

# Sage SalesLogix

## Applying SNC Update 03 for Sage SalesLogix Version 8.0

Version 8.0.0.03 SNC

Developed by Sage SalesLogix User Assistance

The Sage logo, consisting of the word "sage" in a lowercase, sans-serif font, is positioned in the bottom right corner of the page. The background of the entire page features a dark green header, a white main area with a light green wavy border at the top, and a white footer area with several decorative green wavy lines.

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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the Sage SalesLogix writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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<b>Address</b>	Sage 8800 North Gainey Center Drive, Suite 200 Scottsdale, AZ 85258 USA
<b>Version</b>	Version 8.0.0.03 SNC 2013
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This document describes SNC Update 03 for Sage SalesLogix version 8.0. SNC Updates provide modifications to pieces of Sage SalesLogix such as the Provider, SLXServer, Admin, Architect, SalesLogix Client, SpeedSearch, Sync Server, Sync Client, and so forth. Applying these updates may also be required for Web environments when the fix is for the Provider, SLXServer, or SpeedSearch.

## Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0.
- Installations of Sage SalesLogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.

This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).



Do not install SNC Update 03 for Sage SalesLogix 8.0 on any other Sage SalesLogix version.



Sage SalesLogix v8.0 can be installed on Microsoft Windows 8 and 2012, however some additional installation steps are required. See *Installing Sage SalesLogix on Microsoft Windows 8, Windows Server 2012 and Internet Explorer 10* for detailed steps.

## Issues Fixed in This Update

SNC Update 03 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
12089009	If a partial failure occurs when importing user information, no error is generated.
13091259	Add descriptions for new tables and fields in the database and entity schema.
13091406	Enable Windows 2012 Server support.
13091530	SpeedSearch "GetRow Info" error appears in the Event Viewer.

## File Information

File Name	File Contents	File Version
SLX_v800_SNC_Update_03.zip	SLX_v800_SNC_Update_03.exe	
	SalesLogix v8.0.0 Update 03.sxb	
SLX_v800_SNC_Update_03.exe	Admin.exe	8.0.0.8599
	SLXSearchDataSource.dll	8.0.0.8599
SalesLogix v8.0.0 Update 03.sxb	<ul style="list-style-type: none"> <li>Execute SQL UPDATE RESYNCTABLEDEFS SET DESCRIPTION</li> <li>Execute SQL UPDATE SECTABLEDEFS SET DESCRIPTION</li> </ul>	

## Applying the Update

Install this update to all computers with the following components installed:

- Administrative Tools and Servers
- Remote Office
- Sage SalesLogix Remote Client
- Sage SalesLogix Offline Web Client



Install the SalesLogix v8.0.0 Update 03.sxb bundle using the Sage SalesLogix Administrator.

Before installing the bundle, review the files included in the update. Back up any customized files that may be affected, or back up the whole project if there are many files. Then, apply the update bundle in one of the following ways:

- Manually merge the update items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

### To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX\_v800\_SNC\_Update\_03.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX\_v800\_SNC\_Update\_03.exe**.

4. On the **SalesLogix v8.0.0 SNC Update 03** screen select one of the following:
  - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.
7. On the **Completed** screen, click **Finish**.

### Installing the Bundle Using the Sage SalesLogix Administrator

Use the Sage SalesLogix Administrator to install the SalesLogix v8.0.0 Update 03 bundle.



Before installing the update bundle, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

#### To install the bundle

1. Open the **Administrator**.
2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the Update files and double-click the bundle named **SalesLogix v8.0.0 Update 03**.
5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.