

# Sage SalesLogix

## Applying Update 02 for Sage SalesLogix Version 8.0

Version 8.0.0.02

Developed by Sage SalesLogix User Assistance

The Sage logo, consisting of the word "sage" in a lowercase, sans-serif font, is positioned in the bottom right corner of the page. The background of the entire page features a dark green top section with a light green wavy border, and a white bottom section with several overlapping, curved lines in various shades of green.

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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the Sage SalesLogix writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This document describes Update 02 for Sage SalesLogix version 8.0.

## Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0.
- Installations of Sage SalesLogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.  
This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).



Do not install Update 02 for Sage SalesLogix 8.0 on any other Sage SalesLogix version.

## Issues Fixed in This Update

Update 02 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
12091041	Extended characters are being removed causing corrupted strings in the column name in the Opportunity Detail view Activities tab in a localized environment.
12091101	In Query Builder, using 'GETDATE()' or ':Date' in a condition and selecting the "Use Value as Literal" causes the error "The date entered is not a valid date. Year is not 2 or 4 digits:".
12091128	Pressing the "1" key on a keyboard number pad may delete typed data from a text box.
12091158	An editbox with a FormatType ftFixed displays only 2 characters when not selected.
12091169	The Opportunity Detail view Probability box does not display data even though a value exists in the database.
12091199	When an attachment is dragged and dropped from an Attachment tab into a new e-mail message, the attachment extension is duplicated.
13091217	Activity long notes are lost when rescheduling a single occurrence of a recurring activity on the Calendar by dragging the activity to another date or time.
13091242	Enable Windows 8 support.
13091260	In Query Builder, an Invalid Parameter error occurs when editing a group condition to include the " within last xxx days" operator.

Defect	Description
13091321	SendSLX or Record to History is unable to process a message when the message is in use by another process.
13091484	When attempting to drag and drop more than one e-mail from Outlook to the SalesLogix Client, the first e-mail is saved to Notes/History, but then the error "Operation failed due network other communication problems" displays and the subsequent e-mails are not saved during the process.
13091622	When performing a Mail Merge to a group where DoNotSolicit is set to "does not contain data", the error "SLXLEN is not a recognized built-in function" occurs.

## File Information

File Name	File Contents	File Version
SLX_v800_Update_02.zip	SLX_v800_Update_02.exe	
	SalesLogix v8.0.0 Update 02.sxb	
SLX_v800_Update_02.exe	GroupTranslator.dll	8.0.0.8553
	SalesLogix.exe	8.0.0.8553
	slxab32.dll	8.0.0.8553
	SLXControls.ocx	8.0.0.8553
SalesLogix v8.0.0 Update 02.sxb	System:Attachment Support - modified script	

## Applying the Update

Install this update to all computers with the following components installed:

- Administrative Tools and Servers
- Remote Office
- Sage SalesLogix Client
- Sage SalesLogix Remote Client
- Sage SalesLogix Offline Web Client



Install the SalesLogix v8.0.0 Update 02.sxb bundle using the Sage SalesLogix Administrator.

Before installing the bundle, review the files included in the update. Back up any customized files that may be affected, or back up the whole project if there are many files. Then, apply the update bundle in one of the following ways:

- Manually merge the update items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

### To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.

2. Extract the contents of the **SLX\_v800\_Update\_02.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX\_v800\_Update\_02.exe**.
4. On the **SalesLogix v8.0.0 Update 02** screen select one of the following:
  - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.

## Registering the Slxab32.dll

You must re-register the slxab32.dll on all Sage SalesLogix Client and Sage SalesLogix Remote Client computers that use Outlook Integration.

### To enable the slxab32.dll file

1. Close Microsoft Outlook and the Sage SalesLogix Client.
2. Browse to **C:/Program Files/SalesLogix**.
3. Double-click **InstallOutlookIntegration.bat**.

## Finding Script Changes

Changes to Sage SalesLogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Sage SalesLogix script changes in this release. Then, use that information to update your custom scripts with the Sage SalesLogix changes, or add your customizations to the Sage SalesLogix script.

### To find script changes

1. Apply the upgrade bundle to a test environment.
2. Open the original version of the script or form you want to research in the **Architect**.
3. Right-click the script, and then click **Select All**.
4. Copy and paste the information to a text editor, such as **WordPad**.
5. Save the script with the version number in the name.
6. Repeat steps 2 - 5 for the same plugin updated in this release.
7. Open the original plugin version in **Microsoft Word** (saved in step 5).
8. On the **Tools** menu, click **Compare and Merge Documents**.
9. Browse to and select the updated plugin (saved in step 6) and click **Merge**.

10. View the code changes and determine how to merge the Sage SalesLogix changes with your customizations.

### **Installing the Bundle Using the Sage SalesLogix Administrator**

Use the Sage SalesLogix Administrator to install the SalesLogix v8.0.0 Update 02 bundle.



Before installing the update bundle, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

#### **To install the bundle**

1. Open the **Administrator**.
2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the Update files and double-click the bundle named **SalesLogix v8.0.0 Update 02**.
5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.