

Applying LAN Hot Fix 11 for Sage SalesLogix Version 7.5.2

Version 7.5.2.11

Developed by Sage SalesLogix User Assistance



Applying LAN Hot Fix 11 for Sage SalesLogix Version 7.5.2

Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
Copyright	Copyright © 1997-2010, Sage Software, Inc. All Rights Reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage and its licensors, if any.
Version	Version 7.5.2.11 2010
Trademarks	SalesLogix is a registered trademark of Sage Software, Inc. Other product names may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.
Disclaimer	Sage has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
Technical Support	<p>Technical Support is available to customers with support contracts directly from Sage and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site.</p> <p>Sage SalesLogix Web site www.saleslogix.com Sage SalesLogix SupportOnline/Sage Online Support and Services Web site http://www.sagesoftwareonline.com</p> <p>Revisions to this book are posted on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site. Check this site regularly for current Sage SalesLogix product documentation.</p>

Applying LAN Hot Fix 11 for Sage SalesLogix Version 7.5.2

This hot fix addresses the following issue:

Defect	Description
1-75303	System: Add Edit Sales Order: An error occurred when executing an active form script: "Item cannot be found in the collection corresponding to the requested name or ordinal, at line 392, char 17".

This hot fix requires version 7.5.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents
SLX_v752_Lan_HF11.zip	SalesLogix v752 HF11.sxb
SalesLogix v752 HF11.sxb	System: Add Edit Sales Order

Applying the Hot Fix

Install the bundle using the Administrator. For details on finding the changes to the script, see ["Finding Script Changes" on page 2](#).

Note Before installing the bundle, back up any customizations. The plugins in the bundle are saved as v7.5.2 and may overwrite your existing plugins with the hot fix version.

To install the bundle

1. Close all Sage SalesLogix Client applications.
2. Extract the contents of the **SLX_v752_Lan_HF11.zip** file to a temporary folder.
3. Open the **Administrator**.
4. On the **Navigation Bar**, click **Bundles**.
5. Click **Install**.
6. Navigate to the folder where you extracted the hot fix files and double-click the bundle named **SalesLogix v752 HF11.sxb**.
7. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
8. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
9. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.

Finding Script Changes

Changes to Sage SalesLogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Sage SalesLogix script changes in this release. Then, use that information to update your custom scripts with the Sage SalesLogix changes, or add your customizations to the Sage SalesLogix script.

To find script changes

1. Apply the hot fix bundle to a test environment.
2. Open the original version of the script or form in the **Architect**.
3. Do one of the following:
 - For a form: Click the **Script** tab, right-click the script, and then click **Select All**.
 - For a script: Right-click the script, and then click **Select All**.
4. Right-click the selection and click **Copy**.
5. Paste the information into a text editor, such as **WordPad**.
6. Save the file in the text editor with the version number in the name.
7. Repeat steps 2 - 6 for the updated plugin.
8. Open the original plugin version (saved in step 6) in **Microsoft Word**.
9. On the **Tools** menu, click **Compare and Merge Documents**.
10. Browse to and select the updated plugin (saved in step 7) and click **Merge**.
11. When the process is complete, scroll through the file to find the areas highlighted in blue. These are the changes.
12. View the code changes and determine how to merge the Sage SalesLogix changes with your customizations.