

Applying Hot Fix 13 for Sage SalesLogix Version 7.2.2

Version 7.2.2.13

Developed by Sage SalesLogix User Assistance



Your business in mind.

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Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com.
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This hot fix addresses the following issues:

Defect Number	Description
1-64470	WEB: When more than 4-5 users log on to the Web Client and begin to edit and browse, the site appears to be locked and users are unable to continue working.
1-65081	WEB: Concurrent users are unable to log on to the Web Client.

This hot fix requires version 7.2.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents
SLX_v722_HF13.zip	SLXLicenseMgr.dll, GroupTranslator.dll, SLXServer.exe, SLXSystem.dll, SlxSystem.exe, and Sage SalesLogix v7.2.2 HF13 VFS Upgrade.zip
Sage SalesLogix v7.2.2 HF13 VFS Upgrade.zip	Sage.SalesLogix.dll, Sage.Platform.VirtualFileSystem.dll

Applying the Hot Fix

Apply the hot fix to all computers where the Web Host or SalesLogix Server is installed. Install the bundle using the Application Architect. Then, build and deploy your Web site.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v722_HF13.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v722_HF13.exe**.
4. On the **SalesLogix - v7.2.2 Hot Fix 13** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.

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5. Click **Next**.
 6. On the **Welcome** screen, click **Install**.
 7. On the **Completed** screen, click **Finish**.

To install the bundle

1. Navigate to the folder where you extracted the hot fix files and copy the **Sage SalesLogix v7.2.2 HF13 VFS Upgrade.zip** bundle to a temporary folder (path name 57 characters or less) on the local machine.

Note There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

2. Ensure the Windows user has Write permissions to the folder where the bundle will be installed from.

When installing a bundle using Application Architect, the Windows user must have Write permissions to the bundle install folder.

3. Open the Application Architect.
4. From the **Project Explorer**, right-click the project, and then click **Install Bundle**.
5. Browse to the **Sage SalesLogix v7.2.2 HF13 VFS Upgrade.zip** bundle you copied to the local machine, and then click **Open**.
6. On the **Select Bundle** screen, click **Next**.
7. On the **Select Items** screen, ensure the **Portals** check box is selected.
8. Click **Next**, and then click **Finish**.

To build and deploy the Web site

1. In the Project Explorer window, click a project.
2. Press and hold the CTRL key, and then on the **Build** menu, click **Build Web Platform**.
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the Application Architect.
3. On the Application Architect **View** menu, click **Project Explorer**.
4. Expand **Portal Manager**, and then double-click the **Sage SalesLogix** portal.
5. Click the **Deployment** tab.

By default, the Sage SalesLogix Web Client portal is set to deploy to the *localhost*, but you can change these settings to fit your environment.

6. Do one of the following:
 - If you did not install the Web Host, and you are deploying to a separate Web server, type the name of your Web server in the **Server** box.
 - or-
 - If you installed the Web Host, type the server and port you used during Web Host installation in the **Server** box (for example, server:port).

Note If you do not specify a server and port with this option, the Sage SalesLogix Web portal is deployed to the server and port you specified during Web Host installation.

7. Click the **Deploy** button. A status box appears indicating status for the deployment.