

Sage SalesLogix

Applying SNC Update 08 for Sage SalesLogix Version 8.0

Version 8.0.0.08 SNC

Developed by Sage SalesLogix User Assistance

The Sage logo, consisting of the word "sage" in a lowercase, sans-serif font, is positioned in the bottom right corner of the page. The background of the entire page features a dark green header, a light green wavy line, and several abstract, overlapping curved lines in various shades of green and black.

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| Documentation Comments | This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the Sage SalesLogix writers at saleslogix.techpubs@sage.com. |
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| Version | Version 8.0.0.08 SNC 2013 |
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Applying SNC Update 08 for Sage SalesLogix Version 8.0

This document describes SNC Update 08 for Sage SalesLogix version 8.0. SNC Updates provide modifications to pieces of Sage SalesLogix such as the Provider, SLXServer, Admin, Architect, SalesLogix Client, SpeedSearch, Sync Server, Sync Client, and so forth. Applying these updates may also be required for Web environments when the fix is for the Provider, SLXServer, or SpeedSearch.

Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0.
- Sage SalesLogix 8.0 Update 02.
- Installations of Sage SalesLogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.
This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).



Do not install SNC Update 08 for Sage SalesLogix 8.0 on any other Sage SalesLogix version.



Sage SalesLogix v8.0 can be installed on Microsoft Windows 8 and 2012, however some additional installation steps are required. See *Installing Sage SalesLogix on Microsoft Windows 8, Windows Server 2012 and Internet Explorer 10* for detailed steps.

Issues Fixed in This Update

SNC Update 08 for Sage SalesLogix version 8.0 addresses the following issues:

| Defect | Description |
|----------|---|
| 12091101 | Date Literal value "dateadd(hh,-12,getdate()),GETDATE()" causes errors when used as a condition in Query Builder. |
| 13091557 | Adding an Attachment from Recent places in the SalesLogix Client adds a shortcut to the top level of the path and does not allow the user drill down to select a file |
| 13091816 | Enable Office 2013 support. |

File Information

This update may include .pdb files which are not listed in the following table. These files are included to provide additional logging information for troubleshooting purposes.

| File Name | File Contents | File Version |
|----------------------------|----------------------------|--------------|
| SLX_v800_SNC_Update_08.zip | SLX_v800_SNC_Update_08.exe | |
| SLX_v800_SNC_Update_08.exe | SalesLogix.exe | 8.0.0.8596 |

Applying the Update

Install this update to all computers with the following components installed:

- Sage SalesLogix Client
- Sage SalesLogix Remote Client

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX_v800_SNC_Update_08.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX_v800_SNC_Update_08.exe**.
4. On the **SalesLogix v8.0.0 SNC Update 08** screen select one of the following:
 - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.