Applying Hot Fix 35 for Sage SalesLogix Version 7.5.1

Version 7.5.1.35

Developed by Sage SalesLogix User Assistance

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2010

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This hot fix addresses the following issues:

Defect	Description
1-68345	When running a report against a group, where the criteria contains information that is not from a table in the report, SalesLogix returns an error: "Invalid Crystal Query String", followed by: "This field name is not known." This issue originally fixed in Hot Fix 8.
1-68346	When a report is run against a group with custom tables, using the Current Group option under "Show Records that match", an error occurs: "This filter contains a group that you do not have access to." This issue originally fixed in Hot Fix 8.
1-68397	When a group condition includes custom tables, an error occurs: "Failed to retrieve data from the database." Details: [Database Vendor Code: 1952793716]. This issue originally fixed in Hot Fix 8.
1-68412	When a report is run against a group with custom tables, using the Current Group option under "Show Records that match", an error occurs: "Unable to retrieve the report. The report cannot make an OLE DB connection. Please contact your administrator." This issue originally fixed in Hot Fix 8.
1-68510	Crystal report continues to run, using up disk space, and fails to complete. This issue originally fixed in Hot Fix 8.
1-68528	Detail views do not display correctly in 64-bit environments. This issue originally fixed in Hot Fix 8.
1-68561	When using a numeric query for account revenue an error occurs: "Invalid Crystal SQLQueryString." This issue originally fixed in Hot Fix 8.
1-68562	When using a numeric query for custom tables an error occurs: "Invalid CrystalSQLQueryString." This issue originally fixed in Hot Fix 8.
1-68598	When running a report This issue originally fixed in Hot Fix 8.with a sub query, an error occurs: "Failed to parse SQL."
1-68617	Insert New Opportunity appears to hang when there is a large number of groups (several hundred). This issue originally fixed in Hot Fix 8.
1-68628	Opportunity group names with commas are parsed in the report conditions pick lists. This issue originally fixed in Hot Fix 8.
1-68724	After setting a timeless, recurring activity with an alarm, and then backdating it, the program ends and on restart an error occurs: "EEventError: Can only set Start Time when Iteration < 1." This issue originally fixed in Hot Fix 8.
1-68733	Completing an activity or inserting a note triggers multiple tab views, multiple times, on change events. This issue originally fixed in Hot Fix 8.
1-68793	Unhandled Exception occurs in the Sales Client after an AutoSync cycle. This issue originally fixed in Hot Fix 8.

Defect	Description
1-68950	The column headings in the week view of the calendar are aligned incorrectly on a 64-bit OS. This issue originally fixed in Hot Fix 8.
1-68985	64 bit issue - calendar shifting. This issue originally fixed in Hot Fix 8.
1-69029	Access violation at address 0040610F in module "SalesLogix.exe. Read of address FFFFFFFF." displays periodically with SalesLogix running on Citrix. This issue originally fixed in Hot Fix 15.
1-69223	The following error displays when changing from the Calendar to a contact in a 2003 64-bit environment: "The Window does not have scroll bars." This issue originally fixed in Hot Fix 15.
1-69224	The Opportunity Product Add Product View is distorted in a 64-bit environment. This issue originally fixed in Hot Fix 15.
1-69225	The Dashboard view is distorted in a 64-bit environment. This issue originally fixed in Hot Fix 15.
1-69524	When a user selects the "No" option (for saving changes) and "Do not prompt me again" no changes are saved from then on unless the user clicks Save. This issue originally fixed in Hot Fix 15.
1-68991	Tabs on the mail merge dialog are blank on a 64-bit OS. This issue originally fixed in Hot Fix 17.
1-70571	Connection failure occurs in Activity Reminders dialog. This issue originally fixed in Hot Fix 17.
1-70697	Activity.Originaldate is incorrectly populated with date/time when the Activity Form is opened. This issue originally fixed in Hot Fix 17.
1-70677	When using SendSLX, ensure the e-mail address field is not blank.
1-70744	An error occurred executing active from script (System: Manage Targets). Error calling method OnButtonClick Failed to parse SQL at line 571, char 5 when adding contact group with no address fields to a campaign.
1-70779	Wrong lookup is displayed in certain circumstances.
1-70780	Contact Group displaying activities within last xxx days is also showing activities for the next day.
1-70911	Change the LAN Client so all shared groups are removed when a group is deleted, so there are no orphans.
1-71083	Lookup function fixed in the Architect but does not work in the Sales Client.
1-71348	An error occurs when executing an active form script on the Sales Dashboard:Pipeline Status Analysis View, "Cannot focus a disabled or invisible window at line 32, char 5."
1-71851	With multiple opportunities selected, click Update Selected Opportunities, and then sort on various columns; the data is randomly moved between opportunities.
1-72832	An error occurs when generating a report with labels: "Invalid Crystal SQLQueryString".
1-73295	When using Complete Activity in Ticket Detail, the Contact, Ticket, and Regarding fields do not auto populate on the form.

This hot fix requires version 7.5.1. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to http://support.saleslogix.com to obtain the hot fix.

File Information

File Name	File Contents
SLX_v751_HF35.zip	SLX_v751_HF35.exe, SalesLogix v7.5.1 HF35.sxb
SLX_v751_HF35.exe	SalesLogix.exe, SLXMMGUI.dll, SLXCharts.ocx, SLXControls.ocx

SalesLogix v7.5.1 HF35.sxb	**VB Scripts**
	
	• System:Global System
	• System:Manage Targets
	• System:Report Conditions
	• System:SLX Crystal Report
	• System:SLX Report Controller
	
	Forms
	
	• AX form: Update Multiple Opportunities
	• System:SLX Report Manager View - In the script on the form:
	  • Added call to mConditionBuilderController.ReportConditions.Clear in Sub LoadReportFilter().
	  • Modified InitializeConditionControls to properly handle group names that contain a comma.
	  • Added mConditionBuilderController.ReportConditions.Clear
	  • Added Dim iCount
	  • Modified strGroupList = Application.BasicFunctions.GetGroupList(GlobalReportController.CrystalReport.MainTable
	• Sales Dashboard:Pipeline Status Analysis View - In the script on the form:
	  • Commented out the line: pnlMenu.SetFocus

Applying the Hot Fix

Apply the hot fix to all Sage SalesLogix Client computers. Then install the bundle using the Administrator. For details on finding the changes to the script, see "Finding Script Changes" on page 4.

Note Before installing the bundle, back up any customizations. The plugins in the bundle are saved as v7.5.1 and may overwrite your existing plugins with the hot fix version.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v751_HF35.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files, and double-click **SLX_v751_HF35.exe**.
4. On the **SalesLogix - v7.5.1 Hot Fix 35** screen, select the **Extract and Install the SalesLogix Hot Fix** option.

   The hot fix files, including the bundle, are extracted to the location you specify. The files are not removed once the installation is complete.

Note Selecting the other option will prevent the bundle from being available after the patch is installed, since the files are then deleted.

5. Select the location where you want to store the hot fix files.

6. Click **Next**.

7. On the **Welcome** screen, click **Install**.

   The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 35 using this option (you must browse to the .msi file and click Update).

   Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

8. On the **Completed** screen, click **Finish**.

To install the bundle

1. Close all Sage SalesLogix Client applications.

2. Open the **Administrator**.

3. On the **Navigation Bar**, click **Bundles**.

4. Click **Install**.

5. Navigate to the folder where you extracted the hot fix files, and double-click the bundle named **SalesLogix v751 HF35.sxb**.

6. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.

7. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.

8. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.

Finding Script Changes

Changes to Sage SalesLogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Sage SalesLogix script changes in this release. Then, use that information to update your custom scripts with the Sage SalesLogix changes, or add your customizations to the Sage SalesLogix script.

To find script changes

1. Apply the upgrade bundle to a test environment.

2. Open the original version of the script or form you want to research in the **Architect**.

3. Right-click the script, and then click **Select All**.

4. Copy and paste the information to a text editor, such as **WordPad**.

5. Save the script with the version number in the name.

6. Repeat steps 2 - 5 for the same plugin updated in this release.

7. Open the original plugin version in **Microsoft Word** (saved in step 5).

8. On the **Tools** menu, click **Compare and Merge Documents**.

9. Browse to and select the updated plugin (saved in step 6) and click **Merge**.

10. View the code changes and determine how to merge the Sage SalesLogix changes with your customizations.