

Applying Web Update 02 for Sage SalesLogix Version 7.5.4

Version 7.5.4.02

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at Sage SalesLogix.techpubs@sage.com.
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This update requires Sage SalesLogix version 7.5.4. Do not install this update on any other Sage SalesLogix version. Contact your support representative or go to <http://support.SalesLogix.com> to obtain the update.

This update addresses the following Sage SalesLogix Web Client issues:

Defect	Description
1-81839	"ORA-01795: maximum number of expression in a list is 1000" error displays when opening the Account List view in the Web Client.
1-81944	Merged Accounts have the source and merged account Primary and Shipping Addresses set to TRUE. Source Addresses should be false.
1-81961	Remove logic to check for the Web Host license when logging into the Sage SalesLogix Web Client.
1-82030	Customers cannot log into the Customer Portal after 7.5.4 Web Update 01 has been applied.

This update addresses the following Accounting Integration issues:

Defect	Description
1-80541	Create e-mail and phone shadow records for all cases where these records may not exist.
1-80845	500 error when attempting the Check Price function against a specific tradingAccount.
1-80921	Sage 1000 should be able to receive quotes without a pricelist payload.
1-81029	The Default Pricelist (DEF) needs to be removed from the list of available priceLists.
1-81032	Contacts should to be removed from the sync-able resources coming from Sage 1000.
1-81333	"Nullable object must have a value" error appears continuously in the Sync Results log after sending a delete request.
1-81560	Updates to the Account phone in Sage SalesLogix are not correctly applied to Sage 1000 and an error appears in the Sync Results.
1-81665	Pricing service response does not contain netTotal and grandTotal in the documentLines.
1-81722	"Please specify a valid endpoint before continuing" error appears when trying to access any resource via the Edit button in the Administration\Integration Setup\Matching function.
1-81733	Changing UOM in edit view does not update pricing info to reflect the default price from the price list.

Defect	Description
1-81752	The ICLegacyPhoneEmailUpdater.exe file is not installed with Sage SalesLogix v754 Web Update 01.
1-81760	An Object Reference error appears when performing a schema difference check against the Price Lists, Sales Quotation Lines, and Sales Order Lines resources.
1-81770	Unlinked accounts are being re-inserted into Sage SalesLogix causing two records of the same name to exist.
1-81789	"Source accounts contain submitted sales orders. Accounts cannot be merged." error displays when attempting to merge two accounts even when there are no associated sales orders.
1-81801	SalesOrder Lines are not deleted in Sage SalesLogix when synced from ERP.
1-81817	A 2nd product is added to a SO or Opportunity in certain circumstances.
1-81822	Disable the Opportunity User option to assign default products.
1-81836	Manual syncing of the sync engine service causes the schema difference functionality to fail with a message: Object reference is not set to an instance of an object.
1-81841	tradingAccounts synced with email types other than "Business" fail.
1-81842	tradingAccounts deletes from Sage 1000 are not being transacted correctly. The Account in Sage SalesLogix is not removed and the Status is changed to say Deleted By Accounting.
1-81854	Pricing Service response does not include "netTotal" for the computePriceResponse.
1-81879	Updates to SalesOrder Lines from Sage 1000 are also being synced back to Sage 1000 unexpectedly.
1-81881	The Delete option is available for SalesOrders that were synced from the Sage 1000 system.
1-81891	Deletions of tradingAccounts from Sage 1000 are not being transacted in Sage SalesLogix.
11082111	The RTDV data is not changing when moving thru a list of accounts when using the Move Next option.
11082132	Schema differences are not as expected.
11082164	Error when attempting to access an account that was created and linked in SLX.
11082261	It should be possible to check price on a sales order or quote where the account is not promoted.
11082276	Discount on quote is not being calculated properly on header.
11082307	Two instances of the sync jobs are started when using the Sync All function found in the Accounting Integration dialog.

File Information

File Name	File Contents	File Version
SLX_v754_Web_Update02.zip	SLX_v754_Web_Update02.exe	
	SalesLogix v7.5.4 Web Update 02.sxb	
SLX_v754_Web_Update02.exe	ContractSyncTrigger.dll	7.5.4.7123
	ICLegacyPhoneEmailUpdater.exe	7.5.4.7077
	ICLegacyPhoneEmailUpdater.exe.config	
	Sage.SalesLogix.BusinessRules.dll	7.5.4.7077
	Sage.SalesLogix.SyncEngineService.exe	7.5.4.7077
	Sage.SalesLogix.Web.dll	7.5.4.7077
	Sage SalesLogix v754 Web Update02 VFS Upgrade.zip	
Sage SalesLogix v754 Web Update02 VFS Upgrade.zip	Account_Accounting_Tab.htm	
	Account_Integration_Phone_Email_Utility.htm	
	Accounting_Integration_Does_Not_Sync.htm	
	Accounting_Integration_Troubleshoot_Sync_Service.htm	
	AccountingSystems.btnInsert_OnClick.method.xml	
	AccountingSystems.main.quickform.xml	
	AccountingSystems.main.quickform.xml.resx	
	AccountingTasksTasklet.ascx.cs	
	AddEditAccountingSystem.btnTestFeed_OnClick.method.xml	
	AddEditAccountingSystem.cmdOK_OnClick.method.xml	
	AddEditAccountingSystem.main.quickform.xml	
	AddEditAccountingSystem.main.quickform.xml.resx	
	addproduct.htm	
	base.master	
	base.master.resx	
	CalculateUnitOfMeasureChange.method.xml	
	EditSalesOrderDetail.main.quickform.xml	
	EditSalesOrderDetail.main.quickform.xml.resx	
	ICAccounting.main.quickform.xml	
	ICAccounting.main.quickform.xml.resx	
	ICCustomerPayments.ascx.cs	
	ICEditSalesOrderItem.curMCCalcPrice_OnChange.method.xml	
	ICEditSalesOrderItem.main.quickform.xml	
	ICEditSalesOrderItem.main.quickform.xml.resx	

File Name	File Contents	File Version
	ICEditSalesOrderItem.OnLoad1.method.xml	
	ICInvoices.ascx.cs	
	ICSalesOrders.ascx.cs	
	Index.xml	
	Linking_Records.htm	
	Login.aspx	
	Logoff.aspx	
	Logoff.aspx.resx	
	OpportunitiesOptionsPage.ascx.cs	
	prefsopp.htm	
	Product.SalesOrderItem.02abd3f61cfd4245a2fa54b7cceccc52 .relationship.xml	
	Sage.SalesLogix.BusinessRules.dll	7.5.4.7077
	Sage.SalesLogix.Client.GroupBuilder.dll	7.5.4.7077
	Sage.SalesLogix.GlobalCrmContractAdapter.dll	7.5.4.7077
	Sage.SalesLogix.SDataSyncEngine.dll	7.5.4.7077
	Sage.SalesLogix.Services.Integration.dll	7.5.4.7077
	Sage.SalesLogix.Web.dll	7.5.4.7077
	Sage.SnippetLibrary.CSharp.@.17fcd96c-11d5-4f93-b3af- dd201789d02c.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.242179ed-db6d-4f54-a1d9- c674c0fb4a70.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.6bae84d4-d7a1-4e90-8709- f38352d24a8a.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.8ac6a380-7f78-4b08-ae55- c11fe9e2c5bc.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.9a376a3b-c3e8-4115-90b4- e9d5f9b2a8c5.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.d2e2ca0c-bd5f-48a6-94e8- 8658b80c9b77.codesnippet.cs	
	Sage.SnippetLibrary.CSharp.@.fc60756c-b223-4b69-9607- a4b7e91fd6b3.codesnippet.cs	
	salesorderaddproduct.htm	
	SalesOrderDetails.btnSaveSalesOrder_OnClick.method.xml	
	SalesOrderDetails.main.quickform.xml	
	SalesOrderDetails.main.quickform.xml.resx	
	SalesOrderDetails.OnLoad1.method.xml	
	sdata-client.js	
	sdata-client-debug.js	

File Name	File Contents	File Version
SalesLogix v7.5.4 Web Update 02.sxb	SDataLookup.js	
	SelectOperatingAccount.ascx.cs	
	Utility.js	
	Create Fields	
	<ul style="list-style-type: none"> • ADDRESS:COUNTRY varchar(64) NULL • SALESORDERADDRESS:COUNTRY varchar(64) NULL • LEAD_ADDRESS:COUNTRY varchar(64) NULL • RMAADDRESS:COUNTRY varchar(64) NULL • HIST_LEAD_ADDRESS:COUNTRY varchar(64) NULL 	

Applying the Update

Prior to installing this update, ensure you have applied all of the following update packages in the order listed:

- 7.5.4 Web Update 01

Apply the update to all computers where Application Architect and the Web Host have been installed.

- Install the SalesLogix v7.5.4 Web Update 02.sxb bundle using the Sage SalesLogix Administrator.
- Install the Sage SalesLogix v754 Web Update02 VFS Upgrade.zip using the Sage SalesLogix Application Architect.

If you are using Accounting Integration, apply the update to all computers that have the Sage SalesLogix OLE DB Provider, Admin Tools and Servers, Web Host, Web Reporting, Disconnected Web Client, and/or Remote Office installed.

Note Before installing the bundle, review the files included in the update. Back up any customized files that may be affected, or back up the whole project if there are many files. Then apply the update bundle in one of the following ways:

- Manually merge the update items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX_v754_Web_Update02.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX_v754_Web_Update02.exe**.
4. On the **Sage SalesLogix - v7.5.4 Web Update 02** screen:
 - a. Select the **Extract and Install the Sage SalesLogix Update** option.
The Update files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete.
Selecting the other option prevents the VFS bundle from being available after the patch is installed, since the files are then deleted.
 - b. Select the location where you want to store the update files.

Note: There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

- c. Click **Next**.
5. On the **Welcome** screen, click **Install** to install the patch.
6. On the **Completed** screen, click **Finish**.

Applying Updates Using the Sage SalesLogix Administrator

Use the Sage SalesLogix Administrator to install the SalesLogix v7.5.4 Web Update 02.sxb bundle.

Note Before installing the update bundle, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

To install the bundle

1. Open the **Administrator**.
2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the update files and double-click the bundle named **SalesLogix v7.5.4 Web Update 02.sxb**.
5. After the bundle is loaded, the Choose Actions to Install dialog box appears. View the plugins to be installed with this release, and then click OK.

Applying Updates Using the Sage SalesLogix Application Architect

Install the Sage SalesLogix v754 Web Update02 VFS Upgrade.zip using the Sage SalesLogix Application Architect.

To install the bundle

1. Ensure you have **Write** permissions to the bundle installation folder.
Check permissions on the Security tab on the folder properties.
2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.
4. Navigate to the folder where you extracted the update files, click **Sage SalesLogix v754 Web Update02 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.

Building and Deploying the Web Changes

To make your changes available, you must build and deploy the Web portal(s).

To build and deploy

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**.
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. When the build is complete, click **Deployment Explorer** on the **View** menu.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.
A status box appears indicating status for the deployment.
7. Repeat these steps for each of the affected portals.

Note By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.