

Applying LAN Hot Fix 14 for Sage SalesLogix Version 7.5.2

Version 7.5.2.14

Developed by Sage SalesLogix User Assistance



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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
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This document describes hot fix 14 for Sage SalesLogix version 7.5.2. This hot fix requires version 7.5.2. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

This hot fix addresses the following issues:

Defect	Description
1-72268	The Architect appears to hang in Windows 7 OS (32-bit) when you open a project and click the Add plugin button (green plus sign). Originally fixed in Sage SalesLogix 7.5.2 hot fix 1.
1-72658	Unable to add/edit groups in Group Manager if the Lookup results are active. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-72659	Unable to create a group using the "Does ... contain data" operator on a date field. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73231	Using a group based on a date\time field to mail merge does not produce the same result as just viewing the group in SLX. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73300	E-mail attachments added via SendSLX are not saved to the attachment tab of an opportunity or ticket. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73382	The Item History dialog takes 5-10 seconds to load on Windows 7 Professional 32-bit version. Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-73640	In some environments, the update to IndexUpdates times out during the completion process for single activities. Originally fixed in Sage SalesLogix 7.5.2 hot fix 9.
1-74341	An error occurs when performing a Mail Merge with a group that includes Activity.StartDate: "No value given for one or more required parameters". Originally fixed in Sage SalesLogix 7.5.2 hot fix 4.
1-76286	Although the user clicks "No" on the Send to SLX Save Attachments prompt, files attached to e-mail still display in the Sage SalesLogix Client. Originally fixed in Sage SalesLogix 7.5.2 hot fix 9.
1-76913	Slow performance when editing or completing activities. Originally fixed in Sage SalesLogix 7.5.2 hot fix 9.
1-77387	Adding Leads or Contacts to a campaign using Manage Targets takes an extremely long time when there are a large number of records.
1-77434	Sending an e-mail from within Sage SalesLogix does not populated the To: field with the full name, only the last name.

File Information

File Name	File Contents
SLX_v752_Lan_HF14.zip	SLX_v752_Lan_HF14.exe, SalesLogix v752 HF14.sxb
SLX_v752_Lan_HF14.exe	Architect.exe, SalesLogix.exe
SalesLogix v752 HF14.sxb	<ul style="list-style-type: none"> System:Manage Targets <ul style="list-style-type: none"> Modified the script on the form Added the lblProgress: TLabel control System:Update Targets <ul style="list-style-type: none"> For grdTargets:TDataGrid, changed the Sortable property to unchecked System:Preview Target List <ul style="list-style-type: none"> For grdTargets:TDataGrid, changed the Sortable property to unchecked

Applying the Hot Fix

Apply the hot fix to all computers where the Sage SalesLogix Client or Architect is installed. Then install the bundle using the Administrator. For details on finding the changes to the script, see the section [“Finding Script Changes” on page 3](#).

Note: Before installing the hot fix bundle, create a bundle of all customized plugins in your database. Sage SalesLogix does not overwrite your customized plugins. However, this bundle can be used as a backup of your customizations.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v752_Lan_HF14.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v752_Lan_HF14.exe**.
4. On the **SalesLogix - v7.5.2 Lan Hot Fix 14** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**, to install the patch.

Note: The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installations to hot fix 14 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the Sage SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.

To install the bundle

1. Open the **Administrator**.

2. On the **Navigation Bar**, click **Bundles**.
3. Click **Install**.
4. Navigate to the folder where you extracted the hot fix files and double-click the bundle named **SalesLogix v752 HF14.sxb**.
5. After the bundle is loaded, the **Choose Actions to Install** dialog box appears. View the plugins to be installed with this release, and then click **OK**.
6. During installation, click **Yes** or **Yes to All** on any confirmation message boxes for overwriting system plugins.
7. In the **Choose Teams** dialog box, select the teams to which you want to release plugins, and then click **OK**.

Finding Script Changes

Changes to Sage SalesLogix scripts, and scripts on forms, can be researched using a third-party comparison utility such as Beyond Compare or Microsoft Word. You can use the following example procedure to determine the Sage SalesLogix script changes in this release. Then, use that information to update your custom scripts with the Sage SalesLogix changes, or add your customizations to the Sage SalesLogix script.

To find script changes

1. Apply the upgrade bundle to a test environment.
2. Open the original version of the script or form you want to research in the **Architect**.
3. Right-click the script, and then click **Select All**.
4. Copy and paste the information to a text editor, such as **WordPad**.
5. Save the script with the version number in the name.
6. Repeat steps 2 - 5 for the same plugin updated in this release.
7. Open the original plugin version in **Microsoft Word** (saved in step 5).
8. On the **Tools** menu, click **Compare and Merge Documents**.
9. Browse to and select the updated plugin (saved in step 6) and click **Merge**.
10. View the code changes and determine how to merge the Sage SalesLogix changes with your customizations.