a valid Ship To in order to continue pricing requests."
INFORCRM-24505	When adding or editing an asset, the Returned option should be available by default.
INFORCRM-24521	The Edit Asset dialog box should be larger and should not open with a vertical scroll bar.
INFORCRM-24541	In Infor CRM 8.4 update 03, groups containing conditions with literal values cannot be parsed.
INFORCRM-24550	Exported date and numeric fields should be left aligned instead of right aligned
INFORCRM-24652	Update Web Client help topic, "Integrations Options Tab" , for Marketo URL change

8.4.0.03

Defect	Description
INFORCRM-11612	(ICBOE) Date only BOD content should not be modified by the UTC to local timezone conversion logic.
INFORCRM-16245	When loading the Welcome page there are a high number of requests which may negatively impact performance.
INFORCRM-16451	In the IONWorkflow definition the character limit for Approver Email should be increased from 64 to 1024 characters.
INFORCRM-16763	The event log entry of "WARN BOEJobs - Normalize Base Currency Values Custom setting is not enabled. Normalization of base currencies to CRM base currency skipped" is generated for each BOD processed when the new Normalize Base Currency option is disabled should be removed.
INFORCRM-17780	The Quote and SalesOrder business rules should be updating a null price or null Extended price based on the corresponding base current based values contained in the CalculatedPrice property.
INFORCRM-18289	If a Query Builder Condition contains invalid criteria an exception error occurs after closing Query Builder.
INFORCRM-19161	The Web Client help topic "Merging Records" needs to be updated with additional information.
INFORCRM-20359	When adding a new role to an existing user in CRM, the User Sync Security Master BODs are not being generated.
INFORCRM-20528	In Query Builder, invalid SQL generated by Query Builder causes a group to stop working.
INFORCRM-20531	In Application Architect, when creating a manifest by differences the bundle creation fails when null byte issues occur.
INFORCRM-20552	The Job Service crashes when there is an unhandled exception.
INFORCRM-20918	When using multi-currency, quotes display incorrectly if using a different currency than the base currency.
INFORCRM-20942	In an ICAA environment, when signed in as a non-admin user, viewing analytics causes the message "Sorry you are not authorized to access the analytics system" to display.
INFORCRM-20973	The list view for a custom entity only displays the first 100 records.
INFORCRM-21026	Groups with SQL that cannot be parsed should not be saved.
INFORCRM-21089	When adding resources or members to an activity Availability tab, the Location should be blank, not "False" if a location does not exist.
INFORCRM-21109	The Form Manager list view does not display the full list of forms.
INFORCRM-21111	ADDRESS_INTEGRATION_INSERT trigger includes an unnecessary UPDATE ADDRESS statement.
INFORCRM-21123	When activities are synchronized to Microsoft Outlook by Sync for Exchange or Xbar, the activity notes are truncated.
INFORCRM-21154	On the Insert Opportunity view, when adding a new product the Retail values are replaced with Wholesale values.
INFORCRM-21303	To circumvent NHibernate clearing all of its caches causing the VFS to reload frequently, IModel and IConfiguration should use the HashtableCacheProvider by default.

Defect	Description
INFORCRM-21349	On the Quote detail view Products tab, the Re-Number Line Items button does not renumber the list items.
INFORCRM-21352	(ICBOE) In an integrated environment, an Outbound is not triggered for a contact if the contact is updated through the associated account.
INFORCRM-21354	(ICBOE) In a Visual integrated environment, Process BOD(s) are rejected based on their case sensitive validation for the published tenant to be 'infor' not 'INFOR' as specified in the Back Office Extension Custom setting for Tenant.
INFORCRM-21480	In Query Builder, selecting the Entity Linked option does not work correctly if a field contains underscores in the field name.
INFORCRM-21572	On the Opportunity detail view Products tab, products configured in CPQ are missing links to CPQ.
INFORCRM-21593	When performing a bulk update to update the Account Manager on multiple records, only the first record is updated.
INFORCRM-21637	When quickly scrolling through a group containing at least 40,000 records the list remains blank for several seconds before displaying additional results.
INFORCRM-21677	(ICBOE) The Job Server may stop processing ItemMasters BODs.
INFORCRM-21990	(ICBOE) In an integrated environment, the ERP-SX and/or the corresponding MT-CSD (Cloud Suite Distribution) based Rhythm AvailableToPromise price service returns a value of 1 in cases where it should return a value of zero items available.
INFORCRM-22048	When quickly scrolling through a group containing at least 200,000 records and filter is applied the list remain blank for several seconds before displaying additional results.
INFORCRM-22122	After changing the Language Selection in Infor Ming.le User Profiles, subsequent language changes are not saved.
INFORCRM-22148	The Sync for Exchange Integration allows the creation of multiple links for the same user and/or same Exchange mailbox in the APPIDMAPPING table which prevents users from logging into the Web Client as the program is expecting one entry per user, per integration.
INFORCRM-22159	Running SpeedSearch indexes may cause the error "Not enough storage is available to process this command."
INFORCRM-22175	(ICBOE) The "Warn BOE Jobs - AddOwnerMapping stops processing the OwnerId attribute since an owner is not found" warning in the Event Log appears to be a false positive error since the SECCODE is updated correctly in the account record that is causing this warning.
INFORCRM-22235	In an Oracle database, when using a virtual file system, it takes a very long time to build and deploy.
INFORCRM-22259	The Applying Web Core Update 03 for Version 8.4 document was updated to include Master Data Consolidation in the Running the Conversion Utility section.
INFORCRM-22285	Comma separators between phone number and extension are deleted in the Web client.
INFORCRM-22330	In a Mobile environment only the data for 100 account managers is included in the Total Accounts KPI.
INFORCRM-22353	(ICBOE) Failure to account for UnicodeTextDataType vs TextDataType may cause errors.

Defect	Description
INFORCRM-22358	If a groups has the Return Distinct Rows Only option selected, any applied filters do not work and no results are returned.
INFORCRM-22380	In a Marketo integrated environment, changes made to leads or contacts in Marketo are not synchronizing to Infor CRM.
INFORCRM-22394	In Query Builder, if a pick list value is too long it does not display correctly on the Assign Condition screen. The text is truncated, which means if similar values are listed, the user cannot tell which one is correct.
INFORCRM-22404	(ICBOE) In an integrated environment, the system of record (SOR) back office should accept the process BOD sent by the subscriber even if it does not contain an IDs/ID element with the Action Code Add.
INFORCRM-22405	(ICBOE) In an integrated environment, the system of record (SOR) back office should send Address element type as<Address type="Text" languageID="en-US"> in SyncCustomerPartyMaster / SyncContactMaster BODs.
INFORCRM-22434	When creating a trigger condition for the Activity Entity, and using the Description field as the filter, the picklist shown is "Regarding Meeting" and there is no way to access other activity type Regarding picklists which contain different picklist items.
INFORCRM-22441	When Contour integration is not implemented, the Address map link should open using Google maps.
INFORCRM-22486	On the Sales Order detail view, the Description field should be removed.
INFORCRM-22492	When updating a contact address that matches an account address that was updated, the Country Code is not updated,
INFORCRM-22571	In the Mobile client, when Accounts Nearby returns more than 100 results, the results are not in order by proximity.
INFORCRM-22592	Executing Marketo jobs cause Access token expired errors.
INFORCRM-22607	(ICBOE) Running the Conversion Utility tool for Master Data consolidation for Variation ID Logic does not update the Variation IDs in AccountAccountingEntity table.
INFORCRM-22609	Users created in Ming.le are assigned security roles, and each role is listed twice for Infor CRM Users and when selecting an owner for accounts or leads, each user is listed twice.
INFORCRM-22611	(ICBOE) In an integrated environment, records created in the integrated product are not synchronized to Marketo.
INFORCRM-22614	The CommonTasksTasklet makes unnecessary calls to BusinessRuleHelper.IsGeocodeEnabled() which impacts performance.
INFORCRM-22647	In a Marketo integrated environment, when synchronizing account records with data in the Address ID, but the referenced data does not exist in the Address table to Marketo, the Marketo Job goes into "Blocked" Status.
INFORCRM-22663	In the Application Architect, creating a new package causes an exception error.
INFORCRM-22666	In a German environment only the activity leader can open an activity.
INFORCRM-22686	Customer Portal stops working when attempting to save information.
INFORCRM-22700	In a Marketo integrated environment, qualified leads from Marketo are not synchronizing to Infor CRM. When running the PULL MARKETO PEOPLE job the error message "Object reference not set to an instance of an object" occurs.

Defect	Description
INFORCRM-22701	Selecting a group, which is not specified as a favorite group, from the list view Groups list, should display the associated list of records in the 'Lookup Results' tab.
INFORCRM-22715	(ICBOE) In a localized environment, products cannot be added to quotes or sales orders.
INFORCRM-22717	In a Marketo integrated environment, updates to the Marketo fields Urgency, and Engagement do not synchronize to Infor CRM.
INFORCRM-22741	If an account or contact group containing condition is filtered, and then Show on Map is selected, an error occurs.
INFORCRM-22763	Remove the help topic for Hidden Fields because hidden fields are not available in the Web client.
INFORCRM-22768	An autodiscover error displays after selecting Verify Connectivity button for the Sync for Exchange Integration
INFORCRM-22780	In a Sync for Exchange integrated environment, an Autodiscover error occurs during synchronization.
INFORCRM-22783	In a Sync for Exchange integrated environment, a job Service error occurs when synchronizing activities.
INFORCRM-22791	If the SalesLogix Server is unavailable before the PersistentSessionSecurityTokenCache is initialized the persistent SSO cache will fail.
INFORCRM-22796	If the Save attachments with E-mail message option is selected within the Administrator, dragging and dropping E-mails that contain attachments should be saved within the MSG file not saved separately.
INFORCRM-22842	On a Mobile client, some users are unable to successfully perform a Distance Search.
INFORCRM-22849	(ICBOE) In an integrated environment, when the CustomerPartyMaster tag is included in a BOD for an address, it will cause the address to be ignored.
INFORCRM-22856	In the Saleslogix Job Server service, Transport Layer Security (TLS) version 1.2 should be enabled.
INFORCRM-22869	The IONOutOfOrderRefCleanUpJob_Description Message should be changed to: "Job that periodically deletes unprocessed BOD's as a result of BOD's being processed out of sequence, this may have occurred as a result of the job server timing out. The Time-out duration is configurable."
INFORCRM-22870	In a Marketo integrated environment, when a value exceeds length of field and data is truncated, a data truncation error should occur.
INFORCRM-22874	In a Marketo integrated environment, null values synchronized to Infor CRM cause errors to occur in Infor CRM.
INFORCRM-22877	In a Marketo integrated environment, Infor CRM should implement more matching criteria to prevent creating duplicate records.
INFORCRM-22906	In a Marketo integrated environment, rows should not be logged in Marketo Session log for disabled jobs.
INFORCRM-22911	When a field marked as ISHIDDEN = 'T' in SECTABLEDEFS in the Database Manager, the fields of that table will not display in the Web Client Query Builder JOIN EDITOR dialog.

Defect	Description
INFORCRM-22926	On the Office Profile, Security tab, updates to the Minimum Password Length option do not save.
INFORCRM-22955	(ICBOE) In an integrated environment, converting an opportunity to a quote or sales order, does not carry over the warehouse values to the new quote or sales order created.
INFORCRM-22957	(ICBOE) In an integrated environment, if the BACKOFFICEMAPPINGVIEW query returns NULL or an empty string for some fields, the call to Saleslogix.Integration.BOE.Common.Cache.GetBODMapping() may fail.
INFORCRM-22964	(ICBOE) In an integrated environment, the unit of measure for a new sales order item should be set to the product's default unit of measure.
INFORCRM-22978	(ICBOE) In an integrated environment, the Initial OrderLineTotal request packet is missing product UnitCode content.
INFORCRM-22982	(ICBOE) In an integrated environment with Price and Availability configured, the SalesOrder.IncludeErpFreight default value should be editable.
INFORCRM-22983	(ICBOE) In an integrated environment with Price and Availability configured, the SalesOrder.Rules.cs OnBeforeUpdate(), SetGrandTotal(), GetSalesOrderDocGrandTotal(), should not overwrite the GetOrderTotal returned DocGrandTotal value.
INFORCRM-23002	In the Activities list view there should be options to snooze all or dismiss all activity alarms.
INFORCRM-23129	(ICBOE) In a Polish and integrated environment, on the Quote detail view, refreshing pricing does not update the Quote Snapshot and causes an error to display.
INFORCRM-23210	Update the Web Client references to Infor Xtreme to reference Concierge.
INFORCRM-23230	(ICBOE) In an integrated environment with Price and Availability enabled, pricing requests should ignore products if the Override Pricing option is set to True.
INFORCRM-23289	The Contour Google API key needs to be updated.
INFORCRM-23291	On the Notes/History tab, the Show More link should display all the remaining text.
INFORCRM-23312	If a group includes columns from a joined table, scrolling through the group does not return any data.
INFORCRM-23320	(ICBOE) In an integrated environment, copying an opportunity with an assigned Warehouse causes the error "Missing required value : Warehouse".
INFORCRM-23334	(ICBOE) Inbound SyncCustomerPartyMaster BODs are failing.
INFORCRM-23342	(ICBOE) In an integrated environment with Price and Availability configured, pricing multiple lines (products) may result in invalid ItemPrice Units of Measure (UOM).
INFORCRM-23395	On the Opportunity detail view, Products tab, when the Adj. Price (Base) is manually changed in the grid, the Adj Price changes to 0.00.
INFORCRM-23400	Update the Importing Users help topic to remove references to selecting a template and mapping as these steps do not apply to importing users.
INFORCRM-23553	Dates in list view and tab grids display dates one day earlier than the actual date.

8.4.0.02

Defect	Description
INFORCRM-9560	The Web Client hep topic "Troubleshooting Common Issues" was updated to include a statement that Infor CRM does not support date time values in milliseconds.
INFORCRM-12240	In the Insert Ticket Activity dialog box, using the Tab key to move through the fields only works for the first few times.
INFORCRM-15568	(ICBOE) In a Visual integrated environment, when sending new accounts and contacts from Visual, the contact identified as primary is not identified as the primary contact in Infor CRM.
INFORCRM-16524	In a localized environment, the Query Builder Add/Edit Join dialog box contains untranslated strings.
INFORCRM-16685	An out of date JQuery causes a security vulnerability.
INFORCRM-17180	In the Application Architect Install Bundle (Select Items) view, selecting the option to Preserve Merged Content when installing a VFS bundle causes the Application Architect to stop functioning.
INFORCRM-18299	Parameters need to be encoded to prevent cross-site scripting vulnerability.
INFORCRM-18396	(ICBOE) In an integrated environment when two or more matching records exist, the Outbound processor fails with an exception error and no Merge or Profile Create BOD's are created.
INFORCRM-19156	Custom Security Profiles added in the Administrator are not applied automatically in the Web Client. Users will see an exception error when navigating to an affected view until an IIS reset is performed.
INFORCRM-19245	After adding a new quote or sales order, changes to the currency on the detail view are not saved when the Save button is clicked.
INFORCRM-19332	In a localized environment some navigation bar items contain corrupt characters.
INFORCRM-19702	The Lead detail view CommonTasks section is missing the "Add Response to Campaign" option.
INFORCRM-19976	When merging accounts, "occurred" is misspelled in an error message.
INFORCRM-19994	When a non-administrative user adds Area/Category/Issue, the Create User and Modify User display the user's ID instead of the user's name.
INFORCRM-19998	In the Check for Duplicates dialog box an error occurs after clicking the Advanced Match Options button.
INFORCRM-20089	Addressed potential security vulnerability,
INFORCRM-20098	Custom lookups added to the Schedule an Activity form do not work.
INFORCRM-20103	The web.config file is missing the requestFiltering section for the maxAllowedContentLength setting needed for changing the max attachment size.
INFORCRM-20168	(ICBOE) In a Visual integrated environment, a contact record may only contain one address. If an Infor CRM contact contains two or more addresses and the contact is promoted, the outbound processs fails to process.
INFORCRM-20196	(ICBOE) In an integrated environment, when deleting more than 1000 ERPBillTOACCOUNT records the error "ORA-01795: maximum number of expressions in a list is 1000" may occur.
INFORCRM-20281	In a localized environment, on the Integration detail view, the Link Type field does not display the value System correctly.

Defect	Description
INFORCRM-20367	In the Job Manager Definitions tab some jobs do not have descriptions.
INFORCRM-20434	When importing leads, selecting the Timeless option sets the import start time back by 1 day.
INFORCRM-20454	In a Ming.le environment with the Akamsi accelerator enabled, the Ming.le Ws-Fed authentication fails.
INFORCRM-20477	In a Ming.le environment, users pushed from Ming.le are created in Infor CRM without their First Name and Last name, but the inbound BOD contains this information.
INFORCRM-20478	In the Application Architect, SQL commands that include CREATE TRIGGER cannot be combined with other commands.
INFORCRM-20492	In a Marketo integrated environment, some Marketo data is not synchronizing from Marketo to Infor CRM.
INFORCRM-20493	(ICBOE) In an integrated environment, if a record is promoted and deleted before the outbound job can process it, any other promoted records will not be sent even though their records do still exist.
INFORCRM-20495	When a ValueContract Remaining value is calculated it only includes the cost of labor, not the cost of parts.
INFORCRM-20496	When adding or editing a ticket activity the part lookup does not close once a product is selected and Add Selected is clicked.
INFORCRM-20561	Exporting a group that contains the same field more than once exports the file to Excel or CSV with that field list only once.
INFORCRM-20625	The Account detail view Timeline tab no longer displays any icons.
INFORCRM-20637	Opening the Opportunity detail view and then opening SpeedSearch creates a duplicate record of the opportunity.
INFORCRM-20657	In a web farm environment, using Ming.le and Federated authentication, single sign-on errors may occur because the required SixStickySessionId cookie is missing.
INFORCRM-20658	The SetMingleContext.aspx page should not be cached, because it is used as part of the Ming.le initialization process.
INFORCRM-20659	The Login.aspx page should never delete the SixStickySessionId cookie.
INFORCRM-20768	(ICBOE) In an integrated environment, when the account manager is changed for an account in the integrated system, the change should cascade to all associated contact records.
INFORCRM-20786	In the Group Manager list view the Owner filter lists the user IDs instead of user names.
INFORCRM-20792	In the Accounts and Leads list views, sorting records by the Owner column causes no records to display and no error.
INFORCRM-20800	In Customer Portal, custom pick lists do not support type ahead functionality.
INFORCRM-20833	Associating a user to a team requires an IIS reset before that user can view records owned by that team.
INFORCRM-20844	In a Ming.le environment, the Ming.le single sign-off feature needs a single sign-off Url.
INFORCRM-20847	In the Entity Manager, changes to the Display Name are not saved.

Defect	Description
INFORCRM-20867	Creating Web Access users for Customer Portal allows multiple users to have the same user name.
INFORCRM-20874	In a Ming.le environment, the Ming.le WebProvision.exe does not include the sp.slo.url property in the generated sp.properties file.
INFORCRM-20892	Under certain conditions the IDataService will be unavailable which leads to the ErrorHandler class logging the error "Unable to select useemailink,emailaddress from branchoptions".
INFORCRM-20931	In a Ming.le environment, when Infor CRM is configured to sign in with WS-Fed authentication (SSO) through Ming.le, and Infor CRM is not running inside of the Ming.le IFrame, the global application shutdown handler, Shutdown.axd, does not log out of Ming.le.
INFORCRM-20946	Pick List controls with StorageMode set to Code do not save a typed-in value.
INFORCRM-20954	In a Ming.le environment, the Group list widget link does not work for entities with a space in the name, for example Sales Orders.
INFORCRM-20955	In a Ming.le environment the IonApiAuth cookie is not removed when the user signs out.
INFORCRM-20985	(ICBOE) In an integrated environment, duplicate ERPerson records are generated when the ERP-LX SyncPerson BOD "Add" actionCode contains ID values with trailing spaces.
INFORCRM-21018	Removing a user from nested teams causes IIS to crash.
INFORCRM-21034	In a Ming.le environment, installing Xbar or Office Integration from the Tools, Options, General tab causes a 404 error to display.
INFORCRM-21053	In the Application Architect, custom URL fields either fail upon performing a build in Application Architect, or updated data is not retained upon saving in the Web Client.
INFORCRM-21093	In the Form Manager custom forms cannot be added or edited.
INFORCRM-21107	When an opportunity status is equal to Closed-Won or Closed-Lost the Snapshot fields should be read-only like all of the other detail view fields.
INFORCRM-21125	Changes made in the Entity Manager cause the Web Client to crash after a subsequent build and deploy.
INFORCRM-21177	On the Ticket detail view, if the Detail or Journal tab is dragged to the user defined middle pane and the Ticket Activities tab is open, any changes to the Detail or Journal do not trigger the unsaved changes prompt, causing data loss if the record is not saved.
INFORCRM-21195	In a Chrome browser, if the browser window is minimized and then maximized, the Alerts icon is not aligned properly.
INFORCRM-21213	On the Ticket detail view, if a user has unsaved changes and leaves the page the user may not be prompted and the changes will be lost.
INFORCRM-21218	The secured action for Entities/Quote/GenerateProposal is misspelled as Entities/Quote/GeneratePropasal which causes the Generate Proposal task to not display.
INFORCRM-21225	(ICBOE) In an integrated environment, the Ship To and Bill To tabs should not be hidden, regardless of the whether or not Local Pricing is enabled.
INFORCRM-21234	On the dashboard, clicking the View Group link causes an error to display.

Defect	Description
INFORCRM-21245	Changing the font color of the Notes fields in activity and history view does not update the font color.
INFORCRM-21251	In the Entity Manager, on the Shipments entity Filter tab, the Actual Ship Date filter is filtering on the wrong field.
INFORCRM-21270	Addressed potential CSV injection vulnerability.
INFORCRM-21276	(ICBOE) In an integrated environment, SYNC DIRECTION values are translated which breaks BOD mapping rules.
INFORCRM-21288	In an Oracle environment integrated with Sync for Gmail, synchronizing activities from the Gmail calendar to Infor CRM causes errors to occur.
INFORCRM-21294	If a user logs in using Microsoft Edge or Google Chrome 69 it is incorrectly recorded as Chrome58 in the User Audit tab.
INFORCRM-21308	In an Internet Explorer environment, deleting a pick list item should prompt the user "Are you sure you want to delete?" before the pick list item is deleted.
INFORCRM-21317	In an environment integrated with Sync for Exchange unprocessed records may create a backlog of records and cause performance issues.
INFORCRM-21344	Performing a mail merge from the Leads list view causes the error "Mail Merge encountered an error and cannot continue. There was an HTTP error. There was an expected error in TMailMerge.GetRecords." to display.
INFORCRM-21346	Performing a bulk update that changes the account owner should update the ownership of associated tickets.
INFORCRM-21358	Export to File does not apply GMT/UTC to date/time fields.
INFORCRM-21366	Adding a user to a team does not update the security tables in the database.
INFORCRM-21367	In an environment with Windows Authentication configured, opening hyperlinks to Infor CRM from Microsoft Office products (Excel, Word, Outlook) causes an error to display.
INFORCRM-21369	On the Dashboard, in a group list, if the entity name is different from the table name an error displays.
INFORCRM-21372	In a Ming.le environment, in Picklist manager, selecting a picklist causes an object reference error.
INFORCRM-21389	The Account Manager lookup should not list retired users.
INFORCRM-21391	Changing the Admin user's password runs a SQL query which changes the SECCODEDESC for the Everyone user to "Administrator" which means that "Everyone" no longer appears as a valid option.
INFORCRM-21400	In a customized environment, if a user is on a detail view and presses Enter to start a SpeedSearch, the first toolbar button is selected.
INFORCRM-21409	In a French environment, Contour Show on Map does not work.
INFORCRM-21428	The ION Workflow Definition Approver Email List should allow more than 64 characters.
INFORCRM-21444	When importing records, if the option to check for duplicates and auto merge is selected, and conflict resolution is set as Import Wins and the import encounters duplicate records that fail to merge, the import should log an error and continue to import records.
INFORCRM-21452	When a default sales process is selected in the Tools, Options, Opportunities tab, the user cannot change the Opportunity detail view Sales Process field to blank, it keeps defaulting back to the default Sales Process.

Defect	Description
INFORCRM-21456	In the Query Builder, Assign Query Layout view, setting a Date/Time format to C shows the wrong results.
INFORCRM-21460	In a Marketo integrated environment, the Lead Sales Insights tab Person Score is not getting updated.
INFORCRM-21466	In the Picklist detail view, selecting a default pick list item does not apply successfully and the changes are not retained.
INFORCRM-21472	After upgrading Chrome to version 70.0.3538.77 (64-bit), grids in the Web client do not contain any records.
INFORCRM-21504	If a user selects a pick list item from the list that is different than what is currently showing, leaves the field, then returns to the field to select the original value, leaves the field again, and then saves the record, the item reverts back to the previous choice.
INFORCRM-21509	The error "The call to GetNativeConnection returned an invalid result" may be recorded in the Application event log when the ConnectionStringDataService is used because it returns the DB Alias as "Server:Alias" instead of just the "Alias".
INFORCRM-21515	When using the SaleslogixUserImport.CSV file to import users, some fields do not automatically map and some fields cannot be mapped because there are no available matching fields.
INFORCRM-21527	In a Ming.le environment, processing the Sync Security User Master BOD should not be apply duplicate roles to the same user.
INFORCRM-21532	Using the SaleslogixUserImport.CSV file field to import users results in missing settings and user records that contain errors when validated in the Integrity Checker.
INFORCRM-21579	In an Oracle environment converting a lead to a contact does not delete the lead record.
INFORCRM-21583	If an account name contains extended characters such as ampersands, then the Recently Viewed tooltip displays the HTML for those characters.
INFORCRM-21585	In the Edit Quote Product dialog box, upon editing the Adjusted Price and saving, the change reverts to the previously saved value and causes the calculations to be incorrect.
INFORCRM-21589	Dragging and dropping an email to an account's Notes/History requires browser refresh or filter reset before the email history record displays.
INFORCRM-21608	Resizing the Query Builder window resizes the window, but the contents remain static resulting in empty space.
INFORCRM-21610	In a web farm environment using Ming.le, the SessionSecurityToken should be cached.
INFORCRM-21611	In a Ming.le environment, the SecurityTokenException should be handled automatically, including the SecurityTokenExpiredException, so that users are automatically logged in again if their sessions expire.
INFORCRM-21612	In a Ming.le environment, when the Ming.le SSO token expires or becomes invalid the user should be redirected to a new sign-in request.
INFORCRM-21618	(ICBOE) In a French integrated environment, user triggered outbound requests cause the error "Requested value; User Triggered; was not found".
INFORCRM-21620	When editing a defect task, removing the Completed Date/Time should set the Time Units and Elapsed Hours to zero.

Defect	Description
INFORCRM-21648	Application Architect fails to complete a full build of the web platform.
INFORCRM-21654	UserAudit login events are being duplicated.
INFORCRM-21655	In a Ming.le environment, the SLXWebUserService may return NULL values for SLXUserService values, such as UserId or UserName when the Identity is a ClaimsIdentity because the Thread.CurrentPrincipal.Identity.Name is NULL.
INFORCRM-21656	The SLXWebDataService may have NULL/empty values for Server, Alias, or Port which can lead to failed ClientLogin and Logout events and may affect licensing.
INFORCRM-21660	After selecting a group from the Groups drop-down list the drop-down list remains visible.
INFORCRM-21663	If a user changes groups quickly in a list view, the Web Client may continue to change the groups in the same order as the user originally did indefinitely until either the browser is refreshed or closed.
INFORCRM-21671	If an opportunity created without a sales process is viewed by a user who has a default sales process defined, the opportunity sales process is updated to that user's default value.
INFORCRM-21684	Under some conditions, on the Tools, Options, Group tab the Main View, Default Group, and Default Group lookups may not be sorted alphabetically.
INFORCRM-21686	In a Marketo integrated environment, the Marketo synchronization process stops if an opportunity record has an invalid ID.
INFORCRM-21694	Changing the Display Name of a field and rebuilding the XML Schema will cause an exception at login on the Web Client, if the 'Show on Startup' group contains that field.
INFORCRM-21706	Under specific scenarios, when opening a ticket from a group, and then adding a ticket activity, the user is returned to the Lookup results group, not the group the ticket was accessed from.
INFORCRM-21708	On the Tools, Options, Group tab the Default Group and Default Lookup Layout lookups show the Display Name but are sorted by Name.
INFORCRM-21712	Changing the account owner from one user to another and saving the record causes the message "Account Name cannot be null or empty" message, even though it is not blank.
INFORCRM-21714	Tickets created in Customer Portal set the Create User field to the SLXCustomer Portal user, so when a ticket activity is created for the same ticket, the Create User field should be set to UserID or SLXCustomer Portal User, not SYST00000001.
INFORCRM-21720	When editing a dashboard to include new content, the Edit Widget, Entity lookup does not list all entities.
INFORCRM-21723	(ICBOE) In an integrated environment with local pricing enabled, the Quote snapshot does not total correctly for non-administrative users.
INFORCRM-21752	In an Xbar integrated environment, when a contact's address is updated in Outlook and synced to Infor CRM a new address record is created rather than updating the existing address record.
INFORCRM-21755	In an Google integrated environment, when a contact's address is updated in Google and synced to Infor CRM a new address record is created rather than updating the existing address record.
INFORCRM-21762	(ICBOE) In an integrated environment, updating opportunity product information such as quantity or price should update the opportunity sales potential.
INFORCRM-21765	The updated Conversion Utility from KB 1994487 has a memory leak.

Defect	Description
INFORCRM-21776	(ICBOE) In an integrated environment, the BOE DBManager class should release and close database connections when they are no longer being used.
INFORCRM-21782	Using Windows Authentication causes duplicate entries in the UserAudit table.
INFORCRM-21799	The Current Activities sample report does not include activities of other users the signed user has access to through calendar security.
INFORCRM-21809	Using the Sage.Platform.Caches.Memcached.CacheProvider can lead to unnecessary TCPIP connections, especially by the Job Service, that may negatively impact performance.
INFORCRM-21813	The Opportunity Status widget does not display the correct data for opportunity groups.
INFORCRM-21847	In an environment with a multi-byte language system locale setting, the Web client fails to open and display as expected.
INFORCRM-21856	When dragging and dropping Microsoft Outlook email messages to a ticket the attachments are always saved to the ticket even if the user select the option to not save any attachments. These attachments are also visible to users of the Customer Portal.
INFORCRM-21862	(ICBOE) Inbound BODs containing control characters cause BOD processing to fail; however since the BOD is identified as unprocessed, the BODs keep getting reprocessed which causes performance issues.
INFORCRM-21870	In a Ming.le environment, the WebProvision.exe should update the web.config file with new SSO configuration requirements.
INFORCRM-21884	In a Marketo integrated environment, a custom mapping of the Infor CRM property DoNotEmail to the Marketo Unsubscribed property only works when synchronizing from Infor CRM to Marketo.
INFORCRM-21889	On the Calendar, an activity start time is shown in 24-hour format in the day, work week, and week views but in the month view the start time is shown in 12-hour AM/PM format.
INFORCRM-21906	(ICBOE) In an integrated environment with Local Pricing, if a user edits an opportunity, quote, or sales order product's price and quantity the extended price is not updated.
INFORCRM-21926	Removing a user from a nested team causes an error in the Windows Event viewer for the w3wp.exe process.
INFORCRM-21928	In a Marketo integrated environment contacts only synchronize if a change is made to the associated account.
INFORCRM-21929	(ICBOE) In an integrated environment, MT-CSD (Cloud Suite Distribution) based transactions do not contain a Logical ID.
INFORCRM-21930	When inserting a new contact and account, unnecessary queries may negatively impact performance.
INFORCRM-21933	When a nested team's security profile is changed, the change is saved but not applied to the team.
INFORCRM-21953	The Ming.le CRM Opportunity Status widget shows all values as 0.
INFORCRM-21954	The Reporting Assistant does not enable the Save button if a report is modified when reports are loading initially. The Reporting Assistant sees the edit when the report is loaded, but the Save button is not enabled preventing the user from saving the changes in response to a prompt to save the changes.

Defect	Description
INFORCRM-21959	(ICBOE) In an integrated environment, when converting a quote to a sales order, the Base and My Currency values are populated with the quote's (Doc) documented currency.
INFORCRM-21981	Editing the Add to Forecast checkbox on the Opportunity detail view without saving the changes does not warn users of unsaved changes when they leave the record.
INFORCRM-21981	On the Opportunity detail view, editing the "Add to Forecast" checkbox without saving and leaving the page does not prompt the the user and the change will be lost.
INFORCRM-21988	In an environment with a large number of users and teams, removing a user from a team can take up to five minutes for the user to be removed.
INFORCRM-21991	In the Security Profile view, if the Security Profile Description is more than 35 characters a scrollbar appears.
INFORCRM-21997	When creating a new opportunity, the Account lookup does not return accounts that contain double quotes in the name.
INFORCRM-22008	On the Campaign detail view, editing a stage or step causes an error to display.
INFORCRM-22037	The Opportunity Detail report will only show the first note under the Notes/History tab for a new opportunity.
INFORCRM-22058	In a Ming.le environment, using an Edge browser, after performing a Speedsearch, the results cannot be opened.
INFORCRM-22060	In a Ming.le environment, using an Edge browser, after performing a Speedsearch, in the results list, clicking an account link for a record that is not an account, for example a contact, opens the Account detail view in a new browser window, not the Ming.le frame.
INFORCRM-22066	On the Lead detail view Notes/History tab, Send to Word only copies the company name and date to the Microsoft Word document.
INFORCRM-22070	In a Ming.le environment, an error occurs when attempting to add picklist items to a picklist.
INFORCRM-22090	(ICBOE) In an integrated environment, promoting a quote or sales order with unsaved changes results in incomplete or outdated content published to the host ERP system.
INFORCRM-22091	In a Marketo integrated environment, the Pull Score Changes job should only update data if changes occurred since the last time the job ran.
INFORCRM-22094	In the Opportunity detail view Products tab, users should not be able to enter non-numeric characters for the product Quantity field in either the grid or the Edit Opportunity Product dialog box.
INFORCRM-22112	(ICBOE) In an integrated environment the Opportunity price services populate both the base currency calculated price and the transaction currency calculated price, but should only populate the transaction currency calculated price.
INFORCRM-22116	Sorting the Accounts list view All Accounts group by Owner returns no records.
INFORCRM-22131	In an environment with a screen resolution of 1360 x 768 or higher, some dialog boxes do not have vertical scroll bars which means the bottom of the screen and buttons are not visible.
INFORCRM-22145	In an environment where the local time zone is different from the Infor CRM server time zone exporting groups that contain a date/time field export using the server time zone, not the local time zone.

Defect	Description
INFORCRM-22149	In Query Builder when selecting Account.Type as a condition, clicking the browse button causes an error to display.
INFORCRM-22173	In Application Architect, trying to edit the Format Code on a data grid custom format column causes the error: "Object reference not set to an instance of an object." to display.
INFORCRM-22187	In a Sync for Exchange integrated environment some calendar items fail to synchronize from Microsoft Exchange to Infor CRM.
INFORCRM-22191	In a Marketo integrated environment if a contact record is deleted in Infor CRM and the record also exists in Marketo, the Marketo lead should not synchronize to Infor CRM.
INFORCRM-22197	In an environment with English UK regional settings, Mail Merge templates with currency values for GBP in the templates are displaying "Â" at the beginning of the value, example, Â£960.00.
INFORCRM-22211	In an environment where SData portals are hosted in web farms, asynchronous SDataRequest[s], using the SData Client Library, may fail.
INFORCRM-22218	The SupervisorSyncJob incorrectly reports job progress.
INFORCRM-22264	Users with the Administrator role cannot save custom settings.
INFORCRM-22308	In a Sync for Exchange integrated environment, when the Notify Members of Completion option is set to false, notifications for completed activities are still sent.
INFORCRM-22326	(ICBOE) In an integrated environment, the Custom ION Workflow for Activity does not create an outbound BOD.
INFORCRM-22348	(ICBOE) In an integrated environment BODs are not synchronizing because the incorrect Tenant ID being used for the HeaderMap.
INFORCRM-22361	In a Sync for Exchange integrated environment, contacts on a completed activities are copied as attendees.
INFORCRM-22363	For a Ming.le environment, there needs to be URL rewrite rule to redirect Login.aspx to Default.aspx in case users have bookmarked or saved the Login.aspx page.
INFORCRM-22376	Cookies that store information distinct to a web application should not be shared with other web applications.
INFORCRM-22393	For a Ming.le environment there needs to be an upgrade package to edit the Global.cs and DefaultCSharpCodeBehind.vb merge items.
INFORCRM-22400	On the Account detail view unsaved changes on some tabs do not trigger the unsaved data prompt.
INFORCRM-22410	In a Ming.le environment the automatic redirect to the login page will fail if a session security token expires before the user clicks the navigation button.
INFORCRM-22429	In a Marketo environment, Marketo indexes are needed to improve performance.
INFORCRM-22473	(ICBOE) In an integrated environment when the OutboundOnUpdate setting is turned off, the BOE Field Level Security logic does not check the promoted status of a record before setting field access to read-only.
INFORCRM-22476	In a localized environment the Opportunity detail view Opportunity Statistics dialog box contains untranslated strings.
INFORCRM-22509	Users are not getting the unsaved data prompt when Navigating from the Ticket detail view to the Edit Ticket Activity view with unsaved changes does not trigger the unsaved changes prompt.
INFORCRM-22551	The dashboard "Visit the Infor CRM Website" link does not work.

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Defect	Description
INFORCRM-4440	Stages picklist on Sales Process tab is null.
INFORCRM-5030	When saving long URLs as Attachments, an SDATA error occurs.
INFORCRM-5148	In the Campaign Summary view, the Targets and Responses lists are empty,
INFORCRM-5200	On the Dashboard, the Administrator should be able to delete a dashboard shared by a user.
INFORCRM-5555	Pressing the ESC key to close a dialog box opened from a tab, switching to a different tab, and then opening another dialog box causes an error.
INFORCRM-5578	On the Campaign detail view, changing the Lead Source should prompt for unsaved data.
INFORCRM-5582	In a localized environment, on the Security Manager Profiles tab the Description is untranslated.
INFORCRM-5806	When dragging or dropping a file attachment to a recurring meeting, the error "The data in one or more fields has exceeded its limit. HTTP status: Internal Server Error (500)" occurs.
INFORCRM-5821	On the Opportunity detail view Products tab, after deleting a product, when editing remaining products in the grid the adjusted price and quantity do not display any data.
INFORCRM-5834	In the Edit Product dialog box, after editing the price, the Adjusted Price value is calculated incorrectly upon tabbing into another field.
INFORCRM-5924	When editing a product, editing the Adjusted Price (User) instead of the Adjusted Price (Base) causes incorrect price conversion.
INFORCRM-5928	In the Tickets list view, the date field shows a date 1 day later than the actual date.
INFORCRM-5956	On the Campaign detail view, when updating a selected target to add a response, clicking the Lead Source find button does not return any records.
INFORCRM-5959	When adding an opportunity, removing more than one product causes the Web Client to stop responding.
INFORCRM-5968	When editing a product, after editing the Adjusted Price (User) value, the value entered is doubled upon leaving the field, which also affects the calculated Adjusted Price (Base).
INFORCRM-5992	"An item with the same key has already been added" error occurs when user closes the form by pressing ESC key.
INFORCRM-6005	When copying sales order details to an e-mail, duplicate contact email addresses are added to the To: field.
INFORCRM-6070	On the Defect detail view, when adding a return or ticket that is already associated with the defect, an error occurs.
INFORCRM-6072	When deleting a defect task, an error occurs.
INFORCRM-6921	Custom Standard ID fields should not allow the Can BulkUpdate option to be selected.
INFORCRM-7073	Text fields added in the Form Designer cannot be populated or edited by users.
INFORCRM-7143	On the Campaign detail view Targets tab, selecting or clearing the Initial check boxes, and then navigating to the next or previous campaign should prompt for unsaved data.
INFORCRM-7255	In an environment with UK regional settings, the date format is incorrectly converted to US date format in Query Builder.

Defect	Description
INFORCRM-7505	in Application Architect, changing the layout of a group with two filters with same field name, such as Account.SubType and Contact.SubType, causes the values of one filter to be populated with the values of the other filter.
INFORCRM-7515	Adding an Account Manager's name to a mail merge template causes the error "OnRequestFormat (fmtUser)"
INFORCRM-7791	Unable to attach a file with a "+" in the file name.
INFORCRM-7817	Viewing the Print View version of a smart part when a secured-action-restricted button is included in the main form causes the error "Error CS0103: The name [ControlId] does not exist in the current context."
INFORCRM-7928	Web Client Library does not display more than 200 folders in the Library.
INFORCRM-8056	User Tasks on the Users list view are not accessible to users that are assigned to the Admin role.
INFORCRM-8131	When emailing the details of a ticket, the My Manager field does not display the signed in user's defined manager.
INFORCRM-8226	A ticket activity end time can be earlier than the start time.
INFORCRM-8370	Under some circumstances the updated data prompt does not appear when there are unsaved changes.
INFORCRM-8757	Opening a group and pressing the Delete key hides the group.
INFORCRM-8921	The SOURCEDATE is shown in UTC/GMT instead of local time.
INFORCRM-8923	When scheduling an activity from a Sales process the start date is yesterday's date, not current date.
INFORCRM-10117	The Dashboard funnel widget fails to load opportunity data if the opportunity is associated with a custom sales process.
INFORCRM-10207	If auditing is enabled on TicketSolution or TicketProblem entities, upon updating a ticket's Resolution field, the error "'Unable to cast object of type 'Sage.Saleslogix.Entities.TicketSolution' to type 'Sage.Entity.Interfaces.ITicket'" occurs.
INFORCRM-10772	Importing Leads does not populate the Address Type field even when the Address Type field is mapped to a field in the import file.
INFORCRM-10856	Expired passwords cannot be changed on the User detail view.
INFORCRM-11054	Fulfilling a literature request results in the error 'There was an unexpected error in ExecuteMailMerge(). There was an Unexpected error. Type mismatch. Details: name=TypeError; number=2146828275'.
INFORCRM-11996	In an Internet Explorer environment, on a custom text field the word wrap does not function properly.
INFORCRM-12298	Grids based on HQL mashups with a formula in the select statement do not display data.
INFORCRM-12783	Cannot clear and select Case Sensitive Compare checkbox in the assign condition form.
INFORCRM-12966	The Application Architect Quickform Details view does not save changes to the Owner Type Properties.
INFORCRM-13028	When adding an account and contact, braces '{}' are inserted around the entity ID which causes a 404 error.
INFORCRM-13185	The SalesLogix Job Service frequently has an error in the EventViewer.
INFORCRM-13232	Bundled entities do not carry over Properties changes.

Defect	Description
INFORCRM-13265	After adding several combo boxes to a Quick form and building and deploying, when a user logs in, only the first combo box has the correct column span.
INFORCRM-13335	In an Internet Explorer browser, scrollbars on dashboard widgets drag entire widget container upon click release.
INFORCRM-13383	After promoting a group to the dashboard, hovering over the widget displays the move pointer icon.
INFORCRM-13464	On the Campaign detail view Targets tab, clicking Refresh displays the "unsaved data" message.
INFORCRM-13951	On the Users List view, the Lookup button does not work.
INFORCRM-14140	Saving a newly created Contact/Account causes the error message "When saving a contact, an Account entity was expected but was not found." to display.
INFORCRM-14160	The Submit to Speedsearch default option is ignored when set to True.
INFORCRM-14187	When using the Internet Explorer browser, if a user clicks the Account detail view Web URL WWW icon the browser window that opens cannot be maximized.
INFORCRM-14747	Intermittent skipping of records when navigating between Account Detail pages.
INFORCRM-15587	Clicking View Group on the Welcome page My Notes' pane displays an error.
INFORCRM-15835	Computers with touch screen displays are unable to see the complete Customer Portal client.
INFORCRM-15881	In a localized environment, the Job Manager Run/Schedule Job dialog box contains untranslated strings.
INFORCRM-16131	On the Contact detail view, Addresses tab, the Edit Contact Address Description drop-down list only has one option.
INFORCRM-16137	Request to fetch hidden filTer does not encode the key value.
INFORCRM-16236	In the Group Manager, Groups tab the Modify Date and Shared Date in the lower details pane is different than the values in the list for a selected record.
INFORCRM-16305	In an environment with Deutsch (Schweiz) [de-ch regional settings, on the Account detail view, Literature Requests tab, the Request Date should be in the dd.MM.yyyy format.
INFORCRM-16310	In a Thai environment, dates and times must be consistent for both Gregorian and Buddhist calendars.
INFORCRM-16341	In a Thai environment, when adding a user, the page title is truncated.
INFORCRM-16622	The default values for the Activity Regarding and Category are ignored.
INFORCRM-16644	After adding a Timed activity to a ticket, the value is not added in the Total Hours in the Contract Tickets Total Hours column. The Total Labor shows an aggregate of parts and labor costs, but it should only show labor numbers
INFORCRM-16674	On the Ticket detail view, Ticket Activity tab, the Type and Public columns represent the value of Internal or Customer but in the Ticket Activity grid those columns show the ID values instead of the text values.
INFORCRM-16715	Filters on All Open tab for Activities do not return records as expected.
INFORCRM-16824	On the Contact detail view, unsaved changes to check boxes do not produce the unsaved data prompt.
INFORCRM-16852	The Opportunity Statistics report always shows currency values in USD.
INFORCRM-16871	In Application Architect, adding a column in the Addresses Form displays the error "An item with the same key has already been added.

Defect	Description
INFORCRM-16894	Incomplete or No Cache-control and Pragma HTTP Header Set
INFORCRM-17029	On the Quote Detail view, clicking Generate Proposal, the wrong error message displays.
INFORCRM-17068	The Office Profile, Groups tab is missing the Save button.
INFORCRM-17069	A string User lookup in a tabbed workspace does not refresh on next record.
INFORCRM-17071	Using a comma in Area / Category / Issue causes everything after the comma to not display.
INFORCRM-17298	When a SpeedSearch query returns attachments or Library files that are stored in a different domain, a "Page not Found" error displays.
INFORCRM-17628	The Default address picklist value "Office" is not an actual picklist item.
INFORCRM-17752	Setting a default picklist item does not have any effect.
INFORCRM-17757	On the Dashboard, My Notes widget, the View Link is not linked to a valid page.
INFORCRM-17842	Running Web Reports against ticket or defect ad-hoc groups causes an "Unknown error in response to an HTTP request" error.
INFORCRM-17995	An opportunity should not be moved to a different account.
INFORCRM-18137	On the Import History details view, the Detail Report common task should be removed.
INFORCRM-18138	There is no primary email available when selecting E-mail on Import History.
INFORCRM-18171	In a Chinese environment, the 'unsaved data' message is truncated.
INFORCRM-18234	Some Administrative roles with View access allow edits to be made.
INFORCRM-18438	In a German environment, in Query Builder Boolean field format results are not translated.
INFORCRM-18443	Unable to manually enter a time when for scheduling reports.
INFORCRM-18490	When resolving duplicate accounts, on the Merge Contacts page if contacts are not merged, the "Next" button finalizes the merge, there is no other page. There should be an additional page with a Merge button as there is when contacts are merged.
INFORCRM-18502	In an English(UK) environment with US regional settings, manual changes to Date fields are lost upon leaving the field.
INFORCRM-18536	Adding an attachment to a custom entity does not allow other users to view or access the attachment, only the user who added the attachment and the ADMIN can see it in the attachment grid.
INFORCRM-18547	When using Internet Explorer as the browser, on an activity, the Compare button to compare time zones does not work.
INFORCRM-18589	History by Contact report should only show history data if the record has an associated CONTACTID.
INFORCRM-18611	On the Contact and Opportunity detail views check boxes are not aligned correctly.
INFORCRM-18634	Picklist column value formats do not work when picklist data is not in the browser's application local storage when the page loads.
INFORCRM-18749	During a failed logon attempt the username and password are exposed in clear text in the event log.
INFORCRM-18755	Editing Picklists in Web Client creates duplicate picklist items.
INFORCRM-18928	When adding a Lookup type filter in the Entity Manager, the filter is created with the "In Dashboard" property selected by default, it should be cleared by default.

Defect	Description
INFORCRM-18962	In the Account detail view, an error may occur if the Web URL field is greater than 60 characters.
INFORCRM-18976	After qualifying a lead, the timestamps are wrong for each completed qualification in the Notes/History.
INFORCRM-18987	The word "occurred" is misspelled in multiple strings.
INFORCRM-18988	The word "received" is misspelled in multiple strings.
INFORCRM-19007	Unable to schedule an activity on the Contour Account Search view if the Account has double quotes in its name.
INFORCRM-19019	When the Meeting Category Codes picklist is modified in Picklist manager to be a required entry, the required flag is ignored.
INFORCRM-19026	In the web resource file, the string value should be ION Workflow Name.
INFORCRM-19046	UserInfo strings should not be translated.
INFORCRM-19074	When a group is filtered, the record count is incorrect.
INFORCRM-19076	When inserting an opportunity, if the account is changed, then the Opportunity Description no longer displays.
INFORCRM-19080	Date based filters with type-ahead display errors because they start processing before the entire date is typed.
INFORCRM-19097	"contact" should be "Contact" in the string "<value>contact {0} in opportunity {1} does not have a defined SalesRole. It is required to synchronize with Marketo</value> "
INFORCRM-19098	The string "<value>Cookie IonApiAuth is Null or Empty.</value>" should be "<value>The IonApiAuth cookie is Null or Empty.</value>"
INFORCRM-19101	The string <value>Invalid value for required of type</value> should be <value>An invalid value was provided for one of the supplied parameters</value>.
INFORCRM-19104	Incorrect source text: "Lead has Clicked out the {{Subject}} Link."
INFORCRM-19105	When completing an activity from the calendar or activity list view an Event Log error occurs.
INFORCRM-19117	Update the string 'Eq Api' to 'EQ API'.
INFORCRM-19118	The Source Text for the Grid_EmailColumn_Description reference to Phone control should be replaced with "E-Mail".
INFORCRM-19119	'Change Set' should be changed to "changeset".
INFORCRM-19120	Change the string "fully type qualified name" to "fully qualified type name".
INFORCRM-19123	Update strings with "Sales Insights" to "Sales Insight".
INFORCRM-19124	Update string with "Create By" to "Created By".
INFORCRM-19129	Remove 'at' abbreviations from activity strings.
INFORCRM-19135	In a Russian environment, if a group column Caption is edited to contain Cyrillic characters the characters are corrupted upon saving the group.
INFORCRM-19140	After editing a record in a detail tab, the tab column headers disappear.
INFORCRM-19142	The help topic for "Adding or Editing a Custom Product" was updated.
INFORCRM-19158	(ICBOE) On the Back Office detail view, Custom Price Services tab columns do not sort.
INFORCRM-19165	If a validation exception occurs in the business rules, some fields are cleared.
INFORCRM-19185	In a localized environment, the My Pipeline group in Opportunities and the My Pipeline widget on the Welcome page are not formatting dates correctly.

Defect	Description
INFORCRM-19189	The Account Owner drop-down should not include Department as an option.
INFORCRM-19206	In a localized environment, the Marketo Leads list view contains untranslated strings.
INFORCRM-19213	If a user schedules an activity with a different user as the Leader and then edits the activity an event log error occurs.
INFORCRM-19215	If a contract is copied, any changes made to the copied record revert to the values of the original contract.
INFORCRM-19224	When viewing the Insert Product dialog, the Product Variant label is not formatted correctly.
INFORCRM-19261	(ICBOE) When editing an Account Entity, the title of the dialog box should be "Edit Back Office Accounting Entity".
INFORCRM-19267	On the Add Custom Product dialog box, the Pricing fields are not tab enabled.
INFORCRM-19276	In Options, on the User Profile tab, changing the Language Selection should automatically update the Regional Format to a matching region.
INFORCRM-19289	The Ticket Status filter does not show any filter items.
INFORCRM-19290	The Defect Status filter does not show any filter items.
INFORCRM-19322	Exported CSV files are not using commas as the delimiter.
INFORCRM-19324	After editing an ION Workflow condition Attributes and closing the dialog box without first clicking out of the drop-down list, the list continues to display in the left corner of the browser window.
INFORCRM-19325	In a localized environment, the Literature Requests management list view date columns do not use regional formats.
INFORCRM-19330	The Return detail view date fields in the right column are missing labels.
INFORCRM-19331	On the Return Ship to Details view, the Special Instructions field is too small for data. Selecting the User Date Stamp option fills the entire dialog box is filled making it impossible to view other information entered.
INFORCRM-19337	On the Task Manager, Definitions tab, 'Import task' and Description are in the wrong order.
INFORCRM-19341	In a localized environment, in the Job Manager Definitions tab, when trying to create an ad hoc group an error containing untranslated strings displays.
INFORCRM-19344	In a localized environment, the Check for Duplicates detail view contains untranslated strings.
INFORCRM-19350	In a Chinese environment, in the Literature Requests management list view, the date columns are not formatted correctly.
INFORCRM-19355	When manually cycling the Crystal Reports job, the following message displays "The job service is currently not available."
INFORCRM-19363	In Query Builder when changing the operator on a date field from "equals" to "contains" or "does not Contain" data, the Value field does not clear.
INFORCRM-19370	In the Application Architect Action Item Designer, changes to the height settings are ignored.
INFORCRM-19386	Range filters do not display records with a value that falls between ranges.
INFORCRM-19423	The Meeting Regarding picklist contains duplicate items.
INFORCRM-19427	Pre-filters added to custom lookups do not work. All the results for the Lookup are returned and no filtering takes place.

Defect	Description
INFORCRM-19431	The Quote detail view, Add Products lookup does not include packages.
INFORCRM-19435	Users created in the Windows Administrator do not have access to default groups.
INFORCRM-19437	In a localized environment, the Marketo Leads list view contains an untranslated column heading.
INFORCRM-19438	In Application Architect, the Insert Records action fails if another Insert Action for same table already exists.
INFORCRM-19442	In the Contract detail view, the tooltips for the Save and Delete buttons display "Contract Details" instead of "Save" and "Delete".
INFORCRM-19471	Adding a Remote Office license causes main office and remote office group records to be inaccessible.
INFORCRM-19476	Attempting to save a new account and contact without entering the required information causes the expected validation warnings, but even after adding the required information the record cannot be saved.
INFORCRM-19508	Unable to add products to opportunities when using Internet Explorer 11.
INFORCRM-19527	In the Application Architect, when applying a bundle file, types that can be removed should be identified.
INFORCRM-19546	On the User detail view, changes to the Username field do not save, but changes made in the Edit User view save as expected.
INFORCRM-19547	When an opportunity is associated with a quote and that opportunity is deleted, associating a different opportunity displays the error "No Row with the given identifier exists".
INFORCRM-19551	In the ION workflow integration edit condition form, Unicode Text fields are not being listed in the entity attribute field.
INFORCRM-19558	In the Offline Web Client Tools, Options, General tab, the "Use Active Reporting (requires ActiveX and Crystal Runtime)" check box is no longer needed and should be removed.
INFORCRM-19566	Unable to add users when there are mismatched values between the APPID column of USERINTEGRATIONMAP and the APPID column of the APPIDMAPPING table.
INFORCRM-19567	In a Microsoft Surface Pro 4 environment Customer Portal fails to load.
INFORCRM-19570	Marketo is now supported on Oracle.
INFORCRM-19576	In a group, when Return Distinct Rows is set to True, Group Total Records does not Match Filter Count Total.
INFORCRM-19585	If an Infor CRM account is lower case, and the record is published to Visual, Visual returns the record as upper case which Infor CRM processes as a separate record creating duplicate records.
INFORCRM-19599	In a Windows 7 environment with an Internet Explorer browser, clicking a scroll bar arrow may cause Dashboard widgets to become no longer docked and may cause the Web Client to no longer respond.
INFORCRM-19610	In the Account Hierarchy dialog box, sorting the Account column on the Opportunity tab throws an exception with the following details in the event log: "message": "could not resolve property: AccountName of: Sage.SalesLogix.Entities.Opportunity.", "source": "NHibernate.Persister.Entity.AbstractPropertyMapping, NHibernate, Version=3.3.1.4000, culture=neutral, PublicKeyToken=aa95f207798dfdb4", "type": "NHibernate.QueryException".
INFORCRM-19636	The More tabs tab should not be available on the ION Work Flow view.

Defect	Description
INFORCRM-19637	Changing the Account Manager for an account does not update the account manager for any associated contacts.
INFORCRM-19648	(ICBOE) Attempting to accept an AcknowledgeCustomerPartyMaster BOD fails if the ErpExtId is mapped to more than one entity and the wrong entity is selected for processing.
INFORCRM-19662	On the Opportunity detail view Sales Processes tab the Sales Process drop-down list is empty when loading the form.
INFORCRM-19671	(ICBOE) If a quote contains more than 700 line items, duplicate BODs are created.
INFORCRM-19677	When attempting to export all account records, a job service error occurs.
INFORCRM-19683	Add validation method for the path when previewing files in SpeedSearch, generating Crystal reports or in the SLX Reporting Assistant parameter editor form.
INFORCRM-19692	In a multi-currency environment the What's New Opportunities tab shows currency for the Language selected at sign in, not the opportunity currency.
INFORCRM-19694	When adding a new account; clicking save more than once results in more than one new account record.
INFORCRM-19699	In an Oracle database, any group that contains the ticketassign list condition fails.
INFORCRM-19711	Fix injection vulnerability in Regex expressions with variables.
INFORCRM-19717	An error in code snippet is redirected to the Local Files system instead of the form.
INFORCRM-19720	Fix Injection vulnerability in XPath SelectSingleNode.
INFORCRM-19761	In the Entity Manager, the Filters and Metrics tabs labels are missing.
INFORCRM-19762	(ICBOE) The BOE DBManager class does not close or dispose of database connections.
INFORCRM-19771	Mail Merge fails with the error "The result for 1 queries was expected, but no data was returned..."
INFORCRM-19775	After disabling the Back Office integration, the "Promote" link should be disabled for users and roles.
INFORCRM-19776	The info message that appears after promoting a user or role should be "The User, "User Name", was successfully submitted for promotion" for user and "The Role, "Role Name", was successfully submitted for promotion" for Role.
INFORCRM-19800	On the Back Office Integration detail view, Back Offices tab the grid cannot be sorted byVersion.
INFORCRM-19805	In Application Architect, when installing a bundle, under certain circumstances there are issues with table insertion of records. The issue occurs without error leaving the no evidence that a problem exists.
INFORCRM-19808	Help link on Office Hours tab opens to error.
INFORCRM-19810	Context-sensitive help for Infor CRM v8.4 Web Client is broken.
INFORCRM-19811	Update the context-sensitive help link in the Infor CRM v8.4.0.1 Customer Portal.
INFORCRM-19812	Update the context-sensitive help link in the Infor CRM v8.4.0.1 Web Client.
INFORCRM-19814	(ICBOE) Sales order and quote records are promoted automatically when an associated product is deleted from the record.
INFORCRM-19816	Updating account addresses and accepting the prompt to update associated contacts fails to update the associated contact addresses..
INFORCRM-19820	The Quote Generate Proposal secured action is misspelled GeneratePropasal.

Defect	Description
INFORCRM-19831	Filters can be added to a group even if the associated fields are not present in the layout.
INFORCRM-19912	SQL injection security issue.
INFORCRM-19914	(ICBOE) The BODFieldMapping and BODMapping query results are not cached which may lead to poor performance.
INFORCRM-19927	In a Visual integrated environment, changing the Account Manager on a contact or account sets the Account Manager to Administrator.
INFORCRM-19930	The Infor CRM Web Client does not set AccountSummary.ParentID field like the Windows Client does.
INFORCRM-19936	Reading the values from Request(QueryString, Requist.params) and sending to clientside via RegisterClientScript call causes an xss security error.
INFORCRM-19937	Update the "Viewing Quote ERP Details Tab" help topic with information for Quote Location.
INFORCRM-19952	In the Infor CRM Web Client General Options help topic, step 19 for "Use Active Reporting" should be removed.
INFORCRM-19963	SQL injection security issue.
INFORCRM-19999	In the Check for Duplicates Search Options step, the Type section no longer has a Contacts option.
INFORCRM-20009	In the Quote Detail View, remove the Total and Description fields.
INFORCRM-20033	Mail Merge must be compatible with the Microsoft Store version of Microsoft Outlook.
INFORCRM-20065	Running any opportunity report with a date range condition causes the error "There was an unknown error in response to an HTTP request.". If you look it up in the job manager, the status is complete, but the phase is "Finalization".
INFORCRM-20067	The contact Suffix field is blank if the Suffix was added when the contact was created.
INFORCRM-20070	In a Russian environment, Cyrillic characters display as symbols.
INFORCRM-20084	On the Quote or Sales Order detail view Products tab, Add Custom Product does not add a product.
INFORCRM-20092	On the Quote detail view, clicking the E-mail link causes the error message "No primary email available." to display.
INFORCRM-20097	When the Display List view check boxes option is selected any groups changed to display in Summary view will not revert to List view.
INFORCRM-20101	In the Contacts list view, the contact's Birthdate displays 1 day later than the birthdate in the Contact detail view Details tab.
INFORCRM-20103	The SlxClient portal web.config file is missing the section for setting the Max attachment size.
INFORCRM-20126	In an Oracle environment, selecting the Override the Hosted Help option, adding a new URL and saving the changes causes the error "Infor CRM Error Id: SLXC3E4E5BF8C070888 " to display.
INFORCRM-20130	The Recently Viewed list does not display recently viewed records until the browser is refreshed.
INFORCRM-20133	When editing a product from the Quote detail view Products tab, the Edit Product dialog box display size is too large.
INFORCRM-20142	In the Add or Edit Picklist dialog box, entering special characters in the Name field and then clicking OK or Cancel causes an error to display.

Defect	Description
INFORCRM-20169	Multi-select picklists require two clicks on the ellipses icon to show the available values.
INFORCRM-20177	When exporting to Microsoft Excel, web string is not recognized as a valid DateTime.
INFORCRM-20190	Running the Open Opportunity by Account report with a date range condition causes the error "There was an unknown error in response to an HTTP request."
INFORCRM-20191	Not-null property references a null or transient value when saving a Ticket.
INFORCRM-20197	(ICBOE) An OutOfMemoryException may occur in Saleslogix.Integration.BOE.Jobs.Message.ItemMasterHandler.GetUOMConversionsList ().
INFORCRM-20207	On the Defects list view, some filters do not list any items.
INFORCRM-20211	Customer Portal sign in screen shows the wrong copyright year.
INFORCRM-20221	Processing CustomerPartyMaster BODs for accounts fail with a "C_Was_Processed" status of 9 or 999.
INFORCRM-20229	If a contact's work phone number is blank, the Send To Word feature in the Notes/History tab creates the document, but is truncated after Contact Phone.
INFORCRM-20246	To improve performance, use the NHibernate IStatelessSession when inserting/updating GroupStatistics.
INFORCRM-20253	Some of the countries in the Countries view are lowercase and should start with an uppercase letter.
INFORCRM-20287	In a Dutch (European-Asian) environment, the Invoices list view Open group, the Status contains untranslated values and the currency columns display decimals incorrectly.
INFORCRM-20288	In a Dutch (European-Asian) environment, the Receivables list view, All Receivables group, the Status contains untranslated values and the currency columns display decimals incorrectly.
INFORCRM-20298	When adding or editing an opportunity, typing an Estimated Close Date does not save upon leaving the field.
INFORCRM-20299	When a lead is converted to a contact and account, the Import Source is not carried over.
INFORCRM-20302	If a new multi-regional picklist is added with a Filter value, the Filter value of all other picklists is changed to the new value.
INFORCRM-20308	In localized environment, in Application Architect, Cyrillic characters in an entity's Display Name cause an error.
INFORCRM-20318	(ICBOE) In a Visual integrated environment, when the Inbound CustomerPartyMaster BOD is processed by the ICRM Job Service it is not setting the default value for the Account Type field.
INFORCRM-20322	(ICBOE) In an integrated environment, when merging an account created in an ERP with an account created in Infor CRM, an exception error occurs.
INFORCRM-20336	In an environment with restricted bandwidth, when uploading an attachment file, after the progress bar has reached 100%, an alert titled "undefined" appears and disappears rapidly.
INFORCRM-20339	When a Standard user and the admin use the same browser session, if the admin creates a new team, then the user will see blank fields in any new account created for that team.
INFORCRM-20352	(ICBOE) In an integrated environment, BODs generated from Workflows do not include Unicode data.

Defect	Description
INFORCRM-20357	When using the Add Members and Resources lookup for Activity Availability an incorrect number of results is returned.
INFORCRM-20364	Users allowed "view" permissions to an administrative action should not be able to make any edits.
INFORCRM-20435	Updating an open opportunity to either Closed-Won or Closed-Lost, increases the Est. Close date by one day and sets the Actual Date to the day before the date the opportunity was closed.
INFORCRM-20453	(ICBOE) Running the Master Consolidation conversion on a large database may result in a database deadlock.
INFORCRM-20456	(ICBOE) Records can be inserted by Back Office extension that allow data with unsafe request form validation characters, causing an Unsafe request pop up message when the record is opened.
INFORCRM-20457	When running the CreateUnicodeDB, The ALTER TABLE statement becomes part of the trigger implementation after the conversion. this ALTER TRIGGER statement gets called every time the trigger is executed.
INFORCRM-20459	A database deadlock may occur when the Account.OnBeforeUpdate() business rule method is called. The Account.OnBeforeUpdate() method should not call account.Address.Save() because any change to the Address will cascade when the Account is saved.
INFORCRM-20460	A database deadlock may occur when an Address is added or updated because other Address methods each create their own new ISession and Flush() the changes.
INFORCRM-20465	After rolling over an activity, the start date that displays on the Activities list is two days earlier, but when the activity is opened it is shows the previous day.
INFORCRM-20468	Changing an account owner does not update the SECCODEID on any associated tickets.
INFORCRM-20482	(ICBOE) If a BOD cannot locate the BaseUOMCode for a product the error "System.ArgumentException: An item with the same key has already been added" displays.
INFORCRM-20483	(ICBOE) If a BOD includes multiple product entries with the same Product.ErpUniqueld the error "System.ArgumentNullException: Value cannot be null" displays.
INFORCRM-20484	(ICBOE) The error "System.Collections.Generic.KeyNotFoundException: The given key was not present in the dictionary" occurs in SaveOrUpdateEntity() if Evict() is called for an entity without an id.
INFORCRM-20485	(ICBOE) A database deadlock may occur when deleting SYSBODOutOfOrderRef records using a large IN clause.
INFORCRM-20486	(ICBOE) If the entity associated with a SYSBODOutOfOrderRef record has been deleted from the database A NullReferenceException error will occur.
INFORCRM-20487	(ICBOE) Logged events should record the MessageId (C_ID) when possible.
INFORCRM-20488	(ICBOE) If the XPath is invalid an XPathException error may occur in BodDataArea.SelectSingleNode() .
INFORCRM-20499	On the Opportunity Sales Process tab the Sales Process and Stages lists do not populate when a sales process is selected in some cases.
INFORCRM-20518	The Saleslogix.Integration.BOE.Jobs.Database.DBManager class does not close or dispose of database connections.
INFORCRM-20522	If a sales process step is completed after 5PM, the Completed Date displays the next day's date.

Defect	Description
INFORCRM-20524	Viewing Opportunity Statistics for a group with a filter based on Estimated Close causes an error to display.
INFORCRM-20527	With some regional settings, dates manually typed instead of selected from the calendar are not saved.
INFORCRM-20533	In the Application Architect, using External Assemblies causes errors to occur.
INFORCRM-20535	Custom business rules and event steps may become uneditable.
INFORCRM-20555	If a lead pushed from Marketo is skipped a SQL exception occurs.
INFORCRM-20570	Custom business rules may become corrupt and therefore cannot be opened or edited.
INFORCRM-20572	Adding attachments to a custom entity allows only the user who added the attachment and the ADMIN to view the attachment in the Attachments list.
INFORCRM-20574	(ICBOE) A quote proposal created for an account with associated bill to and ship to records does not include the bill to and ship to information.
INFORCRM-20591	After updating an account address from the Addresses tab, the Update Matching Contacts Address dialog box may be blank.
INFORCRM-20632	In an Internet Explorer 11 environment, you cannot add products to an opportunity.
INFORCRM-20633	If a user does not have permission to view a user, the message should indicate that the user does not have permission to view the user.
INFORCRM-20634	Using the CreateUnicodeDB to convert a database will fail if the database contains any invalid views.
INFORCRM-20660	The error "Sage.SalesLogix.Web.SessionCookieManagerModule - XSRF Attack Detected!" may occur in Event Viewer if a user tries to sign in with the wrong password or when a user opens Infor CRM in multiple browser tabs.
INFORCRM-20673	When a group is shared, upon reopening the Share Group dialog box the list is blank.
INFORCRM-20707	After adding a custom filter to Opportunities the filter can be applied or cleared as normal, however opening an opportunity from the group that uses the custom filter causes an error.
INFORCRM-20725	If an email address contains a special character, such as an apostrophe or umlaut, when the email address is clicked to open an email message in Gmail or Microsoft Outlook, the email address is truncated after the special character.
INFORCRM-20727	User names with apostrophes should be supported.
INFORCRM-20750	(ICBOE) New users replicated from Ming.le are not created in Infor CRM, because the Sync.SecurityUserMaster BOD is ignored and left in the IOBOX with a status of 0.
INFORCRM-20783	On the Ticket Detail view, after making a change without saving the record, clicking the Ticket Find button to search for tickets does not return any results.
INFORCRM-20794	When opening an activity from a sales process, the title does not include the activity type, only the Regarding value.
INFORCRM-20820	On the Quotes Detail view, Products tab, sorting on the Description column causes the list of products to become empty until another column is selected.
INFORCRM-20826	On the Activities list view, selecting multiple activities to Complete and selecting the "Individually" option at the prompt, only one activity is opened to complete. After the first activity is completed the remainder of the selected activities should open one after the other.
INFORCRM-20837	Selecting a filter for a group in a list view, causes incorrect counts to display for other filters.

Defect	Description
INFORCRM-20839	Opening, closing, and reopening a lookup causes a vertical scroll bar to appear in the Lookup screen.
INFORCRM-20886	On the Sales Order and Quote detail views, the Bill To and Ship To tabs should display even on non-integrated environments.
INFORCRM-20888	In a Russian environment, the Add Condition button on a lookup may not be aligned correctly.
INFORCRM-20896	The Sales Order and Quote detail view snapshots do not reflect product totals correctly if they are less than 0.
INFORCRM-20897	Unable to update the Exchange Rate provider URL in the provider configuration field which is required in order to successfully fetch exchange rates from third party provider fixer.io.
INFORCRM-20956	Workflows are not triggering because the CRM ProcessWorkflow BOD is not generated.
INFORCRM-20977	In the Architect, adding line breaks to a calculated field prevents all calculated fields displaying in the Web Client
INFORCRM-20983	After enabling X-Content-Type-Options (nosniff) some .png images no longer display.
INFORCRM-21022	Creating a mashup in Application Architect and using a substring in the query causes all column headings to change to Value1, Value2, and so on.
INFORCRM-21024	On the Opportunity detail view Sales Processes tab, clicking an activity link does not open the activity window.
INFORCRM-21037	Viewing the Dashboard, then navigating to a list view, and returning to the Dashboard may cause any funnel widgets to display incorrectly.
INFORCRM-21046	When performing a Check for Duplicates, the "Finding duplicates please wait" dialog does not update the number of records completed as they are completed.
INFORCRM-21059	(CPQ only) If CPQ is enabled and the configuration group is defined, all fields in configuration tab are disabled preventing users from making the product configurable.
INFORCRM-21069	Creating an activity for an opportunity and an unrelated account replaces the unrelated account with the account for the selected opportunity when saved.
INFORCRM-21074	There is no email validation on emails, allowing invalid emails to be saved.
INFORCRM-21078	Changing the contact on an activity appears to leave the account as the previous value, but changes the account to the new contact's account upon saving.
INFORCRM-21080	The Account Detail report right hand margin is off the page which causes several fields to be truncated.
INFORCRM-21101	Selecting a picklist item to delete, but canceling the deletion when prompted, still deletes the picklist item.
INFORCRM-21140	On the Dashboard, the Groups list widget for a quotes groups does not display any records.
INFORCRM-21131	It may take a long time to display a large list of users.
INFORCRM-21161	In the Query Builder, on the Conditions tab, selecting Opportunity.Status and using the Browse button to select a value causes an error.
INFORCRM-21173	On the Quotes list view the All Quotes group may load slowly, due to the queries being run in the background.
INFORCRM-21187	After creating a new opportunity, a sales process cannot be selected from the Sales Processes tab until the opportunity has been edited.

Defect	Description
INFORCRM-21199	When a change is made to an account, if the user tries to navigate to another account using the Group List the Account detail view will not refresh correctly if Cancel is selected on the unsaved data prompt.
INFORCRM-21205	(ICBOE) In a CSI environment, the sales order product unit price is being rounded up when calculating the Extended Price (Base) causing the value to be incorrect.
INFORCRM-21211	(ICBOE) In a CSI environment, the invoice product unit price is being rounded up incorrectly.
INFORCRM-21232	If a user with the Team Owner Profile updates the Account Owner field to be the same Team that they own, an error is thrown.
INFORCRM-21262	The Memcached UDP Amplification Attack needs to be upgraded to a more recent version.
INFORCRM-21263	In a Windows 10 environment with an Internet Explorer 11 browser, in Mail Merge, the call to QueryInterface for IID_IWebBrowser2 may fail.
INFORCRM-21299	The LOGINATTEMPTS does reset to 0 once a user successfully signs on or the Lock timeout limit expires.
INFORCRM-21338	If the CORS module is configured in the SData portal, the CORS headers are only sent with the preflight OPTIONS request. Since the CORS headers are not present after that, browsers will throw an error that the origin is not allowed.
INFORCRM-21362	In a Multi-Currency environment, changing an opportunity product Price Level calculates the incorrect Opportunity Adjusted Price.
INFORCRM-21413	When editing an address, updating the country code does not update the country code in the database.
INFORCRM-21450	Exporting a group with 2 or more of the same column in the layout causes the error "An error occurred requesting job manager. Field is a column or row field. Can't add it to the PageFields collection."
INFORCRM-21462	Update Quartz.NET with fixes associated with blocked jobs.
INFORCRM-21487	In Xbar, on a Contact, selecting the All Open ticket group does not display any tickets for that contact.
INFORCRM-21679	The Campaign Name and Campaign Description fields should have a field length of 255 characters.

SNC Resolved Issues

8.4.0.04

Defect	Description
INFORCRM-21150	In a Russian environment, rebuilding XML schema fails.
INFORCRM-22071	Update the Administrator help "Team Hierarchy" help topic to explain single-level hierarchy.
INFORCRM-22244	In an environment with more than 1 million accounts, deleting an account will cause the Windows Client to stop responding.
INFORCRM-22447	Cyrillic characters in a user name are corrupted in the Administrator Copying User Information screen.

Defect	Description
INFORCRM-23448	In the Administrator, after editing a User Profile, the Department column does not update correctly
INFORCRM-23597	In Query Builder, when assigning a condition for Account.Accountmanagerid, in the Select Values dialog box, half of the entries will have both the Userid and Username values displayed., but the lower half of the list only shows the Userids.
INFORCRM-23619	Creating a Unicode database fails when creating tables.
INFORCRM-23813	When trying to run a report from the Opportunity Statistics dialog box an error occurs.

8.4.0.03

Defect	Description
INFORCRM-5158	The Query Builder, Select Values screen has overlapping buttons.
INFORCRM-7657	Remote databases cut on Administrative Workstations are not properly formed.
INFORCRM-17122	In the Window client, opening the Dialer from the Tools menu, Dial Phone option causes an error.
INFORCRM-20711	SLXSearchService.exe becomes unresponsive when multiple Speedsearch Indexes are running at the same time.
INFORCRM-21769	In an Oracle environment, the SlxSearchService fails to release memory and stops after reaching the 32bit RAM limit which occurs between 1.6 and 1.9 GB, which terminates indexing and leaves some records unindexed.
INFORCRM-22470	The Administrator stops working when trying to add a user to a team.
INFORCRM-22493	In the Administrator, applying subscription rule causes the error: "Exception EJclStringHashMapError: Duplicate has list entry: AA2EK0014300 Exception location: [006030D5]{Admin.exe}" to display.
INFORCRM-22615	In an environment using the currency GBP, mail merge currency values are displaying an Â character, for example Â£960.00.
INFORCRM-22633	The Address Map icon does not open a map of the address.
INFORCRM-22637	The Windows client tBrowser control in compatibility mode causes issues when accessing certain websites.
INFORCRM-22678	On the Account detail view, sorting attachments causes an error and the list of attachments is no longer visible.
INFORCRM-22705	In a Windows 10 environment, the Write menu Templates and Mail Merge menu items may not be available.
INFORCRM-22743	On the Windows client, Campaign detail view, Targets tab, Manage Targets, sorting on the Company columns does not sort the list.
INFORCRM-23122	If a user with Cyrillic characters in their name and is set as a Manager for other users, the Administrator will display an error that the users do not have a manager defined. The error message contains the user's name but the Cyrillic characters are corrupted.
INFORCRM-23137	When Exporting to Excel, Cyrillic characters in any Contact phone fields are corrupted.
INFORCRM-23182	If a Manage Form name contains Cyrillic characters, upon testing the form, the resulting error contains corrupted characters.

Defect	Description
INFORCRM-23329	If an address contains Unicode characters and the map icon is clicked, the map does not display.
INFORCRM-23496	If the Save attachments with .msg option is selected within the Administrator, dragging and dropping E-mails that contain attachments should not be saved as a .tmp file.
INFORCRM-23497	Installing an older .sxb bundle in the Administrator displays an error "Invalid column name 'ENCODING'".
INFORCRM-23588	SLXServer.exe Memory leak may lead to memory exhaustion.
INFORCRM-23589	In version 8.4.0.2, cutting remote databases fails with the error 'Step: stpExecSQL_ExecSqlTask0 returned error: Incorrect syntax near the keyword 'UPDATE'.

8.4.0.02

Defect	Description
INFORCRM-5418	On the Add Opportunity Product dialog box, clicking Add causes a script error to display.
INFORCRM-5440	In a localized environment, on the Account detail view, the Description of Business lookup contains untranslated strings.
INFORCRM-5452	In a translated environment, when editing a campaign code, the warning message contains untranslated strings.
INFORCRM-5508	After editing an activity to change the contact, the Dashboard still displays the previously selected contact, not the updated contact.
INFORCRM-5807	In a localized environment, the Account detail view Business Description label is not translated.
INFORCRM-5815	On the Account detail view, dragging a tab to the user defined middle pane and clicking the scroll bar down arrow once causes the scroll bar to disappear.
INFORCRM-5903	Notes created in the Infor CRM Web client that contain line breaks do not display correctly in the Windows client.
INFORCRM-5918	In an environment with a Brasilia or Santiago time zone and Day Light Saving Time selected, the Administrator does not respond.
INFORCRM-5942	When an activity is completed, two records are added to the HistoryAttendee table for the leader of the activity.
INFORCRM-7743	Opening .jpg or .png Library files in the Administrator or Windows client causes the error "No application has been designated to open files of this type" to display.
INFORCRM-11507	After assigning a ticket to a team, a separate e-mail opens for each member that has a defined e-mail address, but each e-mail message is addressed to the same team member.
INFORCRM-12339	Under some conditions, running a report for a group may not include all of the records contained in the group.
INFORCRM-12887	The Replace Data wizard is unable to find any matching records to replace even when a match does exist.
INFORCRM-13316	In a German environment, if a user has an Outlook signature that contains an umlaut, the name will be corrupted if they use the scheduling an activity Invite Contact feature.

Defect	Description
INFORCRM-14455	When a user performs a mail merge to e-mail, the first e-mail alias in alphabetical order is used in the From: field rather than the default SMTP address and cannot be changed.
INFORCRM-19574	In a Russian environment, the Sales Client help topic "Introducing Infor CRM" contains duplicate content.
INFORCRM-19575	In a Russian environment, the Sales Client help topic "Introducing Infor CRM" is missing links to other help topics.
INFORCRM-19631	In an Oracle environment, when creating a remote database, an error occurs in the step stpExecSQL_CreateViews Microsoft SQL Native Client. The message "Incorrect syntax near 'BODMAPPINGID'." displays.
INFORCRM-19756	The Conversion Utility conversion logic for "Update Master Data Consolidation" should include "SixLocation".
INFORCRM-20669	In a database where the Product table contains 500,000 or more records, navigating groups or detail view is very slow. Response times were 20 seconds or higher.
INFORCRM-20711	If multiple Speedsearch Indexes are running at the same time the SLXSearchService.exe becomes unresponsive.
INFORCRM-21547	When the Administrator option to set new contacts and leads to "Do not Solicit" is selected, creating a new contact and account causes the error "An Error occurred executing active form script (System:Add New ContactAccount) Error calling method cmdOkClick...".
INFORCRM-21632	In the Administrator, importing users from a CSV file using a user template name that contains Cyrillic characters displays the template name with corrupted characters.
INFORCRM-21634	In the Administrator, using Import Windows Users with a user template name that contains Cyrillic text displays the template name with corrupted characters.
INFORCRM-21673	Selecting the Query Builder 'Return Distinct Rows Only' option causes the record counts in various groups to be incorrect.
INFORCRM-21732	Altering tables does not restore triggers or function-based indexes.
INFORCRM-21830	In a Microsoft Office 2019 64-bit environment, clicking Send to CRM to log an email as a history item fails to save any attachment to the contact's Attachments tab.
INFORCRM-21849	When using Send to CRM with Xbar and the contact has a valid e-mail address, the Contact(s) Not found message displays.
INFORCRM-21900	On the Accounts list view, if the user selects an account group with Cyrillic characters and adds an opportunity, in the Account lookup, if the Within Current Group/Lookup option is selected, the account lookup title contains corrupt characters.
INFORCRM-21938	In the Administrator, importing users from an import file that contains Cyrillic characters fails.
INFORCRM-21939	In a Russian environment, users cannot be imported in the Administrator.
INFORCRM-22001	Cyrillic characters are corrupted in the Manage Resources dialog title bar.
INFORCRM-22101	In a 64-bit Microsoft Office environment with Outlook integration enabled, users should not be prompted to log email to history.

Defect	Description
INFORCRM-22195	Activities in a custom tab cannot be deleted using the Application.BasicFunctions.DeleteActivity function.
INFORCRM-22236	After upgrading to Microsoft Window 10, the Opportunity detail view Snapshot links no longer work.
INFORCRM-22250	Cyrillic characters in the Administrator Edit Agent view do not display correctly.
INFORCRM-22254	Cyrillic characters in the Architect Project Manager do not display correctly.
INFORCRM-22256	Cyrillic characters in the Architect Manage Plugins view do not display correctly.
INFORCRM-22260	The Architect New Secured Function name does not accept special or extended characters.
INFORCRM-22262	Cyrillic characters in Architect Secured Function names do not display correctly.
INFORCRM-22278	If an opportunity snapshot contains Unicode or multi-byte characters, when the opportunity information is copied to an email, those characters are corrupted.
INFORCRM-22336	If date/time data exists in the database in a certain format, perhaps from an import in an earlier version, the record will error on update due to a mismatch between the datatypes of the field and the SQL call to check for the record to update.

8.4.0.01

Defect	Description
INFORCRM-5052	Users cannot open attachments that they should have access to open.
INFORCRM-5053	In the Mail Merge Email editor, inserted fields with display names that contain extended characters are corrupted.
INFORCRM-5054	In the Mail Merge Email editor, the subject line does not display extended characters correctly.
INFORCRM-5063	Notification e-mail sent when ticket ownership assigned to a team sends multiple notification e-mails to only one team member instead of listing each team member's email address.
INFORCRM-5441	On the Campaign detail view, after clicking the Launched button, closing the dialog box causes the error "An error occurred executing active form script (System:Campaign Details)" to display.
INFORCRM-5443	On the Account detail view, Details tab, clicking the Yearly Revenue Find button causes the error "Application uses a value of the wrong type for the current operation" to display.
INFORCRM-5449	On the Opportunity detail view, the Reseller lookup icon should be the magnifying glass, not an ellipsis.
INFORCRM-5450	When adding an opportunity from the Contact detail view, the contact in focus is added as the primary contact, but when a second contact is added and marked as primary both contacts are marked as primary. Only one contact can be the primary contact for an opportunity.
INFORCRM-5453	On the Campaigns list view, clicking the Lead Sources column to sort, does not sort the list and causes two error messages to display.
INFORCRM-5455	On the Standard Problem lookup sorting by the Description column does not sort the list.
INFORCRM-5460	On the Lead Detail view, selecting Do not E-mail makes the e-mail address field read-only.

Defect	Description
INFORCRM-5466	In the Administrator, in a Chinese environment, the Users view displays corrupt characters when viewing Columns.
INFORCRM-5467	In a Chinese environment, if a form has the QuickFindShowMore property set in Architect, when a lookup is performed from that view in the Windows client, and the More option is selected, some of the labels display corrupt characters.
INFORCRM-5473	In the Rename Qualification Category dialog box, an error occurs after clicking Cancel.
INFORCRM-5504	In a localized environment, when viewing the properties of a template, if the template name contains an umlaut, the Caption text does not display correctly.
INFORCRM-5506	When editing a resource, the phone number and e-mail address of the user assigned to manage that resource should display.
INFORCRM-5509	On the Activities view, after selecting Date Range from the drop-down list, switching to another tab causes the Date Range dialog box to reopen.
INFORCRM-5514	In a Russian environment, on the Literature Requests Management view, selecting Group By Priority from the Groups list results in corrupt characters.
INFORCRM-5516	In a localized environment, on the Marketing tab, when a response is removed from a campaign, the Status "Removed" is not translated.
INFORCRM-5519	In a localized environment, on the Assets tab extended characters in the Serial Number are corrupted.
INFORCRM-5522	In a localized environment, when sending a notes or history record to email there are untranslated strings.
INFORCRM-5523	In SpeedSearch, sorting the results by Subject, and then clicking the Next button causes the resulting record to display incorrectly.
INFORCRM-5525	Selecting the last visible item on a scrolling pick list selects the wrong item.
INFORCRM-5528	In a Russian or Italian environment, the Dashboard Options title is untranslated.
INFORCRM-5547	The options for Web Action and Web Form should be removed from the Sales Process step creation as that functionality is no longer supported.
INFORCRM-5556	Attachments on an activity should display on the Attachments tab for an associated contact.
INFORCRM-5557	In the Saleslogix Setup Assistant License Wizard, clicking Next without adding a license causes the error "Access violation at address 00A32D18 in Module admin.exe. Read of address 00000000" to display.
INFORCRM-5562	In the Database Manager, the right-click menu on a table record should have the option to Delete Table, not Delete View.
INFORCRM-5772	Scheduling a follow-up activity with the Carryover Attachments option selected does not carry over the attachments from the original activity.
INFORCRM-5842	In a Russian environment, a Sales Process Mail Merge Email step with Cyrillic characters in the Subject field will display corrupt characters.
INFORCRM-5848	The Quick Find lookup does not display a list of recently viewed records as the user begins typing.
INFORCRM-5858	Exporting a group to a DBASE IV file causes the Windows client to stop responding.
INFORCRM-5927	On the Notes/History tab, if you right-click and select View History to view a history item with an attachment you cannot open the attachment.

Defect	Description
INFORCRM-5972	On the Activities view, pressing CTRL+ALT+DELETE and closing the Windows dialog box will prompt the user to confirm deletion of the activity.
INFORCRM-6006	When editing an attachment to select a different file an error occurs.
INFORCRM-7464	Renamed copies or new versions of existing plug-ins cannot be assigned to users after being released.
INFORCRM-7622	When using Microsoft Excel x64 the File/Export Group to Excel menu option does not respond and there are no errors in the Windows Event Viewer.
INFORCRM-8224	The Sales Dashboard displays an error and fails to open if an activity's priority contains any spaces.
INFORCRM-8342	In a Multi-Currency environment, selecting the My Currency option on Opportunity Statistics causes an error.
INFORCRM-10197	In a Russian environment, on the Contact detail view, after selecting a Title when the Edit Name dialog box is reopened, the Title is empty.
INFORCRM-10676	If an attachment file name contains multiple periods, the Description is truncated.
INFORCRM-10835	Using the Replace Data Wizard with certain group conditions returns errors.
INFORCRM-11471	A Sales Process generated activity for a selected user does not show up under that user's Sales Dashboard, My Activities section.
INFORCRM-11494	In the Administrator, when granting a user access to another user's calendar the Add, Edit, Delete, and Sync values are not saved correctly.
INFORCRM-11605	In a localized environment, Cyrillic user names are corrupted in Mail Merge History Options.
INFORCRM-11734	In a localized environment, team names containing Cyrillic characters are corrupted on the Account Access screen.
INFORCRM-12005	In the Query Builder Conditions tab, using Browse to select a User ID and typing characters to narrow the list narrows the list to User IDs that contain the typed characters, not the user's last name.
INFORCRM-12173	In a Russian environment, in an Advanced Lookup, the title bar contains corrupt characters.
INFORCRM-12280	In a Russian environment, the Query Builder Select Values dialog box contains corrupt characters.
INFORCRM-12317	In the Account Advanced Lookup, the Sub-Type ellipsis button does not function.
INFORCRM-12334	In the Administrator, sorting users by the Login column does not sort users by a status of logged in or not logged in.
INFORCRM-12351	In an Oracle and Russian environment, viewing the SQL statement for a group contains corrupt characters.
INFORCRM-12461	In a localized environment, the Keyword Search view contains untranslated strings.
INFORCRM-12738	In the Windows client: when an account has more than 250 ticket records associated to it, the Tickets lookup group does not display properly.
INFORCRM-12794	In the Windows client, dragging an activity to extend the ending time to midnight corrupts the activity.
INFORCRM-12822	When a memo field is added to a form in the Architect and released, and a user enters information in the Windows Client, the list view for the memo does not display the second or above lines of text when the field is expanded.

Defect	Description
INFORCRM-13099	If an Area/Category/Issue is copied, the issue remains unchanged, and the option "Issue text must match a list option" is checked, when a ticket is edited to use the copied Area/Category/Issue, the ticket edits cannot be saved.
INFORCRM-13124	When releasing a toolbar with the merge rule of Remove selected, the rule is ignored and both toolbars will be visible in the Windows Client .
INFORCRM-13260	In a Japanese environment, if a user runs an Account Lookup for accounts that have Japanese names and selects the option to Create a temporary group containing all results only one record is returned and the group is empty.
INFORCRM-13279	When creating, or editing a form with the OnResize Event, adding the Include Script for Dashboard: Content Set Support option causes nine (9) script errors in Architect when opening the form or resizing the form.
INFORCRM-14659	In a localized environment, the Contact detail view contains truncated labels.
INFORCRM-14796	In a localized environment, when merging account records there are overlapping labels.
INFORCRM-14798	In a Russian environment, the Dashboard Options view contains truncated labels.
INFORCRM-15505	The Duplicate Record Confirmation results list does not contain enough information to merge. Account should be listed.
INFORCRM-16850	In a localized environment, the Countries entries should be exposed for translation.
INFORCRM-17566	A Mail Merge template with Unicode characters in the name does not display the name correctly.
INFORCRM-18147	The Architect Find function on 'All Scripts' only searches scripts where the developer is Administrator.
INFORCRM-18296	After creating a new ad hoc group, the group is not added to the group dropdown list until the current view is closed and reopened,
INFORCRM-18475	On the Contact detail view, dragging and dropping the Process tab to the middle pane causes the Process tab to disappear and errors to display on the Contact detail view.
INFORCRM-18750	A lookup with a datatype of Float returns an error message if a value is not specified.
INFORCRM-18851	In a Russian environment, the Calendar uses the wrong case for month name translations.
INFORCRM-18939	In a localized Windows environment, Cyrillic characters are corrupted in Check for Duplicates dialog box.
INFORCRM-19177	In a localized environment, the Account Standing picklist "OK" item needs to be translated.
INFORCRM-19295	In a Russian Windows client environment the Ruble symbol is corrupted.
INFORCRM-19309	In the Windows client, when using the splitter in the Query Builder, check boxes such as 'Do not use sorts on Microsoft SQL Server' are not fixed and move position. This can lead to the box overlapping the tab grids.
INFORCRM-19485	There is a typo in ContactExtension table index & primary key in Unicode-converted database.
INFORCRM-19503	In a Russian environment, the Activity Duration does not contain Minute and Day abbreviations.

Defect	Description
INFORCRM-19506	In a localized environment, when deleting groups owned by a team containing Cyrillic characters, the Cyrillic characters will be corrupted in the warning message that displays prior to deletion.
INFORCRM-19606	On a Remote Office license, the max number of group favorites is set to 0 by default, but should be set to 30.
INFORCRM-19625	When the Infor CRM client consumes approximately 2 GB of RAM Out of Memory errors occur.
INFORCRM-19628	In a localized environment, when installing a bundle in the Administrator, Cyrillic characters in the Access Violation error message are corrupted.
INFORCRM-19645	Some picklists do not highlight the selected list item when scrolling through the list using the mouse wheel.
INFORCRM-19664	In a Russian environment, the Ruble symbol does not display properly in edit boxes.
INFORCRM-19718	The Windows taskbar thumbnail for the Infor CRM Windows client does not preview all open screens.
INFORCRM-19723	In a Russian environment, the Deleted Message From contains corrupt characters.
INFORCRM-19754	In the Architect, a new Edit box ignores the font size setting
INFORCRM-19780	If a user updates the Area - Category - Issue part of a ticket using the lookup against the Category: field, the Select Area - Category - Issue screen will later re-open when any other Ticket field is selected.
INFORCRM-19825	Using the spell check feature on the Ticket Description field deletes the text if Microsoft Word is not installed.
INFORCRM-19940	When an Offline Remote database is created some views are missing resulting in errors when the user first signs in to the Web Client.
INFORCRM-20022	In Query Builder when assigning conditions using the Browse button there is a long delay before the results are shown.
INFORCRM-20034	Mail Merge must be compatible with the Microsoft Store version of Microsoft Outlook.
INFORCRM-20055	The Windows client must be compatible with the Microsoft Store version of Microsoft Outlook.
INFORCRM-20075	In the Administrator, the User Profile Devices tab does not display any information.
INFORCRM-20135	Updating an account address and selecting to update matching contact addresses updates addresses unrelated to the account or its contacts.
INFORCRM-20216	In an Oracle environment, exporting a large group to Excel fails.
INFORCRM-20242	Upgrading to version 8.4 drops database objects.
INFORCRM-20263	If the CreateUnicodeDB utility fails when converting a table, it skips the remaining records in that table and continues the conversion on the remaining tables without stopping the conversion process or providing a notification that there was a failure.
INFORCRM-20344	In an Oracle environment, when a new row is installed, the old row should be deleted.

Defect	Description
INFORCRM-20428	When converting a database to Unicode, you should not be able to name the new database the same as the old database because the old database will be deleted without warning.
INFORCRM-20448	Selecting some regional settings may add an extra character to the Calendar date format.
INFORCRM-20475	On the Contact Detail view, after minimizing and then maximizing the client, the tool bar at the top does not refresh and is inaccessible without refreshing the screen.
INFORCRM-20559	If a user creates a group with multiple sort orders, under certain conditions all but the first sort order are ignored.
INFORCRM-20639	In the Replace Data Wizard, the Whole Word filter does not work.
INFORCRM-20663	If a group contains a join, clicking a column heading does not re-sort the group.
INFORCRM-20802	If a user works in the Windows Client using two different Infor CRM databases that are different languages, the Mail Merge cache is not cleared between sessions and retains the language settings of the previous session.
INFORCRM-20904	In a Russian environment, the Campaign entity contains corrupted characters in the Query Builder.
INFORCRM-20914	In a Russian environment, after applying the Russian language pack, the Mail Merge New Template dialog box contains corrupted characters.
INFORCRM-20920	In a Russian environment, after applying the Russian language pack, adding a custom Data Color to the Query Builder will cause the Query Builder to stop working.
INFORCRM-20922	In a Russian environment, after applying the Russian language pack, the Delete Mail Merge template confirmation prompt contains corrupted characters.
INFORCRM-20924	When a non-admin user copies a system group, the Query Builder Calculations and Join buttons are available until the group is saved.
INFORCRM-20925	When using the Copy button in the toolbar to copy an account name that contains Cyrillic characters, the name is corrupted when pasted into Notepad.
INFORCRM-20944	When a Lead is created without a lead source, a LeadSourceID of 12 spaces is stored in the database which causes the error "No row with the given identifier exists." if the Lead Source is edited in the Web Client.
INFORCRM-20949	When setting up Web Access to the Customer Portal for a contact the Windows client only allows up to 8 characters.
INFORCRM-20957	In a Russian environment, if a user's name contains Cyrillic characters the name is corrupted in the Mail Merge Owner field.
INFORCRM-20969	In a Russian environment, if a new user is created by copying the user profile of another User, any Cyrillic characters in that user's name are corrupted when using Mail Merge.
INFORCRM-20979	In a Russian environment, calculated fields with Cyrillic names are corrupted in the Query Builder.
INFORCRM-21061	After deleting an account, viewing and updating another account still shows the deleted account's information and causes an error.
INFORCRM-21071	In the Architect, Cyrillic text is corrupted when entered in to the Table Properties.
INFORCRM-21095	In the Architect, changes to the toolbars fonts are not visible in the Windows client.

Defect	Description
INFORCRM-21250	Adding a group condition to a lead group breaks the ability to navigate through multiple pages.
INFORCRM-21416	In a Russian environment, entering Cyrillic text into the Employees field on Account detail view Details tab displays an error message with corrupt Cyrillic characters.

