

Applying Hot Fix 4 for SalesLogix Version 6.2.6

Version 6.2.6.4

Developed by Sage SalesLogix User Assistance



Your business in mind.

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This hot fix addresses the following issue:

Defect	Description
1-50276	On some computers, SpeedSearch Client does not display the Create Date, Modify Date, or Subject in the results from a Keyword search.

This hot fix requires version 6.2.6. Do not install this hot fix on any other SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents
SLX_v626_HF4.zip	KnowledgebaseLibrary.dll, SLXSearchDataSource.dll, and SLXSpeedSearch.dll.

Applying the Hot Fix

Apply the hot fix to all SalesLogix Web Servers, SpeedSearch Servers, and SalesLogix Network and Remote Client computers.

To apply the hot fix

1. Close all SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v626_HF4.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and select the following:
 - KnowledgebaseLibrary.dll
 - SLXSearchDataSource.dll
 - SLXSpeedSearch.dll
4. Copy the files and paste them to the C:\Program Files\SalesLogix\SpeedSearch folder on each Web Server, SpeedSearch Server, SalesLogix Network Client, and SalesLogix Remote Client computer.
5. When prompted to overwrite the existing file, click **Yes**.
6. Rebuild all SpeedSearch indexes on the Host.
 - a. On the Administrator **Manage** menu, click **SpeedSearch Configuration**.
 - b. Click the **Schedules** tab.
 - c. Select the indexes you want to update, and then click **Run Now**.
7. Reindex SpeedSearch on each SalesLogix Remote Client computer.
 - a. Ensure the dlls indicated in step 3 have been copied to the remote's SpeedSearch folder.
 - b. Delete the following folders within C:\Program Files\SalesLogix\SpeedSearch\SLXRemote\Data\Collections folder.

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- Activity
 - Attachment
 - Defect
 - Defect Internal
 - Document
 - History
 - Library
 - Procedure
 - Standard Problem
 - Ticket
 - Ticket Internal
- c. Stop and restart the SLX SpeedSearch Service.
The SpeedSearch collections should rebuild automatically.