

Applying Update 14 for Sage SalesLogix Version 7.5.4

Version 7.5.4.14

Developed by Sage SalesLogix User Assistance

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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the Sage SalesLogix writers at saleslogix.techpubs@sage.com .
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Applying Update 14 for Sage SalesLogix Version 7.5.4

This document describes Update 14 for Sage SalesLogix version 7.5.4.

Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 7.5.4.



Do not install Update 14 for Sage SalesLogix 7.5.4 on any other Sage SalesLogix version.

Accessing Sage SalesLogix v7.5.4 Updates

This and other updates are available through your support representative or the Sage Support Portal Web sites.

To access the Support portals

1. Use one of the following URLs to access a portal:
 - For partners: partners.sagenorthamerica.com.
 - For customers: customers.sagenorthamerica.com.
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix, Sage SalesLogix (version number), General Downloads**.

Issues Fixed in This Update

Update 14 for Sage SalesLogix version 7.5.4 addresses the following issues:

Defect	Description
12089785	Enabling Return Distinct Rows Only on a group breaks field level security on the List view.
13091366	SlxProfiler Query Optimizer cannot optimize ORACLE query in shared mode when HINTS exist in Executed SQL.
13091657	Using certain forbidden characters, such as curly quotes, in the Web Client Query Builder causes the CPU to spike to 100%.
13091794	SLXDBEngine.dll crashes a process under certain circumstances when slx_GetSecuredSQL is called.

Previously Fixed Issues

Update 14 for Sage SalesLogix 7.5.4 contains fixes released in previous updates.

Update 04 for Sage SalesLogix version 7.5.4 addressed the following issue:

Defect	Description
11082964	Error when launching the Application Architect if using an Oracle 11G R2 database - "Core Service Sage.SalesLogix.Security.FieldLevelSecurityService, Sage.SalesLogix.Security is not available and is required to run this application".

Update 07 for Sage SalesLogix version 7.5.4 addressed the following issue:

Defect	Description
11084032	SpeedSearch does not work in the v7.5.4 Web Client if connected to an Oracle database.

Update 09 for Sage SalesLogix version 7.5.4 addressed the following issues:

Defect	Description
12086356	The SLXOLEDB provider generates an access violation when a NULL connection string is passed from the DBConfigMgr::GetConnection (SixOleDbConfig.dll).
12086491	Users retired in the Administrator and unretired using the Web Administrator cause IIS to crash when the user attempts to log into the Sage SalesLogix Web Client.
12087230	The SalesLogix Provider launches slowly on databases with large numbers of tables.
12087827	A misconfigured connection.config file will cause the SLXSystem service to crash when the portal is accessed.
12088016	Delete statements that contain a calculated field in the where clause fail in the provider.

File Information

File Name	File Contents	File Version
SLX_754_Update14.zip	SLX_754_Update14.exe	
SLX_754_Update14.exe	SLXDBEngine.dll	7.5.4.7277
	SLXEventMessage.dll	7.5.4.7277
	SLXOLEDB.dll	7.5.4.7277
	SLXPROFILING.dll	7.5.4.7277
	SLXServer.exe	7.5.4.7277
	SlxSL.dll	7.5.4.7277

File Name	File Contents	File Version
	SLXSystem.dll	7.5.4.7277
	SLXSystem.exe	7.5.4.7277
	SLXTriggers.dll	7.5.4.7277

Applying the Update

Install this update to all computers where Sage SalesLogix is installed.

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX_754_Update14.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the update files and double-click **SLX_754_Update14.exe**.
4. On the **see target** screen select one of the following:
 - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.
7. On the **Completed** screen, click **Finish**.