

Applying LAN Hot Fix 21 for Sage SalesLogix Version 7.5.3

Version 7.5.3.21

Developed by Sage SalesLogix User Assistance



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This document describes LAN Hot Fix 21 for Sage SalesLogix version 7.5.3.

Prerequisites

The following Sage SalesLogix software must be installed before installing this Hot Fix:

- Sage SalesLogix version 7.5.3
- 7.5.3 LAN Hot Fix 15



Do not install LAN Hot Fix 21 for Sage SalesLogix 7.5.3 on any other Sage SalesLogix version.

Accessing Sage SalesLogix v7.5.3 Hot Fixes

This and other updates are available through your support representative or the Sage Support Portal Web sites.

To access the Support portals

1. Use one of the following URLs to access a portal:
 - For partners: partners.sagenorthamerica.com.
 - For customers: customers.sagenorthamerica.com.
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix, Sage SalesLogix (version number), General Downloads**.

Issues Fixed in This Update

LAN Hot Fix 21 for Sage SalesLogix version 7.5.3 addresses the following issues:

Defect	Description
12086352	The SLXOLEDB provider throws an access violation when a NULL connection string is passed to it from DBConfigMgr::GetConnection (SlxOleDbConfig.dll).
12086490	Users retired in the Administrator and unretired in the Web Client cause IIS to crash when the user attempts to log into the Web Client.
12087826	Misconfigured connection.config file will cause SLXSystem to crash when the portal is accessed.

File Information

File Name	File Contents	File Version
SLX_v753_Lan_HF21.zip	SLX_v753_Lan_HF21.exe	
SLX_v753_Lan_HF21.exe	SLXBDEngine.dll	7.5.3.4428
	SLXEventManager.dll	7.5.3.4428
	SLXOLEDB.dll	7.5.3.4428
	SLXPROFILING.dll	7.5.3.4428
	SLXServer.exe	7.5.3.4428
	SlxSL.dll	7.5.3.4428
	SLXSystem.dll	7.5.3.4428
	SLXSystem.exe	7.5.3.4428
	SLXTriggers.dll	7.5.3.4428

Applying the Hot Fix

Install this Hot Fix to all computers where Sage SalesLogix is installed.

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX_v753_Lan_HF21.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the Hot Fix files and double-click **SLX_v753_Lan_HF21.exe**.
4. On the **Sage SalesLogix - v7.5.3 Update 21** screen:
 - a. **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
 - b. **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.

6. On the **Welcome** screen, click **Install** to install the patch.



The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to Hot Fix 21 using this option. (You must browse to the .msi file and click **Update**. After the status bar indicates the install is finished, exit the install screen by clicking **Cancel**.)

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and updates applied to your system.

7. On the **Completed** screen, click **Finish**.