

Applying LAN Hot Fix 15 for Sage SalesLogix Version 7.5.3

Version 7.5.3.15

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
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This hot fix addresses the following issue:

Defect	Description
1-81120	The file SLXProviderExtensions.dll does not generate automatically if the Window's user name contains multibyte characters.

This hot fix requires version 7.5.3 with Hot Fix 9. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents	File Version
SLX_v753_Lan_HF15.zip	SLX_v753_Lan_HF15.exe InstallProviderExtensions.bat Provider_extensions.xml SLXProviderExtensions.dll test.udl	7.5.3.4373
SLX_v753_Lan_HF15.exe	SLXDBEngine.dll SLXEventMessage.dll SLXOLEDB.dll SLXPROFILING.dll SLXProviderExtensions.dll SLXServer.exe SixSL.dll SLXSystem.dll SLXTriggers.dll	7.5.3.4373 7.5.3.4373 7.5.3.4373 7.5.3.4373 7.5.3.4373 7.5.3.4373 7.5.3.4373 7.5.3.4373 7.5.3.4373

Applying the Hot Fix

Apply the hot fix to all computers where SalesLogix is installed.

Install the SLXProviderExtension.dll

Installing the SLXProviderExtension.dll will only need to be done once on an Administrative Workstation. Once it has been installed, apply the hot fix using the step in the ["Apply the hot fix"](#) section on all other machines.

Important: These steps must be completed before installing the **SLX_v753_Lan_HF15.exe** patch.

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v753_Lan_HF15.zip** file to a temporary folder.
3. Navigate to where the file SLX_v753_LAN_HF15.zip was extracted.

4. Copy the following files to the ...Program Files\SalesLogix directory on your Sage SalesLogix Server.
 - InstallProviderExtensions.bat
 - provider_extensions.xml
 - SLXProviderExtensions.dll
 - test.udl
5. From the SalesLogix folder, open the test.udl file in the OLE DB Core Services application (double-click to open in Connection Manager).
6. Set the following values in the test.udl file, test the connection, and then click **OK**.
 - Sage SalesLogix Server
 - Database Name
 - Sage SalesLogix user name (generally admin)
 - Sage SalesLogix user name password
 - Select the Allow Saving Password option

Note: If you receive an error message when trying to save the connection info, please confirm the file property for Read-Only is not set.
7. In the SalesLogix directory double-click the file InstallProviderExtensions.bat to execute. The "** SUCCESS: Plugin installed successfully" message displays when the SLXPluginExtension.dll has been installed.
8. Restart all Sage SalesLogix Servers.

Apply the hot fix

Important: Before installing the patch, you must install the **SLXProviderExtension.dll**. See ["Install the SLXProviderExtension.dll"](#) for more information.

1. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v753_Lan_HF15.exe**.
2. On the **SalesLogix - v7.5.3 Lan Hot Fix 15** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
3. Click **Next**.
4. On the **Welcome** screen, click **Install**.

Note The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 15 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

5. On the **Completed** screen, click **Finish**.