



Known Issues for Infor CRM v8.5

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Introduction

Infor CRM is a leading customer relationship management solution that enables small to medium-sized businesses to acquire, retain, and develop profitable customer relationships through integrated Sales, Marketing, Customer Service, Accounting Integration, and Support automation solutions.

About this Guide

This document describes the known issues in Infor CRM version 8.5.

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Known Issues for v8.5

This is a list of known issues for the Infor CRM v8.5 release.

Defect	Description
INFORCRM-25802	Newly created property in 8.5 is not marked as Is Custom in the entity properties grid.
INFORCRM-25874	In a multi-currency environment, when scrolling through quotes or sales order detail views, the currency code does not display correctly.
INFORCRM-25883	In a Back Office integrated environment, promoting a quote that was created without adding a warehouse location causes an error to display.
INFORCRM-25888	The Offline Client SlxClient portal displays an error and will not open. The exception error is not written to the event log. See KB 2180203 to resolve this issue.
INFORCRM-25905	Actions bundle fails to install if the connection alias name is different than the database name.
INFORCRM-25912	In a Back Office integrated and Oracle environment, the Outbound transaction record remains in 666 status and a process BOD is not

Defect	Description
	generated.
INFORCRM-25915	Unable to sign in to Customer Portal due to an exception error. See KB 2181180 to resolve this issue.
INFORCRM-25918	In the SystemInfo table, the DBVersion is not updated to 8.5.
INFORCRM-25921	In the Application Architect, under the Infor CRM Mobile Client portal, the production.js and other .js files are no longer visible. See KB 2182542 to resolve this issue.