

Applying Update 10 for Sage SalesLogix Version 7.5.4

Version 7.5.4.10

Developed by Sage SalesLogix User Assistance



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Applying Update10 for Sage SalesLogix Version 7.5.4

This document describes Update10 for Sage SalesLogix version 7.5.4.

Prerequisites

The following Sage SalesLogix software must be installed before installing this Update.

- Sage SalesLogix version 7.5.4.



Do not install Update10 for Sage SalesLogix 7.5.4 on any other Sage SalesLogix version.

Accessing Sage SalesLogix v7.5.4 Updates

To obtain this and other updates, contact your support representative or use the following steps to access the content at one of the Sage Portal Web sites.

To access content through portals

1. Use one of the following URLs to access a portal:
 - For partners: partners.sagenorthamerica.com.
 - For customers: customers.sagenorthamerica.com.
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix, Sage SalesLogix (version number), General Downloads**.

Issues Fixed in This Update

Update 10 for Sage SalesLogix version 7.5.4 addresses the following issue:

Defect	Description
12087124	Lead ownership change is not synchronized when changed in Web Client or Offline Web Client.

File Information

File Name	File Contents	File Version
SLX_v754_Update10.zip	SLX_v754_Update10.exe	
SLX_v754_Update10.exe	SLXLoggingObj2.dll	7.5.4.7124

Applying the Update

Install this Update to all computers with Sage SalesLogix installed.

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX_v754_Update10.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the Update files and double-click **SLX_v754_Update10.exe**.
4. On the **Sage SalesLogix - v7.5.4 Update 10** screen:
 - a. **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - b. **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.



The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to update 10 using this option. (You must browse to the .msi file and click **Update**. After the status bar indicates the install is finished, exit the install screen by clicking **Cancel**.)

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.