



Applying SNC Update 14 for Sage SalesLogix Version 8.0

Version 8.0.0.14 SNC

Developed by Saleslogix User Assistance



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Documentation Comments	This documentation was developed by Saleslogix User Assistance. For content revisions, questions, or comments, contact the Saleslogix writers at saleslogix.techpubs@swiftpage.com.
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Applying SNC Update 14 for Sage SalesLogix Version 8.0

This document describes SNC Update 14 for Sage SalesLogix version 8.0. SNC Updates provide modifications to pieces of Sage SalesLogix such as the Provider, SLXServer, Admin, Architect, SalesLogix Client, SpeedSearch, Sync Server, Sync Client, and so forth. Applying these updates may also be required for Web environments when the fix is for the Provider, SLXServer, or SpeedSearch.

Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0.
- Sage SalesLogix 8.0 Update 02.
- Sage SalesLogix 8.0 Update 03.
- Sage SalesLogix 8.0 Update 09.
- Installations of Sage SalesLogix v8.0 that were upgraded from v7.5.4 require Update 00 for Sage SalesLogix version 8.0.
This prerequisite does not apply to any other Sage SalesLogix installation scenario (such as an upgrade from 7.5.3 or earlier, or as a new installation of 8.0).



Do not install SNC Update 14 for Sage SalesLogix 8.0 on any other Sage SalesLogix version.



Sage SalesLogix v8.0 can be installed on Microsoft Windows 8 and 2012, however some additional installation steps are required. See *Installing Sage SalesLogix on Microsoft Windows 8, Windows Server 2012 and Internet Explorer 10* for detailed steps.

Issues Fixed in This Update

SNC Update 14 for Sage SalesLogix version 8.0 addresses the following issues:

Defect	Description
13092548	Cyrillic characters do not display when adding a team.
13093480	In a German environment, extended characters do not display correctly when adding a team.
13093490	In the Architect, extended characters in Plugin families do not display correctly.

File Information

This update may include .pdb files which are not listed in the following table. These files are included to provide additional logging information for troubleshooting purposes.

File Name	File Contents	File Version
SLX_v800_SNC_Update_14.zip	SLX_v800_SNC_Update_14.exe	
SLX_v800_SNC_Update_14.exe	Admin.exe	8.0.0.8735
	Architect.exe	8.0.0.8735

Applying the Update

Install this Update to all computers with the following components installed:

- Administrative Tools and Servers

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the Update.
2. Extract the contents of the **SLX_v800_SNC_Update_14.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the Update files and double-click **SLX_v800_SNC_Update_14.exe**.
4. On the **SalesLogix v8.0.0 SNC Update 14** screen select one of the following:
 - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.
7. On the **Completed** screen, click **Finish**.