

Applying Hot Fix 11 for Sage SalesLogix Version 7.5.3

Version 7.5.3.11

Developed by Sage SalesLogix User Assistance



Applying Web Hot Fix 11 for Sage SalesLogix Version 7.5.3

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Applying Web Hot Fix 11 for Sage SalesLogix Version 7.5.3

This document describes Web Hot Fix 11 for Sage SalesLogix version 7.5.3.

Prerequisites

The following Sage SalesLogix software must be installed before installing this Hot Fix:

- 7.5.3 Web Hot Fix 01
- 7.5.3 Web Hot Fix 02
- 7.5.3 Web Hot Fix 03
- 7.5.3 Web Hot Fix 04
- 7.5.3 Web Hot Fix 05
- 7.5.3 Web Hot Fix 06
- 7.5.3 Web Hot Fix 07
- 7.5.3 Web Hot Fix 08
- 7.5.3 LAN Hot Fix 20
- 7.5.3 Web Hot Fix 09
- 7.5.3 Web Hot Fix 10



Do not install Web Hot Fix 11 for Sage SalesLogix 7.5.3 on any other Sage SalesLogix version.

Accessing Sage SalesLogix v7.5.3 Updates

This and other updates are available through your support representative or the Sage Support Portal Web sites.

To access the Support portals

1. Use one of the following URLs to access a portal:
 - For partners: partners.sagenorthamerica.com.
 - For customers: customers.sagenorthamerica.com.
2. Browse to **Knowledgebase**, and click either **For Customers** or **For Partners**.
3. Click **Sage SalesLogix, Sage SalesLogix (version number), General Downloads**.

Issues Fixed in This Update

Hot Fix 11 for Sage SalesLogix version 7.5.3 addresses the following issues:

Defect	Description
12088341	On a shared Mobile device, the logged in user can see the previously logged in user's accounts, contacts, etc.
12088364	In the Web Client, when running a Mail Merge against a contact added through Mobile, the user receives the error "The address table query is empty".
12088592	In the Sage SalesLogix Web Client, selecting an asset on the second page of the Assets tab and clicking delete removes the wrong asset.
12088593	In the Sage SalesLogix Web Administrator, the wrong user is removed from the Department when removing a user on the second page of the Members tab.
12089095	In Firefox 3.6.3 with Windows Authentication enabled, an error occurs when using the Mail Merge menu.
12089197	Implemented full Windows Authentication for all supported browsers.

File Information

File Name	File Contents	File Version
SLX_v753_Web_HF11.zip	SLX_v753_Web_HF11.exe	
	Sage SalesLogix v7.5.3 Web HF11 VFS Upgrade.zip	
SLX_v753_Web_HF11.exe	Sage.Platform.WebPortal.dll	7.5.3.4413
	Sage.SalesLogix.Security.dll	7.5.3.4413
	Sage.SalesLogix.Web.dll	7.5.3.4413
Sage SalesLogix v7.5.3 Web HF11 VFS Upgrade.zip	Sage.Platform.WebPortal.dll	7.5.3.4413
	Sage.SalesLogix.BusinessRules.dll	7.5.3.4413
	Sage.SalesLogix.Security.dll	7.5.3.4413
	Sage.SalesLogix.Web.dll	7.5.3.4413

Applying the Hot Fix


This Web Hot Fix affects the following portals:

- Process Host
- SData
- Sage SalesLogix Web Client
- Sage SalesLogix Disconnected Web Client
- Customer Portal
- Intellisync
- Lead Capture
- Web Reporting
- Sage SalesLogix Mobile

Install this Hot Fix to all computers with the following components installed:

- Admin Tools and Servers
- Application Architect

To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the Hot Fix.
2. Extract the contents of the **SLX_v753_Web_HF11.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the Hot Fix files and double-click **SLX_v753_Web_HF11.exe**.
4. On the **Sage SalesLogix- v7.5.3 Web Hot Fix 11** screen:
 - a. Select the **Extract and Install the Sage SalesLogix Update** option. The Hot Fix files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete. Selecting the other option prevents the VFS bundle from being available after the patch is installed, since the files are then deleted.
 - b. Click **Change** to select the location where you want to store the hot fix files.
 There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).
 - c. Click **Next**.
5. On the **Welcome** screen, click **Install** to install the patch.
6. On the **Completed** screen, click **Finish**.

Installing the VFS Bundle

Install the Sage SalesLogix v7.5.3 Web HF11 VFS Upgrade.zip using the Sage SalesLogix Application Architect.

To install the bundle

1. Ensure you have **Write** permissions to the bundle installation folder. Check permissions on the Security tab on the folder properties.
2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.
4. Navigate to the folder where you extracted the Hot Fix files, click **Sage SalesLogix v7.5.3 Web HF11 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.

Building and Deploying the Web Changes

To make your changes available, you must build and deploy the Web portal(s).

To build and deploy

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**. All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. When the build is complete, click **Deployment Explorer** on the **View** menu.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**. A status box appears indicating status for the deployment.
7. Repeat these steps for each of the affected portals.



By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.