

Applying LAN Hot Fix 17 for Sage SalesLogix Version 7.5.2

Version 7.5.2.17

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
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This hot fix addresses the following issues:

Defect	Description
1-72761	Leads are deleted from a Remote Office when synchronizing after a team member is removed from a team. Originally fixed in 7.5.2 LAN Hot Fix 07.
1-73128	An error occurs during sync, and Notes data is lost, after changing the owner from global to team: "Error Operand type clash: image is incompatible with text". Originally fixed in 7.5.2 LAN Hot Fix 07.
1-77511	When running SyncServer in Service Mode a WndHndl error occurs which prevents synchronization from completing.
1-77513	The attachment filter is ignored when synchronizing attachments.
1-77660	Sync server throws an error on localized French environments when changes to the remote and host are made in a certain order.

This hot fix requires version 7.5.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

Note For best results, Sage highly recommends installing version 7.5.2 LAN Hot Fixes 16 and 19 with 7.5.2 LAN Hot Fix 17.

File Information

File Name	File Contents
SLX_v752_Lan_HF17.zip	SLX_v752_Lan_HF17.exe
SLX_v752_Lan_HF17.exe	SyncServer.exe, SyncService.exe

Applying the Hot Fix

Apply the hot fix to the Sage SalesLogix Synchronization Servers.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v752_Lan_HF17.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v752_Lan_HF17.exe**.

4. On the **SalesLogix - v7.5.2 Lan Hot Fix 17** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.
7. On the **Completed** screen, click **Finish**.