

# Applying Hot Fix 8 for Sage CRM SalesLogix Version 7.0.1

---

Version 7.0.1.8

Developed by Sage CRM SalesLogix Technical Publications



*Your business in mind.*

---

# Applying Hot Fix 8 for Sage CRM SalesLogix Version 7.0.1

<b>Documentation Comments</b>	This documentation was developed by Sage CRM SalesLogix Technical Publications. For content revisions, questions, or comments, contact the SalesLogix writers at saleslogix.techpubs@sage.com.
<b>Copyright</b>	Copyright © 1997-2007, Sage Software, Inc. All Rights Reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage Software and its licensors, if any.
<b>Version</b>	Version 7.0.1.8 July 2007
<b>Trademarks</b>	SalesLogix is a registered trademark of Sage Software, Inc. Other product names may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.
<b>Disclaimer</b>	Sage Software has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage Software assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage Software reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
<b>Technical Support</b>	Technical Support is available to customers with support contracts directly from Sage Software and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the SalesLogix SupportOnline/Sage Software Online Support and Services Web site.  SalesLogix Web site <a href="http://www.saleslogix.com">www.saleslogix.com</a> SalesLogix SupportOnline/Sage Software Online Support and Services Web site <a href="http://www.sagesoftwareonline.com">http://www.sagesoftwareonline.com</a>  Revisions to this book are posted on the SalesLogix SupportOnline/Sage Software Online Support and Services Web site. Check this site regularly for current SalesLogix product documentation.

---

# Applying Hot Fix 8 for Sage CRM SalesLogix Version 7.0.1

---

This hot fix addresses the following issues:

Defect Number	Description
1-55503	The number of transactions is not limited to 1000 maximum transactions per Transaction Exchange File (TEF).
1-55504	When using multi-threading, a Sync Server error occurs due to page file memory not being released. The memory issue causes the Sync Server to run out of resources when running a sync cycle.

This hot fix requires version 7.0.1. Do not install this hot fix on any other SalesLogix version. Contact your support representative or go to <http://www.support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v701_HF8.zip	SyncServer.exe

## Applying the Hot Fix

Apply the hot fix to all Synchronization Servers.

### To apply the hot fix

1. Close all SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v701\_HF8.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v701\_HF8.exe**.
4. On the **SalesLogix - v7.0.1 Hot Fix 8** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.
7. On the **Completed** screen, click **Finish**.