

Sage SalesLogix

Applying Update 04 for Sage SalesLogix Version 8.0

Version 8.0.0.04

Developed by Sage SalesLogix User Assistance

The Sage logo, consisting of the word "sage" in a lowercase, sans-serif font, is positioned in the bottom right corner of the page. The background of the entire page features a dark green header, a light green wavy line, and several abstract, overlapping curved lines in various shades of green and black.

Applying Update 04 for Sage SalesLogix v8.0

Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the Sage SalesLogix writers at saleslogix.techpubs@sage.com .
Copyright	Copyright © 1997-2013, Sage Software, Inc. All rights reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage and its licensors, if any.
Address	Sage 8800 North Gainey Center Drive, Suite 200 Scottsdale, AZ 85258 USA
Version	Version 8.0.0.04 2013
Trademarks	SalesLogix is a registered trademark of Sage Software, Inc. Sage, the Sage logos, SalesLogix, and the Sage product and service names mentioned herein are registered trademarks or trademarks of Sage Software, Inc., or its affiliated entities. All other trademarks are the property of their respective owners.
Disclaimer	Sage has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
Technical Support	<p>Technical Support is available to customers with support contracts directly from Sage Software and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site: http://www.sagesaleslogix.com</p> <p>Partners with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix Partner Support Portal Web site: partners.sagenorthamerica.com.</p> <p>Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix Customer Support Portal Web site: customers.sagenorthamerica.com.</p> <p>Revisions to this book are available through both Portal Web sites. Check regularly for current Sage SalesLogix product documentation.</p>

Applying Update 04 for Sage SalesLogix Version 8.0

This document describes Update 04 for Sage SalesLogix version 8.0.

Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0.
- Installations of Sage SalesLogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.
This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).



Do not install Update 04 for Sage SalesLogix 8.0 on any other Sage SalesLogix version.

Issues Fixed in This Update

Update 04 for Sage SalesLogix version 8.0 addresses the following issue:

Defect	Description
12090225	Sync creates TEF with an update statement after inserting new Note/History item for a Lead

File Information

File Name	File Contents	File Version
SLX_v800_Update_04.zip	SLX_v800_Update_04.exe	
SLX_v800_Update_04.exe	SLXLoggingServer.exe	8.0.0.8545

Applying the Update

Install this update to all computers with the following components installed:

- Administrative Tools and Servers
- Remote Office
- Sage SalesLogix Remote Client
- Sage SalesLogix Offline Web Client

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.

2. Extract the contents of the **SLX_v800_Update_04.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX_v800_Update_04.exe**.
4. On the **SalesLogix v8.0.0 Update 04** screen select one of the following:
 - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.
7. On the **Completed** screen, click **Finish**.