



Applying Web Model Update 06 for Version 8.3

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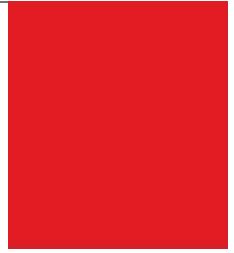
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Introduction



Infor CRM is a leading customer relationship management solution that enables small to medium-sized businesses to acquire, retain, and develop profitable customer relationships through integrated Sales, Marketing, Customer Service, and Support automation solutions.

About this guide

This document describes Web Model Update 06 for Infor CRM version 8.3.

Prerequisites

The following Infor CRM software must be installed before installing this update:

- Infor CRM version 8.3
- 8.3 SNC Update 06
- 8.3 Web Core Update 06



Do not install Web Model Update 06 for Infor CRM 8.3 on any other Infor CRM version.



Web Model Updates are cumulative. You do not need to install earlier Web Model updates before installing Web Model Update 06.

Additional considerations

- Infor CRM Back Office Extension (ICBOE) requires the following updates:
 - SNC Update 04 or later for Infor CRM version 8.3
 - Core Update 04 or later for Infor CRM version 8.3
 - Model Update 04 or later for Infor CRM version 8.3

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- Contour feature requires the following updates:
 - SNC Update 04 or later for Infor CRM version 8.3
 - Core Update 04 or later for Infor CRM version 8.3
 - Model Update 04 or later for Infor CRM version 8.3
 - If your installation includes the Proximity Search third-party product by Xtivia, and you will be converting to Infor's Contour feature, do the following before installing Infor CRM v8.3 Update 04 or later:



If you completed this task in 8.3 Update 04, you do not need to repeat it.

- Stop the Windows Task that was created as part of Proximity Search and delete the task. If the task is not stopped, it may continue to geocode during the upgrade, which may result in some inaccurate data. If the Windows task is still running after the upgrade, it will impede the Infor Job Manager from geocoding for Contour.

Contacting Infor

If you have questions about Infor products, go to the Infor Xtreme Support portal at www.infor.com/infortxtreme.

If we update this document after the product release, we will post the new version on this website. We recommend that you check this website periodically for updated documentation.

If you have comments about Infor documentation, contact documentation@infor.com.

Chapter 1

Changes in this Update

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This chapter lists all of the changes to Infor CRM since version 8.3.

Features added in this update

Web Model Update 06 for Infor CRM version 8.3 includes the following new feature:

Web Client

- The ability to look for potential matching records when adding a new account.
- When moving a contact there is a new option to assign all items to the same contact.
- Showing groups has been replaced by group Favorites. Favorites determine which groups display as tabs on list and detail views.
- Export to File and Export to Excel have been combined and renamed Export in Common Tasks and from the right-click menu.
- Changes to Export to improve performance, including a limit to the number of records to be exported and the ability to turn off exporting pivot tables to Microsoft Excel.
- Sales Intelligence includes the ability to view the likelihood that a contact or account will make a purchase and provides a Recommendations tab that recommends products the contact or account is likely to purchase in the next 30 days.
- Infor CRM with Infor Mingle
 - A new Dashboard widget for Opportunity Status (CRM.opportunity.Status.zip) is available.

Additional steps are required for implementing this new feature. For more information, see the *Infor CRM with Infor Mingle v8.3.0.06 Release Notes* or for new implementations of Infor CRM for Infor Ming.le see *Integrating Infor CRM with Infor Ming.le Infor Ming.le - Cloud Edition* or *Integrating Infor CRM with Infor Ming.le Infor Ming.le - On-premises Edition* documents.

- For administrators and those with appropriate role access:
 - Steps for configuring Sales Intelligence, including the displaying the purchase likelihood score options.
 - New Custom Settings list view and Custom Settings detail view to manage group export settings, CreatePivot and MaxExportRecords.
 - There is a new Office Profile Groups tab that allows you to set a limit for the number of groups that can display as tabs on list and detail views. All standard groups will be marked as Favorites by default.
 - There is a new common task on the Group Manager view to determine which groups will be marked as Favorites by default for new users.

New Features added in previous updates

Web Model Updates are cumulative, so Web Model Update 06 for Infor CRM 8.3 contains features released in previous updates.

Web Model Update 05 for Infor CRM version 8.3 includes the following new features:

Web Client

- A new tool to simplify the Infor Ming.le provisioning process.
For more information, see the *Integrating Infor CRM with Infor Ming.le Infor Ming.le - Cloud Edition* or *Integrating Infor CRM with Infor Ming.le Infor Ming.le - On-premises Edition* documents.
- For Infor Ming.le integrations, users and roles are now synchronized between Infor CRM and Infor Ming.le.
- SData portal performance enhancements.
- Field level security information can now be queried and returned through SData.

Web Model Update 04 for Infor CRM version 8.3 includes the following new features:

Web Client

- Contour integration provides the ability to map contact and account addresses in order to view contacts and accounts that are near one another. You can also add places that are not contacts or accounts, such as a hotel or airport.
Contour requires 8.3 Model Update 04 or later.

Web Model Update 03 for Infor CRM version 8.3 includes the following new features:

- Integration with Infor Ming.le including:
 - Sharing records and notes and history items
 - Creating and managing bookmarks
 - Links in Infor Ming.le that link to Infor CRM
 - Adding Infor CRM Dashboard widgets in Infor Ming.le
For more information about integrating Infor CRM with Infor Ming.le, see KB 1853014, available from Infor Xtreme www.inforxtreme.com.
- System of record support for Inbound Process BODs to create or update Infor CRM content.
- Addition of Discount Charge Item entity properties for Sales Order and Quotes list levels - DocUnitAdjustmentAmount, UnitAdjustmentAmount, and Method.

Web Model Update 02 for Infor CRM version 8.3 includes the following new features:

Web Client

- System of record - Enables Infor CRM to function as the authoritative system of record for Opportunities in an integration between Infor CRM and a supported ERP system through Infor ION.

Web Model Update 01 for Infor CRM version 8.3 includes the following new features:

Web Client

- Added a Test Link button to the Price Service detail view to test the price and availability end points.
- Added logging and exception handling for Price and Availability.
- Enhanced the Account detail view Sales Order tab to include additional information.



See the “What’s New in this Release” topic in the online Help systems for more information about the new features.

Issues fixed in this update

Web Model Update 06 for Infor CRM version 8.3 addresses the following issues:



All defect descriptions apply to the Infor CRM Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM-7892	For Add New Account, added ability to check for duplicates.
INFORCRM-9190	BOD field mapping default value is not honored when NULL values are sent in the BOD from ERP.
INFORCRM-9602	Address box is editable with double click, even when set to read only.
INFORCRM-10002	Interface spelling and grammar errors.
INFORCRM-10051	Text strings formatted inappropriately for translation.
INFORCRM-10512	Mobile localization 'Offline Options', 'Lead Addresses' label displays incorrectly.
INFORCRM-11214	Adding a QuickForm to a Web Browser IFRAME control causes an error.
INFORCRM-11715	Add ERP Notes for each of the integrated entities.
INFORCRM-12091	Export to File uses a data table which causes performance issues.
INFORCRM-12248	When creating an opportunity from a converted qualified lead, the lead source is not retained.
INFORCRM-12283	Campaign Task sort order is incorrect.
INFORCRM-12432	A large number of groups causes "unresponsive script" errors.
INFORCRM-12740	New Move Contact option enabled completing all "reassign to contact" fields at once.
INFORCRM-12950	The Read Only Radio Group will show the "unsaved data" prompt even though no changes have been made.
INFORCRM-13187	The SalesOrderBillTo Form Payment Method control has incorrect picklist name.
INFORCRM-13237	The Convert Quote to Sales Order should be blocked for Awarded Quotes.
INFORCRM-13318	In the Web Client, the left aligned columns are shown as right aligned in the datagrid Smart Part.
INFORCRM-13417	In the Russian localization, the layout of Lead detail view is difficult to use.
INFORCRM-13470	Added Group favorites to improve performance.
INFORCRM-13485	Create Secured Actions for Navigation bar and Menu bar items.
INFORCRM-13486	The Web Client has a typographical error.
INFORCRM-13488	The mail merge message contains an unnecessary ellipsis.
INFORCRM-13567	In the Opportunity Competitors Entity, the "Lost Replaced" label should be "Lost/Replaced".
INFORCRM-13597	The Opportunity Statistics does not always reflect the correct number of records in a group.
INFORCRM-13727	In Options, the User Profile tab Language Selection drop-down list is empty.
INFORCRM-13756	Modified the Exchange Sync Integration page with new text and layout for service and domain users.

Defect	Description
INFORCRM-13892	In the Sales Order line items, the Discount / Charges are not populating.
INFORCRM-13999	Change "ImportAction" label to "Import Action".
INFORCRM-14001	Change "FullName" label to "Full Name".

Issues fixed in previous updates

Web Model Updates are cumulative, so Web Model Update 06 for Infor CRM 8.3 contains fixes released in previous updates.

Web Model Update 05 for Infor CRM version 8.3 addresses the following issues:



All defect descriptions apply to the Infor CRM Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM-7192	In a localized environment, the Opportunity detail view, Products tab, Status is not translated if the product was configured in CPQ.
INFORCRM-8563	Add support for auth ticket cookie in the SData and SDataCustomer portals.
INFORCRM-9034	(ICBOE) Deleting a product line in Infor CRM should be included in the Process BOD.
INFORCRM-9157	Infor CRM must require unique account entity IDs for a back office.
INFORCRM-9388	Implement bi-directional synchronization of roles between Infor CRM and Infor Ming.le.
INFORCRM-9440	(ICBOE) On the Bill To detail view, the Ship To tab does not show any records.
INFORCRM-9913	(ICBOE) The sales order or quote snapshot amount does not update the amount when a large number of line items are added.
INFORCRM-9920	(ICBOE) When creating a new Ship To address, the Payment Method pick list displays non-A+ Payment Methods.
INFORCRM-9995	Sync History Reprocess and Purge actions are not functioning.
INFORCRM-10467	Address security cross-scripting vulnerabilities in the What's New view.
INFORCRM-10471	Address Cross Site Request Forgery (CSRF) security vulnerabilities in the Web Client.
INFORCRM-10472	Remove information such as files paths, private IP addresses, or overly detailed error messages that can make the Web Client vulnerable.
INFORCRM-10953	The Library only displays part of the form and there is no scrollbar visible when accessing Library files.
INFORCRM-10985	Create an interface for the Ming.le provisioning tool.
INFORCRM-11956	Document new fields on the BOD Field Mapping detail view and BOD Mapping detail view Field Mappings tab.
INFORCRM-12082	Synchronize user information to Infor Ming.le.
INFORCRM-12290	Query Builder requests can be manipulated to show user name and password information.
INFORCRM-12577	The Standard User role allows the ability to delete multiple opportunities.
INFORCRM-12703	(ICBOE) Outbound transactions are failing for certain Location IDs.

Defect	Description
INFORCRM-12735	(ICBOE) Add Account Entity support in the Account lookup.
INFORCRM-12757	(ICBOE) On the Edit Product dialog box, ERP Details tab, the Price Per Quantity UOM should be bound to Quoteltem.ErpUnitPricePerQuantityUOM, not Quote.UnitPricePerQuantity.
INFORCRM-12886	If using a fractional currency the Opportunity Snapshot may display incorrect values.
INFORCRM-12906	The ModelUtility does not provide IFieldLevelSecurityService so the POCO build template omits the field level security code.
INFORCRM-12908	In an environment with non-USD base currency, the Opportunity Won/Lost dialog box display incorrect labels.
INFORCRM-12971	(ICBOE) On the sales order and quote Edit Product dialog box, a SmartPart load error occurs due to outdated DiscountChargeItem.SalesOrder relationship.
INFORCRM-12974	Changes to the Address.Country property in ErpBillToDetails, ErpShipToDetails, or ErpPayFromDetails fail to update the Address.CountryCode value.
INFORCRM-13019	Add option to include field level security metadata in the dynamic adapter to avoid additional requests.
INFORCRM-13084	Some grids require the browser to be constantly refreshed in order to display the correct data.
INFORCRM-13130	Update Quartz from version 2.3.3 to version 2.4.1.
INFORCRM-13206	In a Chinese environment, an error occurs when selecting "All" in the Results field in a Contour contact or account search.

Web Model Update 04 for Infor CRM version 8.3 addresses the following issues:



All defect descriptions apply to the Infor CRM Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM - 3721	In a Chinese environment, the Copy Profile dialog box labels are aligned incorrectly.
INFORCRM - 4250	If a language other than English is selected and no language packs are installed, then the Import Process Results page is not responsive.
INFORCRM - 5295	Sync for Gmail requires manual changes to the web.config file.
INFORCRM - 9334	(ICBOE) A Charges tab has been added to the Invoice, Product Invoice Line item, and Receivable entity Detail views.
INFORCRM - 9434	(ICBOE) The Parent Account on the Account detail view should be a link to the parent account detail view.
INFORCRM - 10530	In a German environment, an untranslated message displays if the user selects a role that is already selected.
INFORCRM - 11955	In a localized environment, the Outbound Transactions mainview Common Tasks label 'Entity Status' is not translated.
INFORCRM - 12014	In the Infor CRM Mobile Client, when adding a sales order from an opportunity, the order lines are not updated with product information.
INFORCRM - 12024	In a Russian environment, the Campaign Targets filter view needs to be resized.
INFORCRM - 12026	The Edit icon is missing from the Address field on the Ship To and Bill To tabs.
INFORCRM - 12028	The Add button is missing from the Quote detail view Discount Charges tab.

Defect	Description
INFORCRM - 12072	New Contour feature adds the ability to map contact and account addresses in order to view contacts and accounts that are near to one another.
INFORCRM - 12075	If the Back Office integration is disabled, the Bill-To, Discount Charges and Sales Persons tabs should not be visible in the Quote and Sales Order detail views.
INFORCRM - 12186	The PickListView.PickListName - First range has a bad upper value: "0-9" instead of just "9".
INFORCRM - 12187	Change Lead.Name & Ticket.Contact -to Lastname only since calculated fields cannot be optimized.
INFORCRM - 12249	For certain browsers, the Query Builder does not show conditions or layout.
INFORCRM - 12483	Remove the Forms section from Windows Auth in the SData web.config file.
INFORCRM - 12484	Update Sales Order and Quote Detail view topics to specify which tabs are ICBOE specific.
INFORCRM - 12485	Add a new topic for Sales Order detail view Distributed Taxes tab.
INFORCRM - 12489	(ICBOE) The Sales Order Distributed Tax tab should be renamed "Tax".
INFORCRM - 12499	(ICBOE) The Sales Order Taxes tab should be read only.

Web Model Update 03 for Infor CRM version 8.3 addresses the following issues:



All defect descriptions apply to the Infor CRM Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM - 8766	In the Campaign Targets tab, changes made to the Status are not saved.
INFORCRM - 9034	(ICBOE) If a sales order or quote product line is deleted in Infor CRM, the deletion must be included in Process BOD.
INFORCRM - 9704	(ICBOE) Finance Limit on Account is not populated for VISUAL.
INFORCRM - 9783	Fixed spelling errors in error messages.
INFORCRM - 10153	In a German environment with a Firefox browser, cannot type German characters into the User Lookup.
INFORCRM - 10205	In the Sales Order Snapshot, decimal values in the Discount Rate or Tax fields are automatically rounded up or down to the nearest integer.
INFORCRM - 10268	The sales order and quote line level views need to include the following Discount Charge Item entity properties: Calculation Method Code, Unit Adjustment Amount, Document Unit Adjustment Amount.
INFORCRM - 10484	Unable to assign a user or team to a new campaign task.
INFORCRM - 11056	In SpeedSearch if the headline link is for Activity, the link is not active.
INFORCRM - 11128	After clicking Get Order Total or Refresh Prices in the Sales Order or Quote detail view, transaction amounts should be updated in Sales Order or Quote Snapshot.
INFORCRM - 11160	(ICBOE) When an account record is created or edited in Infor CRM and is promoted the Base Finance Limit field is not set to read only even though the record Sync Status= "Awaiting Acknowledgment".
INFORCRM - 11234	When editing integration resources, such as contact, calendar, or tasks, the dialog box is blank.
INFORCRM - 11248	The Sales Order detail view Get Order Total task is not working.

Defect	Description
INFORCRM - 11252	Numerous filters on the same Entity can exceed browser limitations causing filters to not display for some groups.
INFORCRM - 11406	(ICBOE) The Price and Availability service should not generate user errors when the service is disabled.
INFORCRM - 11802	The Add Discount Charges dialog box has three new items to be added to the Web Client help.

Web Model Update 02 for Infor CRM version 8.3 addresses the following issues:



All defect descriptions apply to the Infor CRM Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM - 5975	When you edit an item in a pick list and then click Save & New, the blank "Add item" dialog box should display.
INFORCRM - 6130	If multi currency is enabled, the Sales Order Exchange Rate field does not display the correct rate.
INFORCRM - 8211	When Office Integration is not installed and a user tries to fulfill a literature request, the message still says "Saleslogix Desktop Integration".
INFORCRM - 8693	Opportunity Products Adjusted Price is calculated incorrectly in the Infor CRM Web Client.
INFORCRM - 9054	Add "Configurable" to "Lookup Products" and if a product is not configurable and price and availability is configured for the logical ID, then update the products in the products tab with the item price.
INFORCRM - 9696	Price Service OrderLineTotal should refresh after changing the currency code.
INFORCRM - 9788	On the Quote detail view Discount Charges tab, the add (+) button should be removed.
INFORCRM - 9841	Date/Time fields that are exported to file do not use GMT.UTC date rules.
INFORCRM - 9918	When TLS 1.0 is disabled, then programs that utilize the DotNetSDataClient library will receive the error "SalesLogix.SData.Client.Framework.SDataException error: "The underlying connection was closed: An unexpected error occurred on a send."
INFORCRM - 9958	Cloned Price Services BOD Mappings have a method of "GET" instead of "POST".
INFORCRM-10021	(ICBOE) On the Quote, Sales Order, or Shipment detail view, switching between the Sold To, Bill To, Ship To, or Products tab causes the "You have unsaved data" message to display even though no changes were made.
INFORCRM-10056	(ICBOE) Clicking Get Order Total for quote or sales order with line items should return an error message if the request is rejected.
INFORCRM-10080	Add the pretty key functionality for Opportunity including new AlternateKeyPrefix and AlternateKeySuffix schema and assignment upon record creation.
INFORCRM-10109	The Sales Order detail view Exchange Rate display value should not be rounded.
INFORCRM-10121	After changing the exchange rate for sales order or quotes, the products (line items) should be recalculated with the new exchange rate.
INFORCRM-10131	The Return detail view Ship To tab should include a contact lookup.
INFORCRM-10177	(ICBOE) ERP entities should base values on filter metrics.

Defect	Description
INFORCRM-10311	(ICBOE) The Sales Order detail view Bill to tab shows the message "We're sorry, you've encountered an error. If applicable, please try again."
INFORCRM-10541	(ICBOE) Back Office detail view Price Services tab should be able to sort.
INFORCRM-10715	The Sales Order and Quote snapshot totals should include all products when calculating total values.
INFORCRM-10755	The Return Warehouse relationship join should be based upon the SixLocationID.

Web Model Update 01 for Infor CRM version 8.3 addresses the following issues:



All defect descriptions apply to the Infor CRM Web Client unless the defect description specifically states otherwise.

Defect	Description
INFORCRM-4461	Users added to a custom Library role may not be able to see additional Library controls in the Web Client.
INFORCRM-8765	Unable to add products to quote or sales order if the selected back office is different from the Account back office.
INFORCRM-8823	The account Timeline displays incorrectly in the Edge browser.
INFORCRM-8848	When adding products to opportunities the line number does not display.
INFORCRM-8958	The Quote status field should not be read-only.
INFORCRM-8979	(ICBOE) On the Bill To detail view, the PaymentTerm and Incoterms picklists storagemode must be CODE. Currently, it is set to Text.
INFORCRM-8996	(ICBOE) Administrators should be able to disable pricing and availability functionality.
INFORCRM-9000	(ICBOE) Selecting an available warehouse and clicking the OK button on the Available Warehouses lookup should refresh the data on the Products tab.
INFORCRM-9027	(ICBOE) The Quote Item and Sales Order Item currency codes are incorrect.
INFORCRM-9031	(ICBOE) The Account Default Warehouse lookup should display descriptions, not ID values.
INFORCRM-9034	(ICBOE) Product Line deleted in Infor CRM does not create a delete request.
INFORCRM-9035	(ICBOE) The Product list for sales orders and quotes should not include canceled products and therefore needs to filter by the ERP status.
INFORCRM-9044	(ICBOE) The Products tab on the Sales Order and Quote detail view should include a Description column.
INFORCRM-9047	(ICBOE) Sales orders with a status of "Invoiced" should be read-only.
INFORCRM-9058	(ICBOE) Implement Price and Availability service.
INFORCRM-9080	(ICBOE) Add Order Date and Net Order Total columns to the Account detail view Sales Order tab.
INFORCRM-9088	(ICBOE) Add debug log messages to all pricing and availability classes and methods and Handling Exception wherever required.
INFORCRM-9330	(ICBOE) Add a Test Link button to the Price Service detail view to test the price and availability end points.
INFORCRM-9374	(ICBOE) On the Shipments, Invoices, and Receivables detail views, the Group List displays the Saleslogix ID instead of External ID.

Defect	Description
INFORCRM-9421	(ICBOE) Price Service OrderLineTotal should be updated when Sales Order Items are updated.
INFORCRM-9423	(ICBOE) An incorrect or unresolvable Price and Availability end point URL results in an "Object Reference not set to an object" error message.
INFORCRM-9438	(ICBOE) Updating the quantity in the quote line items does not send a Pricing and Availability request.
INFORCRM-9445	(ICBOE) Deleting a sales order does not behave as expected.
INFORCRM-9448	(ICBOE) When switching between detail view records from the Group List or by using navigation tool bar icons, detail view tool bar icons do not refresh the records have different statuses.
INFORCRM-9482	(ICBOE) When adding existing non-configurable and sellable products to the Quote or Sales Order detail view, the proper price and availability request to the configured ERP returns the error "Operation failed. Message=Value cannot be null. Parameter name: key. HTTP status: Internal Server Error (500)."
INFORCRM-9494	(ICBOE) The Quote Item SixLocation ID should be updated based on user selection in the Available Warehouses dialog box.
INFORCRM-9542	The record count should be updated in the detail view if a record is deleted. Currently the records count allows users to navigate to the deleted record which causes an error message to display.
INFORCRM-9584	Deleting multiple products from the Products tab on the Sales Order, Opportunity, or Quote detail view does not delete all of the selected products.
INFORCRM-9587	Merging an account does not move associated quotes.
INFORCRM-9695	(ICBOE) When editing a product quantity, on the Sales Order or Quote detail view, the Extended Price and Total columns should update immediately to reflect updated pricing information.
INFORCRM-9705	(ICBOE) In a Visual integration, the Ship To detail view, Sales orders tab, the Total Orders number is correct, but the associated orders are not listed on the tab.
INFORCRM-9796	(ICBOE) The word "UserTriggered" should be two words.
INFORCRM-9968	The next_url query string parameter used as the location for a redirect response is now being transferred between the pages using session state to address a potential security risk.

File information

This update may include .pdb files which are not listed in the following table. These files are included to provide additional logging information for troubleshooting purposes.

File Name	File Contents	File Version
Infor_CRM_v830_Web_Model_Update_06.zip	ICRM v8.3.0 VFS Web Model Update 06.zip	
	ICRMWebHelp_8.3.0.06_Local_en_us.zip	
ICRM v8.3.0 VFS Web Model Update 06.zip	AccountDetails.main.quickform.xml	

File Name	File Contents	File Version
	AccountDetails.main.quickform.xml.de.resx	
	AccountDetails.main.quickform.xml.fr.resx	
	AccountDetails.main.quickform.xml.it.resx	
	AccountDetails.main.quickform.xml.resx	
	AccountDetails.main.quickform.xml.ru.resx	
	AccountDetails.main.quickform.xml.zh-CN.resx	
	AccountDetails.main.quickform.xml.zh-TW.resx	
	AccountDistanceSearch.ascx	
	AccountDistanceSearch.ascx.cs	
	AccountDistanceSearch.ascx.resx	
	AccountDistanceSearch.mashup.xml	
	AccountDistanceSearch.smartpart.xml	
	AccountDistanceSearch.smartpart.xml.resx	
	AccountErpDetails.main.quickform.xml	
	AccountErpDetails.main.quickform.xml.resx	
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	AcknowledgeTemplate.main.quickform.xml.resx	
	AcknowledgeTemplate.smartpart.xml	
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	ActivexInfo.aspx.resx	
	AddEditBackOfficeAcctEntity.main.quickform.xml	
	AddEditBackOfficeAcctEntity.main.quickform.xml.resx	
	AddEditBODFieldMapping.main.quickform.xml	
	AddEditBODFieldMapping.main.quickform.xml.resx	
	AddEditBOEPAService.main.quickform.xml	
	AddEditBOEPAService.main.quickform.xml.resx	
	AddEditConfigGroup.main.quickform.xml	
	AddEditConfigGroup.main.quickform.xml.resx	
	AddEditErpBillTo.main.quickform.xml	
	AddEditErpBillTo.main.quickform.xml.resx	
	AddEditERPShipTo.main.quickform.xml	
	AddEditERPShipTo.main.quickform.xml.resx	
	AddEditPickListItem.ascx.cs	
	AddEditTask.ascx.cs	
	AddUsers.ascx.cs	
	AddUsers.ascx.resx	
	appSettings.config	
	BackOfficeBODMappings.main.quickform.xml	
	BackOfficeBODMappings.main.quickform.xml.resx	
	BackOfficeBOEPAService.main.quickform.xml	

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	BackOfficeBOEPAService.main.quickform.xml.resx	
	BackOfficeDetails.main.quickform.xml	
	BackOfficeDetails.main.quickform.xml.resx	
	base.master	
	base.master.resx	
	BODMappingDetails.main.quickform.xml	
	BODMappingDetails.main.quickform.xml.resx	
	BODMappingFieldMappings.main.quickform.xml	
	BODMappingFieldMappings.main.quickform.xml.resx	
	BOEPAMapping.page.xml	
	BOEPAMapping.page.xml.resx	
	BOEPAMappingDetail.main.quickform.xml	
	BOEPAMappingDetail.main.quickform.xml.resx	
	BOEPAService.page.xml	
	BOEPAService.page.xml.resx	
	BOEPAServiceBOEPAMapping.main.quickform.xml	
	BOEPAServiceBOEPAMapping.main.quickform.xml.resx	
	BOEPAServiceDetail.main.quickform.xml	
	BOEPAServiceDetail.main.quickform.xml.resx	
	bundleData.xml	
	BusinessRuleActionItem.WebActionRenderingTemplate.vm	
	CalendarOptionsPage.ascx.cs	
	CampaignTargets.ascx	
	CampaignTargets.ascx.cs	
	CommonTasksTasklet.ascx	
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	ConfirmationListSummary.html	
	ContactDetails.main.quickform.xml	
	ContactDetails.main.quickform.xml.de.resx	
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	ContactDetails.main.quickform.xml.resx	
	ContactDetails.main.quickform.xml.ru.resx	
	ContactDetails.main.quickform.xml.zh-CN.resx	
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	ContactDistanceSearch.ascx	
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	ContactSearchForDuplicates.smartpart.xml	
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	contextCustomSetting.contextmenu.xml	
	contextCustomSetting.contextmenu.xml.resx	
	contour_Account.menu.xml	
	contour_Account.menu.xml.resx	
	contour_Contact.menu.xml	
	contour_Contact.menu.xml.resx	
	ContourAccountSearch.page.xml	
	ContourAccountSearch.page.xml.resx	
	ContourContactSearch.page.xml	
	ContourContactSearch.page.xml.resx	
	CopyNewContact.ascx	
	CopyNewContact.ascx.resx	
	CopyProfileParameters.ascx	
	core.master	
	core.master.resx	
	CustomSetting.page.xml	
	CustomSetting.page.xml.resx	
	CustomSettingDetails.main.quickform.xml	
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	dashboard.master	
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	Default-Class-Saleslogix.Class.codetemplate.xml	
	DefaultCSharpCodeBehind.vm	
	Default-SData-Saleslogix.sdata.codetemplate.xml	
	Dialog.master	
	EditOpportunityProduct.main.quickform.xml	
	EditOpportunityProduct.main.quickform.xml.de.resx	
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	EditQuoteItem.main.quickform.xml	
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	EditSalesOrderDetail.main.quickform.xml.de.resx	
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	EditSalesPotential.chkboxOverrideSalesPotential_OnChange_method.xml	
	EditSalesPotential.main.quickform.xml	
	EditSalesPotential.main.quickform.xml.de.resx	
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	ERPBillShipTo.main.quickform.xml	
	ERPBillShipTo.main.quickform.xml.resx	
	ERPBillTo.ERPBillToAccount.bb19dc4c48f843bca4b4ada94e4094fb.relationship.xml	
	ERPBillTo.ERPBillToContact.231ffd39564b4386bf1222f719b7d927.relationship.xml	
	ErpBillToDetails.main.quickform.xml	
	ErpBillToDetails.main.quickform.xml.resx	
	ErpExtendedDetails.main.quickform.xml	
	ErpExtendedDetails.main.quickform.xml.resx	
	ERPInvoice.page.xml	
	ERPInvoice.page.xml.resx	
	ErpInvoiceDiscountChargeItems.main.quickform.xml	
	ErpInvoiceDiscountChargeItems.main.quickform.xml.resx	
	ErpInvoiceDiscountChargeItems.smartpart.xml	
	ErpInvoiceDiscountChargeItems.smartpart.xml.resx	
	ErpInvoiceExtDetail.main.quickform.xml	
	ErpInvoiceExtDetail.main.quickform.xml.resx	
	ERPPayFrom.ERPPayFromContact.84716a12bb424a668e4df5ffa81619f8.relationship.xml	

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	ErpPayFromDetails.main.quickform.xml	
	ErpPayFromDetails.main.quickform.xml.resx	
	ERPRReceivable.page.xml	
	ERPRReceivable.page.xml.resx	
	ErpReceivableDetail.main.quickform.xml	
	ErpReceivableDetail.main.quickform.xml.resx	
	ErpReceivableDiscountChargeItems.main.quickform.xml	
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	ErpReceivableExtDetails.main.quickform.xml	
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	ErpReceivableItemDetails.main.quickform.xml	
	ErpReceivableItemDetails.main.quickform.xml.resx	
	ErpReturnDetails.main.quickform.xml	
	ErpReturnDetails.main.quickform.xml.resx	
	ErpReturnProductDetails.main.quickform.xml	
	ErpReturnProductDetails.main.quickform.xml.resx	
	ErpShipmentAddress.main.quickform.xml	
	ErpShipmentAddress.main.quickform.xml.resx	
	ErpShipmentDetails.main.quickform.xml	
	ErpShipmentDetails.main.quickform.xml.resx	
	ErpShipmentExtDetail.main.quickform.xml	
	ErpShipmentExtDetail.main.quickform.xml.resx	
	ErpShipmentItemDetails.main.quickform.xml	
	ErpShipmentItemDetails.main.quickform.xml.resx	
	ERPShipTo.ERPShipToAccount.a560acb295d647f2835b27cb498059cc.relationship.xml	
	ERPShipTo.ERPShipToContact.d05b1b0b79de44e6b740baf049111e79.relationship.xml	
	ERPShipTo.ERPShipToPerson.2c16df8922954d8fbbe9083711fd32c8.relationship.xml	
	ErpShipToBillTos.main.quickform.xml	
	ErpShipToBillTos.main.quickform.xml.resx	
	ErpShipToDetails.main.quickform.xml	
	ErpShipToDetails.main.quickform.xml.resx	
	ErpShipToSalesOrders.main.quickform.xml	
	ErpShipToSalesOrders.main.quickform.xml.resx	
	FieldMappingDetail.main.quickform.xml	
	FieldMappingDetail.main.quickform.xml.resx	
	GeneralSearchOptionsPage.ascx	
	GeneralSearchOptionsPage.ascx.resx	
	GetOpportunityStatisticsForMashup.method.xml	

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	glTcmExportToFile.contextmenu.xml	
	glTcmExportToFile.contextmenu.xml.de.resx	
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	GroupLayout.resx	
	Groups.main.quickform.xml	
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	gtcExportToFile.contextmenu.xml	
	gtcExportToFile.contextmenu.xml.de.resx	
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	ImportActionAddTarget.smartpart.xml	
	ImportActionAddTarget.smartpart.xml.de.resx	
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	InsertAccount.main.quickform.xml	
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	InsertBODMapping.main.quickform.xml	
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	InsertCustomSetting.main.quickform.xml	
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	InsertOpportunity.main.quickform.xml	
	InsertOpportunity.main.quickform.xml.de.resx	
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	InsertPlace.page.xml	
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	InsertQuote.btnAddNewAccount_OnClick.method.xml	
	InsertQuote.main.quickform.xml	
	InsertQuote.main.quickform.xml.resx	
	InsertQuote.OnLoad1.method.xml	
	InsertSalesOrder.btnAddNewAccount_OnClick.method.xml	
	InsertSalesOrder.main.quickform.xml	
	InsertSalesOrder.main.quickform.xml.de.resx	

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	InsertSalesOrder.main.quickform.xml.fr.resx	
	InsertSalesOrder.main.quickform.xml.it.resx	
	InsertSalesOrder.main.quickform.xml.resx	
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	InsertSalesOrder.main.quickform.xml.zh-CN.resx	
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	InsertSalesOrder.OnLoad1.method.xml	
	IntegrationBackOffices.main.quickform.xml	
	IntegrationBackOffices.main.quickform.xml.resx	
	IntegrationConfigGroup.main.quickform.xml	
	IntegrationConfigGroup.main.quickform.xml.resx	
	IntegrationDetail.btnSave_OnClickAction.method.xml	
	IntegrationDetail.main.quickform.xml	
	IntegrationDetail.main.quickform.xml.de.resx	
	IntegrationDetail.main.quickform.xml.fr.resx	
	IntegrationDetail.main.quickform.xml.it.resx	
	IntegrationDetail.main.quickform.xml.resx	
	IntegrationDetail.main.quickform.xml.ru.resx	
	IntegrationDetail.main.quickform.xml.zh-CN.resx	
	IntegrationDetail.main.quickform.xml.zh-TW.resx	
	IntegrationGeocode.main.quickform.xml	
	IntegrationGeocode.main.quickform.xml.resx	
	IntegrationGeocode.smartpart.xml	
	IntegrationGeocode.smartpart.xml.resx	
	IntegrationResources.main.quickform.xml	
	IntegrationResources.main.quickform.xml.de.resx	
	IntegrationResources.main.quickform.xml.fr.resx	
	IntegrationResources.main.quickform.xml.it.resx	
	IntegrationResources.main.quickform.xml.resx	
	IntegrationResources.main.quickform.xml.ru.resx	
	IntegrationResources.main.quickform.xml.zh-CN.resx	
	IntegrationResources.main.quickform.xml.zh-TW.resx	
	InvoiceDetail.main.quickform.xml	
	InvoiceDetail.main.quickform.xml.resx	
	InvoiceItemDetail.main.quickform.xml	
	InvoiceItemDetail.main.quickform.xml.resx	
	InvoiceItems.main.quickform.xml	
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	Lead.page.xml	
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	LeadDetails.main.quickform.xml	
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	LeadSearchAndConvert.ascx.cs	
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	LitFulfillment.menu.xml	
	LitFulfillment.menu.xml.de.resx	
	LitFulfillment.menu.xml.fr.resx	
	LitFulfillment.menu.xml.it.resx	
	LitFulfillment.menu.xml.resx	
	LitFulfillment.menu.xml.ru.resx	
	LitFulfillment.menu.xml.zh-CN.resx	
	LitFulfillment.menu.xml.zh-TW.resx	
	LiveGroupViewer.smartpart.xml	
	LiveGroupViewer.smartpart.xml.de.resx	
	LiveGroupViewer.smartpart.xml.fr.resx	
	LiveGroupViewer.smartpart.xml.it.resx	
	LiveGroupViewer.smartpart.xml.resx	
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	MapGroup.smartpart.xml.resx	

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	menuItemCreateNewCustomSettingGroup.contextmenu.xml	
	menuItemCreateNewCustomSettingGroup.contextmenu.xml.resx	
	menuItemLookupCustomSetting.contextmenu.xml	
	menuItemLookupCustomSetting.contextmenu.xml.resx	
	menuItemNewCustomSetting.contextmenu.xml	
	menuItemNewCustomSetting.contextmenu.xml.resx	
	menuNewCustomSetting.menu.xml	
	menuNewCustomSetting.menu.xml.resx	
	MergeAddress.ascx	
	MergeAddress.ascx.cs	
	MergeAddress.ascx.resx	
	MergeRecords.ascx.cs	
	miCreateNewPlaceGroup.contextmenu.xml	
	miCreateNewPlaceGroup.contextmenu.xml.resx	
	miLookupPlace.contextmenu.xml	
	miLookupPlace.contextmenu.xml.resx	
	miNewPlace.contextmenu.xml	
	miNewPlace.contextmenu.xml.resx	
	mnuAdministration.menu.xml	
	mnuAdministration.menu.xml.de.resx	
	mnuAdministration.menu.xml.fr.resx	
	mnuAdministration.menu.xml.it.resx	
	mnuAdministration.menu.xml.resx	
	mnuAdministration.menu.xml.ru.resx	
	mnuAdministration.menu.xml.zh-CN.resx	
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	mnuNew.menu.xml	
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	mnuNew.menu.xml.it.resx	
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	mnuSchedule.menu.xml	
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	mnuSchedule.menu.xml.zh-TW.resx	
	mnuTools.menu.xml	
	mnuTools.menu.xml.de.resx	
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	mnuTools.menu.xml.resx	
	mnuTools.menu.xml.ru.resx	
	mnuTools.menu.xml.zh-CN.resx	
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	MoveContact.ascx	
	MoveContact.ascx.cs	
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	navAdministration.navgroup.xml	
	navAdministration.navgroup.xml.de.resx	
	navAdministration.navgroup.xml.fr.resx	
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	navAdministration.navgroup.xml.resx	
	navAdministration.navgroup.xml.ru.resx	
	navAdministration.navgroup.xml.zh-CN.resx	
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	navEntitiesCustomSetting.navitem.xml	
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	navIntegration.navgroup.xml	
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	navIntegration.navgroup.xml.ru.resx	
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	navMarketing.navgroup.xml	
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	navPlaces.navitem.xml	
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	navSales.navgroup.xml	
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	navSales.navgroup.xml.it.resx	
	navSales.navgroup.xml.resx	
	navSales.navgroup.xml.ru.resx	
	navSales.navgroup.xml.zh-CN.resx	
	navSales.navgroup.xml.zh-TW.resx	
	navService.navgroup.xml	
	navService.navgroup.xml.de.resx	
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	navService.navgroup.xml.resx	
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	navService.navgroup.xml.zh-CN.resx	
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	navSupport.navgroup.xml	
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	navSupport.navgroup.xml.fr.resx	
	navSupport.navgroup.xml.it.resx	
	navSupport.navgroup.xml.resx	
	navSupport.navgroup.xml.ru.resx	
	navSupport.navgroup.xml.zh-CN.resx	
	navSupport.navgroup.xml.zh-TW.resx	
	new_Place.menu.xml	
	new_Place.menu.xml.resx	
	new_ToolsSpacer2.menu.xml	
	new_ToolsSpacer2.menu.xml.resx	
	OpportunityClosedLost.cmdCancel_OnClick.method.xml	
	OpportunityClosedLost.lueCompetitorLoss_OnChange.method.xml	
	OpportunityClosedLost.main.quickform.xml	
	OpportunityClosedLost.main.quickform.xml.de.resx	
	OpportunityClosedLost.main.quickform.xml.fr.resx	
	OpportunityClosedLost.main.quickform.xml.it.resx	
	OpportunityClosedLost.main.quickform.xml.resx	
	OpportunityClosedLost.main.quickform.xml.ru.resx	
	OpportunityClosedLost.main.quickform.xml.zh-CN.resx	
	OpportunityClosedLost.main.quickform.xml.zh-TW.resx	
	OpportunityClosedWon.cmdCancel_OnClick.method.xml	
	OpportunityClosedWon.lueCompetitorReplaced_OnChange.method.xml	
	OpportunityClosedWon.main.quickform.xml	

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	OpportunityClosedWon.main.quickform.xml.de.resx	
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	OpportunityClosedWon.main.quickform.xml.it.resx	
	OpportunityClosedWon.main.quickform.xml.resx	
	OpportunityClosedWon.main.quickform.xml.ru.resx	
	OpportunityClosedWon.main.quickform.xml.zh-CN.resx	
	OpportunityClosedWon.main.quickform.xml.zh-TW.resx	
	OpportunityDetails.cmdCopyOpportunity_OnClick.method.xml	
	OpportunityDetails.main.quickform.xml	
	OpportunityDetails.main.quickform.xml.de.resx	
	OpportunityDetails.main.quickform.xml.fr.resx	
	OpportunityDetails.main.quickform.xml.it.resx	
	OpportunityDetails.main.quickform.xml.resx	
	OpportunityDetails.main.quickform.xml.ru.resx	
	OpportunityDetails.main.quickform.xml.zh-CN.resx	
	OpportunityDetails.main.quickform.xml.zh-TW.resx	
	OpportunityErpDetails.main.quickform.xml	
	OpportunityErpDetails.main.quickform.xml.resx	
	OpportunityProduct.UnitOfMeasure.556f3763d3e648deb5be56021c443724.relationship.xml	
	OpportunityProducts.main.quickform.xml	
	OpportunityProducts.main.quickform.xml.de.resx	
	OpportunityProducts.main.quickform.xml.fr.resx	
	OpportunityProducts.main.quickform.xml.it.resx	
	OpportunityProducts.main.quickform.xml.resx	
	OpportunityProducts.main.quickform.xml.ru.resx	
	OpportunityProducts.main.quickform.xml.zh-CN.resx	
	OpportunityProducts.main.quickform.xml.zh-TW.resx	
	OpportunitySalesProcess.ascx.resx	
	OpportunitySnapShot.ascx	
	OpportunitySnapShot.ascx.cs	
	OpportunitySnapShot.ascx.resx	
	OpportunityStatistics.mashup.xml	
	OutboundTemplate.main.quickform.xml	
	OutboundTemplate.main.quickform.xml.resx	
	OutboundTemplate.smartpart.xml	
	OutboundTemplate.smartpart.xml.resx	
	Place.page.xml	
	Place.page.xml.resx	
	PlaceContextMenu.contextmenu.xml	
	PlaceContextMenu.contextmenu.xml.resx	

File Name	File Contents	File Version
	PlaceDetail.main.quickform.xml	
	PlaceDetail.main.quickform.xml.resx	
	PlaceDetail.smartpart.xml	
	PlaceDetail.smartpart.xml.resx	
	ProdPackageKitView.UnitOfMeasure.21298081b89f46b19f4abc32412e0831.relationship.xml	
	ProductCPQDetails.main.quickform.xml	
	ProductCPQDetails.main.quickform.xml.resx	
	ProductDetails.main.quickform.xml	
	ProductDetails.main.quickform.xml.de.resx	
	ProductDetails.main.quickform.xml.fr.resx	
	ProductDetails.main.quickform.xml.it.resx	
	ProductDetails.main.quickform.xml.resx	
	ProductDetails.main.quickform.xml.ru.resx	
	ProductDetails.main.quickform.xml.zh-CN.resx	
	ProductDetails.main.quickform.xml.zh-TW.resx	
	PxMap.aspx	
	PxMap.aspx.cs	
	PxMap.aspx.resx	
	QFDataGrid.WebControlRenderingTemplate.vm	
	QFRadioGroup.WebControlRenderingTemplate.vm	
	QFSDDataGrid.WebControlScriptRenderingTemplate.vm	
	QuickForm2Web.vm	
	Quote.QuoteAddress.7810b988ec0e47b3906fd7128d5ce907.relationship.xml	
	QuoteAddEditDiscountChargeItem.main.quickform.xml	
	QuoteAddEditDiscountChargeItem.main.quickform.xml.resx	
	QuoteAddEditDiscountChargeItem.smartpart.xml	
	QuoteAddEditDiscountChargeItem.smartpart.xml.resx	
	QuoteAddEditDistributedTax.main.quickform.xml	
	QuoteAddEditDistributedTax.main.quickform.xml.resx	
	QuoteBillTo.main.quickform.xml	
	QuoteBillTo.main.quickform.xml.resx	
	QuoteDetails.btnCopy_OnClick.method.xml	
	QuoteDetails.main.quickform.xml	
	QuoteDetails.main.quickform.xml.resx	
	QuoteDetails.OnLoad1.method.xml	
	QuoteDiscountChargeItems.main.quickform.xml	
	QuoteDiscountChargeItems.main.quickform.xml.resx	
	QuoteDiscountChargeItems.smartpart.xml	
	QuoteDiscountChargeItems.smartpart.xml.resx	
	QuoteErpDetails.main.quickform.xml	
	QuoteErpDetails.main.quickform.xml.resx	

File Name	File Contents	File Version
	QuoteProducts.main.quickform.xml	
	QuoteProducts.main.quickform.xml.resx	
	QuoteShipTo.main.quickform.xml	
	QuoteShipTo.main.quickform.xml.resx	
	QuoteSnapshot.ascx.cs	
	QuoteSoldTo.main.quickform.xml	
	QuoteSoldTo.main.quickform.xml.resx	
	ReturnDetails.main.quickform.xml	
	ReturnDetails.main.quickform.xml.de.resx	
	ReturnDetails.main.quickform.xml.fr.resx	
	ReturnDetails.main.quickform.xml.it.resx	
	ReturnDetails.main.quickform.xml.resx	
	ReturnDetails.main.quickform.xml.ru.resx	
	ReturnDetails.main.quickform.xml.zh-CN.resx	
	ReturnDetails.main.quickform.xml.zh-TW.resx	
	ReturnShipToDetail.main.quickform.xml	
	ReturnShipToDetail.main.quickform.xml.de.resx	
	ReturnShipToDetail.main.quickform.xml.fr.resx	
	ReturnShipToDetail.main.quickform.xml.it.resx	
	ReturnShipToDetail.main.quickform.xml.resx	
	ReturnShipToDetail.main.quickform.xml.ru.resx	
	ReturnShipToDetail.main.quickform.xml.zh-CN.resx	
	ReturnShipToDetail.main.quickform.xml.zh-TW.resx	
	RoleDetails.main.quickform.xml	
	RoleDetails.main.quickform.xml.de.resx	
	RoleDetails.main.quickform.xml.fr.resx	
	RoleDetails.main.quickform.xml.it.resx	
	RoleDetails.main.quickform.xml.resx	
	RoleDetails.main.quickform.xml.ru.resx	
	RoleDetails.main.quickform.xml.zh-CN.resx	
	RoleDetails.main.quickform.xml.zh-TW.resx	
	RoleDetails.OnLoadRoleDetails.method.xml	
	RoleErpDetails.main.quickform.xml	
	RoleErpDetails.main.quickform.xml.resx	
	RoleErpDetails.smartpart.xml	
	RoleErpDetails.smartpart.xml.resx	
	RoleTasklet.ascx	
	RoleTasklet.ascx.cs	
	RoleTasklet.tasklet.xml	

File Name	File Contents	File Version
	RoleTasklet.tasklet.xml.resx	
	RoleUsers.main.quickform.xml	
	RoleUsers.main.quickform.xml.de.resx	
	RoleUsers.main.quickform.xml.fr.resx	
	RoleUsers.main.quickform.xml.it.resx	
	RoleUsers.main.quickform.xml.resx	
	RoleUsers.main.quickform.xml.ru.resx	
	RoleUsers.main.quickform.xml.zh-CN.resx	
	RoleUsers.main.quickform.xml.zh-TW.resx	
	Sage.Platform.Scheduling.DelegateSystemJob.job.xml	
	Sage.Platform.Scheduling.DelegateUserJob.job.xml	
	Sage.SalesLogix.Client.GroupBuilder.Modules.GroupViewerModule.module.xml	
	Sage.SnippetLibrary.CSharp.@.0de7b90d-8e9a-4e10-8c00-dc63a41214c4.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.2aeba966-e549-4880-8d72-cd34282dea02.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.03ece52b-ed84-472f-acc0-1c9e6f421871.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.5c9de628-c88e-4893-8c52-1a877f68a1e6.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.5f1a7339-5d40-4671-9522-9fe3f4b49035.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.5fc66ecc-305b-4b51-b311-59fa7479c5e0.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.6bae84d4-d7a1-4e90-8709-f38352d24a8a.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.6ca31f10-e98e-4c8c-9b1e-1a9e02633d36.codesnippet.cs	
	Sage.Snippet.Library.CSharp.@.34fc6dc2-19c4-4016-b79a-c4bf2fe5435c.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.50a29bf4-0a49-4cf6-9848-1b93209c6040.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.629d230d-5e07-425f-b494-cf424afbd6fa.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.a208a60c-1b62-4026-9b4e-8cdb57973919.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.d44aa26d-ea57-49a7-a1c5-fc400d1ab404.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.d91d83f3-efe1-45c0-913c-d94ecbceef36.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.d938e19f-dde6-479b-851e-32a09546fe09.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.db980b6a-4754-4b0f-8a52-7716d51410a4.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.ea481e10-b8ec-4571-8994-3b1c6e764970.codesnippet.cs	
	SalesOrder.DiscountChargeItem.cfefb2a763be4b5c9221639464bb0d0f.relationship.xml	
	SalesOrder.DiscountChargeItem.f186a7e7179e467c81a0949b9326d0d3.relationship.xml	
	SalesOrderBillTo.main.quickform.xml	
	SalesOrderBillTo.main.quickform.xml.resx	
	SalesOrderDetails.btnCopy_OnClick.method.xml	
	SalesOrderDetails.main.quickform.xml	
	SalesOrderDetails.main.quickform.xml.de.resx	
	SalesOrderDetails.main.quickform.xml.fr.resx	
	SalesOrderDetails.main.quickform.xml.it.resx	
	SalesOrderDetails.main.quickform.xml.resx	
	SalesOrderDetails.main.quickform.xml.ru.resx	
	SalesOrderDetails.main.quickform.xml.zh-CN.resx	

File Name	File Contents	File Version
	SalesOrderDetails.main.quickform.xml.zh-TW.resx	
	SalesOrderDetails.OnLoad1.method.xml	
	SalesOrderDiscountChargeItems.main.quickform.xml	
	SalesOrderDiscountChargeItems.main.quickform.xml.resx	
	SalesOrderDiscountChargeItems.smartpart.xml	
	SalesOrderDiscountChargeItems.smartpart.xml.resx	
	SalesOrderDistributedTaxes.main.quickform.xml	
	SalesOrderDistributedTaxes.main.quickform.xml.resx	
	SalesOrderDistributedTaxes.smartpart.xml	
	SalesOrderDistributedTaxes.smartpart.xml.resx	
	SalesOrderErpDetails.main.quickform.xml	
	SalesOrderErpDetails.main.quickform.xml.resx	
	SalesOrderItem.DiscountChargeItem.732e84f7bbbf4b908e80b5f205ac43cf.relationship.xml	
	SalesOrderItem.DiscountChargeItem.dc0adb1b94d1468d87fd8ad985dd7a2b.relationship.xml	
	SalesOrderPayFrom.main.quickform.xml	
	SalesOrderPayFrom.main.quickform.xml.resx	
	SalesOrderProducts.main.quickform.xml	
	SalesOrderProducts.main.quickform.xml.de.resx	
	SalesOrderProducts.main.quickform.xml.fr.resx	
	SalesOrderProducts.main.quickform.xml.it.resx	
	SalesOrderProducts.main.quickform.xml.resx	
	SalesOrderProducts.main.quickform.xml.ru.resx	
	SalesOrderProducts.main.quickform.xml.zh-CN.resx	
	SalesOrderProducts.main.quickform.xml.zh-TW.resx	
	SalesOrderProducts.OnLoadHandler.method.xml	
	SalesOrderShipTo.main.quickform.xml	
	SalesOrderShipTo.main.quickform.xml.resx	
	SalesOrderSnapShot.ascx.cs	
	SalesOrderSoldTo.main.quickform.xml	
	SalesOrderSoldTo.main.quickform.xml.resx	
	ScheduleCompleteActivity.ascx.cs	
	SearchAdv.menu.xml	
	SearchAdv.menu.xml.de.resx	
	SearchAdv.menu.xml.fr.resx	
	SearchAdv.menu.xml.it.resx	
	SearchAdv.menu.xml.resx	
	SearchAdv.menu.xml.ru.resx	
	SearchAdv.menu.xml.zh-CN.resx	
	SearchAdv.menu.xml.zh-TW.resx	
	SetMingleContext.aspx	

File Name	File Contents	File Version
	SetMingleContext.aspx.cs	
	SIRecommendations.main.quickform.xml	
	SIRecommendations.main.quickform.xml.resx	
	SIRecommendations.smartpart.xml	
	SIRecommendations.smartpart.xml.resx	
	smartpartdashboard.master.resx	
	SOAddEditDiscountChargeItem.main.quickform.xml	
	SOAddEditDiscountChargeItem.main.quickform.xml.resx	
	SOAddEditDiscountChargeItem.smartpart.xml	
	SOAddEditDiscountChargeItem.smartpart.xml.resx	
	SOAddEditDistributedTax.main.quickform.xml	
	SOAddEditDistributedTax.main.quickform.xml.resx	
	SOAddEditDistributedTax.smartpart.xml	
	SOAddEditDistributedTax.smartpart.xml.resx	
	SpeedSearch.ascx.cs	
	StagesAndTasks.ascx	
	StagesAndTasks.ascx.cs	
	SyncResultsHistory.smartpart.xml	
	SyncResultsHistory.smartpart.xml.resx	
	SyncTemplate.main.quickform.xml	
	SyncTemplate.main.quickform.xml.resx	
	SyncTemplate.smartpart.xml	
	SyncTemplate.smartpart.xml.resx	
	tenant.config	
	TicketDetails.main.quickform.xml	
	TicketDetails.main.quickform.xml.de.resx	
	TicketDetails.main.quickform.xml.fr.resx	
	TicketDetails.main.quickform.xml.it.resx	
	TicketDetails.main.quickform.xml.resx	
	TicketDetails.main.quickform.xml.ru.resx	
	TicketDetails.main.quickform.xml.zh-CN.resx	
	TicketDetails.main.quickform.xml.zh-TW.resx	
	timeline-bundle.css	
	tools_Contour.menu.xml	
	tools_Contour.menu.xml.resx	
	tools_Options.menu.xml	
	tools_Options.menu.xml.de.resx	
	tools_Options.menu.xml.fr.resx	
	tools_Options.menu.xml.it.resx	
	tools_Options.menu.xml.resx	
	tools_Options.menu.xml.ru.resx	

File Name	File Contents	File Version
	tools_Options.menu.xml.zh-CN.resx	
	tools_Options.menu.xml.zh-TW.resx	
	UserDetails.main.quickform.xml	
	UserDetails.main.quickform.xml.de.resx	
	UserDetails.main.quickform.xml.fr.resx	
	UserDetails.main.quickform.xml.it.resx	
	UserDetails.main.quickform.xml.resx	
	UserDetails.main.quickform.xml.ru.resx	
	UserDetails.main.quickform.xml.zh-CN.resx	
	UserDetails.main.quickform.xml.zh-TW.resx	
	UserDetails.OnLoad1.method.xml	
	UserErpDetails.main.quickform.xml	
	UserErpDetails.main.quickform.xml.resx	
	UserErpDetails.smartpart.xml	
	UserErpDetails.smartpart.xml.resx	
	UserProfileOptionsPage.ascx	
	UserProfileOptionsPage.ascx.cs	
	UserProfileOptionsPage.ascx.resx	
	UserRoles.main.quickform.xml	
	UserRoles.main.quickform.xml.de.resx	
	UserRoles.main.quickform.xml.fr.resx	
	UserRoles.main.quickform.xml.it.resx	
	UserRoles.main.quickform.xml.resx	
	UserRoles.main.quickform.xml.ru.resx	
	UserRoles.main.quickform.xml.zh-CN.resx	
	UserRoles.main.quickform.xml.zh-TW.resx	
	UserTasklet.tasklet.xml	
	UserTasklet.tasklet.xml.de.resx	
	UserTasklet.tasklet.xml.fr.resx	
	UserTasklet.tasklet.xml.it.resx	
	UserTasklet.tasklet.xml.resx	
	UserTasklet.tasklet.xml.ru.resx	
	UserTasklet.tasklet.xml.zh-CN.resx	
	UserTasklet.tasklet.xml.zh-TW.resx	
	web.config	
	WinAuthLoad.aspx.cs	
ICRMWebHelp_8.3.0.06_Local_en_us.zip	On-premises Web Client help files	

Chapter 2

Applying the Update

2

This Web Model Update affects the following portals:

- Process Host
- SData
- Web Client
- Offline Web Client
- Customer Portal
- SLXJobService



Install the ICRM v8.3.0 VFS Web Model Update 06.zip bundle using the Application Architect, and then build and deploy your Web site(s).

Installing VFS bundles

Install VFS .zip bundles using the Application Architect.

To install the bundles

1. Extract the contents of the **Infor_CRM_v830_Web_Model_Update_06.zip** file to a temporary folder.
2. Ensure you have **Write** permissions to the bundle installation folder. Check permissions on the Security tab on the folder properties.
3. Open the **Application Architect**.
4. On the **View** menu, click **Bundle Manager**.
5. Click **Install**.
6. Select **Filename** and navigate to the folder where you extracted the Update files, click **ICRM v8.3.0 VFS Web Model Update 06.zip**, and then click **Open**.
7. On the **Select Bundle** screen, click **Next**.



- If you have customized your Web Client files, you may receive a message that the bundle contains items that conflict with existing items in this project. See the Application Architect help file topic called 'Merging Changes During Bundle Installation' for instructions before continuing to install the bundle.

8. On the **Select Items** screen, ensure the **Portals** option is selected.
9. Click **Next**, and then click **Finish**.

10. If your implementation uses on-premises help files instead of Infor CRM hosted help, repeat steps **4-9** to apply the ICRMWebHelp_8.3.0.06_Local_en_us.zip bundle.



If you have customized your Web Client files, you may receive a message that the bundle contains items that conflict with existing items in this project. See the Application Architect help file topic called 'Merging Changes During Bundle Installation' for instructions before continuing to install the bundle.

Merging Configuration files

If you are integrated with Infor Ming.le, you must merge your configuration files with the updated configuration files in this update.

To merge

1. In Application Architect, open the **Virtual File System Explorer**.
2. Expand **Virtual File System Explorer**, expand **Model**, and then expand **Portal**.
3. Merge the SixClient portal web.config files.
 - a. Expand the **SixClient** portal.
 - b. Expand the **Support Files** folder, right-click the **web.config** file, and then click **Open**.
 - c. Open Windows Explorer and browse to the base directory on the Web server, for example, C:\inetpub\wwwroot\, and then double-click the **SixClient** folder.
 - d. Open the **web.config** file.
 - e. Use a comparison tool to merge the contents of both files into the Virtual File System (VFS) version of the web.config file.
 - f. Save your changes.
4. Repeat step 3 for the SixClient **appSettings.config** file.
5. Merge the SData portal web.config files.
 - a. Browse to the **SData** portal.
This is the SData portal you configured when implementing Infor Ming.le.
 - b. Expand the **Support Files** folder, right-click the **web.config** file, and then click **Open**.
 - c. Open Windows Explorer and browse to the base directory on the Web server, for example, C:\inetpub\wwwroot\, and then double-click the **SData** folder.
 - d. Open the **web.config** file.
 - e. Use a comparison tool to merge the contents of both files into the Virtual File System (VFS) version of the web.config file.
 - f. Save your changes.
6. Repeat step 5 for the SData **appSettings.config** file.



When building and deploying, you may see the error "Exception was thrown when getting deployment items: Key already exists." You can safely ignore this error.

Building and deploying the Web changes

To make your changes available, you must build and deploy the Web portal(s).

To build and deploy

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**. All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. When the build is complete, on the **View** menu, click **Deployment Explorer**.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.



- By default, the Infor CRM Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.
- Changes will not be visible to the Web Client and/or Web remote Office until after the next Sync cycle.

7. Repeat steps 1-6 for each of the affected portals.

Configuring Contour

Before you can use Contour you must enable and configure the Contour integration.



You do not have to reconfigure Contour if you already configured it during a previous update.

To implement Contour, you must:

- Obtain the API for your map provider, either Google Maps or Bing Maps
- Enable the Contour integration
- Configure your map provider API
- Grant permissions or roles to users



For complete steps, see "Configuring Contour Integration" in the Infor CRM Web Client online help.

Infor CRM Back Office Extension (ICBOE) installations

If your installation includes Infor CRM Back Office Extension, you must upgrade the BOD Pack for your ERP system to version 8.3.0.06. For more information, and to download the BOD Packs, see KB 1892042, available from Infor Xtreme www.inforxtreme.com.

Configuring Price and Availability

If your Infor CRM installation includes the Back Office Extension feature, the following steps are required to configure Price and Availability.



You do not have to reconfigure Price and Availability if you already configured it during a previous update.

Modifying the content of the Location field

Modify the content of the Location field using information provided by the administrator for your supported ERP system. This is typically the Warehouse ID, Office ID, or Site ID as defined in the ERP system. This field is only used in publishing new transactions.

To modify

1. Sign in to Infor CRM as Administrator.
2. In the Navigation Bar, expand **Administration, Integrations**.
3. Click **Back Office Extension**.
4. In the **Back Office Extension** detail view, click the **Back Offices** tab.
5. Click to select your Back Office.
6. In the **Back Office Detail** view, in the **Accounting Entities** tab, click **Edit**.
7. In the **Location** box, type the **Location** information provided by your ERP system administrator.

Adding the End Point URL for the Back Office Price Services

For the Back Office Price services to communicate correctly with the ERP, you must add the unique End Point URL for each Back Office Price service supported by your ERP. Contact your ERP Administrator for these Back Office URL.



Some back offices also require a user name and password. Your ERP Administrator can also provide this information.

To modify

1. Sign in to Infor CRM as Administrator.
2. In the Navigation Bar, expand **Administration, Integrations**.
3. Click **Back Office Extension**.
4. In the **Back Office Extension** detail view, click the **Back Offices** tab.
5. Click to select your Back Office.
6. In the **Back Office Detail** view, in the **Price Services** tab, select the Price Service you want to edit.
7. In the **Price Service Detail** view, in the **End Point** field, copy and paste the End Point URL that matches the Price Service in the ERP.
This is the End Point URL provided by your ERP Administrator.
8. If necessary, enter the **User name** and **Password**.
This is the User name and Password provided by your ERP Administrator
9. Repeat steps **6** and **7** for each Price Service listed for your ERP.

Update the ION Connection Point and Document Flows

ProcessQuote and ProcessSalesOrders must be added to the ION Connection Point and Document flow to the host ERP system to receive this information from Infor CRM.

For instructions on updating ION Connection points and Document flows, see the Infor CRM BOE Customization Guide.pdf. This document is available in your Infor CRM v8.3 installation media, or from Infor Xtreme at www.inforxtreme.com.

Confirm necessary BOD Mapping Outbound triggers are enabled

These triggers must be enabled on any entity that is bi-directional, for CRM to publish BODs to your host ERP system. The default setting on entities that are not bidirectional is off.

See the Systems Integration Guide for your ERP for a full list of required triggers

To modify

1. Sign in to Infor CRM as Administrator.
2. In the Navigation Bar, expand **Administration, Integrations**.
3. Click **Back Office Extension**.
4. In the **Back Office Extension** detail view, click the **Back Offices** tab.
5. Click to select your Back Office.
6. In the **Back Office Detail** view, in the **BOD Mappings** tab, review the settings in the following columns for each mapping:
 - a. **Outbound on Create**
Enables creating new records in CRM and promoting them to the host system.
 - b. **Outbound on Update**
Enables modifying promoted records and publishing changes to the host system.
 - c. **Outbound on Delete (optional)**
Enables the Delete button on the Detail view tabs, which enables users to delete Product lines in Quotes and Sales Orders. Note that it also enables the Delete button on the Detail view, which enables users to delete the entire Sales Order or Quote.
7. If the settings do not match the settings specified in Systems Integration Guide for your ERP, select the Mapping to open the BOD Mapping Detail view and edit the setting using the pick list for each trigger.

Enabling System of Record



You do not have to re-enable System of Record if you already enabled it during a previous update.

Infor CRM Web Model Update 02 for v8.3 added the ability to enable Infor CRM as the System of Record. If your installation includes an integration with a supported ERP system and you want to enable Infor CRM as the System of Record, you must enable the feature. System of Record is disabled by default.



These instructions assume that Infor CRM Back Office Extension is already configured in your environment. This includes configuration with Infor ION and a supported ERP system.

To enable

1. Sign into the **Infor CRM Web Client** as the **Administrator**.
2. On the **Integrations** List view, click **Back Office Extension**, and click the **Options** tab.
3. Set the **Tenant** and the **Logical ID**.
The Tenant and the Logical ID fields contain the same values as those used in the Infor ION Connection point defined for Infor CRM. If you do not have these values, contact your ION Administrator.

4. Click **Save**.
 5. While still in the **Back Office Extension** Detail view, click the **Back Offices** tab.
 6. In the grid, locate and click **InforCRM SOR**.
 7. In the **Back Office - InforCRM SOR** Detail view, set the **Logical ID**.
This is the Infor CRM Logical ID and is the same value used to set the Logical ID in step 3 above.
 8. Select the **Active** check box and then click **Save**.
- You must now provide the appropriate users with permissions to Promote Opportunity records from Infor CRM.

Enabling Permissions for Promote

When Infor CRM is enabled as system of record, users with appropriate permissions will have the ability to promote selected record types to the ERP system. These permissions are controlled by assigning the appropriate Secured Action to a role, and assigning that role to users. The Promote feature will not be available to users who have not been assigned permissions.

To assign Promote permissions

1. Sign into the **Infor CRM Web Client** as the **Administrative user**.
2. In the **Navigation** bar, expand **ADMINISTRATION**, expand **Roles**, and select the role assigned to users who are to be given permissions to Promote.
You may choose to create a new role or assign these permissions to an existing role, such as the Standard Use role.
3. Click the **Actions** tab.
4. Click the Add (plus) button.
5. In the **Lookup**, locate **Entities/Promote**.
6. Double-click and then click **Close**.