Applying Hot Fix 20 for Sage SalesLogix Version 7.2.2

Version 7.2.2.20

Developed by Sage SalesLogix User Assistance

sage software

Your business in mind.

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Version

Version 7.2.2.20
2008

Technical Support

Technical Support is available to customers with support contracts directly from Sage Software and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix SupportOnline/Sage Software Online Support and Services Web site.

Sage SalesLogix Web site www.saleslogix.com
Sage SalesLogix SupportOnline/Sage Software Online Support and Services Web site http://www.sagesoftwareonline.com

Revisions to this book are posted on the Sage SalesLogix SupportOnline/Sage Software Online Support and Services Web site. Check this site regularly for current Sage SalesLogix product documentation.

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This hot fix addresses the following issues:

Defect	Description
1-60401	Export to Excel may not include all fields if you are using custom tables or views. This issue originally fixed in v7.2.2 Hot Fix 2.
1-65567	Performance - Grids should access the database once (currently hitting the database multiple times).
1-65787	Datagrid issue - performance. Need to allow value to be set without a re-display of the Null data
1-66172	Error displays when trying to view an attachment for a history record where more than one attachment exists

This hot fix requires version 7.2.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to http://support.saleslogix.com to obtain the hot fix.

File Information

File Name	File Contents
SLX_v722_HF20.zip	SLXControls.ocx and SalesLogix v722 HF20.sxb
SalesLogix v722 HF20.sxb	System:Notes:History Common, System:Attachment Support, Forms System:View History Attachments
	System:Notes History Common - Modified to use SQLFieldName property rather than FieldName (4 instances in the script) since the Sage SalesLogix OLE DB provider does not allow aliases in the "ORDER BY" clause.

Applying the Hot Fix

Apply the hot fix to all Sage SalesLogix Client computers. Then, install the bundles using the Administrator.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v722_HF20.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v722_HF20.exe**.

4. On the **SalesLogix Hot Fix** screen, select your installation method:
   - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
   - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.

   The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 20 using this option (you must browse to the .msi file and click Update).

   Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.
7. On the **Completed** screen, click **Finish**.

To install the bundle

1. Close all Sage SalesLogix Client applications.
2. Open the Administrator.

   Start > Programs > Sage SalesLogix > Administrator.
3. On the Navigation Bar, click **Bundles**.
4. Click **Install**.
5. Browse to and double-click the bundle named **SalesLogix v722 20.sxb**.
6. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
7. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
8. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.