

Applying LAN Hot Fix 09 for Sage SalesLogix Version 7.5.2

Version 7.5.2.09

Developed by Sage SalesLogix User Assistance



Applying LAN Hot Fix 09 for Sage SalesLogix Version 7.5.2

Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
Copyright	Copyright © 1997-2010, Sage Software, Inc. All Rights Reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage and its licensors, if any.
Version	Version 7.5.2.09 2010
Trademarks	SalesLogix is a registered trademark of Sage Software, Inc. Other product names may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.
Disclaimer	Sage has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
Technical Support	<p>Technical Support is available to customers with support contracts directly from Sage and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site.</p> <p>Sage SalesLogix Web site www.saleslogix.com Sage SalesLogix SupportOnline/Sage Online Support and Services Web site http://www.sagesoftwareonline.com</p> <p>Revisions to this book are posted on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site. Check this site regularly for current Sage SalesLogix product documentation.</p>

Applying LAN Hot Fix 09 for Sage SalesLogix Version 7.5.2

This document describes hot fix 9 for Sage SalesLogix version 7.5.2. This hot fix requires version 7.5.2. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

This hot fix addresses the following issues:

Defect	Description
1-72658	Unable to add/edit groups in Group Manager if the Lookup results are active. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-72659	Unable to create a group using the "Does ... contain data" operator on a date field. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73231	Using a group based on a date\time field to mail merge does not produce the same result as just viewing the group in SLX. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73300	E-mail attachments added via SendSLX are not saved to the attachment tab of an opportunity or ticket. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73382	The Item History dialog takes 5-10 seconds to load on Windows 7 Professional 32-bit version. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73640	In some environments, the update to IndexUpdates times out during the completion process for single activities.
1-74341	An error occurs when performing a Mail Merge with a group that includes Activity.StartDate: "No value given for one or more required parameters". Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-76286	Although the user clicks "No" on the Send to SLX Save Attachments prompt, files attached to e-mail still display in the Sage SalesLogix Client.

File Information

File Name	File Contents
SLX_v752_Lan_HF09.zip	SLX_v752_Lan_HF09.exe
SLX_v752_Lan_HF09.exe	SalesLogix.exe

Applying the Hot Fix

Apply the hot fix to all Sage SalesLogix Client computers.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v752_Lan_HF09.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v752_Lan_HF09.exe**.
4. On the **SalesLogix - v7.5.2 Lan Hot Fix 09** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**, to install the patch.

Note: The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 09 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.