

Applying LAN Hot Fix 19 for Sage SalesLogix Version 7.5.3

Version 7.5.3.19

Developed by Sage SalesLogix User Assistance



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| Documentation Comments | This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com . |
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This hot fix addresses the following issues:

| Defect | Description |
|---------|---|
| 1-77510 | The Sync Server receives errors on localized French environments when changes to remotes and the host are made in a certain order. Originally released in 7.5.3 LAN Hot Fix 02. |
| 1-77512 | When the Sync Server is running in Service Mode, a WndHndl error occurs which stops synchronization from completing. Originally released in 7.5.3 LAN Hot Fix 02. |
| 1-77514 | The attachment filter is ignored when synchronizing attachments. Originally released in 7.5.3 LAN Hot Fix 02. |
| 1-81317 | Remote changes to memo fields are reset by the host when memo changes also include a change to the MODIFYDATE. Originally released in 7.5.3 LAN Hot Fix 16. |
| 1-81973 | Longnotes are truncated after synchronization when Multibyte characters (~ 255 characters) are used. |

This hot fix requires version 7.5.3. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com>.

Note For best results, Sage recommends installing version 7.5.3 LAN Hot Fix 09 before installing 7.5.3 LAN Hot Fix 19.

File Information

| File Name | File Contents | File Version |
|-----------------------|-----------------|--------------|
| SLX_v753_Lan_HF19.zip | SyncClient.exe | 7.5.3.4392 |
| | SyncServer.exe | 7.5.3.4392 |
| | SyncService.exe | 7.5.3.4392 |

Applying the Hot Fix

Apply the hot fix to the Sage SalesLogix Synchronization Servers, Remote Offices, Sage SalesLogix Remote Clients, and Sage SalesLogix Disconnected Web Clients.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the SLX_v753_Lan_HF19.zip file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v753_Lan_HF19.exe**.
4. On the **SalesLogix - v7.5.3 Lan Hot Fix 19** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.

Note: The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 19 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.