

# Applying Hot Fix 15 for Sage SalesLogix Version 7.2.2

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Version 7.2.2.15

Developed by Sage SalesLogix User Assistance



*Your business in mind.*

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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This hot fix addresses the following issue:

Defect	Description
1-62736	The Sync Client displays the error: Could not convert variant of type (NULL) into type (STRING). This issue was originally fixed in 7.2.2 Hot Fix 9.
1-64740	The Sync Client fails to apply data when the following combination of circumstances occurs: every field is being updated, there is a clustered index, and a LIKE exists in the "where" clause.

This hot fix requires version 7.2.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://www.support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v722_HF15.zip	SyncClient.exe

## Applying the Hot Fix

Apply the hot fix to all Sage SalesLogix Remote Client and Remote Office computers.

### To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v722\_HF15.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v722\_HF15.exe**.
4. On the **SalesLogix Hot Fix** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.

The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 15 using this option (you must browse to the .msi file and click Update).

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Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.