

# Applying LAN Hot Fix 21 for Sage SalesLogix Version 7.5.2

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Version 7.5.2.21

Developed by Sage SalesLogix User Assistance



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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This hot fix addresses the following issue:

Defect	Description
1-78251	An Advanced Lookup in the Sage SalesLogix Network Client behaves differently on Oracle than Microsoft SQL Server.

This hot fix requires version 7.5.2 LAN Hot Fix 14. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v752_Lan_HF21.zip	SLX_v752_Lan_HF21.exe
SLX_v752_Lan_HF21.exe	SalesLogix.exe

## Applying the Hot Fix

Apply the hot fix to all computers with the Sage SalesLogix Client installed.

### To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v752\_Lan\_HF21.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v752\_Lan\_HF21.exe**.
4. On the **SalesLogix - v7.5.2 Lan Hot Fix 21** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.

6. On the **Welcome** screen, click **Install**, to install the patch.

The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 21 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.