

Applying Hot Fix 23 for Sage SalesLogix Version 7.2.2

Version 7.2.2.23

Developed by Sage SalesLogix User Assistance



Your business in mind.

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| Documentation Comments | This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com. |
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This hot fix addresses the following issues:

| Defect Number | Description |
|---------------|--|
| 1-60399 | Web: When the DST flag is checked, recurring activity instances after DST starts have their start time changed to one hour ahead. This issue originally fixed in 7.2.2 HF1. |
| 1-60400 | Web: If a member with edit rights modifies an activity, the reminder changes to an incorrect value for all members except the leader. This issue originally fixed in 7.2.2 HF1. |
| 1-60412 | Web: Weekly recurring activities display on the wrong day in the calendar. This issue originally fixed in 7.2.2 HF1. |
| 1-60569 | Web: The OK button does not close the Update Contact Options dialog box. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60593 | Quick Forms - DateTimePicker control: In the Web Client, when the DisplayDate is set to False and the DisplayTime is set to True, an error displays indicating the date entered is not valid. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60636 | Web: A null value in the IveCurrency field in the UserOptionDef table causes problems viewing and creating opportunities. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60865 | The DateTimePicker control displays the current time even after a user selects a different time. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60879 | Quick Forms: The Insert Child Dialog Action does not work correctly when using "Insert" mode. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60881 | Quick Forms - Person Name control: The OnChange event for the Person Name control is not firing at the right time, making data changes unavailable in the event handler. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60882 | Quick Forms - Address control: The OnChange event for the Address control is not firing at the right time. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-60927 | Web: Creating a group with "&" in the name causes an error. This issue originally fixed in 7.2.2 Hot Fixes 3, 8, and 10. |
| 1-62093 | Web: When you edit two or more products on the Add Product detail page you lose all changes. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-62094 | Web: When you change a product's price on the Add Opportunity Product screen the price does not change. However, if you change the price twice, it changes. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-62095 | Web: If you add products to an opportunity and try to update one of them, the correct product is not always selected. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |

| Defect Number | Description |
|---------------|---|
| 1-62195 | Web: An error displays after a product with a zero base price is updated for the second time. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-62383 | Web: When inserting a new opportunity, the sales potential does not update when you edit the product. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-63283 | Web: After converting a lead, the error "object reference not set to an instance of an object." displays when viewing the converted account. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-63292 | Web: Activity/Alarm options - Default View option is not working. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-63659 | Web: Contact groups need the ability to have more than one Default Entity Link. This issue originally fixed in 7.2.2 Hot Fix 10. |
| 1-63675 | Web: On the Time Zone Calculator tab, clicking More does not display a scroll bar which is necessary to view all time zones. This issue originally fixed in 7.2.2 Hot Fix 10. |
| 1-63676 | Web: A minimized activity will not maximize again after accessing another page. This issue originally fixed in 7.2.2 Hot Fix 10. |
| 1-63678 | Web: Tab views do not wrap properly when there is second row of tabs. This issue originally fixed in 7.2.2 Hot Fixes 8 and 10. |
| 1-63686 | Web: Lookups do not behave as expected when performed on any page after the first page of results. This issue originally fixed in 7.2.2 Hot Fix 10. |
| 1-63749 | Web: Menu controls should have scrollbars if the number of items extend beyond the screen display. This issue originally fixed in 7.2.2 Hot Fix 10. |
| 1-64748 | Web: Regardless of access rights, users should not be able to view other users' personal activity information. This issue originally fixed in 7.2.2 HF16. |
| 1-64988 | Web: Loading a contact group can take more than 8 minutes in certain situations. This issue originally fixed in 7.2.2 Hot Fix 19. |
| 1-64990 | Web: If an entry is made in a date/time field, saved, and then the user clears the field and saves, it puts the date back in. This issue originally fixed in 7.2.2 Hot Fix 19. |
| 1-64998 | Web: Fix issues related to lists and data binding. This issue originally fixed in 7.2.2 Hot Fix 19. |
| 1-65100 | A complex query group in the Sage SalesLogix Client does not work in the Web Client.. This issue originally fixed in 7.2.2 Hot Fix 19. |
| 1-65467 | When mousing over a tab on a detail view, the hand icon only appears on the far right and left sides of a tab. |
| 1-65491 | Web: Unable to Login as Admin |
| 1-65493 | Web: Navigating between records in a group repeatedly generates "TOP 3" Select statements. |
| 1-65747 | Web: ActivityAlarm Option Page and Calendar Option Page uses HQL to get correct list instead of iterating a collection. |
| 1-65944 | Web: Selecting Active Campaigns or My History produces an error dialog. |
| 1-66024 | When duplicate name is entered in name field runtime error is displayed: "An error occurred creating ad hoc group. Error: Duplicate group name" |
| 1-66171 | Poor performance changing dates in the Web Client Calendar. |

| Defect Number | Description |
|---------------|--|
| 1-66270 | Web - Groups: After creating an AdHoc group, unable to add/delete records from the ad hoc group |
| 1-66341 | When multiple users login, after the web server is first initialized, NullException warnings/errors can occur. |
| 1-66433 | Web: Multiple timeless activities in Calendar Day view cause the scroll bar to disappear |
| 1-66650 | NULL Exception Errors occur when run under Load |

This hot fix requires version 7.2.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

| File Name | File Contents |
|---|---|
| SLX_v722_HF23.zip | Sage SalesLogix v7.2.2 HF23 VFS Upgrade.zip |
| Sage SalesLogix v7.2.2 HF23 VFS Upgrade.zip | ActivityAlarmOptionsPage.ascx.cs, ActivityCalendar.ascx, ActivityCalendar.ascx.cs, ActivityDetails.ascx.cs, ActivityManager.ascx.cs, ActivityManagerActivityList.ascx, ActivityManagerActivityList.ascx.cs, addremoveadhocrecords.aspx, Base.master, CalendarOptionsPage.ascx.cs, DefaultOpportunityProduct.ascx.cs, EditOpportunityProduct.main.quickform.xml, EditOpportunityProduct.main.quickform.xml.resx, global.asax, GroupViewer.ascx, GroupViewer.ascx.resx, ig_shared.js, jquery.debug.js, jquery.js, LookupView.ascx.cs, QFDataSource.WebControlRenderingTemplate.vm, Sage.Platform.Application.dll, Sage.Platform.dll, Sage.Platform.WebPortal.dll, Sage.SalesLogix.Activity.dll, Sage.SalesLogix.BusinessRules.dll, Sage.SalesLogix.Client.GroupBuilder.dll, Sage.SalesLogix.Client.GroupBuilder.Modules.dll, Sage.SalesLogix.Web.Controls.dll, Sage.SalesLogix.Web.UI.Activity.dll, timezonecalc.ascx, timezonecalc.ascx.cs, timezonecalc_style.css, UpdateContactOptions.ascx.cs |

Applying the Hot Fix

Install the bundle using the Application Architect. Then, build and deploy your Web site.

To install the bundle

1. Copy the **SLX_v722_HF23.zip** to your local machine and unzip it.
2. Copy the **Sage SalesLogix v7.2.2 HF23 VFS Upgrade.zip** bundle to a temporary folder (path name 57 characters or less) on the local machine.

Note There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

3. Ensure the Windows user has Write permissions to the folder where the bundle will be installed from.

When installing a bundle using Application Architect, the Windows user must have Write permissions to the bundle install folder.

4. Open the Application Architect.

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5. From the **Project Explorer**, right-click the project, and then click **Install Bundle**.
 6. Browse to the **Sage SalesLogix v7.2.2 HF23 VFS Upgrade.zip** bundle you copied to the local machine, and then click **Open**.
 7. On the **Select Bundle** screen, click **Next**.
 8. On the **Select Items** screen, ensure the **Portals** check box is selected.
 9. Click **Next**, and then click **Finish**.

To build and deploy the Web site

1. In the Project Explorer window, click a project.
 2. Press and hold the CTRL key, and then on the **Build** menu, click **Build Web Platform**.
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the Application Architect.
 3. On the Application Architect **View** menu, click **Project Explorer**.
 4. Expand **Portal Manager**, and then double-click the **Sage SalesLogix** portal.
 5. Click the **Deployment** tab.
By default, the Sage SalesLogix Web Client portal is set to deploy to the *localhost*, but you can change these settings to fit your environment.
 6. Do one of the following:
 - If you did not install the Web Host, and you are deploying to a separate Web server, type the name of your Web server in the **Server** box.
-or-
 - If you installed the Web Host, type the server and port you used during Web Host installation in the **Server** box (for example, server:port).
- Note** If you do not specify a server and port with this option, the Sage SalesLogix Web portal is deployed to the server and port you specified during Web Host installation.
7. Click the **Deploy** button. A status box appears indicating status for the deployment.