Applying SNC Update 01 for Saleslogix Version 8.1

Version 8.1.0.01 SNC

Developed by Saleslogix User Assistance

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Documentation Comments	This documentation was developed by Saleslogix User Assistance. For content revisions, questions, or comments, contact the Saleslogix writers at saleslogix.techpubs@swiftpage.com.
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Applying SNC Update 01 for Saleslogix Version 8.1

This document describes SNC Update 01 for Saleslogix version 8.1. SNC Updates provide modifications to pieces of Saleslogix such as the Provider, SLXServer, Admin, Architect, Saleslogix Client, SpeedSearch, Sync Server, Sync Client, and so forth. Applying these updates may also be required for Web environments when the fix is for the Provider, SLXServer, or SpeedSearch.

Prerequisites

The following Saleslogix software must be installed before installing this update:

- Saleslogix version 8.1

> Do not install SNC Update 01 for Saleslogix 8.1 on any other Saleslogix version.

Issues Fixed in This Update

SNC Update 01 for Saleslogix version 8.1 addresses the following issues:

Defect	Description
13092631	In a Russian localized Saleslogix Windows Client, corrupted characters display in the "Lookup Account" window.
13092633	In a Russian localized Saleslogix Windows Client, corrupted characters display in the Status field of the Insert Opportunity window.
13093030	Cannot edit a tab in Administrator in a French localized environment with extended characters.
13093056	Enables support for Saleslogix Network Client reports.
13094034	A "List index out of bounds" error message displays after setting up a new group with specific operators and values.
13094080	Usernames with accents do not display correctly in Architect.
13094127	Cannot "Send as" another user when using Mail Merge in the Saleslogix Windows Client.
13094300	In the Saleslogix Windows Client Query Builder, duplicate values display when a user selects CONTACT.TYPE in a Contact group.
13094329	Groups created in the Saleslogix Windows Client that use Float, Currency, DateTime, or Decimal parameters will give an invalid result when the group is executed in the Web Client.
13094332	Groups that have DateTime parameters are passed as locale specific DateTime strings (e.g. string of '9/16/2008 10:27:00 AM') instead of as DateTime parameter values or ISO DateTime strings.

Defect	Description
13094359	In a German localized environment, SQL Statements executed in the Administrator return untranslated German extended characters.
13094360	In a localized environment, pick lists with extended characters are not inserted correctly from a bundle.
14094598	When adding or modifying a column header in the Saleslogix Windows Client accented characters to do not display correctly.
14094634	When adding a calculated field based on specific conditions to a group layout, the error "The following SData diagnosis occurred:.." occurs.
14094653	In the Outlook Connection Options view, the Use Windows Authentication check box label is truncated.
14094778	In a French or German localized environment, the Architect help does not open.
14094869	When synchronizing contacts and activities to Outlook using Outlook Sync, the CreateSource is set to GoogleSync instead of Outlook Sync.
14094885	Query Builder groups created with date/time as a condition display the error "Error parsing within parameter" error.

File Information

This update may include . pdb files which are not listed in the following table. These files are included to provide additional logging information for troubleshooting purposes.

File Name	File Contents	File Version
SLX_v810_SNC_ Update_01.zip	SLX_v810_SNC_Update_01.exe	
	Saleslogix v8.1.0 Update 01.sxb	
SLX_v810_SNC_ Update_01.exe	Admin.exe	8.1.0.1181
	Architect.chm	
	Architect.exe	8.1.0.1181
	Integrations.chm	
	SalesClient.chm	
	SalesLogix.exe	8.1.0.1181
	Saleslogix.Reporting.API.dll	8.1.0.1154
	SLXDBEngine.dll	8.1.0.1181
	SLXEventMessage.dll	8.1.0.1181
	SLXMMEngine.dll	8.1.0.1181
	SLXMMGUI.dll	8.1.0.1181
	SLXOLEDB.dll	8.1.0.1181
	SLXOptions.dll	8.1.0.1181
	slxotl32.dll	8.1.0.1181
	SLXPROFILING.dll	8.1.0.1181

File Name	File Contents	File Version
	SLXServer.exe	8.1.0.1181
	SlxSL.dll	8.1.0.1181
	SLXSystem.dll	8.1.0.1181
	SLXSystem.exe	8.1.0.1181
	SLXTriggers.dll	8.1.0.1181
Saleslogix v8.1.0 Update 01.sxb	Insert Plugin Scripts, VBscript System :SLX Report Controller - modified script	
	Insert Plugin Scripts, VBscript System:SLX Crystal Report- modified script	
	Insert Plugin Scripts, VBscript System:SLX Report Conditions - modified script	
	Insert Plugin Scripts, VBscript System:SLX Report Condition Builder Controller - modified script	
	Insert Plugin Form System: SLX Report Manager View	

Applying the Update

Install this Update to all computers where Saleslogix is installed.

Before installing the Saleslogix v8.1.0 Update 01.sxb bundle, review the files included in the update. Back up any customized files that may be affected, or back up the whole project if there are many files. Then, apply the update bundle in one of the following ways:

- Manually merge the update items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

To begin the install

1. Close all Saleslogix applications on the computer to which you are applying the Update.

2. Extract the contents of the **SLX_v810_SNC_Update_01.zip** file to a temporary folder.

3. Navigate to the folder where you extracted the Update files and double-click **SLX_v810_SNC_ Update_01.exe**.

4. On the **Saleslogix v8.1.0 SNC Update 01** screen select one of the following:

    - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.

    - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.

5. Click **Next**.

6. On the **Welcome** screen, click **Install** to install the patch.

    Automated installations can be used to install the Saleslogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Saleslogix Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.

Finding Script Changes

Changes to Saleslogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Saleslogix script changes in this release. Then, use that information to update your custom scripts with the Saleslogix changes, or add your customizations to the Saleslogix script.

To find script changes

1. Apply the upgrade bundle to a test environment.

2. Open the original version of the script or form you want to research in the **Architect**.

3. Right-click the script, and then click **Select All**.

4. Copy and paste the information to a text editor, such as **WordPad**.

5. Save the script with the version number in the name.

6. Repeat steps 2 - 5 for the same plugin updated in this release.

7. Open the original plugin version in **Microsoft Word** (saved in step 5).

8. On the **Tools** menu, click **Compare and Merge Documents**.

9. Browse to and select the updated plugin (saved in step 6) and click **Merge**.

10. View the code changes and determine how to merge the Saleslogix changes with your customizations.

Installing the Bundle Using the Saleslogix Administrator

Use the Saleslogix Administrator to install the Saleslogix v8.1.0 Update 01 bundle.

Before installing the update bundle, create a bundle of all customized plugins in your database. Saleslogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

To install the bundle

1. Open the **Administrator**.

2. On the **Navigation Bar**, click **Bundles**.

3. Click **Install**.

4. Navigate to the folder where you extracted the Update files and double-click the bundle named **Saleslogix v8.1.0 Update 01**.

5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.

6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.

7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.