

Applying Update 16 for Sage SalesLogix Version 7.5.4

Version 7.5.4.16

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
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Applying Update 16 for Sage SalesLogix Version 7.5.4

This document describes update 16 for Sage SalesLogix version 7.5.4.

Prerequisites

The following Sage SalesLogix software must be installed before installing this Update:

- Sage SalesLogix version 7.5.4
- 7.5.4 Update 02



Do not install Update 16 for Sage SalesLogix version 7.5.4 on any other version of Sage SalesLogix.

Accessing Sage SalesLogix v7.5.4 Updates

This and other updates are available through your support representative or the Sage Support Portal Web sites.

To access the Support portals

1. Use one of the following URLs to access a portal:
 - For partners: partners.sagenorthamerica.com.
 - For customers: customers.sagenorthamerica.com.
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix, Sage SalesLogix (version number), General Downloads**.

Issues Fixed in this Update

Update 16 for Sage SalesLogix version 7.5.4 contains one newly-fixed issue and two fixes released in previous hot fixes.

This update addresses the following new issue

Defect	Description
12091054	After inserting a new Note/History item for a Lead, Sync creates a TEF with an update statement.

Previously fixed and released in Update 11 for Sage SalesLogix version 7.5.4

Defect	Description
12087903	Library files are not syncing to remotes.

Previously fixed and released in Update 06 for Sage SalesLogix version 7.5.4

Defect	Description
11083737	Error when opening remote office attachment from host "The Requested file 'xxxxx' was not found."

File Information

File Name	File Contents	File Version
SLX_v754_Update16.zip	SLX_v754_Update16.exe	
SLX_v754_Update16.exe	SLXLoggingServer.exe	7.5.4.7256

Applying the Update

Apply the update to all computers where the following components have been installed:

- Sage SalesLogix Server
- Remote Office
- Disconnected Web Client
- Web Reporting
- Sage SalesLogix Remote Client

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX_v754_Update16.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX_v754_Update16.exe**.
4. On the **SalesLogix - v7.5.4 Update 16** screen, select your installation method:
 - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.



The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Remote Client, you can upgrade the installations to Update 16 using this option. (You must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Remote Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Remote Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.