

Applying Hot Fix 1 for Sage CRM SalesLogix Version 7.0.1

Version 7.0.1.1

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Your business in mind.

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This hot fix addresses the following issue:

Defect Number	Description
1-49956	CPU utilization does not ramp down to zero when the SalesLogix Client is in an idle state. This is a potential issue on multiuser machines such as Citrix or Terminal Server.

This hot fix requires version 7.0.1. Do not install this hot fix on any SalesLogix version other than v7.0.1. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents
SLX_v701_HF1.zip	SalesLogix.exe

Applying the Hot Fix

Apply the hot fix to all SalesLogix Client computers. Then, create the ToolbarRefresh registry entry and set a value specific to your environment.

To apply the hot fix

1. Close all SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v701_HF1.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v701_HF1.exe**.
4. On the **SalesLogix - v7.0.1 Hot Fix 1** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.

6. On the **Welcome** screen, click **Install**.

The Update Network Images button is available on the Welcome screen. If you created automated installations of the SalesLogix Client, you can upgrade the installations to hot fix 1 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the SalesLogix Client for new users. When updated using this method, the automated installation contains the initial version of the SalesLogix Client and all service packs and hot fixes that have been applied to your system.

7. On the **Completed** screen, click **Finish**.
8. On each computer running the SalesLogix Client, on the **Start** menu, click **Run**.
9. In the **Open** box, type *regedit*.
10. Create the following registry key: KEY_LOCAL_MACHINE\SOFTWARE\SalesLogix\Sales Client\ToolbarRefresh= DWORD value.
11. In the registry key, type a decimal value in milliseconds (1000ms = one second). SalesLogix will not apply anything lower than 900 milliseconds.
This value sets the SalesLogix Client Toolbar refresh rate for the machine where established.