

Applying Web Hot Fix 10 for Sage SalesLogix Version 7.5.3

Version 7.5.3.10

Developed by Sage SalesLogix User Assistance



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Applying Web Hot Fix 10 for Sage SalesLogix Version 7.5.3

This document describes Web Hot Fix 10 for Sage SalesLogix version 7.5.3.

Prerequisites

The following Sage SalesLogix software must be installed before installing this Hot Fix:

- 7.5.3 Web Hot Fix 01
- 7.5.3 Web Hot Fix 02
- 7.5.3 Web Hot Fix 03
- 7.5.3 Web Hot Fix 04
- 7.5.3 Web Hot Fix 05
- 7.5.3 Web Hot Fix 06
- 7.5.3 Web Hot Fix 07
- 7.5.3 Web Hot Fix 08
- 7.5.3 LAN Hot Fix 20
- 7.5.3 Web Hot Fix 09



Do not install Web Hot Fix 10 for Sage SalesLogix 7.5.3 on any other Sage SalesLogix version.

Accessing Sage SalesLogix v7.5.3 Updates

This and other updates are available through your support representative or the Sage Support Portal Web sites.

To access the Support portals

1. Use one of the following URLs to access a portal:
 - For partners: partners.sagenorthamerica.com.
 - For customers: customers.sagenorthamerica.com.
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix**, **Sage SalesLogix (version number)**, **General Downloads**.

Issues Fixed in This Update

Web Hot Fix 10 for Sage SalesLogix version 7.5.3 addresses the following issues:

Defect	Description
11083565	Currency control is unable to handle negative numbers.
11083762	The reminder time on the occurrences following the first occurrence is incorrect.

Defect	Description
12084540	Account name on Contact is incorrect after merging Contacts.
12085629	Completing instance of recurring activity on the activities tab causes error.
12086142	Several anomalies appear when the Dashboard chart uses the 'Average days since last activity' metric.
12086143	Unable to sort group lacking a default sort when the user has access to the group through multiple releases.
12086226	HttpUnhandledException error when viewing What's New from Disconnected Web Client.
12086345	The HandleException method in Sage.Platform.Application.UI.Web.ApplicationPage is no longer redirecting users to Login.aspx when an ArgumentNullException is associated with an authToken.
12086464	The way joins are formulated in the out of the box system are causing issues when using with the Summary views when using provider extensions.
12086465	The way joins are formulated in the out of the box system are causing issues when using with the Timeline when using provider extensions.
12086466	The way joins are formulated in the out of the box system are causing issues when using with Lookup controls when using provider extensions.
12087102	Incorrect Account Asset deleted in Account Asset tab.
12087117	In the Web Client when "text must match list item" is enabled users can still edit the picklist.
12087696	Multi-Day Events created in Outlook are shortened by a day in Outlook only after Intellisync runs a second time.

File Information

File Name	File Contents	File Version
SLX_v753_Web_HF10.zip	SLX_v753_Web_HF10.exe	
	SalesLogix v7.5.3 WEB HF 10.sxb	
SLX_v753_Web_HF10.exe	Sage.Platform.Application.UI.Web.dll	7.5.3.4408
	Sage.Platform.Mashups.dll	7.5.3.4408
	Sage.Platform.QuickForms.dll	7.5.3.4408
	Sage.Platform.WebPortal.dll	7.5.3.4408
	Sage.SalesLogix.Activity.dll	7.5.3.4408
	Sage.SalesLogix.LegacyBridge.dll	7.5.3.4408
	Sage.SalesLogix.Web.Controls.dll	7.5.3.4408
	Sage SalesLogix v7.5.3 Web Update10 VFS Upgrade.zip	
Sage SalesLogix v7.5.3 Web Update10 VFS Upgrade.zip	AccountTimeline.mashup.xml	
	Attachment.RemoteAttachment.60bc57e0aa4f488eac74c8092b36fdc8.relationship.xml	

File Name	File Contents	File Version
	AverageDaysSinceLastActivity.filter.xml	
	LinkHandler.cs	
	MergeRecords.ascx.cs	
	RequestAttachment.method.xml	
	Sage.Platform.Application.UI.Web.dll	7.5.3.4408
	Sage.Platform.Mashups.dll	7.5.3.4408
	Sage.Platform.WebPortal.dll	7.5.3.4408
	Sage.SalesLogix.Activity.dll	7.5.3.4408
	Sage.SalesLogix.BusinessRules.dll	7.5.3.4408
	Sage.SalesLogix.Client.GroupBuilder.dll	7.5.3.4408
	Sage.SalesLogix.Intellisync.Entity.dll	7.5.3.4408
	Sage.SalesLogix.LegacyBridge.dll	7.5.3.4408
	Sage.SalesLogix.Web.Controls.dll	7.5.3.4408
	sage-controls.js	
	sage-controls-debug.js	
	sage-controls-group-managerservice.js	
	sage-controls-picklist.js	
SalesLogix v7.5.3 WEB HF 10.sxb	Dashboard Widget System:Pie Chart	

Applying the Hot Fix

This Hot Fix affects the following portals:


- Process Host
- SData
- Sage SalesLogix Web Client
- Sage SalesLogix Disconnected Web Client
- Customer Portal
- Intellisync
- Lead Capture
- Web Reporting

Apply the hot fix to all computers where the Application Architect, Disconnected Web Client, and Remote Office is installed. Install the bundle using the Application Architect, and then build and deploy your Web site(s).

Before installing the bundle, review the files included in the update. Back up any customized files that may be affected, or back up the whole project if there are many files. Then, apply the update bundle in one of the following ways:

- Manually merge the update items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the Hot Fix.
2. Extract the contents of the **SLX_v753_Web_HF10.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the Hot Fix files and double-click **SLX_v753_Web_HF10.exe**.
4. On the **Sage SalesLogix- v7.5.3 Web Hot Fix 10** screen:
 - a. Select the **Extract and Install the Sage SalesLogix Update** option. The Hot Fix files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete. Selecting the other option prevents the VFS bundle from being available after the patch is installed, since the files are then deleted.
 - b. Click **Change** to select the location where you want to store the hot fix files.
 There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).
5. On the **Welcome** screen, click **Install** to install the patch.
6. On the **Completed** screen, click **Finish**.

Installing the Bundle Using the Sage SalesLogix Administrator

Use the Sage SalesLogix Administrator to install the SalesLogix v7.5.3 WEB HF 10.sxb bundle.



Before installing the hot fix bundle, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

To install the bundle

1. Open the **Administrator**.
2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the Hot Fix files and double-click the bundle named **SalesLogix v7.5.3 WEB HF 10.sxb**.
5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.

Installing the VFS Bundle Using the Sage SalesLogix Application Architect

Install the Sage SalesLogix v7.5.3 Web Update10 VFS Upgrade.zip using the Sage SalesLogix Application Architect.

To install the bundle


1. Ensure you have **Write** permissions to the bundle installation folder. Check permissions on the Security tab on the folder properties.
2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.

4. Navigate to the folder where you extracted the Hot Fix files, click **Sage SalesLogix v7.5.3 Web Update10 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.

Building and Deploying the Web Changes

To make your changes available, you must build and deploy the Web portal(s).

To build and deploy

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**.
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. When the build is complete, click **Deployment Explorer** on the **View** menu.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.
A status box appears indicating status for the deployment.
7. Repeat these steps for each of the affected portals.
 By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.