Applying Web Hot Fix Package 09 for Sage SalesLogix Version 7.5.3

Version 7.5.3.09

Developed by Sage SalesLogix User Assistance

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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com.
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This hot fix addresses the following issues:

Defect	Description
1-79935	The reminder time changes from the default when the Start Date/Time is modified.
11082549	Error received when moving an occurrence of a recurring activity to a different day.
11082648	If a group is released to multiple teams and a user belongs to more than one of the teams, the filters do not work for that shared group.
11082753	E-mails sent during October and recorded to History via SendSLX and Record to History functions are recording dates a month in the past.
11082775	Merged Contacts have the source account's Primary and Shipping Addresses set to TRUE.
11083631	In the Disconnected Web Client with Remote Web Reporting, user receives errors when clicking ShowDefautReport().
11083649	Lock user out of SData and the Web Client after "n" failed login attempts.
11083728	Web Reporting crashes with a heavy load

This hot fix requires version 7.5.3 and all previous Web hot fix packages beginning with 01 and 7.5.3 LAN Hot Fix 20. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to http://support.saleslogix.com to obtain the hot fix.

File Information

File Name	File Contents	File Version
SLX_v753_Web_HF09.zip	SLX_v753_Web_HF09.exe	
SLX_v753_Web_HF09.exe	Sage SalesLogix v7.5.3 Web HF09 VFS Upgrade.zip	
	SalesLogix v7.5.3 Web Update 09.sxb	
Sage SalesLogix v7.5.3 Web HF09 VFS Upgrade.zip	CommonTasksTasklet.ascx.cs	
	LumiSoft.Net.dll	2.0.4295.19461
	Sage.SalesLogix.Activity.dll	7.5.3.4395
	Sage.SalesLogix.BusinessRules.dll	7.5.3.4395
	Sage.SalesLogix.Client.Reports.Helper.dll	7.5.3.4395
	Sage.SalesLogix.Plugins.dll	7.5.3.4395
	Sage.SalesLogix.System.dll	7.5.3.4395
	Sage.SalesLogix.Web.dll	7.5.3.4395
	ShowreportsUtil.js	

File Name	File Contents	File Version
	SLMN.dll	7.5.3.4411
	SLXCRV.dll	7.5.3.4411
	SLXCRViewer.exe	7.5.3.4411
	SlxDesktopIntegrationSetup.exe	7.53.4317
	SlxDesktopManager.exe	7.5.3.4395
	SLXMMEngineW.dll	7.5.3.4411
	SLXWebReporting.aspx	
	WebReporting.dll	7.5.3.4395
SlxDesktopIntegrationSetup.exe	Desktop Manager.chm	
	LumiSoft.Net.dll	2.0.4295.19461
	MailMerge.chm	
	sagegears.dll	7.5.3.4227
	SLMN.dll	7.5.3.4411
	SlxDesktopManager.exe	7.5.3.4395
	SLXDocW.dll	7.5.3.4227
	SLXFaxW.dll	7.5.3.4227
	SLXFramer.ocx	7.5.3.4227
	SLXMMEngineW.dll	7.5.3.4411
	SLXMMGUIW.dll	7.5.3.4227
	SLXWinFaxW.dll	7.5.3.4227
SalesLogix v7.5.3 Web Update 09.sxb	Schema changes. Table:Field • SYSTEMINFO:LOGINATTEMPTTHRESHOLD • USERSECURITY:LOGINATTEMPTS	

Applying the Hot Fix

Prior to installing this hot fix, ensure you have applied all of the following hot fix packages in the order listed:

- 7.5.3 Web Hot Fix 01
- 7.5.3 Web Hot Fix 02
- 7.5.3 Web Hot Fix 03
- 7.5.3 Web Hot Fix 04
- 7.5.3 Web Hot Fix 05
- 7.5.3 Web Hot Fix 06
- 7.5.3 Web Hot Fix 07
- 7.5.3 Web Hot Fix 08
- 7.5.3 LAN Hot Fix 20

Apply the hot fix to all computers where the Application Architect has been installed. Install the bundle using the Application Architect, and then build and deploy your Web site(s).

To apply

1. Extract the contents of the **SLX_v753_Web_HF09.zip** file to a temporary folder.
2. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v753_Web_HF09.exe**.
3. On the **SalesLogix - v7.5.3 Web Hot Fix 09** screen, select the **Extract and Install the SalesLogix Hot Fix** option.

   The hot fix files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete.

   Note Selecting the other option prevents the VFS bundle from being available after the patch is installed, because the files are then deleted.

4. Select the location where you want to store the hot fix files.

   Note There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

5. Click **Next**.
6. On the **Welcome** screen, click **Install**, to install the patch.
7. On the **Completed** screen, click **Finish**.

Installing the SalesLogix v7.5.3 Web Update 09.sxb bundle

Use the Sage Saleslogix Administrator to install the bundle.

To install

1. Open the **Administrator**.
2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the update files and double-click the bundle named **SalesLogix v7.5.3 Web Update 09.sxb**.
5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
7. In the Choose Teams dialog box, select the teams to which you want to release plugins, and then click OK.

Installing the VFS Bundle

Use the Application Architect to install the hot fix bundle.

To install

1. Ensure you have **Write** permissions to the bundle installation folder.

   Check permissions on the Security tab on the folder properties.

2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.
4. Navigate to the folder where you extracted the hot fix files, click **Sage SalesLogix v7.5.3 Web HF09 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.

Building and Deploying the Web Changes

To make your changes available, you must build and deploy the Web portal.

To build and deploy

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**.

   All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. When the build is complete, click **Deployment Explorer** on the **View** menu.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.

   A status box appears indicating status for the deployment.
7. Repeat these steps for each of the affected portals.

   Note By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.
8. Instruct Web Client and disconnected Web Client users to download the Desktop Integration Module to get the updated files.

   Note Users must first exit out of the Sage SalesLogix Desktop Manager and Microsoft Outlook before downloading the updated Desktop Integration Module.

   For more information, click the Find out more link on the Sage SalesLogix Web Client login screen to open the "Installing and Using Sage SalesLogix Desktop Integration" help topic.

Note To verify the SData portal has been deployed correctly, open a browser and go to http://servername:port/sdata/$system/adapters.

Setting Login Attempt Threshold

Users will now be locked out of the Sage SalesLogix Web Client, Sage SalesLogix SData Client, Sage SalesLogix Desktop Manager, and Sage SalesLogix Mobile Client if they incorrectly enter their login credentials a predetermined number of times. If the user enters the correct credentials before reaching the threshold, their login attempts will be reset. The administrator can set the login attempt threshold through the Sage SalesLogix Administrator.

To set login attempt threshold

1. Open the **Sage SalesLogix Administrator**.
2. On the **Tools** menu, click **Options**.
3. In the **Options** window, click the **System** tab.
4. In the **Login Attempt Threshold** area, set the number of attempts before locking the user out. Default is set to 5. After 5 consecutive failed attempts, the user's login will be locked.

To reset locked out user

If a user is locked out, the administrator must reset user login attempts for the user.

1. Open the **Sage SalesLogix Administrator**.
2. On the **Users** screen, right-click the locked out user.
3. Select **Reset User Logins** to reset the user.