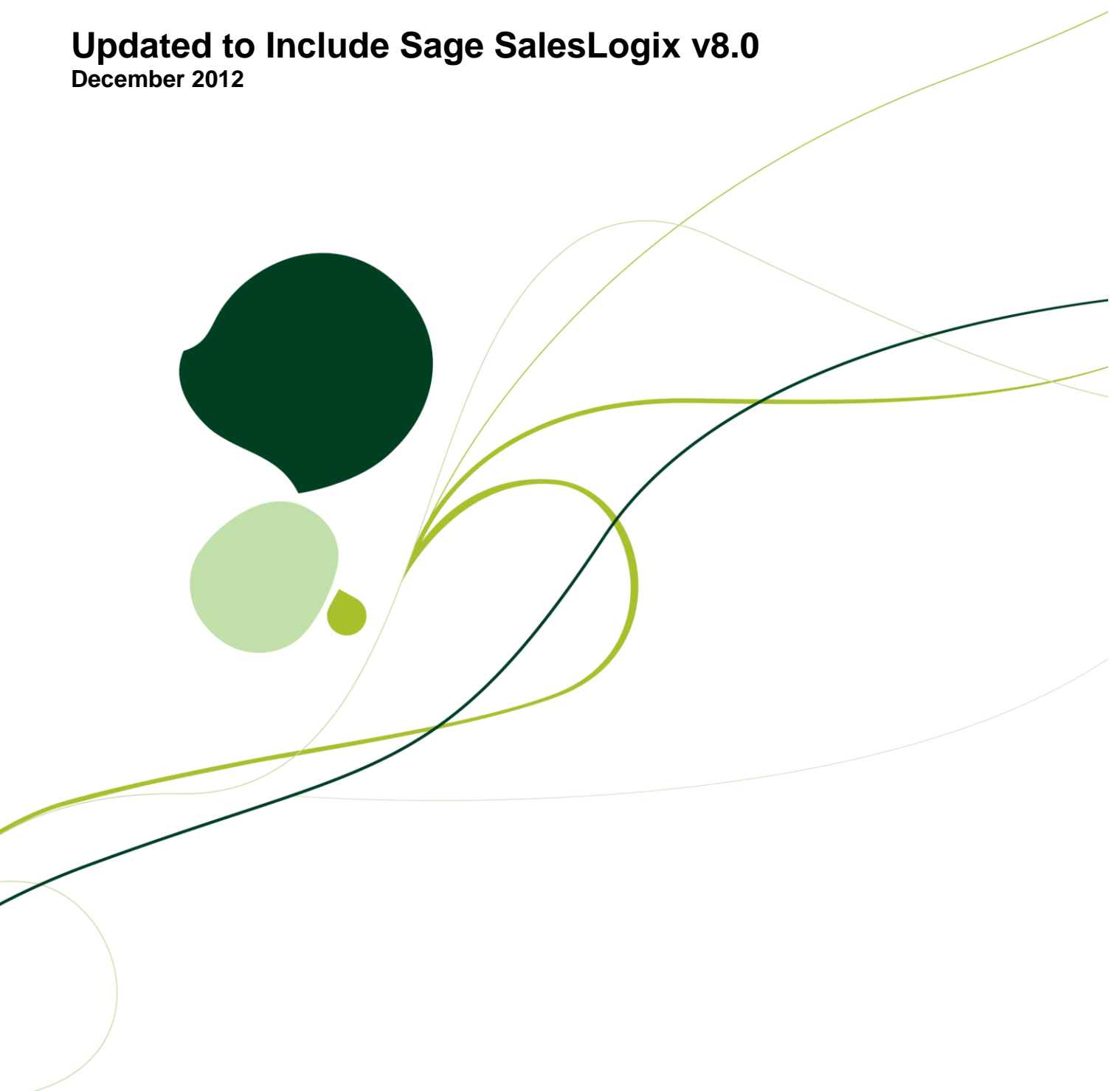


Sage SalesLogix Compatibility Checklist

Updated to Include Sage SalesLogix v8.0

December 2012





Sage SalesLogix Compatibility Checklist

Updated to Include Sage SalesLogix Version 8.0

December 2012

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Key.

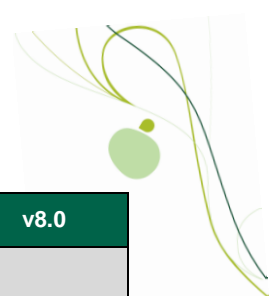
The software requirements show all qualified software for use with versions of Sage SalesLogix that have not reached end of life.

- Q** Component is tested and qualified for version. Troubleshooting assistance is available with Support plan.
Note: When a service pack number is listed instead of either “Q” or “S”, the version is qualified to work on that service pack, unless a superscript number indicates otherwise.
- S** Component is not tested for version. Troubleshooting assistance available with Support plan.
- NC** Component is not compatible for version. Troubleshooting assistance is not available.

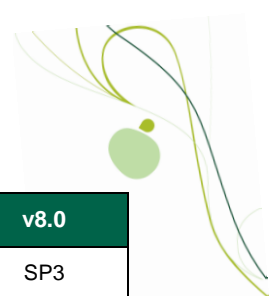
A blank, gray box indicates the version of the software was not available until after this version of Sage SalesLogix was released².

Sage SalesLogix System Requirements

Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Windows Client						
Hardware¹						
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB
CPU/processor/ minimum/recommended (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz/2.5 GHz+
CPU cores						2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	10 GB
<i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i>						



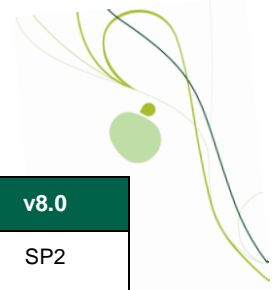
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Operating System						
Microsoft Windows 7 SP1				S	Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10 ¹⁵	Q	S
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Citrix Presentation Server XenApp ⁶²			S	S	S	S
Citrix Presentation Server XenApp ⁵²			S	S	S	S
Citrix Presentation Server Feature Release 4.5		Q	Q	Q	Q	Q
Citrix Presentation Server Feature Release 4	Q	S	S	S	S	S
.NET Framework						
Microsoft .NET Framework 4.0						Q ¹⁷
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC
Local Database (for Remote Client only)						
Microsoft SQL Express 2012						Q ²³
Microsoft SQL Express 2008 R2				Q	SP1	SP1
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC
Microsoft SQL Server 2000 Personal Edition	NC	NC	NC	NC	NC	NC
MSDE 2000	NC	NC	NC	NC	NC	NC
Word Processor (for Mail Merge features)						
Microsoft Word 2010 (32-bit version only.)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2



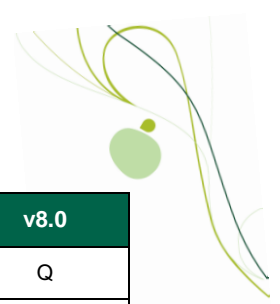
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
Email						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)				Q	Q	Q
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	Q	Q	Q	Q	SP2	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
SalesLogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode)	S	S	S	S	S	S
Reporting						
Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4 ²⁵	XI R2 SP4 ²⁵
Fax						
Microsoft Fax Service	Q	Q	Q	Q	Q	Q
Browser						
Firefox 10.x						Q
Firefox 3.x ³		Q	Q	Q	Q	NC
Microsoft Internet Explorer 9.x (32 bit)						Q
Microsoft Internet Explorer 8.x ⁴			Q	Q	Q	S
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC



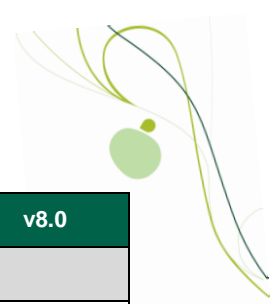
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Web Client						
Hardware¹						
Memory: minimum /recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB
CPU/processor: minimum /recommended processor (GHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz /2.5 GHz
CPU cores: minimum/recommended						2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	10GB
Browser						
Firefox 10.x						Q
Firefox 3.x ³		Q	Q	Q	Q	NC
Microsoft Internet Explorer 9.x (32 bit)						Q
Microsoft Internet Explorer 8.x ⁴			Q	Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC
<ul style="list-style-type: none"> For optimum performance use the latest qualified browser for your version of Sage SalesLogix. For example, for v8.0 use IE 9 or Firefox 10. Sage SalesLogix has not been qualified on any 64-bit versions of browsers. Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer. 						
Internet Connection						
Requires Internet connection (DSL, broadband, or network connection recommended)						
Word Processor (for Mail Merge features)						
Microsoft Word 2010 (supports 32-bit version only)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
Email						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)				Q	Q	Q



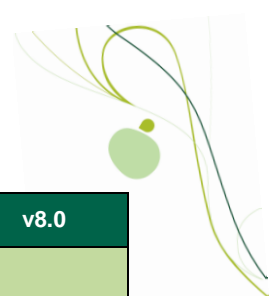
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	Q	Q	Q	Q	SP2	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
Offline (Disconnected) Web Client						
Hardware¹						
Memory: minimum/recommended	4GB	4GB	4GB	4GB	4GB	4GB/8GB
CPU/processor: minimum/recommended	2.5GHz	2.5GHz	2.5GHz	2.5GHz	2.5GHz\,2.9 GHz	2.5GHz\,2.9 GHz
Cores	2/4	2/4	2/4	2/4	2/4	4/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM/ SSD	7200RPM/ SSD
Free disk space for application files (MB)						10GB
Operating System						
Microsoft Windows 7 SP1					Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3
MDAC 2.8	Q	Q	Q	Q	Q	Q
Local Database						
Microsoft SQL Express 2012						Q ²³
Microsoft SQL Express 2008 R2				Q	Q	Q
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S
Browser						
Firefox 10.x						Q
Firefox 3.x ³		Q	Q	Q	Q	NC



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Microsoft Internet Explorer 9.x						Q
Microsoft Internet Explorer 8.x ⁴			Q	Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC
<ul style="list-style-type: none"> For optimum performance use the latest qualified browser for your version of Sage SalesLogix. For example, for v8.0 use IE 9 or Firefox 10. Sage SalesLogix has not been qualified on any 64-bit versions of browsers. Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer. 						
Word Processor (for Mail Merge features)						
Microsoft Word 2010 (32-bit version only.)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
.NET Framework						
Microsoft .NET Framework 4.0						Q ¹⁷
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC
Administrative Workstation						
Hardware¹						
Memory: minimum/recommended memory (MB)	512/1G+	512/1G+	512/1G+	512/1G+	512/1G+	2GB/4GB
CPU/processor: minimum/recommended	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz/ 2.5GHz
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM/SSD
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB



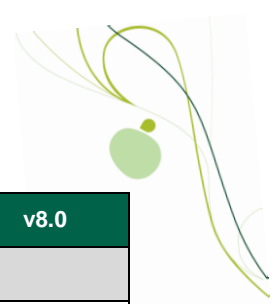
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Operating System						
Microsoft Windows 7 SP1					Q	Q
Microsoft Windows 7			Q	Q	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Word Processor (for Mail Merge template management)						
Microsoft Word 2010 (supports 32-bit version only.)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
Reporting						
Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4 ²⁵	XI R2 SP4 ²⁵
Browser						
Firefox 10.x						Q
Firefox 3.x ³		Q	Q	Q	Q	NC
Microsoft Internet Explorer 9.x						Q
Microsoft Internet Explorer 8.x ⁴			Q	Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC
<ul style="list-style-type: none"> For optimum performance use the latest qualified browser for your version of Sage SalesLogix. For example, for v8.0 use IE 9 or Firefox 10. Sage SalesLogix has not been qualified on any 64-bit versions of browsers. Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer. 						



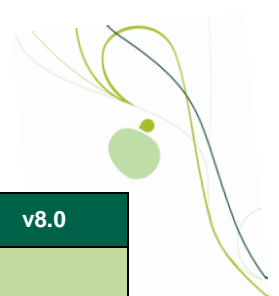
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Host Database Server⁵						
Hardware¹						
Memory: minimum/recommended (MB)	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	4GB/8GB+
CPU/processor: minimum /recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	1.8GHz/2.0 GHz+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB/40GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						
Operating System						
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Relational Database Management System (RDBMS)						
Microsoft SQL Server 2012						Q ²³
Microsoft SQL Server 2008 R2				Q	SP1 ²	SP1 ²
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC
SQL Replication: Merge and Snapshot Replication are "NC" for Sage SalesLogix. Transactional Replication is "S"						
Oracle 11g R2					Q	Q
Oracle 11g	Q	Q	Q	Q	Q	S
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	Q	Q	Q	Q	Q	Q
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	S	S	S	S	S	NC
Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle Client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle Client software matches the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.						



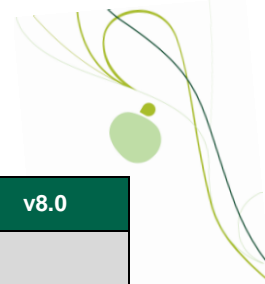
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Email Servers						
Microsoft Exchange	Q	Q	Q	Q	Q	Q
Lotus Notes (Office mode)	S	Q	Q	Q	Q	S
GroupWise	S	S	S	S	S	NC
POP3/SMTP	Q	Q	Q	Q	Q	S
IMAP/SMTP	Q	Q	Q	Q	Q	S
Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)⁵						
Hardware¹						
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB
Operating System						
Microsoft Windows 2008 R2 Server			Q	Q	Q	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Synchronization Server⁵						
Hardware¹						
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/800+	450/800+	450/800+	450/800+	450/800+	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended						2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Operating System						
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Remote Office Server						
Hardware¹						
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	4GB/8GB
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8 GHz/2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						
Operating System						
Microsoft Windows 2008 R2 Server ⁷			Q	Q	SP1	SP1
Microsoft Windows 2008 Server ⁷	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Relational Database Management System (RDBMS)						
Microsoft SQL Server 2012						Q ²³
Microsoft SQL Server 2008 R2				Q	SP1 ²	SP1 ²
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC



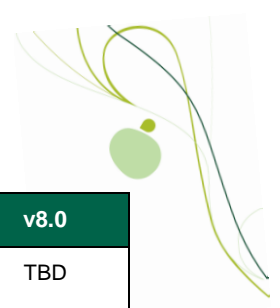
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Web Host Server⁵						
Hardware¹						
Memory: minimum/recommended (MB)	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	4GB/8.0GB+
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8G/2.0G+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						
Operating System						
Microsoft Windows 2008 R2 Server						Q
Microsoft Windows 2008 R2 Server with IIS 7.5 ⁷			Q	Q	Q	NC
Microsoft Windows 2008 Server with IIS 7.0 ⁷	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Microsoft .NET Framework 4.0 with ASP.NET						Q ¹⁷
Microsoft .NET Framework 2.0 with ASP.NET	Q	Q	Q	Q	Q	NC ¹⁷
Web Reporting Server⁵						
Hardware¹						
Memory: minimum/recommended (MB)	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	4GB/8.0GB+
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8G/2.0G+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Operating System⁸						
Microsoft Windows 2008 R2 Server with SP 2						SP1
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server /Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	
.NET Framework						
Microsoft .NET Framework 4.0						NC
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	Q ¹⁶
Reporting						
Crystal Reports Server	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP4 ²⁵	XI R2 SP4 ²⁵
Intellisync for Sage SalesLogix						
Sync to Personal Information Managers (PIM) using Intellisync for Sage SalesLogix						
Microsoft Outlook 2010 (32-bit version only.)				SLX 7.5.3.6 and SLX Web 7.5.3.02	Q	Q
Microsoft Outlook 2007	Q	Q	Q	Q	SP2	SP2
Microsoft Outlook 2003 (SR-1a or later required)	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Outlook XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
Lotus Notes 8.0 (Office mode)		Q	Q	Q	Q	S
Lotus Notes 7.0 (Office mode)		Q	Q	Q	Q	S
Lotus Notes 6.5 (Office mode)	S	S	S	S	S	NC
Lotus Notes 5.x (Office mode)	S	S	S	S	S	NC
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	NC	NC	NC	NC	NC	NC
<p><i>Once you have synchronized from Sage SalesLogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.</i></p>						



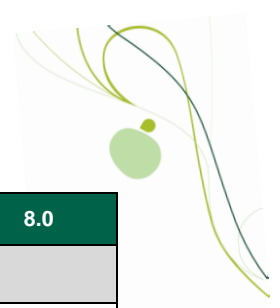
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Exchange Link Server						
Exchange Link Version						
Exchange Link 8.0 HF9						S ²⁶
Exchange Link 8.0 HF5 – HF8	S	S	Q	Q	Q	NC
Exchange						
Exchange Link 8.0 HF5 and higher is compatible with the following versions of Microsoft Exchange Server: 2003, 2007, and 2010. Microsoft Exchange Server 2013 is not supported.						
Operating System						
Exchange Link version 8.0 HF 5 and higher is compatible with the following operating systems: Microsoft Windows 2003 and 2008.						
Sage DynaLink						
DynaLink v7.0.2 (DynaLink v7.0 with Service Pack 2)						
Sage 100 Advanced ERP v4.4 and v4.5 (formerly MAS 200 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	TBD
Sage 100 Premium ERP (formerly MAS 200 SQL) v4.4 and v4.5	NC	NC	NC	NC	NC	TBD
Sage 100 Standard ERP (formerly MAS 90 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	TBD
Sage MAS 90/200 v4.3	NC	NC	NC	S	S	TBD
DynaLink v7.0.1 (DynaLink v7.0 with Service Pack 1)						
Sage MAS 90/200 v4.4	NC	NC	Q	Q	Q	TBD
DynaLink v7.0.0.1 (DynaLink v7.0 with Hot Fix 1)						
Sage MAS 500 v7.2	Q	Q	S	S	S	TBD
Sage MAS 90/200 v4.3	Q	Q	NC	NC	NC	TBD
DynaLink v7.0						
Sage MAS 500 v7.0 and v7.05	Q	Q	S	S	S	TBD
Sage MAS 90/200 v4.10 or 4.20	Q	Q	S	S	S	TBD
Sage ERP Link						
ERP Link 3.0 SP1						
Sage 500 ERP (formerly Sage MAS 500) v7.4 PU 1			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD



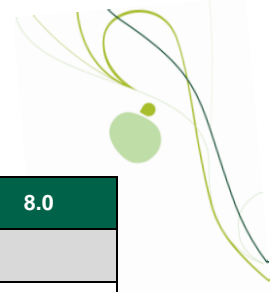
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0
Sage MAS 500 v7.3 Feb 10 PU and later			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD
Sage MAS 500 v7.2 Aug 09 MU and later		Q	Q	S	S for SLX 7.5.4. LAN 01	TBD
ERP Link 3.0						
Sage MAS 500 v7.2		Q	S	S	S	TBD

Sage SalesLogix Advanced Analytics (v1.0 and v1.1)

Sage SalesLogix Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	8.0
Web Client						
Hardware (Large datasets will require more memory)						
Minimum memory/Recommended memory (MB)	NC	NC	NC	NC	512/1024	TBD
Minimum processor/Recommended processor (MHz)	NC	NC	NC	NC	800/1GHz+ (32 or 64-bit)	TBD
Free disk space for application files (MB)	NC	NC	NC	NC	200+	TBD
Operating System						
Microsoft Windows 7 SP1				NC	S	TBD
Microsoft Windows 7			NC	NC	Q	TBD
Microsoft Windows Vista Business	NC	NC	NC	NC	S (SP2)	TBD
Microsoft Windows XP Professional	NC	NC	NC	NC	S (SP3)	TBD
Browser						
Firefox 3.x ³		NC	NC	NC	Q	TBD
Microsoft Internet Explorer 8.x ⁴			NC	NC	Q	TBD
Microsoft Internet Explorer 7.x	NC	NC	NC	NC	Q	TBD
Microsoft Internet Explorer 6.0.x	NC	NC	NC	NC	NC	TBD
Microsoft Internet Explorer 5.5	NC	NC	NC	NC	NC	TBD
<p>Note: Microsoft Internet Explorer v9 and Firefox v4 or later are not supported browsers for Sage SalesLogix v7.5.4 and earlier. Using these browser versions will generate inconsistent and unexpected results in Sage SalesLogix.</p> <p>Sage SalesLogix has not been qualified on any 64-bit versions of browsers.</p>						



Sage SalesLogix Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	8.0
Internet Connection						
Requires Internet connection (DSL, broadband, or network connection recommended)						
Spreadsheet software (Optional)						
Microsoft Excel 2010 (supports 32-bit version only)				NC	Q	TBD
Microsoft Excel 2007	NC	NC	NC	NC	S (SP2)	TBD
Microsoft Excel 2003	NC	NC	NC	NC	S (SP3)	TBD
Microsoft Excel XP	NC	NC	NC	NC	NC	TBD
Microsoft Excel 2000	NC	NC	NC	NC	NC	TBD
Sage SalesLogix Advanced Analytics versions 1.0 and 1.1 are not supported with Sage SalesLogix Windows Client, Disconnected Web Clients, Remote Clients and Remote Offices						
Spotfire Professional Client						
Hardware¹						
Minimum memory/Recommended memory (MB)	NC	NC	NC	NC	512/1024	TBD
Minimum processor/Recommended processor (MHz)	NC	NC	NC	NC	1 GHz, 32 or 64-bit	TBD
Free disk space for application files (MB)	NC	NC	NC	NC	90 MB	TBD
Operating System						
Microsoft Windows 7 SP1					S	TBD
Microsoft Windows 7			NC	NC	Q	TBD
Microsoft Windows Vista Business	NC	NC	NC	NC	SP2	TBD
Microsoft Windows XP Professional	NC	NC	NC	NC	SP3	TBD
Browser						
Firefox 3.x ³		NC	NC	NC	S	TBD
Microsoft Internet Explorer 8.x ⁴			NC	NC	Q	TBD
Microsoft Internet Explorer 7.x	NC	NC	NC	NC	Q	TBD
Microsoft Internet Explorer 6.0.x	NC	NC	NC	NC	NC	TBD
Microsoft Internet Explorer 5.5	NC	NC	NC	NC	NC	TBD
<p>Note: Microsoft Internet Explorer v9 and Firefox v4 or later are not supported browsers for Sage SalesLogix v7.5.4 and earlier. Using these browser versions will generate inconsistent and unexpected results in Sage SalesLogix.</p> <p>Sage SalesLogix has not been qualified on any 64-bit versions of browsers.</p>						



Sage SalesLogix Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	8.0
Internet Connection						
(Optional) Internet connection (DSL, broadband, or network connection recommended)						
Spreadsheet Software (Optional)						
Microsoft Excel 2010 (32-bit version only.)				Q	Q	TBD
Microsoft Excel 2007	NC	NC	NC	NC	S (SP2)	TBD
Microsoft Excel 2003	NC	NC	NC	NC	S (SP3)	TBD
Microsoft Excel XP	NC	NC	NC	NC	NC	TBD
Microsoft Excel 2000	NC	NC	NC	NC	NC	TBD
.NET Framework						
Microsoft .NET Framework 3.5.1			NC	NC	Q	TBD
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	NC	NC	NC	NC	NC	TBD
Microsoft .NET Framework 2.0	NC	NC	NC	NC	NC	TBD
Web Player Server (May reside on the same hardware as the Spotfire server)						
Hardware						
Minimum memory/Recommended memory (MB)	NC	NC	NC	NC	6 GB/8 GB ¹⁷	TBD
Minimum processor/Recommended processor (MHz)	NC	NC	NC	NC	2 GHz, 64-bit	TBD
Free disk space for application files (MB)	NC	NC	NC	NC	50 MB for Install 1 GB required for cache	TBD
Larger cache required for large servers using larger files						
Operating System						
Microsoft Windows 2008 R2				NC	SP1	TBD
Microsoft Windows 2008	NC	NC	NC	NC	SP2	TBD v
Microsoft Windows 2003 R2	NC	NC	NC	NC	SP2	TBD
.NET Framework						
Microsoft .NET Framework 3.5.1			NC	NC	S (SP1) ²	TBD
Microsoft .NET Framework 3.0	NC	NC	NC	NC	S (SP1)	TBD
Microsoft .NET Framework 2.0	NC	NC	NC	NC	Q (SP3)	TBD



Sage SalesLogix Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	8.0
Web Server						
Microsoft IIS 7.5			NC	NC	Q	TBD
Microsoft IIS 7.0	NC	NC	NC	NC	Q SP2	TBD
Microsoft IIS 6.x	NC	NC	NC	NC	NC	TBD
Note: Spotfire Web Player Requires ASP.NET 2.0 enabled and Microsoft ASP.NET AJAX Extensions 1.0						
Spotfire Server (May reside on same hardware as the Web Player Server)						
Hardware						
Minimum memory/Recommended memory (MB)	NC	NC	NC	NC	2 GB/4 GB ¹⁷	TBD
Minimum processor/Recommended processor (MHz)	NC	NC	NC	NC	Intel Pentium 4 or equivalent, 2 GHz or higher	TBD
Free disk space for application files (MB)	NC	NC	NC	NC	1 GB for Install 500 MB for base server software to execute ¹⁸	TBD
Operating System						
Microsoft Windows 2008 R2 Server				NC	SP1 ¹⁹	TBD
Microsoft Windows 2008 Server	NC	NC	NC	NC	Q SP2	TBD
Microsoft Windows 2003 Server	NC	NC	NC	NC	S (SP2)	TBD
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	TBD
Note: Spotfire Server requires Java SE 6 v1.6						
Spotfire Database						
Microsoft SQL Server 2008 R2				NC	SP1 ²⁰	TBD
Microsoft SQL Server 2008	NC	NC	NC	NC	SP1 ²¹	TBD
Microsoft SQL Server 2005	NC	NC	NC	NC	SP3 ²¹	TBD
Oracle 11g R2					Q ²²	TBD
Oracle 11g	NC	NC	NC	NC	NC	NC
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	NC	NC	NC	NC	NC	NC
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	NC	NC	NC	NC	NC	NC



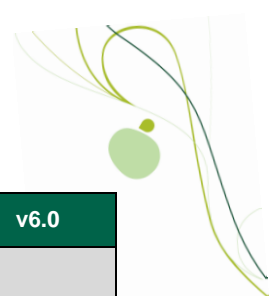
Mobile System Requirements (v11R1, v1.1, 1.2, and v2.0)

Version	v11R1	v1.1	V1.2	V2.0
Device				
Hardware				
BlackBerry				
BlackBerry OS 6.0	Q	Q	Q	S
Android				
Android 4.x				S
Android 3.x	S	Q	Q	Q
Android 2.x	Q	Q	S	Q
iOS (iPhone/iPad) – 3G, 3GS, 4				
iOS 4.x	Q	Q	Q	Q
iOS 3.x	Q	Q	S	S
iOS 2.x	S	S	S	S
Windows Phone 7				
Windows Phone 7	NC	S	S	S
Mobile Platform				
Sage SalesLogix Client (Should match Sage SalesLogix Server version)				
Sage SalesLogix v8.0	S	S	Q ^{M1}	Q
Sage SalesLogix v7.5.4	S	S	Q	TBD
Sage SalesLogix v7.5.3 ¹⁴	NC	Q	Q	TBD
Sage SalesLogix v7.5.2	NC	NC	NC	NC
Sage SalesLogix v7.5.1	NC	NC	NC	NC
Sage SalesLogix v7.5	NC	NC	NC	NC
Browsers				
<p>Sage SalesLogix Mobile v11R1, and v1.1 – 2.0 are compatible with most HTML5-compatible browsers.</p> <p>Sage SalesLogix Mobile versions 1.1 and later are compatible with Microsoft Internet Explorer 9.</p>				
License Types				
Standard	Q	Q	Q	Q
Advanced	Q	Q	Q	Q
Premier	Q	Q	Q	Q



Mobile System Requirements (v5.6 and later)

Version	v5.6	v6.0
Device		
Hardware		
BlackBerry⁹		
BlackBerry OS 6.0	SLX Mobile HF10 or 12	Q
BlackBerry OS 5.0 ¹⁰	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry 4.6	Q	Q
BlackBerry OS 4.5	S	S
BlackBerry OS 4.3	S	S
BlackBerry OS 4.2	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	S	S
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	S	S
BlackBerry Enterprise Server Express	S	S
Windows Mobile		
Windows Mobile 6.5	Q	Q
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	S	S
ActiveSync 4.5	Q	Q
Windows Mobile Device Center 6.1	S	S
Mobile Platform		
Operating System		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
IIS 7.0	Q	Q
IIS 6.0	Q	Q



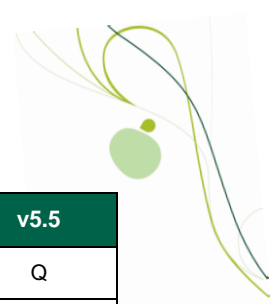
Version	v5.6	v6.0
Sage SalesLogix Client (Should match Sage SalesLogix Server version)		
Sage SalesLogix v8.0	NC	NC
Sage SalesLogix v7.5.4	Q	Q
Sage SalesLogix v7.5.3	Q	Q
Sage SalesLogix v7.5.2	Q	Q
Sage SalesLogix v7.5.1	S	S
Sage SalesLogix v7.5	S	S
Sage SalesLogix 7.2.2	Q	Q
Relational Database Management System (RDBMS) – For hosting designer databases		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Microsoft SQL Server 2005 Express	S	S
OSQL Utility ¹²		
Relational Database Management System (RDBMS) – For hosting deployment/queuing		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Oracle 11g	Q	Q
Oracle 10g	Q	Q
OSQL Utility ¹²		
License Types¹³		
Standard	Q	Q
Enterprise	Q	Q
Mobile Administrator		
Operating System		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S



Version	v5.6	v6.0
Mobile Architect		
Operating System		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S

Mobile System Requirements (v5.5 and earlier)

Version	v5.1	v5.5
Device		
Hardware		
BlackBerry⁹		
BlackBerry OS 5.0 ¹⁰	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry OS 4.6	Q	Q
BlackBerry OS 4.5	Q	Q
BlackBerry OS 4.3	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	Q	Q
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	Q	Q
BlackBerry Enterprise Server Express	Q	Q
Windows Mobile		
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	Q	Q
ActiveSync 4.5	Q	Q
Mobile Platform¹¹		
Sage SalesLogix Client (Should match Sage SalesLogix Server version)		
Sage SalesLogix v7.5.1	NC	Q



Version	v5.1	v5.5
Sage SalesLogix v7.5	NC	Q
Sage SalesLogix v7.2.x	Q	Q
Sage SalesLogix v7.0.x	Q	NC
Sage SalesLogix v6.2.6	Q	NC
License Type		
Personal	Q	Q
Standard	Q	Q
Enterprise	Q	Q

Notes

- Hardware requirements are intended as a guideline. As Sage SalesLogix is highly customizable, hardware requirements will depend on the number of users, activities, database size, number of records, operating systems, and RDBMS, among other factors. Microsoft Windows 7 and later, and Microsoft Windows 2008 and later typically require more powerful hardware. Performance for the Web Client components is also impacted by browser type and version, and by connection bandwidth.
- Sage generally does not perform additional qualification testing on a released version of Sage SalesLogix with newer service packs for operating systems and applications.
- Active Mail features are not available when using Firefox v3.x with Sage SalesLogix v 7.5.3 and earlier. In Sage SalesLogix v7.5.4, Active Mail was ported into Desktop Integration, which is qualified for Firefox 3.6.x.
- Internet Explorer 8 must run in Compatibility View with Sage SalesLogix v7.5.2.
- When installing Sage SalesLogix v8.0 on a 64-bit system, Export to Excel, Send SLX, and Mail Merge require integration with 32-bit Microsoft Office. See the Sage SalesLogix Implementation Guide for additional environment-specific adjustments to installation.
- NET Framework is required if hosting a portal (for example, remote client).
- IIS must run in v6 mode for all versions except Sage SalesLogix v8.0.
- Microsoft Windows 2008 requires Crystal Reports XI R2 SP4 or later.
- Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.
- See related Hot Fix; applies to BlackBerry OS builds 5.0.0.386 and higher.
- Sage SalesLogix Mobile versions 5.1 and 5.5 should be installed separately from Sage SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).
- Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts requirement when database server is a different server than the Web server.
- Personal Server is not available in v5.6 forward.
- Works with Sage SalesLogix v7.5.3 with HF1, HF2, HF3, and SData core portal.
- Sage SalesLogix 7.5.3 hot fix 10 enables support for synchronization on the Remote Client. This hot fix is not required if your installation does not include Remotes.
- For all installations except Web Reporting, Sage SalesLogix installs Microsoft.Net Framework v4.0 if it is not detected on the computer. Having earlier versions of .Net installed alongside 4.0 will not create a problem. Microsoft .Net Framework 2.0 is required for Web Reporting.
- Large data sets and/or many simultaneous users will require more RAM.
- Recommend 10 GB or greater when TIBCO Spotfire Server 3.3 is configured with database on the same machine.
- For all OS, 32 and 64-bit are supported.
- Datacenter, Parallel Data Warehouse, Enterprise, Standard, Workgroup, Express, Developer are supported.
- Enterprise, Standard, Workgroup, Express, Developer are supported.
- Sage SalesLogix Advanced Analytics v 1.0 is not qualified for Oracle 11g R2. Use Sage SalesLogix Advanced Analytics v1.1.
- Microsoft SQL Server 2012 (any version) cannot be installed on the XP, 2003 Server, or 2003 R2 Server operating systems. When upgrading your database to Microsoft SQL 2012 and then creating remotes using SQL Express 2012, any remote users running Windows XP or 2003 Server will not be able to attach the remote database because they cannot install SQL Express 2012.
- .NET 4.0 is installed in Integration mode. .NET 2.0 is installed in Classic mode to accommodate Crystal Reports.
- When installing on 64-bit systems, run in native compatibility mode.
- Exchange Link 8.0 Hot Fix 9 is not Unicode compliant.

Notes for Sage SalesLogix Mobile v11R1, 1.1, 1.2, and 2.0

- When deploying Mobile version 1.2 with Sage SalesLogix 8.0 through the Sage Application Architect, do not use the provided mobile portal as that uses Sage SalesLogix Mobile version 2.0 as the base application.



Important Information

For products not listed (for example, Visual Analyzer), visit the SalesLogix Knowledgebase at [http:// support.saleslogix.com](http://support.saleslogix.com). Search by product name and the word "Compatibility".