

Applying Hot Fix 1 for Sage SalesLogix Version 7.5.1

Version 7.5.1.1

Developed by Sage SalesLogix User Assistance



Your business in mind.

Applying Hot Fix 1 for Sage SalesLogix Version 7.5.1

Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
Copyright	Copyright © 1997-2009, Sage Software, Inc. All Rights Reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage Software and its licensors, if any.
Version	Version 7.5.1.1 2009
Trademarks	SalesLogix is a registered trademark of Sage Software, Inc. Other product names may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.
Disclaimer	Sage Software has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage Software assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage Software reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
Technical Support	Technical Support is available to customers with support contracts directly from Sage Software and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix SupportOnline/Sage Software Online Support and Services Web site. Sage SalesLogix Web site www.saleslogix.com Sage SalesLogix SupportOnline/Sage Software Online Support and Services Web site http://www.sagesoftwareonline.com Revisions to this book are posted on the Sage SalesLogix SupportOnline/Sage Software Online Support and Services Web site. Check this site regularly for current Sage SalesLogix product documentation.

Applying Hot Fix 1 for Sage SalesLogix Version 7.5.1

This hot fix addresses the following issue:

Defect	Description
1-67868	Web: Allow a configuration item in the Web.config to apply the <i>where</i> SQL clause to the lookup in Customer Portal.

This hot fix requires version 7.5.1. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents
SLX_v751_HF1.zip	Sage SalesLogix v7.5.1 HF1 VFS Upgrade.zip
Sage SalesLogix v7.5.1 HF1 VFS Upgrade.zip	Sage.SalesLogix.Client.GroupBuilder.dll

Applying the Hot Fix

Install the bundle using the Application Architect, and then build and deploy your Web site. You will then need to modify the Web.config file to implement the change.

Note: This hot fix affects the Customer Portal, SLXClient, Intellisync, Sdata, Lead Capture, Web Reporting and Process Host portals. All affected portals should be redeployed.

To install the bundle

1. Copy the **SLX_v751_HF1.zip** to your local machine and unzip it.
2. Copy the **Sage SalesLogix v7.5.1 HF1 VFS Upgrade.zip** bundle to a temporary folder (path name 57 characters or less) on the local machine.
Note There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).
3. Ensure the Windows user has Write permissions to the folder where the bundle will be installed from.
When installing a bundle using Application Architect, the Windows user must have Write permissions to the bundle install folder.
4. Open the Application Architect.

-
5. From the **Project Explorer**, right-click the project, and then click **Install Bundle**.
 6. Browse to the **Sage SalesLogix v7.5.1 HF1 VFS Upgrade.zip** bundle you copied to the local machine, and then click **Open**.
 7. On the **Select Bundle** screen, click **Next**.
 8. On the **Select Items** screen, ensure the **Portals** check box is selected.
 9. Click **Next**, and then click **Finish**.

To build and deploy the Web site

1. In the Project Explorer window, click a project.
2. Press and hold the CTRL key, and then on the **Build** menu, click **Build Web Platform**.
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the Application Architect.
3. On the **View** menu, click **Deployment Explorer**.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.
A status box appears indicating status for the deployment.

By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.

To edit the Web.config

1. Browse to the Web.config file for the Customer Portal.
The default path is C:\Inetpub\wwwroot\SLXCustomerPortal
2. Open the file in an editor.
3. Locate the **<appSettings>** section at the bottom of the script.
4. Insert a new line after **<add key="LookupControlMaxResults" value="500"/>**
For example, use the following statement to limit the search results to tickets received after 3/1/2007.

```
<appSettings>
  <add key="LookupControlMaxResults" value="500"/>
  <add key="CustomerPortalLookupConditions_TICKET" value="RECEIVEDDATE &gt; '03/01/2007
1:00:00 AM'"/>
```

5. Save the changes and close the file.

Note: Multiple clauses are permissible in the same parameter. XML encoding must be used for filtering. The expression (<>) should be written as (<>). For example:

```
<add key="CustomerPortalLookupConditions_TICKET" value="status = 'Open' and
PUBLICACCESSCODE &lt;&gt; 'k6UJ9A0000OW' "/>
```