

# Applying LAN Hot Fix 14 for Sage SalesLogix Version 7.5.3

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Version 7.5.3.14

Developed by Sage SalesLogix User Assistance



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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This hot fix addresses the following issue:

Defect	Description
1-81119	Error occurs when inserting a database field with multibyte characters in the display name into a mail merge template.

This hot fix requires version 7.5.3. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents	File Version
SLX_v753_Lan_HF14.zip	SLX_v753_Lan_HF14.exe	
SLX_v753_Lan_HF14.exe	SLXMMGUII.dll	7.5.3.4371

## Applying the Hot Fix

Apply the hot fix to all computers where the Sage SalesLogix Client is installed.

### To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v753\_Lan\_HF14.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v753\_Lan\_HF14.exe**.
4. On the **SalesLogix - v7.5.3 Lan Hot Fix 14** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.

**Note** The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 14 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.