

Applying Hot Fix 17 for Sage SalesLogix Version 7.2.2

Version 7.2.2.17

Developed by Sage SalesLogix User Assistance



Your business in mind.

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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the SalesLogix writers at saleslogix.techpubs@sage.com .
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This hot fix addresses the following issue:

Defect	Description
1-64773	Web: If you run Web Reporting on an Oracle database and a date range is used, you get the error: Failed to retrieve data from database.

This hot fix requires version 7.2.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://www.support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents
SLX_v722_HF17.zip	SalesLogix v722 HF17.sxb
SalesLogix v722 HF17.sxb	SLXProviderExtensions.dll, Multiple SQL statements. Use Architect to review the bundle contents.

Applying the Hot Fix

Apply the hot fix bundle using the Administrator.

To install the bundle

1. Extract the contents of the **SLX_v722_HF17.zip** file to a temporary folder.
2. Open the Administrator.
Start > Programs > Sage SalesLogix > Administrator.
3. On the Navigation Bar, click **Bundles**.
4. Click **Install**.
5. In the **Open** dialog box, navigate to the folder where you extracted the hot fix file, double-click **SalesLogix v7.2.2 HF 17.sxb**, and then click **Open**.
6. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
7. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
8. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.
9. After applying the bundle, you must stop and restart the **SalesLogix Server** service.