

Applying LAN Hot Fix 09 for Sage SalesLogix Version 7.5.3

Version 7.5.3.09

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
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Applying LAN Hot Fix 09 for Sage SalesLogix Version 7.5.3

This document describes hot fix 09 for Sage SalesLogix version 7.5.3. This hot fix requires version 7.5.3. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

This hot fix addresses the following issues:

Defect	Description
1-77420	Adding Leads or Contacts to a campaign using Manage Targets takes an extremely long time when there are a large number of records.
1-77533	Incorrect parameter statements causing event log errors on the synchronization host. Originally fixed in 7.5.3 LAN Hot Fix 03.
1-78231	Memory continues to increase and does not decrease when using the Web Client. Originally fixed in 7.5.3 LAN Hot Fix 03.
1-78254	SpeedSearch threading does not shut down properly after an error. This causes an endless loop of error reporting.
1-78336	Type ahead in Sales Client Oracle environment does not go to first value of the character entered. Originally fixed in 7.5.3 LAN Hot Fix 03.
1-78585	Calendar reports show that timeless activities were completed a day earlier than they were actually completed.
1-77586	When synchronizing using FTP sync, the file name should be a temp file during data transfer in case of interruption. In some instances, using non-temp files may cause data loss. Originally fixed in 7.5.3 LAN Hot Fix 04.
1-78678	Add an option to disable autoselect on Lookups.
1-78687	Date fails to convert to a localized date when a lookup is defined as "date" and uses anything other than "equal to".
1-78745	On an Oracle database, receive a corrupt bundle error: "SalesLogix Bundle" Stream read error.
1-78961	Several errors are presented when opening and viewing Sales Dashboard plugins in the Architect.
1-78977	Sales Client displays multibyte characters incorrectly.
1-78978	Administrator displays multibyte characters incorrectly.
1-78979	Architect displays multibyte characters incorrectly.
1-79182	The date fields in Sales Process tab do not accept certain date formats in a localized LAN Client.

This hot fix requires version 7.5.3. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

Note For best results, Sage highly recommends installing version 7.5.3 LAN Hot Fix 02 with 7.5.3 LAN Hot Fix 09

File Information

File Name	File Contents	File Version
SLX_v753_Lan_HF09.zip	SLX_v753_Lan_HF09.exe SalesLogix v753 HF01.sxb	
SLX_v753_Lan_HF09.exe	Admin.exe Architect.exe SalesLogix.exe SLXControls.ocx SLXDBEngine.dll SLXEventMessage.dll SLXOLEDB.dll SLXPROFILING.dll SLXSearchService.exe SLXServer.exe SixSL.dll SLXSystem.dll SLXSystem.exe SLXTriggers.dll SSftp.dll	7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339 7.5.3.4339
SalesLogix v753 HF01.sxb	<ul style="list-style-type: none"> • System:Manage Targets <ul style="list-style-type: none"> • Modified the script on the form • Added the lblProgress: TLabel control • System:Update Targets <ul style="list-style-type: none"> • For grdTargets:TDataGrid, changed the Sortable property to unchecked • System:Preview Target List <ul style="list-style-type: none"> • For grdTargets:TDataGrid, changed the Sortable property to unchecked 	

Applying the Hot Fix

Apply the hot fix to all computers with Sage SalesLogix installed. Then install the bundle using the Administrator. For details on finding the changes to the script, see the section ["Finding Script Changes" on page 4](#). To address the fix for defect 1-78678, add a registry key using the Registry Editor. See ["Updating the Windows Registry" on page 3](#)

Note Before installing the hot fix bundle, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v753_Lan_HF09.zip** file to a temporary folder.

3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v753_Lan_HF09.exe**.
4. On the **SalesLogix - v7.5.3 Lan Hot Fix 09** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**, to install the patch.

Note The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 09 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.

To install the bundle

1. Open the **Administrator**.
2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the hot fix files and double-click the bundle named **SalesLogix v753 HF01.sxb**.
5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.

Updating the Windows Registry

To disable autoselect for specific or all lookups, you must add a registry key using the Registry Editor. This addresses defect 1-78678.

To edit the registry

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Open the Registry Editor and browse to:
HKEY_LOCAL_MACHINE\Software\SalesLogix\Sales Client.
3. Create a new string value named **DisableLookupAutoSelect**.
4. Right click **DisableLookupAutoSelect** and click **Modify**.
5. Modify the **Value data** to disable autoselect.
To disable autoselect on specific lookups, list the lookup names separated by semicolons.
e.g.: Account:Account;Contact:Lastname
To disable autoselect for all lookups, set the value to "*".
6. Click **OK**.

7. Close the Registry Editor.

Finding Script Changes

Changes to Sage SalesLogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Sage SalesLogix script changes in this release. Then, use that information to update your custom scripts with the Sage SalesLogix changes, or add your customizations to the Sage SalesLogix script.

To find script changes

1. Apply the upgrade bundle to a test environment.
2. Open the original version of the script or form you want to research in the **Architect**.
3. Right-click the script, and then click **Select All**.
4. Copy and paste the information to a text editor, such as **WordPad**.
5. Save the script with the version number in the name.
6. Repeat steps 2 - 5 for the same plugin updated in this release.
7. Open the original plugin version in **Microsoft Word** (saved in step 5).
8. On the **Tools** menu, click **Compare and Merge Documents**.
9. Browse to and select the updated plugin (saved in step 6) and click **Merge**.
10. View the code changes and determine how to merge the Sage SalesLogix changes with your customizations.

Updating the ShellSettings.ini file

If you encounter the following error during the installation of the Hot Fix, you will need to update the ShellSettings.ini to complete the install.

"SalesLogix InstallShell: An error occurred in RunInstalls. CreateProcess failed with error "The handle is invalid.""

Note This may occur on slower machines.

To Update the ShellSettings.ini

1. Navigate to the folder where you stored the hot fix files.
2. In the **Config** folder, double-click on **ShellSettings.ini** to open the file in NotePad.
3. Under **[INSTALLSHELL]**, add **DELAY={Seconds}**. Default is 5 seconds.

```
[INSTALLSHELL]
Product = "SalesLogix"
ForHotFix = "TRUE"
ForServicePack = "FALSE"
ShellType = "Hot Fix"
ExtractContent = "FALSE"
Genre = "Web"
Patch = "VSWF, Admin"
BGImage = "Config\Shell.jpg"
CreateLogFiles = "FALSE"
REINSTALLMODE = "omus"
SLXREPSLX=True
DELAY=20
```

4. Save and close the **ShellSettings.ini**.

5. In the folder where you stored the hot fix files, double-click on the **InstalShell.exe** to restart the installation.

Note If you receive the error again, increase the DELAY by five seconds until you no longer receive the error.