

# Applying Update 08 for Sage SalesLogix Version 7.5.4

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Version 7.5.4.08

Developed by Sage SalesLogix User Assistance



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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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<b>Version</b>	Version 7.5.4.08 2012
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This document describes Update 08 for Sage SalesLogix version 7.5.4.

## Prerequisites

The following Sage SalesLogix software must be installed before installing this update.

- Sage SalesLogix version 7.5.4
- Update 05 for Sage SalesLogix version 7.5.4.

**Caution:** Do not install Update 08 for Sage SalesLogix 7.5.4 on any other Sage SalesLogix version.

## Accessing Sage SalesLogix v7.5 Updates

To obtain this and other updates, contact your support representative or use the following steps to access the content at one of the Sage Portal Web sites.

### To access content through the portals

1. Use one of the following URLs to access a portal:
  - For partners: [partners.sagenorthamerica.com](http://partners.sagenorthamerica.com)
  - For customers: [customers.sagenorthamerica.com](http://customers.sagenorthamerica.com).
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix, Sage SalesLogix (version number), General Downloads**.

## Issues Fixed in This Update

This update addresses the following issues:

Defect	Description
12084446	Using Russian settings and an Oracle database, Query Builder incorrectly filters by case and ignores 'case sensitive' parameter.
12084449	Dragging and dropping an e-mail with an attachment does not store a reference to the attachment when the request to store the attachment is denied by the user.
12084452	Adding a Note for a Contact when on the Opportunity tab uses the primary Contact Record instead of the current contact (as in 7.5.3).
12084453	When Adding notes (F9 or F6) on a highlighted Contact in an Opportunity, the Contact in the note is the Primary contact instead of the highlighted Contact (which is a change from 7.5.3).

Defect	Description
12084489	Logging into a Sage SalesLogix version 8.0 database from a version 7.5.4 Sage SalesLogix Client fails.
12084490	Dragging and dropping an e-mail to an opportunity without a contact fails.
12085484	Dragging and dropping an e-mail from Outlook onto a highlighted Opportunity Contact links the e-mail to the incorrect Contact.

## File Information

File Name	File Contents	File Version
SLX_v754_Update08.zip	SLX_v754_Update08.exe	
SLX_v754_Update08.exe	SalesLogix.exe	7.5.4.7203

## Applying the Update

Apply the update to all computers where the Sage SalesLogix Client is installed.

### To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX\_v754\_Update08.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX\_v754\_Update08.exe**.
4. On the **SalesLogix - v7.5.4 Update 08** screen, select your installation method:
  - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**, to install the patch.

**Note** The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to update 08 using this option. (You must browse to the .msi file and click **Update**. After the status bar indicates the install is finished, exit the install screen by clicking **Cancel**.)

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and updates applied to your system.

7. After the installation is completed, click **Finish**.