

Applying Web Hot Fix Package 08 for Sage SalesLogix Version 7.5.3

Version 7.5.3.08

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com.
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This hot fix addresses the following issues:

Defect	Description
1-81838	Oracle - Error received when opening the Account List view in the Web Client if more than 1000 groups exist.
1-81863	Time Zone Calculator does not update Activity Time in the Web Client.
1-81864	Completing an unscheduled activity with an attachment does not save the attachment.
1-81943	Merged Accounts have source Primary and Shipping Addresses set to TRUE.
11082110	Time out error when creating an activity where 1200 users all have access to each other's calendars.
11082161	When an Opportunity Sales Potential is a negative value, that value displays a positive value in the Opportunity Snapshot.
11082440	Calendar displays wrong month after refresh.

This hot fix requires version 7.5.3 and all previous Web hot fix packages beginning with 01. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents	File Version
SLX_v753_Web_HF08.zip	SLX_v753_Web_HF08.exe	
SLX_v753_Web_HF08.exe	Sage.SalesLogix.Web.Controls.dll	7.5.3.4384
	Sage SalesLogix v7.5.3 Web HF08 VFS Upgrade.zip	
Sage SalesLogix v7.5.3 Web HF08 VFS Upgrade.zip	ActivityCommandController.ascx.cs	
	Calendar.js	
	CompleteActivityCommandController.ascx.cs	
	sage-platform-tabworkspace.js	
	Sage.SalesLogix.BusinessRules.dll	7.5.3.4384
	Sage.SalesLogix.Client.GroupBuilder.dll	7.5.3.4384
	Sage.SalesLogix.Web.Controls.dll	7.5.3.4384
	timezonecalc.ascx.cs	

Applying the Hot Fix

Prior to installing this hot fix ensure you have applied all of the following hot fix packages in the order listed:

- 7.5.3 Web Hot Fix 01
- 7.5.3 Web Hot Fix 02
- 7.5.3 Web Hot Fix 03
- 7.5.3 Web Hot Fix 04
- 7.5.3 Web Hot Fix 05
- 7.5.3 Web Hot Fix 06
- 7.5.3 Web Hot Fix 07

Apply the hot fix to all computers where the Application Architect has been installed. Install the bundle using the Application Architect, and then build and deploy your Web site(s).

To apply

1. Extract the contents of the **SLX_v753_Web_HF08.zip** file to a temporary folder.
2. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v753_Web_HF08.exe**.
3. On the **SalesLogix - v7.5.3 Web Hot Fix 08** screen, select the **Extract and Install the SalesLogix Hot Fix** option.

The hot fix files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete.

Note Selecting the other option prevents the VFS bundle from being available after the patch is installed, since the files are then deleted.

4. Select the location where you want to store the hot fix files.

Note There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

5. Click **Next**.
6. On the **Welcome** screen, click **Install**, to install the patch.
7. On the **Completed** screen, click **Finish**.

Installing the Bundle

Use the Application Architect to install the hot fix bundle.

To install

1. Ensure you have **Write** permissions to the bundle installation folder.
Check permissions on the Security tab on the folder properties.
2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.
4. Navigate to the folder where you extracted the hot fix files, click **Sage SalesLogix v7.5.3 Web HF08 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.

Building and Deploying the Web Changes

To make your changes available, you must build and deploy the Web portal.

To build and deploy

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**.
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. When the build is complete, click **Deployment Explorer** on the **View** menu.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.
A status box appears indicating status for the deployment.
7. Repeat these steps for each of the affected portals.

Note By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.

Updating the MergeConfiguration.xml file

If you get a blank screen when merging records or converting a lead, please update the MergeConfiguration.xml file.

To update

1. In the Application Architect, open the Virtual File System Explorer.
2. In the tree view expand **Configuration** and expand **Global**.
3. If you customized the **MergeConfiguration.xml** file, save it to another location or record any customizations.
4. Delete the file.
5. Reset IIS so that the cached version is removed.
6. If you customized the **MergeConfiguration.xml** file, merge your customizations by doing the following:
 - a. In the Web Client, convert a lead.
Converting a lead automatically creates an updated MergeConfiguration.xml file.
 - b. In the Application Architect, open the Virtual File System Explorer.
 - c. In the tree view expand **Configuration**, and then expand **Global**.
 - d. Add the customizations you noted in step 3 to the **MergeConfiguration.xml** file and save the file.
 - e. Reset IIS so that the cached version is removed.